



Discount CCTV Distribution

www.DCDsecurity.com

745 E Valley Blvd, #127, San Gabriel, CA 91776

TEL: (909) 274-9494
sales@dcdsecurity.com

NEW ACCOUNT APPLICATION

By signing this document you agree by the Terms as stated on Page 2 of this form.

THE CUSTOMER AGREES TO BE BOUND BY THIS SALE AGREEMENT AND ACCEPTS ITS TERMS AND CONDITIONS (UNLESS THE CUSTOMER HAS SIGNED A SEPARATE FORMAL PURCHASE AGREEMENT WITH Discount CCTV Distribution IN WHICH CASE THE SEPARATE AGREEMENT SHALL GOVERN).

Please print legibly

Sales:

Company Name:		Contact Name:	
Phone: () -		Fax: () -	
Billing Address:			
City:		State:	Zip:
Email Address:		Website:	
Shipping Address:			
City:		State:	Zip:
D-U-N-S (If any):		Federal Tax ID:	
Type of Business: <input type="checkbox"/> Distribution <input type="checkbox"/> Dealer <input type="checkbox"/> Installer <input type="checkbox"/> Retail <input type="checkbox"/> E-commerce Others: _____			
Years established: _____			
How did you hear about us?			
<input type="checkbox"/> Store Sign <input type="checkbox"/> Email Promo <input type="checkbox"/> Web Search <input type="checkbox"/> Referral from a Friend <input type="checkbox"/> Other: _____			

Print Name: _____ Company: _____

Signature: _____ Date of Application: _____



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TERMS & CONDITIONS OF SALES AND RMA

Costs: Prices are subject to change without notice. Clerical errors are not binding and may be corrected by Discount CCTV Distribution at any time after discovery.

Order: \$50.00 minimum order for each invoice required. A \$10.00 handling fee will be charged if order is lower than \$50.00.

Payment: Delinquent accounts will be subject to a 30% APR finance charge (0.083% per day) plus collection and legal costs if incurred. A \$35.00 fee will be applied to all returned checks.

Delivery: Unless otherwise noted, delivery will be made F.O.B. Discount CCTV Distribution (continuing on these terms and conditions of sales as Discount CCTV Distribution) to be paid by purchaser. Risk of loss passes to purchaser upon delivery by Discount CCTV Distribution to common carrier. Items ordered together are not necessarily shipped together due to availability. We will confirm first before shipment of backorders or substitutes are acceptable. Drop ship order will be charged a \$5.00 handling fee.

Service & Support: If you have any problems with a product you have purchased from Discount CCTV Distribution, please contact our technical support/RMA Dept. before deciding to return the product(s). If no solution is reached, a RMA number will be issued. In the event that you receive damages during shipment, please contact us within 5 days of receipt of order to receive RMA number.

Return Merchandise Authorization (RMA) Policy:

1. Please consult our experienced technical support staff prior to requesting a Return Merchandise Authorization (RMA).
2. Please download the RMA Request Form from our website www.dcdsecurity.com. Fill it out and email back to rma@dcdsecurity.com. Our RMA department staff will reply you by email or phone call for your RMA number.
3. No returned merchandise will be accepted without a valid Discount CCTV Distribution RMA number.
4. RMA number is valid for 10 business days from the issued date.
5. All merchandise must be returned **within fifteen (15) days** from the date of invoice. After fifteen (15) days, buyer is allowed merchandise exchange only. Discount CCTV Distribution reserves the right to refuse any merchandise back for credit.
6. In order to obtain full credit refund, all items must be shipped back to Discount CCTV Distribution within two (2) weeks from the invoice date, **in original condition**. After two (2) weeks all returns are subject to a 25% minimum re-stocking fee or more. Please refer to the manufacturer's re-stocking fee policy. All **Special orders** are **"Absolutely non-refundable and non-returnable."**
7. Discount CCTV Distribution reserves the right not to replace product until the replacement is returned from Manufacturer/Vendor.
8. All return merchandise must be shipped back to our address within 7 days from the date of RMA, enclosed with a copy of the invoice and RMA number clearly marked on the mailing label.
9. "No Fault Found" RMA items can be returned for credit with a 35% minimum re-stocking fee and shipped back at purchaser's expense.
10. Any material not received in re-salable condition will not be credited and will be returned to the customer at the purchaser's expense.
11. **Returned merchandise must include all original materials including but not limited to mounting brackets, screws, instructional manual, box sticker, product sticker, cable sticker, original box packaging, and miscellaneous accessories.**
12. Cross-shipment is allowed for pre-paid. We will ship the return item back after repair. No credit will be applied for any cross-shipment package and repaired items. RMA items will be repaired or replaced at Discount CCTV Distribution's discretion.
13. **Warranty Repair:** Details of all return parts and components must be written clearly in the RMA Request Form. We only return repaired parts and components of whatever we received.

