

A JOINT VENTURE OF **GOVT. OF HARYANA & IGNOU**





STUDENT HANDBOOK **PROSPECTUS**

Certificate in Security Management

Certificate in Fire Safety

Diploma in BPO: Finance & Accounting

Certificate in House Keeping Operations

Certificate in Front Office Management Operations



₹ 100/-

HARYANA – IGNOU SOCIETY FOR COMMUNITY EDUCATION & TRAINING ® (A Joint Venture of Govt. of Haryana & IGNOU)

> Govt. Polytechnic Campus, Manesar, Gurgaon, Haryana - 122051

CONTENTS

1.1	HARYANA – IGNOU SOCIETY FOR COMMUNITY EDUCATION AND TRAINING, MANESAR	1
2.1	COMMUNITY COLLEGE	1
3.1	TECHNICAL EDUCATION DEPARTMENT, GOVT. OF HARYANA	1
4.1	INDIRA GANDHI NATIONAL OPEN UNIVERSITY	2
4.2	PROMINENT FEATURES	2
4.2	IMPORTANTACHIEVEMENTS	2
5.1	LIST OF PROGRAMMES OFFERED	3
5.2	COURSE PREPARATION	3
5.3	ADMISSION PROCEDURE	3
5.4	EVALUATION SYSTEM	4
5.5	TERM-END EXAMINATION AND PAYMENT OF EXAMINATION FEE	4
5.6	REFUND OF FEE	4
5.7	DISPUTES ON ADMISSIONS & OTHER MATTERS	4
5.8	RECOGNITION	4
6.1	DETAILED CONTENTS OF THE COURSES OFFERED	4
6.1.	1 CERTIFICATE IN SECURITY MANAGEMENT	4
6.1.2	2 CERTIFICATE IN FIRE SAFETY	5
6.1.3	3 DIPLOMA IN BUSINESS PROCESS OUTSOURCING : FINANCE & ACCOUNTING	5
6.1.4	4 CERTIFICATE IN HOUSE KEEPING OPERATIONS	5
6.1.	5 CERTIFICATE IN FRONT OFFICE OPERATIONS	5
7.1	RULES	6
7.1.	1 RESERVATION	6
7.1.2	2 CATEGORY CODE	6
8.1	GUIDELINES FOR FILLING UP THE APPLICATION FORM	6

<i>(</i> 1)	
(i)	All rights reserved. No part of this work may be reproduced in any form, by mimeograph or any other means, without permission in writing from the HISCET, Manesar
(ii)	Cover page designed by IANS Publishing
(iii)	Printed at Moravi Printing Press, Old Railway Road, Near Dhobi Ghat, Gurgaon
(iv)	Word Processing & CRC Prepration by Sh. Khagesh Kumar,
(v)	Vetted By Sh. Ravin Ahuja
(vi)	Printed on behalf of HISCET by Sh. Rajeev Vasudeva, Member Secretary, HISCET.
(vii)	This prospectus is not a legal document
	Year of Printing 2011

1.1 HISCET

Haryana – IGNOU Society for Community Education and Training is a joint venture of Technical Education Department, Government of Haryana and Indira Gandhi National Open University. The Society has been constituted to run and manage two institutes

- 1. Institute for Competency Advancement of Teachers, Manesar, Gurgaon
- 2. Haryana-IGNOU Community College, Manesar, Gurgaon

2.1 Community College

Community Colleges are a complimentary system of education which aims to empower individuals through appropriate skill development leading to gainful employment in collaboration with the local industry and community. They offer the advantage of tailoring programmes to local needs and state-based requirements by using approaches that will be most acceptable to workers in the given community. Community Collages generally have a 1-2 year curriculum that either leads to an Associate Degree for transfer to an undergraduate college or to the student's direct entry into any occupation or trade. These colleges are a source of economic growth because they provide an educated and skilled workforce that improves the quality of life for individuals, students, communities, and the nation.

