

Position Description

Job title:	Group Fitness Instructor
Reporting to:	Fitness Manager
Status:	Casual
Agreement Type:	Enterprise Bargaining Agreement
Department:	Fitness
Location:	Fitness Centre, St Lucia
Direct Reports:	Nil

Purpose of the Position

The Group Fitness Instructor is responsible for providing consistent excellence in customer experience and ongoing promotion of UQ Sport's products and services to the UQ community and other user groups.

This includes the providing exceptional customer service to current and potential UQ Sport customers; providing quality, fun and inspiring group fitness experiences to UQ Sport customers; ensuring the programs are safe for customers and are professionally delivered in accordance with program requirements; and maintaining a positive profile for UQ Sport in the wider community.

Essential Qualifications

- Certificate III or IV or GEL in Fitness or equivalent
- Current recognised qualification/certification and/or training in a specific group fitness class
- Current First Aid & CPR certificates

Essential Experience and Skills

- Proven level of fitness appropriate for designated classes
- Demonstrated experience in instructing group fitness classes to music
- Demonstrated well-developed inter-personal skills
- Demonstrated commitment to customer service excellence
- Commitment to on-going participation in external training applicable to specific group fitness classes

Essential Behavioural Competencies

- Integrity
- Serving the Customer
- Drive for Results
- Quality Focus



- Communicating with Clarity

Acceptance of Responsibilities

I have read the requirements and responsibilities outlined in this position description, UQ Sport's Code of Conduct and Employment Terms and Conditions and agree to meet and adhere to these and have my performance monitored and evaluated in relation to my performance in the role as detailed throughout this document.

I accept my performance will be measured through the agreed objectives set and reviewed in accordance with the organisation's performance management policies, guidelines and processes.

Employee Signature _____ Date _____

Employee Name _____

Manager Signature _____ Date _____

Manager Name _____