BEHAVIOUR COUNSELLORS

Fees:	One event, one delegate
	One event 2+ delegates

One event, 2+ delegates Multiple events, any number delegates £80 £70 each £70 each

In order for discounted rate to apply, multiple bookings must be made at the same time. In the event of delegate places being cancelled resulting in a single remaining booking, refunds will be made taking into account full price now due.

### Fees include seminar, refreshments and buffet lunch.

Payment enclosed (please make cheque payable to APBC), or

Please deduct  $\pounds$  ..... from my credit card no:

Vi	Visa/MasterCard/Delta/Switch																		

Expiry date:	
Start date or Issue no (if applicable)	
Security number (last 3 digits on card reverse)	
Billing address if different from above:	
Special diet/access etc required:	

### Return booking form to:

APBC, PO Box 46, Worcester, WR8 9YS. Tel: 01386 751151 Fax: 01386 750743

**Cancellation policy:** A refund (less  $\pounds 5$  admin charge) will be given if the cancellation is received on or before 14 days prior to the event. Cancellations within 14 days of the event will not receive a refund. Please submit your cancellation in writing by e-mail, fax or post. Substitutions can be made at any time.

**Data protection policy:** The personal information provided by you will be held on the database of Interface Event Management & PR Ltd. on behalf of the APBC If you would NOT like these details to be used to inform you of other similar educational events please tick the box. The information will not be provided to third parties.

Confirmation details will be sent by email so please provide appropriate address.

# ipeaker biographies

#### Dr Anne McBride BSc PhD FRSA

Dr Anne McBride has a degree in Psychology, a Doctorate in animal behaviour (Aspects of Social and Parental Behaviour in the European Rabbit) and a Certificate in Conservation and Ecology from Birkbeck College, London. She is a Fellow of the Royal Society of Arts. She has been a practising animal behaviour therapist since 1987 and is a senior lecturer in the School of Psychology, director of the Applied Animal Behaviour unit and is Academic Director for the Postgraduate Diploma / MSc in Companion Animal Behaviour Counselling at Southampton University.

### Kendal Shepherd BVSc., CCAB, MRCVS

Kendal Shepherd qualified from Bristol University in 1978. With extensive experience in small animal practice, both in the UK and in Greece, she was the first UK veterinary surgeon to have been accredited by the Association for the Study of Animal Behaviour as a certified clinical animal behaviourist. In all her capacities, she is uniquely qualified to interpret the causes of canine aggression, and implement its management and treatment, and is now heavily involved in assessing dogs for the courts under the Dangerous Dogs Act. She has developed the concept of 'behavioural husbandry', whereby taking care of a dog's behaviour to both prevent and alleviate human and canine distress, should be as important an aspect of clinical veterinary practice as any other.

### Claire Hargrave BSc(Hons), MSc, PGCE, C Sci, C Chem, MRSC, CCAB

Claire has worked in veterinary practice for 30 years and has offered a veterinary referral service for behaviour cases from her Welsh clinic for over 10 years. A Certified Clinical Animal Behaviourist and Member of the Association of Pet Behaviour Counsellors, Claire has also combined teaching with the above career and is an experienced speaker with a particular interest in companion animal aggression, pheromones and preparing young animals for life in an ever-changing and complex human environment!

### Clare Wilson MA VetMB DipCABC MRCVS

After qualifying as a veterinary surgeon from Cambridge in 2001, Clare spent several years working in mixed practice in the Welsh Borders and more recently in Warwickshire. As the daughter of two human psychologists she has always had a fascination with behaviour, both human and animal. In 2006, having completed the Southampton Diploma in Companion Animal Behaviour Counselling, Clare worked for Sarah Heath in Chester for 12 months to gain invaluable behavioural experience. In 2007 she went on maternity leave whilst also setting up her own part-time behavioural referral service in Warwickshire. As a busy mother of two young boys, Clare now continues to work on a part-time basis seeing canine and feline behavioural referrals and also as a general practitioner at two local practices.

### Dr Rachel Casey

Rachel is a Diplomat of the European College of Veterinary Behavioural Medicine (Companion Animals), a RCVS recognised specialist in Veterinary Behavioural Medicine and certified as a Clinical Animal Behaviourist with the Association for the Study of Animal Behaviour (ASAB). Having done her doctorate on feline behaviour, she has a particular clinical interest in cats, but is also interested in the effects of physiological changes and pathological disease on the development of behaviour; individual differences in the development of fearful or anxious states; compulsive behaviours, and the rational use of psychopharmacological agents in all species. Based at Bristol Veterinary School, she also leads a programme of clinical research and teaches clinical behaviour on the BSc Animal Behaviour and Welfare and BVSc degree.

