



With us, it's personal.

September 20, 2011

Dear Rite Aid EDI Solution Provider:

The purpose of this letter is twofold: First, we would like to update you regarding the Rite Aid EDI/Business-to-Business Program and the compliance requirements pertaining to vendors supplying our Distribution Centers and/or Stores. Second, we are providing updated contact information and policy pertaining to our EDI program and requesting that updated contact information be returned in the following survey.

Rite Aid EDI policies are covered in the *Supplier Compliance Guide* and *The Supply Policy Agreement for Generic Pharmaceutical Vendors* and specify that all vendors accepting distribution center (DC) purchase orders are required at minimum to support the electronic exchange three transactions - the Purchase Orders (850), Advance Ship Notices (856) and Invoice (810) in accordance with EDI policy and procedures. Other transactions are available and exchanged in certain instances only as Rite Aid approves and deems appropriate; such as, the 830, 852 and 820 transactions. The transaction compliance and performance metrics pertaining to EDI are specified in the *Supplier Compliance Guide* - which only the vendor, your client can access the *Supplier Compliance Guide*..

Direct-store-delivery (DSD) vendors are required to support item level invoicing (810) at minimum and other transactions in certain instances only as Rite Aid approves and deems appropriate such as, the 850 and 820 transactions. Please advise if you are currently unable to support item-level invoicing for Rite Aid DSD vendors.

Please visit our Supplier Portal to obtain additional information under *EDI/B2B Trade Services* section for all EDI mapping specifications on the above mentioned transactions.

In addition to 'traditional EDI', Rite Aid supports many commercially available solutions for enablement to support our trading partners in the electronic exchange of transactions. Each trading partner must evaluate the costs and benefits of the solution that best satisfies their needs. Rite Aid does not assume any costs for trading partner enablement and all are expected to adhere to Rite Aid's specifications.

Solution providers are required to contact Rite Aid prior to testing with any trading partner and identify the trading partner name, along with Rite Aid vendor number and contact information by returning the Trading Partner Profile which can be found at www.riteaidediservices.com. Once all testing is completed and accepted by Rite Aid, the Trading Partner will be moved to 'production status' to begin exchanging transactions.

Revised: 11/2013

Please note, any interruption of EDI services supporting our Trading Partners that may impact their transaction flow and timing – it is our policy that the service provider will be responsible for any resulting compliance issues and the matter is between the Third Party Service Provider and Client.

Finally, to insure we have the most current information available to use with our Trading Partners, we ask if you would forward the following information along with the survey document:

- Summary of EDI and related enablement services that are available to our trading partners to support exchanging transactions with Rite Aid.

If you have any questions pertaining to Rite Aid EDI requirements please visit our web sites below or contact us directly.

- Rite Aid Supplier Portal: Go to www.riteaid.com select “*Corporate Info*” at the bottom of page then select “*Supplier Portal*”. Within the Supplier Portal select EDI/B2B Services

In order to remain active as a solution provider and listed on our web site, we require a response with in the next 10-business days from the date of this letter.

In advance, thank you and contact us if you have any questions.

Sincerely,

Rite Aid
EDI/B2B Department
30 Hunter Lane
Camp Hill, PA 17011
Email: edi@riteaid.com
Phone Help Desk: 717-731-3815
EDI web site: www.riteaidediservices.com

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Rite Aid
Solution Provider Survey Form

Please Return to
Rite Aid EDI/B2B Department
edi@riteaid.com

Date Completed _____

EDI/B2B Service Provider Name: _____

Daily Support/ Contact:

Name _____

Title/Position _____

Physical address: _____

Phone _____

Email _____

Support Hours of Operation _____

Time Zone _____

Is live chat available: Yes No

Rite Aid Relationship Contact:

Name _____

Title/Position _____

Phone _____

Time Zone _____

Email _____

Comments/Questions:

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Revised: 11/2013