DEBENHAMS

debenhams.com

# Returns form

PART 1

To return your goods, please follow the instructions below:

- Complete Parts 1 and 2 and indicate your reason for the return using the key below.
- Detach Part 1 and enclose it in your parcel. Part 2 is your receipt.
- Repackage the goods into the original packaging and attach the address label below to the outside of the parcel and take to any Post Office.

Order number

| 8 | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|

Name

Address

Postcode

Signature Date

| Qty | Barcode number | Size | Price | Description | Reason code |
|---|---|---|---|---|---|
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | Total items returned | | | | |

## Help us to help you

Please give your reason(s) for each item, using the key below.

**To enable us to process your return, please remember to add the correct Order Reference number.**

| | | | | | |
|---|---|---|---|---|---|
| A | Faulty/poor quality | E | Too big | J | Ordered for choice |
| B | Not liked | F | Too small | K | Incorrect item received |
| C | Too long | G | Fabric/material | M | Arrived too late/Cancelled |
| D | Too short | H | Colour | N | Other |

**Please keep this part for your records and ensure that you obtain a proof of postage from the Post Office**

PART 2

Order number 8

| Qty | Barcode number | Size | Description |
|---|---|---|---|
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | Total items returned | | |

## Receipt for parcel

Signature of Post Office

Date

debenhams.com

LABEL B

ROYAL MAIL

RETURN POSTAGE PAID
LICENCE No. 544073PR

Debenhams.com Returns
DHL Spectrum for Debenhams
Lodge Way
Lodge Farm Industrial Estate
New Duston
Northampton
NN5 7RA

Order number

DEBENHAMS

Please affix this label to the outside of your parcel if returning via Courier

Order number

COURIER RETURNS LABEL

LABEL A

**Return to: Debenhams Direct, Lodge Way, Lodge Farm Ind Est, New Duston, NN5 7RA**