The purpose of Community Colleges is to provide skill-based livelihood enhancing education and potentiality for employment to the disadvantaged and the underprivileged, providing appropriate skill development, in collaboration with local industries leading to gainful employment. The Community College in India is, thus aimed at the empowerment of the urban poor, rural poor, tribal poor and women. The Vision of the Community College is built on the idea of a college *of the Community, for the Community* and *by the Community* and to produce responsible citizens. The Community College initiative is in conformity with the wish of the people and instead of imposing the programme on the people, it builds programmes which are based on the need of the community.

The key thrust areas of the Community College system are access and equity, flexibility in curriculum and teaching methodology, cost effectiveness and inclusiveness, collaboration with the industrial, commercial and service sectors of the local area. Community Colleges respond to the social needs and issues of the local community. These Institutions plan for internship and job placement within the local areas, promotion of self employment and small business development.

3.1 TECHNICAL EDUCATION DEPARTMENT, GOVT. OF HARYANA

The Haryana State Board of Technical Education has been constituted by the Government of Haryana vide Haryana Act No.19 of 2008 which received the assent of the Governor of Haryana on 18-04-2008 and the Act came into force after the same was notified on 6th May, 2008 by the State Government into Haryana Govt. Gazette (Extra.).

Our Mission: To Impart Diploma Education in the field of Engineering & Technology, Architecture,

Pharmacy, Management, Accounts, Applied Art & Craft.

Our Vision: To reorient Technical Education which shall be Relevant to the Real World-of-Work,

attractive to the students, responsive to the industries & connected to the community at large.

Our Objectives To create Technological Capacities (Technician, Engineer, Scientist & Manager Level) near to developed Nations.

> To produce technical manpower capable of accepting global challenges & employable from day-1

To prepare work force for unrecognised sector through Informal Technical Education.

4.1 INDIRA GANDHI NATIONAL OPEN UNIVERSITY

The Indira Gandhi National Open University (IGNOU) was established by an Act of Parliament in 1985 to achieve the following objectives:

- democratizing higher education by taking it to the doorsteps of the learners;
- providing access to high quality education to all those who seek it irrespective of age, region, religion and gender:
- offering need-based academic programmes by giving professional and vocational orientation to the courses:
- promoting and developing distance education in India;
- setting and maintaining standards in distance education in the country as an apex body.

4.2 Prominent Features

IGNOU has certain unique features such as:

- International jurisdiction
- Flexible admission rules
- Individualised study: flexibility in terms of age, place, pace and duration of study
- Use of latest information and communication technologies
- Nationwide student support services network
- Cost-effective programmes
- Modular approach to programmes
- Resource sharing, collaboration and networking with conventional universities, open universities and other institutions/organisations
- Socially and academically relevant programmes based on students need analysis
 - Convergence of open and conventional education systems

4.3 **Important Achievements**

- Emergence of IGNOU as the largest Open University in the World.
- Recognition as Centre of Excellence in Distance Education by the Commonwealth of Learning (1993).
- Taking IGNOU programmes to African and West Asian countries including Maldives, Mauritius, Nepal and Seychelles in all to 35 countries.
- Award of Excellence for Distance Education Materials by Commonwealth of Learning (1999).
- Launch of a series of 24 hour Educational Channel 'Gyan Darshan'. IGNOU is the nodal agency for these channels and regular transmissions are done from the studio at EMPC, IGNOU.
- Launch of 'Edusat' videoconferencing channel (2 way video, 2 way audio).
- Launch of Gyan Vani and other dedicated educational FM channels.

5.1 List of Programmes offered

SI.	Name of the Programme	Prog. Code	Eligibility	Credit	Min. Age	Dura	ation	Medium	Fee
1	Certificate in Security Management	CMS	Class 10 Pass	16	18	6 Months	2 years	Hindi	Rs. 7500
2.	Certificate in Fire Safety	CFSTY	Class 10 Pass	16	18	6 Months	2 years	English/ Hindi	Rs.15000
3.	Diploma in BPO : Finance & Accounting	DBPO (FA)	10+2 with English as Compulsory Subject Passed with Aggregate 50% marks or Bachelor degree and above with English as a complesory subject at 10+2 level)	16	No Bar	1 year	3 years	English	Rs.14000
4	Certificate in Housekeeping operations	CHO	Class 10+2 or its equivalent	18	18	6 Months	2 years	English	Rs.7500
5.	Certificate in Front office Operations	CFO	Class 10+2 or its equivalent	18	18	6 Months	2 years	English	Rs.7500

5.2 Course Preparation

Learning material are prepared for the courses by a team of experts. Self Learning Printing Material will be supplied directly to the students. The cost of the printed material is included in the tuition fee.

