

7039 Valjean Avenue, Van Nuys, CA 91406 Ph: **(818) 390-9696** Fax: **(818) 390-9697** www.medicorx.com

Pharmacy Services Customer Satisfaction Survey

Your satisfaction with our service is very important to us. We need you help by letting us know if we are doing a good job, or if there are areas where we can improve. Please take the time to fill in this short survey and return it to us in the self-addressed pre-paid envelope provided to you.

Very

Satisfied

satisfied adequate

unsatisfied

very unsatisfied

1. The medications were delivered in a timely manner.	5	4	3	2	1
2. The drivers are courteous and helpful.	5	4	3	2	1
3. When calling the pharmacy, the staff is courteous and helpful.	5	4	3	2	1
4. My questions are answered to my satisfaction.	5	4	3	2	1
5. Overall the services I receive are to my satisfaction.	5	4	3	2	1
Additional Feedback:					
Thank You!!!					

Name: (optional) Date:

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