Limitation of Liability: Discount CCTV Distribution will not be responsible for consequential damage to the system or its components caused by either internal or external equipment, shorted connections or components not installed or obtained from Discount CCTV Distribution shall not be liable for damage to painted surfaces due to physical abuse, excessive use, liquids, chemicals spilled upon or inside the components including oxidation or corrosion to components caused by exposure to salt air.

The limited warranty also does not cover any losses or damages that may occur as result of:

1. Shipping or improper installation or maintenance.
2. Misuse, neglect or improper environment.
3. Any repair, modification, adjustment, or installation or options/parts by anyone other than a Discount CCTV Distribution authorized service center, excessive/inadequate electrical power surges or other irregularities.

Manufacturer's Warranties: Discount CCTV Distribution will assist dealers in the repair or return of products covered under the warranty upon request. Discount CCTV Distribution in no way claims responsibility for these products or their warranties.

Legal Costs: The undersigned agrees to pay all invoices within the terms of the sale and further agrees to pay all collection costs and attorney fees necessary to collect past due amounts.

By signing below, Client accepts and agrees to all of the provisions set forth above as of the date of the credit department.

Signature: _____ **Date of Application:** _____

California Resale Certificate

I HEREBY CERTIFY:

1. I hold valid seller's permit number: _____
2. I am engaged in the business of selling the following type of tangible personal property:

3. This certificate is for the purchase from DCD Security of the item(s) I have listed
in paragraph 5 below.
[Vendor's name]
4. I will resell the item(s) listed in paragraph 5, which I am purchasing under this resale certificate in the form of tangible personal property in the regular course of my business operations, and I will do so prior to making any use of the item(s) other than demonstration and display while holding the item(s) for sale in the regular course of my business. I understand that if I use the item(s) purchased under this certificate in any manner other than as just described, I will owe use tax based on each item's purchase price or as otherwise provided by law.
5. Description of property to be purchased for resale:
6. I have read and understand the following:

For Your Information: A person may be guilty of a misdemeanor under Revenue and Taxation Code section 6094.5 if the purchaser knows at the time of purchase that he or she will not resell the purchased item prior to any use (other than retention, demonstration, or display while holding it for resale) and he or she furnishes a resale certificate to avoid payment to the seller of an amount as tax. Additionally, a person misusing a resale certificate for personal gain or to evade the payment of tax is liable, for each purchase, for the tax that would have been due, plus a penalty of 10 percent of the tax or \$500, whichever is more.

NAME OF PURCHASER

SIGNATURE OF PURCHASER, PURCHASER'S EMPLOYEE OR AUTHORIZED REPRESENTATIVE



PRINTED NAME OF PERSON SIGNING

TITLE

ADDRESS OF PURCHASER

TELEPHONE NUMBER

()

DATE



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CREDIT CARD AUTHORIZATION FORM

I AUTHORIZE **Discount CCTV Distribution** TO CHARGE MY CREDIT CARD FOR THE PURCHASE OF ANY PRODUCTS, SERVICES AND ANY FUTURE UNPAID BALANCES THAT CORRESPOND TO A SALES ORDER SUBMITTED BY **Discount CCTV Distribution**, PLACED BY MYSELF, MY COMPANY, IT'S PRINCIPALS, AND /OR REPRESENTATIVES.

THE INFORMATION CONTAINED HEREIN IS TRUE AND ACCURATE TO THE BEST OF MY KNOWLEDGE AND IS CONSIDERED CONFIDENTIAL.

I ACCEPT THE TERMS AND CONDITIONS SET FORTH IN THE CORRESPONDING CREDIT CARD AGREEMENT AND **Discount CCTV Distribution** SALES POLICIES.

CREDIT CARD (please mark one)

VISA

MASTER CARD

ACCOUNT NUMBER: _____

EXP DATE: _____ / _____

3 DIGIT SECURITY NO: _____
(LOCATED ON THE BACK OF CARD)

CARD HOLDER NAME: _____
(Exactly as printed on card)

BILLING ADDRESS: _____

PHONE: (_____) _____ - _____

FAX: (_____) _____ - _____

SIGNATURE: _____

DATE: _____

Please attach a legible
Copy of your driver's license here.

Please attach a legible
Copy of your credit card here.
(Front & Back)

Email back to: sales@dcdsecurity.com