5.3 Admission Procedure

Based on merit & physical fitness.

5.4 Evaluation System

The Term-End-Examination will be conducted by IGNOU.

The weightage for the Assignments (20%), Term-End-Examination (60%) and Practical (20%). The minimum marks required for completion of programme are: assignment (50%), term end examination (50%) and Practical(50%).

Overall marks:

1st Division: > 60%,

2nd Division: 50% - 59%

Failed: < 50%

Candidate is required to get minimum marks (50%) in each component.

5.5 Term-end Examination and payment of Examination Fee

The Term-end Examination will be conducted twice a year in the months of June and December. Students will be permitted to appear in term-end examination subject to the conditions that registration for the courses, in which they wish to appear is valid, minimum time to pursue these courses is completed and they have also submitted the required number of assignment (s), in those courses by the due date.

Examination fee per course is required to be paid.

5.6 Refund of Fee

Fee once paid will not be refunded under any circumstances.

5.7 Disputes on Admissions & other matters

The place of jurisdiction of filing of suit, if necessary, will be only at Gurgaon.

5.8 Recognition

All the programmes are recognized courses of IGNOU, New Delhi and Certificate/Diploma will be issued by IGNOU, New Delhi.

6.1 DETAILED CONTENTS OF THE COURSES OFFERED

6.1.1 CERTIFICATE IN SECURITY MANAGEMENT

Sr. No.	Course Code	Title	Credits
1.	0SEI-001	DUTIES OF SECURITY PERSONNEL	4
2.	0SEI-002	DEALING WITH RISKS	4
3.	0SEI-003	CONTROLLING & MONITORING	4
4.	0SEI-004	SAFETY & FIRST AID	4

6.1.2 CERTIFICATE IN FIRE SAFETY

Sr. No.	Course Code	Title	Credits
1.	0SEI-011	INTRODUCTION OF FIRE	4
2.	0SEI-012	FIRE FIGHTING EQUIPMENT	4
3.	0SEI-013	TOOLS & GEARS	4
4.	0SEI-004	PREVENTIVE MEASURES	4

6.1.3 DIPLOMA IN BUSINESS PROCESS OUTSOURCING: FINANCE & ACCOUNTING

1st Semester: Finance and Accounting

SI. No	Course code	Course Title	Credits
1	DBPOI-001	Introduction to Finance and Accounting	2
2	DBPOI-002	Fundamental of Accounting	4
3	DBPOI-003	Procure to pay (p2p, Accounts payable)	4
4	DBPOI-004	Order to cash (O2O, Accounts Receivable)	3
5	DBPOI-005	Record to Report	3

IInd Semester: English Communications and IT Skills

SI. NO	SI. NO Course Code Course Title		Credits
6	DBPOI-006	English Communication	8
7	DBPOI-007	IT Skills	8

6.1.4 CERTIFICATE IN HOUSE KEEPING OPERATIONS

Sr. No.	Course Code	Title	Credits
1.	BHY-001	UNDERSTANDING TOURISM	4
2.	BHY-002	FUNCTIONAL COMMUNICATIVE SKILL AND PERSONNEL GROOMING	4
3.	BHY-005	HOUSE KEEPING OPERATIONS (PART I)	4
4.	BHY-006	HOUSE KEEPING OPERATIONS (PART II)	4
5.	-	PROJECT	2

6.1.5 CERTIFICATE IN FRONT OFFICE OPERATIONS

Sr. No.	Course Code	Title	Credits
1.	BHY-001	UNDERSTANDING TOURISM	4
2.	BHY-002	FUNCTIONAL COMMUNICATIVE SKILL AND PERSONNEL GROOMING	4
3.	BHY-L003	FRONT OFFICE OPERATIONS (PART I)	4
4.	BHY-L004	FRONT OFFICE OPERATIONS (PART II)	4
5.	-	PROJECT	2

7.1 Rules

7.1.1 Reservation

In HISCET, Reservation for SCs/STs, OBCs, females etc. will be as per the Govt. of Haryana norms.

