

THE EMOTIONAL INTELLIGENT LEADER IN ACTION – A POSITIVE PRACTICAL APPROACH

Presented by Vivienne Black of Dot Yam & Associates

Dot Yam & Associates have worked over the years in complex and demanding healthcare settings. Their positive, practical yet simplistic approach motivates participants to implement skills and strategies immediately post session, affecting new and positive outcomes, both in their personal and professional life.

Overview:

This practical, skills-based workshop is tailored to meet the needs of senior staff, leaders and aspiring leaders in health care. The skills are designed to be used immediately post session and the participants can expect to see a significant positive outcome through their application.

Participants will have the opportunity to be involved in a highly interactive learning environment as they learn to:

- gain control through the emotional GPS
- manage thought and diminish over-thinking
- turn conflict inside out
- make decisions – overcome doubt and stress
- apply fundamental tools and strategies of the emotional intelligent leader.

DATE AND LOCATION:

31 August 2011	Canberra
26 October 2011	Brisbane

TIME:

Registration: 8.30am
Start: 9:00am
Finish: 4.00pm

COST:

Members	\$190.00
Non-members	\$260.00

Cost includes morning tea, lunch and afternoon tea.

CONTACT:

RCNA
Freecall: 1800 061 660
Email: workshops@rcna.org.au

6 RCNA CNE POINTS

This workshop is endorsed by Royal College of Nursing, Australia (RCNA) according to approved criteria. Attendance attracts 6 RCNA CNE points as part of RCNA's Life Long Learning Program (3LP).



Presenter: Vivienne Black

Vivienne has a background in management, training, personal development and events coordination. She has over 16 years experience as a consultant, facilitator, counselor and coach. Her strength is in building positive relationships in the workplace through communication and understanding, as opposed to bullying, fear and intimidation. In partnership with Dot Yam & Associates, Vivienne has presented in healthcare and nursing forums and has worked closely with multidisciplinary healthcare teams. Participants who attended Vivienne's workshops find them enlightening, engaging, uplifting and life changing.



Registration Details

The Emotional Intelligent Leader in Action – A Positive Practical Approach.

Please return this form to: RCNA at **PO Box 219, Deakin West ACT 2600** or fax **02 6282 3565** or scan and email to **workshops@rcna.org.au**

Workshop I would like to attend:

- 31 August 2011 Canberra
 26 October 2011 Brisbane

Your details:

- Member Non-member

Title: _____ First name: _____

Surname: _____

Position: _____

Organisation: _____

Email: _____

Tel: (W) _____ (H) _____

(M) _____

Postal address:

- Home Work

Address: _____

Suburb: _____

State: _____ Postcode: _____

Payment:

- My cheque is attached and made payable to RCNA

Please debit my credit card:

- Mastercard Visa

Card number: _____

Expiry date: __ / __

CVV number: __ __ __

(the last 3 digits that appear on the back of your card)

Name of cardholder: _____

Signature: _____

Amount \$ _____

Important disclaimer:

Please do not finalise travel or any other arrangements relating to this workshop until you have received a confirmation of registration from RCNA. RCNA cannot be held liable for any costs you may incur in making arrangements without previous confirmation.

Payment must accompany registration form to secure a position in the workshop and ensure participation.

Cheques must be payable to RCNA. Cancellations within 7 working days of the workshop will receive no refund.

ABN 69 004 271 103