

Fixed Line Pricing: Small Business

Information

This document contains Timico's standard pricing for Small Business calling plans for fixed lines (includes PSTN and ISDN). Pricing applies from 1st July 2015.

	Home Office 14	Small Office 14	Small Office 500 14	Business 14	Anytime UL Business 14
Monthly Customer Spend	Under £100	£100 - £250		Over £250	Over £250
Monthly Line Rental			(based on single analogue)		(based on single analogue)
12 months' agreement	Based on Standard Line Rental		£17.00	Based on Standard Line Rental	£36.00
24 months' agreement			£15.50		£34.50
36 month's agreement			£15.50		£34.50
Call Rates					
National and Local	1.5	1.25	0.99	0.99	0.99
Mobile (O2 / Vodafone / T-Mobile / Orange / Hutchinson 3G)	6.5	4.95	4.95	4.75	4.75
Inclusive Calls / Minutes					
Calls to own Timico Mobiles	Free *				
Inclusive Minutes	0	0	500	0	3000 to landline / 300 to mobile
Included Calls	N/A	N/A	01/02	N/A	01/02/07
Inclusive calls - period	N/A	N/A	Anytime	N/A	Anytime
Maximum length of free call	N/A	N/A	60 minutes	N/A	60 minutes
International Calls					
Argentina	19	19	19	19	19
Australia	8	8	8	8	8
Austria	8	8	8	8	8
Belgium	5	5	5	5	5
Belgium Mobile	36	36	36	36	36
Denmark	8	8	8	8	8
Finland	8	8	8	8	8
France	5	5	5	5	5
France Mobile	36	36	36	36	36
Germany	5	5	5	5	5
Germany Mobile	36	36	36	36	36
Gibraltar	19	19	19	19	19
Greece	8	8	8	8	8
Hong Kong	8	8	8	8	8
India	8	8	8	8	8
Ireland	4	4	4	4	4
Ireland Mobile	35	35	35	35	35
Israel	8	8	8	8	8
Italy	5	5	5	5	5

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Monthly Customer Spend	Under £100	£100 - £250		Over £250	Over £250
Italy Mobile	36	36	36	36	36
Japan	8.5	8.5	8.5	7	7
Luxembourg	8	8	8	8	8
Netherlands	5	5	5	5	5
Netherlands Mobile	36	36	36	36	36
New Zealand	8	8	8	8	8
Nigeria	35	35	35	35	35
Poland	8	8	8	8	8
Poland Mobile	35	35	35	35	35
Portugal	8	8	8	8	8
Russia	19	19	19	19	19
Singapore	8	8	8	8	8
South Africa	15	15	15	15	15
Spain	9	9	9	9	9
Spain Mobile	36	36	36	36	36
Sweden	8	8	8	8	8
Switzerland	4	4	4	4	4
Thailand	15	15	15	15	15
Turkey	16	16	16	16	16
United Arab Emirates	35	35	35	35	35
USA	4	4	4	4	4
Popular Other Call Types					
NGCS Access Charge (084, 087, 118, 09, see important information)	7	7	7	7	7
Calls to 03 numbers	3	3	3	3	3
Minimum Call Charges					
National and Local	1	1	1	1	1
Mobile	5	5	5	5	5
International	10	10	10	10	10
Call Set Up Charges					
Calls to National, Local, Mobile, International	0	0	0	0	0

* Calls to own Timico mobiles free up to 60 minutes per call. Thereafter charged at the standard rate for that network.

Important information

- All prices are quoted in pence per minute and are exclusive of VAT unless otherwise stated
- Calls to 01, 02, 03 and 07 (UK destinations and UK mobile) all decrement from the bundle
- The 07 mobile minutes include calls to the main UK operators only - O2, Vodafone, Orange, T-Mobile, EE and Three

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- Some numbers begin with 07 but are not UK mobile numbers. These are not included in any bundles and can cost more than £1 per minute. Please refer to our separate 'Fixed Line Full Tariff & Special Numbers' document
- * From 1st July 2015 calls to non-geographic numbers comprise an Access Charge set by Timico and a Service Charge set by the service provider you are calling
- Calls are charged to the nearest second and rounded up to the nearest whole penny
- Calls decrement the bundle in seconds as they are used
- Minimum call charges are converted to a 'seconds-equivalent' before decrementing
- Calls outside of the bundle are charged at the standard tariff rate
- Unused minutes at the end of each month may not be rolled over to any future month
- Call records will be updated on [MyTimico](#) on a 48 hourly basis on these tariffs