



MAUI MEMORIAL
MEDICAL CENTER

myHealth
HHSC Patient Record Portal



myHealth, HHSC Patient Record Portal—*Your Online Health Connection*. It's the Patient Portal that gives you 24/7 access to your hospital information. Secure. Easy. Personal.

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**MAUI MEMORIAL MEDICAL CENTER IS A MEMBER OF
HAWAII HEALTH SYSTEMS CORPORATION**
www.hhsc.org

myHealth

Your Online Health Connection

Frequently Asked Questions:

What is the myHealth Patient Portal?

The myHealth Patient Portal is an online healthcare information management tool for patients. You will be able to view a summary of your care at the hospital.

Who is eligible for myHealth?

At this time, you must be a registered patient in order to participate in the myHealth Patient Portal. Currently, only patients age 18 and older are eligible for access to myHealth. You will not be able to access your child's records using the portal at this time. You must have a valid email address and a US mailing address.

Why should I use myHealth?

By requesting a logon to myHealth, you will be able to access your most recent hospital summary of care document online. You may view, download, and transmit this information.

How can I sign up for the portal?

- A) During your visit, we will offer to help you set up your account.
- B) If you do not sign up for the portal during your hospital visit you may stop by the Health Information Management Department or contact them at mmmchimroi@hhsc.org or call (808) 242-2458.

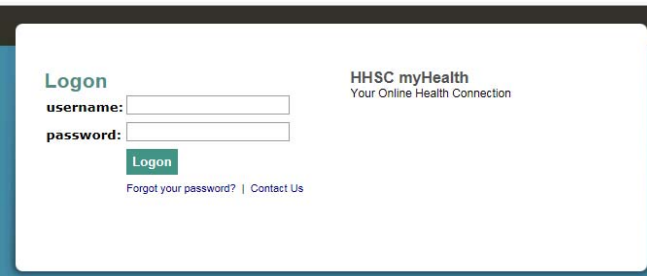
You will be required to complete a patient portal participation form and provide a valid email account.

How do I log into the Patient Portal?

Returning users can access the portal at myHealth link at www.myhealth.hhsc.org or by clicking on the myHealth link on the HHSC Home Page www.hhsc.org or on the hospital's website. Then simply enter your user name and password.

Is my information safe?

Yes. Patient Portal passwords are encrypted and URLs are re-written so that they can't be copied and pasted. Only you and those you authorize can access your Patient Portal. Also, a time-out feature protects your information if you leave the Patient Portal page open.



My information:

Email:

Username:

Password:

Security Question #1

Answer:

Security Question #2

Answer:
