





Metro AccessBus Remit :

Ease of use Manage Regular Bookings Efficient use of vehicles Increased ridership Reduced taxi bookings Trip Opportunities





Metro AccessBus Remit :

Ease of use Web based system – 1st in the UK Simple interface Visibility of functions

Manage Regular Bookings : Weekly, Fortnightly, Monthly 'A' weeks and 'B' weeks 7 day ad-hoc booking window Indefinite bookings







Metro AccessBus Remit :

Efficient use of vehicles Increased ridership Reduced taxi bookings

Prioritised order of options presented to the operator based on best use of vehicles







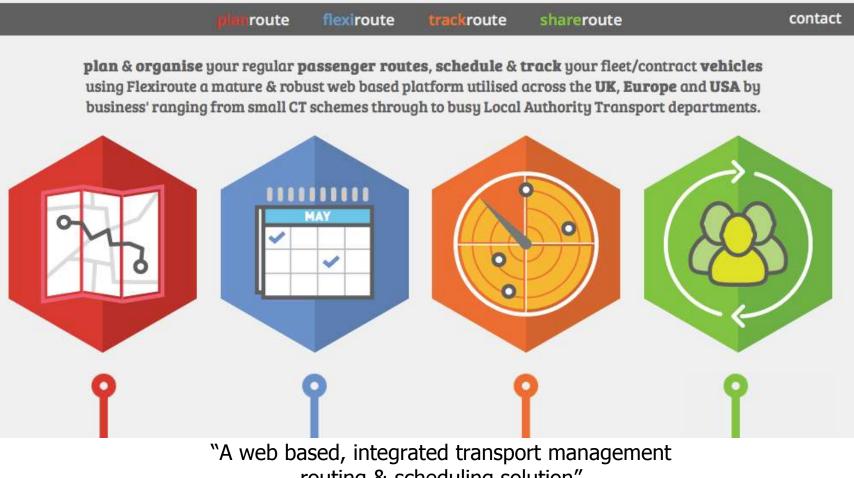
Metro AccessBus Remit :

Trip Opportunities :

Non-member enquiries based on Postcode Booking options based on Home address Marketing opportunities for existing routes

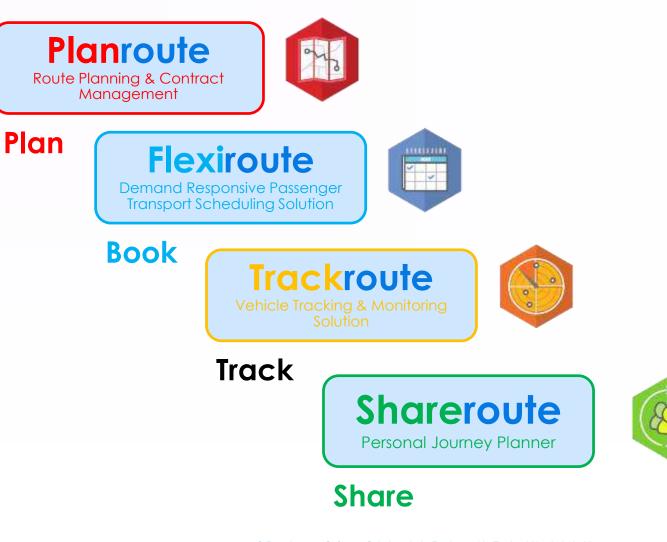


LOGIN



routing & scheduling solution"

Web based Sustainable Transport Solutions



Metro Access Bus - Logged In As: LAWRENCE COCKER - Logout?





flexiroute

planroute	flexiroute	trackroute	shareroute
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Home page – Opens to the Routes View

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Features of the Routes view

- Displays all routes for all vehicles for the day based on scheme timeline
- Drag & drop routes from one vehicle to another
- Click on route to display full trip details

Metro Access Bus - Logged In As: LAWRENCE COCKER - Logout?