= 3% of SQ (2.55% of total intake)

7.1.2 Category Code

Physically Handicapped

(a) All India Category Seats (AIO) = 15% of the sanctioned intake

(b) State Quota = 85%

[b-1] Haryana Open (General) (Hry. Gen) = 50% of State Quota i.e. 42.5% of total intake [b-2] Reserved category of Haryana = 50% of State Quota i.e. 42.5% of total intake

Schedule Castes (SC) = 20% of SQ (17% of total intake)

Backward classes of Haryana (A) (BCA) = 16% of SQ (13.6% of total intake)

Backward classes of Haryana (B) (BCA) = 11% of SQ (9.3% of total intake)

ESM and their wards/ (ESM) = 3% of SQ (1% each out of Haryana open

Dependents of freedom Fighters and /DEF/ = General Category, SC & BC)

(PH)

Freedom Fighter (FF)

25% of horizontal reservation in all above categories shall be provided for girl students.

8.1 GUIDELINES FOR FILLING UP THE APPLICATION FORM

Some instructions for filling-up of application form are given below:

- 1. Fill Programme Code
- 2. Leave the Enrolment No. blank for office use.
- 3. Candidates must ensure filling of relevant codes in the boxes.
- 4. Please follow the rule of Date/Month/Year e.g. 5th June 1976 should be written as

 D D
 M M
 Year

 0 5
 0 6
 1 9 7 6

5. If your name is VIRENDER KUMAR HASIZA, then write as following in the boxes provided for

VIRENDER KUMARHASIZA

6. Please write your Father's/Husband's/Mother's name. If the name is KEDAR NATH HASIZA, then write it as follows:



7. Furnish the details of scholarship, if any received by you

8. Note that

- (a) Write your main subjects in short form.
- (b) Fill in the year of passing.
- (c) Write down aggregate percentage obtained by the you at the highest level of your qualification and round off to the nearest integer (i.e.61.3 should be of 61 and 65.7 should be of 66) while filling in the form.
- (d) Write the name of the Board/University from where you have attained the qualification.
- 9. Fill in your address for correspondence where you would like to receive your all correspondence. Do not give post box no. as address. Leave a box blank between each unit of address like house No., street name, P.O., etc. The address given by a student must be in India otherwise the Registration will be invalid.
- 10. Write down your landline Telephone No., Mobile No., E-mail Address if any.



Haryana IGNOU Society for Community Education & Training (HISCET)