## Association of Pet Behaviour Counsellors

### Promoting the Best in Pet Behaviour



One-Day Seminars for Veterinary Surgeons & Veterinary Nurses throughout 2011

Seminars sponsored by



Keeping up-to-date with issues in companion animal behaviour will have a beneficial effect on the veterinary practice both for staff, clients and the animals themselves. This year's series of events will help you and your practice remain 'behaviourally aware'.

Most of the events are based on questions frequently asked by clients, so that you will be able to provide the information required and in some cases, solve the problems for them before they get to referral stage. Case studies will be frequently used to demonstrate issues.

Prices have been held at 2010 rates and discounts are available for multiple bookings.

A certificate of attendance will be provided at each event for personal CPD records.

### Venue

This year's venues are: Henley Golf and Country Club, Warwickshire (close to M40); South Hill Park, Bracknell (close to M4/M3) and Mere Golf and Country Club, Nr Manchester (close to M6)

ASSOCIATION OF PET

BEHAVIOUR COUNSELLORS

Directions will be sent and can also be downloaded from the APBC website www.apbc.org.uk

## **APBC**

The APBC was founded in 1989 and is the leading organisation in the field of companion animal behaviour counselling. It represents an international network of experienced and gualified pet behaviour counsellors.

www.apbc.org.uk

info@apbc.org.uk



#### V1. 'My dog is aggressive – what should I do?'

How to establish what owners mean by 'aggressive'; types of aggression and causes; what they need to know legally; managing expectation; 'first-aid' to manage the situation until they can be seen by a PBC; how and where to refer.

Speaker: Dr Rachel Casey. Date: 13 May 2011. South Hill Park, Bracknell (Berks)

#### V2. General 'house problems' with dogs and cats - Part One

#### Including: House Soiling; inappropriate chewing and destructive behaviour; and territorial activity

The emphasis in this seminar (and V6) is to train vets and nurses to give advice on these to prevent deterioration of problems prior to referral or even to resolve them with some simple management advice in milder cases.

Speaker: Claire Hargrave. Date: 10 June 2011. Mere Golf and Country Club, nr Manchester (Cheshire)

### V3. Breeds and their needs

An introduction to the behavioural needs of various breed types with the aim of avoiding the development of behavioural problems – both advising owners prior to purchase but also when owners come in with pups for a first vaccination. Enabling nurses/vets to give some appropriate advice about what to expect from the breed and what types and levels of mental stimulation would be appropriate.

Speaker: Clare Wilson. Date: 8 July 2011. Henley Golf and Country Club, Henley-in-Arden (Warks)

### V4. 'Best practice' opportunities for practices regarding puppies.

Including: Developing long-term relationships with puppy owners; future planning for puppies; how to tailor puppy socialisation programmes to individual puppies and in relation to vaccination schedules; puppy parties; puppy FAQs.

Speaker: Clare Wilson. Date: 9 September 2011. Henley Golf and Country Club, Henley-in-Arden (Warks)

### V5. Common behavioural issues with small furries

Name of F

General ignorance by the pet-owning public of the needs of common 'children's pets' such as rabbits and guinea pigs, as well as the more 'exotic' ferrets, degus and chinchilla can cause significant behavioural and welfare problems. Using FAQs, this workshop will look at their needs, causes and symptoms of common problems and case studies.

Speaker: Dr Anne McBride. Date: 21 October 2011. South Hill Park, Bracknell (Berks)

### V6. General 'house problems' with dogs – Part Two

Including: Guarding behaviour (sofa, food, 'territory' etc); greeting behaviour (over exuberance, 'friend or foe', potential aggression); stealing (chase game or possessive aggression?); and 'Why does my dog not like being told off?'

Speaker: Kendal Shepherd. Date: 11 November 2011. Mere Golf and Country Club, nr Manchester (Cheshire)

Queries? Call Pauline Appleby on 01386 750534

## Vet Series Booking Form

Name	VS or VN?	<b>V</b> 1	V2	V3	V4	∨5	V6

Total number of seminar places booked by Practice

Name of Practice:	
Address:	
Postcode:	
Tel:	
Email:	