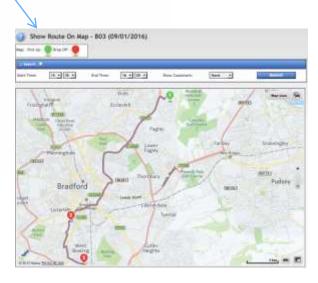


Routes View

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Features of the Routes information pop-up

• View route on map







View of Customer Information

Similar views for Drivers, Vehicles and Landmarks

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Action icons, eg. View Address on Map, add Notes & File Attachments, copy address, modify customer information, generate letter etc.





system calculates the start time of

the trip

Booking form process – book a trip

.:: Customer Information					.:: Links		
Customer:	Mrs Debble Finn	Search Customers?			Customer Notes - (0)		
Address:	24 Granville Avenue, Oadby, Leicester, LE2 5FL (Oadby)	Mobility:	Wheelchair: O Scoo	vter: 🔘 Neither: 🛞	Customer Attachments		
Telephone:	No Number Specified				: Journey Notes		
.:: Additional Passengers (A	mbulant Non-Scheme Hembers)	.:: Additional Passenge	ers (Scheme Hembers)		.:: Cancelled Journeys (Previous Month)	1	
Escort:	0	Family:		Escort:	.:: No Show Journeys (Previous 6 Months)		
Adult:	D Children: D	Family:			.:: Previous Journeys (Previous 7 Days)		
.:: Journey Options	3 <u></u>				:: Forthcoming Journeys (Next 7 Days)	1	
Journey Type: Service:	Return Piew Trip Opportunities?	Trip Purpose:	Select		.:: Regular Journeys		
Dates:	Select Dates? View Selected Dates	Is Appointment?		Wait at Landmark?	.:: Journey Stats		
.:: Journey Details					First Journey: 30/01/2013 10:27 Last Journey: 30/01/2013 09:00 Total Journeys: 10		
Outbound:	Home of 24 Granville Avenue	To:	Spire Hospital Spire, Leicester Hospital	\$			
	24 Granvie Worlde Oadby Leicester LE2 SFL		Gartree Road Leicester LE2 2FF		Access to customer notes,		
Return:	Spire Hospital Spire, Leicester Hospital Gartree Road Leicester LE2 2F	To:	Home 24 Granville Avenue Oadby Leicester LE2 5FL	4	attachments, journey notes, cancelled, no-show, forthcomi previous & regular journey info	•	ion
Out Pickup:	09 💙 00 💌	Rtn Pickup:	11 💙 00 💙		Booking form auto populate	es with	า
.:: Fare & Vehicle Options					customer information		
Fare Type:	Adult 💌	Payment:	Select	×	Access to fare template to	calcul	ate
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Vehicle Type:	Fleet: O 3rd Party: O Either: O	Proteiniou nocuriti Verificie	Lancern		Add family members to the	trip	
	Search	Schedule Later Canc	el		For hospital appointments	the	

flexiroute Integrated Transport Management System



Booking form process – selecting trip options

0	Customer Bookings	>> Mrs	Debbie	Finn -	15/03/13
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Your Trip (This Is Trip: 1 Of 1)

 Outbound Booking
 Pickup: 24 GRANVILLE AVENUE, LEICESTER, LE2 5FL >> Dropoff: SPIRE HOSPITAL, SPIRE, LEICESTER, LE2 2FF

 Return Booking:
 Pickup: SPIRE HOSPITAL, SPIRE, LEICESTER HOSPITAL, LEICESTER, LE2 2FF

 Change Search Criteria:
 Best Use Of Vehicle: ③ Closest To Requested Time ○ Change ○

оитво	UND - Requested 09:00 AM >> 15/03/13		Return	Requested 11:00 AH >> 15/03/13	
Vehicie	KEVIN BISHOP - Social Car (Third Party)		Vehicle	KEVIN BISHOP - Social Car (Third Party)	
Seat Alloc	Total Seats: 0 / 3 Optional Seats: 0 / 1 W/C Spaces: 0 / 0 Scooter Spaces: / 0		Seat Alloc	Total Seats: 0 / 3 Optional Seats: 0 / 1 W/C Spaces: 0 / 0 Scooter Spaces: / 0	
Est. Charge	£9.10 - 15.6 Total Miles / 1.6 Customer Miles		Est. Charge	£8.97 - 15.3 Total Hiles / 1.6 Customer Miles	
Impact	0 mins		Impact	0 mins	
Pickup	09:00 AM		Pickup	11:00 AM	
Drop off	09:09 AM	Select?	Drop off	11:08 AM	Select? (
ООТВО	UND - Requested 09:00 AH >> 15/03/13	Setect? •	Return	Requested 11:00 AM >> 15/03/13	Select?
OUTBO	UND - Requested 09:00 AM >> 15/03/13 LAWRENCE COCKER - SS (Third Party)	Select? ()	Return Vehicle	Requested 11:00 AM >> 15/03/13 LAWRENCE COCKER - SS (Third Party)	Select? (
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📁 Book Reject Refuse Unavailable Vehicles

- · Trip options are presented in order of best use of vehicle
- Options can be resorted to closest to requested PU time
- Variety of options, eg. those that can latch onto an existing route (attached), those that can be completed during a time when the vehicle is travelling to its next pick-up (gap) or those where the vehicle is empty.
- Option to reject or refuse the trip with the ability to record why this was the case for reporting purposes

Unavailable vehicles action button provides a list of those vehicles which cannot carry out the trip, either because the vehicle doesn't have the capacity, cant accommodate the customers personal requirements eg. wheelchair etc.