Application Form No.	
----------------------	--

•/		COMMUNITY EDUCATION AND TI	RAINING	olicatio	n Fori	m			Cor	ntrol No						
			[To	be submi	tted at	the HI	SCET	Offic	e]					Pho	otogra	ph
						r is not	appli	cable)							
1.	Pro	gram Code (Fill in	the code of	the Progr	amme))										
2.	Enr	olment No.							(For	Office U	se Onl	ly)				
3.	Are	you already regist	tered with IG	NOU	Yes		No									
4.	If 'Ye	es', Enrolment No.		\top		$\overline{}$										
	Prog	L ramme Code					<u> </u>		_							
_		L														
5.	Nar	ne of the Candidat	te (IN CAPIT	AL LETT	ERS)				-				<u> </u>			_
			Application Form [To be submitted at the HISCET Office] Session: July / Jan. (Strike out whichever is not applicable) in the code of the Programme) [To be Submitted at the HISCET Office] Session: July / Jan. (Strike out whichever is not applicable) in the code of the Programme) [(For Office Use Only)													
6.	Fat	her's Name (IN C	APITAL LET	TERS)												
7.	Mot	ther's Name (IN C	APITAL LET	TERS)												
						T			Т						\top	
_	_	4-1					<u> </u>									
(Tic	k (√) the Appropriate c	ption in 8,9,	10) _						_						
9.	Nat	ionality				India	an			ot	hers					
10.	Sex	(Γ	$\overline{}$	Male	Э			_ Fe	emale					
11.	Rur	al/Urban				Rura	al			⊥ T Uı	ban					
			ion	L												
Session: July / Jan. (Strike out whichever is not applicable) 1. Program Code (Fill in the code of the Programme) 2. Enrolment No.		ntage														
[To be submitted at the HISCET Office] Session: July / Jan. (Strike out whichever is not applicable) 1. Program Code (Fill in the code of the Programme) 2. Enrolment No. 3. Are you already registered with IGNOU Yes No Programme Code 5. Name of the Candidate (IN CAPITAL LETTERS) 6. Father's Name (IN CAPITAL LETTERS) 7. Mother's Name (IN CAPITAL LETTERS) 8. Date of Birth Indian others 10. Sex Male Femal 11. Rural/Urban Rural Urban 12. Educational Qualification S.No. Exam Passed Year Board / University Subjects Total Marks 1 Matric 2 10+2 3 1T1 4 Others		larks	0	btaine	ed											
	4	Others														
13.	De	tails of Demand D	arft No. (DD)													

			Oilive	ioity					ui ito	UD	tanic	u			
1	Matric														
2	10+2														
3	ITI														
4	Others														
	etails of Demand [Darft No. (DD)			[DD Da	te						T	T	\Box
14. Ba	ank Name & City														

15.	Nam	e and	com	piete	maılı	ng a	addı	ress	of t	ne c	and	ıda	te															
																								П				
							Ī				l				Ť			Ī	Ť			İ	Ť	一		Ī	Ī	=
Pin c						 	$\frac{\perp}{\perp}$]																<u> </u>		
			<u> </u>		<u> </u>	<u></u>	+			<u> </u>	_			7														
	le No				누	<u>_</u>	<u> </u>			<u> </u>		_	<u> </u>		1	_					_							
	_	with	STD	Code	Ļ	<u></u>			<u> </u>	_		Ļ	<u> </u>			<u> </u>	_		<u> </u>	<u> </u>	_							
E- M	ail L																											
16.	Are y	ou B	onafio	de Re	side	nt o	f Ha	ırya	nạ	Ye	s]	No														
17.		gory o						ana	-Gei	nera	I(HC	3)/8	SC/E	BC E	Back	wa	ırd C	lass	Blo	ock-	A (E	3CA)					
	Dack	waru	Clas	S DIO	-K-D	(60	JD)					(R	efer	Res	erv	atio	n no	orms	in	pros	spec	tus 1	or c	ate	gory	coc	le)	
18.	Sub.	Cate	gory	of car	ndida	te C	Ореі	n/ES	SM/F	F																		
(If ca	<u>andid</u>	ate is	Har	<u>yana</u>	Dom	icil	e) N	lot /	Appl	ical	ole f	or	All I	ndia	Op	<u>en</u>	(Al	<u>)</u>										
21. F	(If ca	you phandida	Ex-sinysicate is me from Less	Harya om al sthan s than	cema andic ana E I Sou or eq or ec	n S capp Dom irce ual t	Self ped nicile s (A to R:	(PH e) No unnu s 44 Rs 1	l): ot Ap ually) 500/-	[oplic - 00/-	able] e fo	Yes r all More More	India e tha e tha	iv. [a Ol	Rs 1	Wa No 1. (A 0000 2400	o O) O)- OO/-	hild and	eac		ara ss th	Milit	ary	For qual	to I		40000/
~~ .		n dem			an oc	Juic	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	(//(11	iuaii	y	,ı vvı	iioi	ı you	a Gai	ı pı	OVIC	ac a	iiiu	ai iii	COII	ic pi	001	VV 1 111	010	poi	ung	oi a	ily ullic
I her admi any any	reby ssion inforn time a	. I fult	re th fill the bein shall	e min ig fou not b	imum und i be en	n eli nco title	igibil rrec ed to	ity of t or o ref	criter mis und	ia a lead of a	nd I ling, iny 1	ha m fee	ave p y ca paid	orovi andio d by	ded datu me	ne re :	ces: shal the	sary I be HIS	info lial CE	orma ble T. F	ation to c urth	in t ance er, I	his ellati hav	rega ion /e c	ard. by aref	In the fully	he e HIS stud	I seek vent o CET a lied the
(Sigr	nature	of the	Can	didat	e)							_									(S	igna	ture	of tl	ne P	arer	nt/Gu	ıardian
Defe		ملة بم منال	- EII	l: £	4 41			-4		سا س				KLI		la .												
(a) (b)	Affixe Enclo i) ii) iii) iv)	ding the digital displays displays the displ	Photo e follo cates ence ertifica nt Car	ograpl wing a in sup certific te who d duly	n. attesto port o cate w ereve filled	ed co f you here r rec in al	ertifi ur ed ever quire long	cate luca requ d. with	s, tional uired. phote	qua	lifica ph.	itior	n (s)				ave:											

