

The Centre for Family Medicine is committed to providing services that are accessible to all.

Personal Assistance

Your guide dog, service animal or support person are welcome to accompany you to help you access our services.

Alternative Formats

If you need our publications in a different format, just ask! Our staff will try their best to help you.

Service Interruptions

If for whatever reason we have an interruption in our services, we will provide you with advance, reasonable notice wherever possible.

Training and Communications

Our staff members are specially trained to provide services to persons with disabilities. We are prepared and willing to meet your needs!

The Centre for Family Medicine

Family Health Team

Phone: 519-783-0020

Fax: 519-783-0034

10B Victoria Street South
Kitchener, ON N2G 1C5

www.family-medicine.ca

THE CENTRE FOR FAMILY MEDICINE
Family Health Team

Accessible Services for Persons with Disabilities



The Centre for Family Medicine

Family Health Team

THANK YOU FOR TAKING THE TIME TO SHARE YOUR FEEDBACK WITH THE CENTRE FOR FAMILY MEDICINE

Your comments are important to us because we want to make sure your experience with CFFM is the best it can be.

Building Visited:

- 10B Victoria Street
- 25 Joseph Street
- Williamsburg
- Wellesley

Date of Visit: _____

Time of Visit: _____

Was the service provided to you in an accessible manner?

- Yes
- Somewhat
- No

Comments:

What could CFFM do to make it easier for you to access our services?

Additional Comments:

Would you like to be contacted?

No, I do not need to be contacted.

Yes, please contact me by: (circle one)

Mail

Phone

e-Mail

Complete only if you wish to be contacted:

Name: _____

Address: _____

Phone : _____

E-Mail: _____

Please submit this form at any of our locations or mail to the Accessibility Coordinator at 25 Joseph Street, Kitchener, ON N2G 4X6

The Centre for Family Medicine is collecting this information in order to respond to your feedback. If you have questions about the collection or use and disclosure of your personal information, please contact the Accessibility Coordinator.