Runsheet Information

Today's Runsheets	All Runsheets											
:: Get Runsheets Search Date:	15/03/2013]= >	Search									
EVIN BISHOP	nsheet Options		Link to customer profile	o customer profile				Link to view the route on a map				
Runsheet Informa	ion For "KEVIN BISHOP" (3 Seals	s, 0 WC Spaces, 0 SC Spaces, 1 O	ptional) Friday 15 March 2013									
ype. Time	Customer		Address			Mobility	Payment	Fore	Paid	Route		
signed Driver: Kevi	n Bishop (08:00 - 18:00)							-				
08:36	M VEHICLE DEPOT		1 Keats Close Enderby Leicester LE19 4QP									
08:52	M Tom Clarke ()		Home. 21 Roehampton Drive Wigston LE18 1HT		22:313		Free	0.00	L7	*		
09:02	M Debbie Finn ()		Home. 24 Granville Avenue Oadby Leicester LE2 5FL				Free	0.00		*		
09:12	M Debbie Finn ()		Spire Hospital. Spire, Leicester Hospital Gartree Road Leicester LE2 2F	F						*		
09:12	M Tom Clarke ()		Spire Hospital. Spire, Leicester Hospital Gartree Road Leicester LE2 2F	F						1		
11:00	M Debbie Finn ()		Spire Hospital. Spire, Leicester Hospital Gartree Road Leicester LE2 2F	F						*		
11:00	M Tom Clarke ()		Spire Hospital. Spire, Leicester Hospital Gartree Road Leicester LE2 2F	F						*		
11:09	M Debbie Finn ()		Home. 24 Granville Avenue Oadby Leicester LE2 5FL							1		
11:16	M Tom Clarke ()		Home. 21 Rochampton Drive Wigston LE 18 1HT							1		
11:33	M VEHICLE DEPOT		1 Keats Close Enderby Leicester LE19 4QP									
: Cancelled Bookin	s Report											
te Cancelled	Date/Time Booked	Customer Name	Type From			То						
			THERE ARE NO CANCELLED BOOKINGS TO DISPLA	r								
: Customer Symbols	Key											
Wheelchair Use			Scooter User		(VAA)	Has Walking Aid						
Is Blind			Is Partially Sighted		•	Is Deaf			-			
ls Frail			Has Escort Present	7	23	Has Guide Dog Present						
Special Needs			Electric Wheelchair User			Zimmer Frame/Rollator User						
Crutches User			Child Seat		W.	Shopping Trolley						
Oxygen			Tail Lift	/								

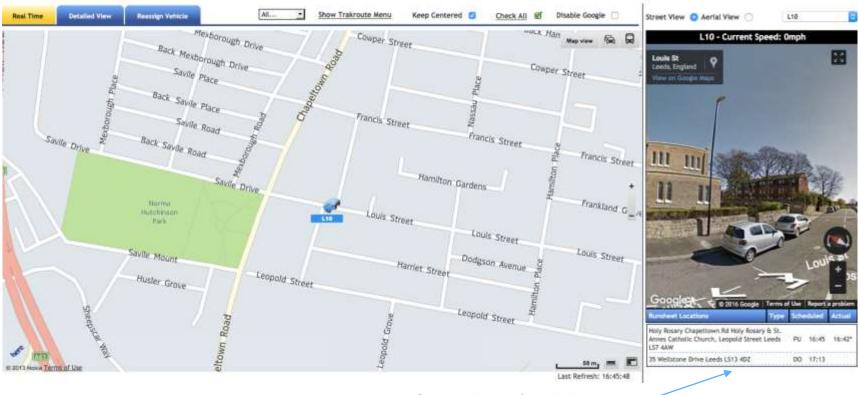
Sorted in PU & DO order

Key to customer mobility symbols





Trackroute Real Time Information



Current schedule for vehicle showing - one hour either side of the current time





Trackroute Detailed Information