(c) Attach a Pay Order/Demand Draft in favour **Haryana IGNOU Society for Community Education & Training, Manesar,** for Programme Fee and write your name, programme code and application No. on the reverse of the Demand Draft issued by bank.



ACKNOWLEDGEMENT CARD

Dear Student,

Thank you for joining HISCET Programme. We acknowledge the receipt of your application form. Please mention Enrolment Number and the programme applied for in all your future correspondence with the University.

To be filled in by the Student.

Programme/Course Applied for	:		
DD/Challan No.	·	For Office	a Llaa Onk
DD/Challan Date	·		e Use Only ent Number is
Amount	·		
DD Drawn on	·		
Please mention your full postal a	address at the space allocated		SCET anesar
Name of the Programme		LATEST	PHOTOGRAP
Name of the Programme		TO BE PA	ASTED WHIC
Name of the Programme		TO BE PA	ASTED WHICH
Name of the Programme		TO BE PA W ATTE	ASTED WHIC VILL BE ESTED BY
Name of the Programme Name Father's/Husband's Name		TO BE PA W ATTE	ASTED WHIC VILL BE ESTED BY
Name of the Programme Name Father's/Husband's Name		TO BE PA W ATTE	ASTED WHICH VILL BE ESTED BY
Name of the Programme Name Father's/Husband's Name		TO BE PA W ATTE	ASTED WHIC /ILL BE ESTED BY
Name of the Programme Name Father's/Husband's Name Address (in Capital Letters)		TO BE PA W ATTE UNIVER	ASTED WHIC VILL BE ESTED BY
Name of the Programme Name Father's/Husband's Name		TO BE PA W ATTE UNIVER	ASTED WHIC VILL BE ESTED BY
Name of the Programme Name Father's/Husband's Name Address (in Capital Letters)		TO BE PA W ATTE UNIVER	ESTED BY SITY OFFICE

Please mention full postal address at the space allocated

Affix Postage stamp for Rs 6/-

To, _____

From
The Principal
Community College
(HISCET) Manesar
Gurgaon - 122051

CITY : _____

STATE :_____

PIN:

INSTRUCTIONS

- This card should be produced on demand at the Community College and Examination Centre or any other Establishment of HISCET to use its facilities.
- The facilities would be available only relating to the course or courses for which the student is actually registered.
- 3. Duplicate Identity Card will be issued by the Principal Community College, on payment of Rs. 100/- by way of Demand Draft only in favour of Haryana IGNOU Society for Community Education and Training, Manesar
- 4. Loss of Identity Card is to be reported immediately to the nearest Police Station.
- 5. Identity card is to be submitted to the issuing authority after completion of the said programme.



STUDENT CARD