



Thank you for shopping with us!

For customer service call 202.596.2005

or e-mail us at cs@jumpofjoy.com

RETURN FORM

ORDER NUMBER	DATE	ORIGINAL SHIPPING ADDRESS	ORIGINAL SHIPPING METHOD

If you would like to RETURN your purchase, please follow these simple steps:

- Complete Section A below – indicate the quantity of each item being returned and the reason for your return
- Include this completed form with the merchandise you are returning to the following address, making sure to record your tracking number:

SHIP To Address:

JUMP OF JOY
 C/O RETURNS PROCESSING
 294 Lilac Circle
 Louisville, CO 80027

Section A - Returned Merchandise Information

REASON CODE	ITEM #	DESCRIPTION	COLOR	SIZE	QTY

Return Reason Codes

01 Ordered incorrect product

02 Too Long

03 Too Short

04 Too Big

05 Too Small

06 Color not as expected

07 Style not as expected

08 Defective

09 Other (please explain for us)

Exchange Policy

At this time, we do not process exchanges by mail. If you want to return your garment for an exchange, use this return form and place a new order at www.jumpofjoy.com

If you have additional questions please contact us at CS@jumpofjoy.com or call 202.596.2005 between the hours of 10am through 7pm EST Monday – Friday