

## **Amarillo**

### **UnitedHealthcare Options**

a Preferred Provider Organization (PPO)

Spring/Summer 2010

**SSPPO30-578**



# Welcome!

**We're glad you have chosen UnitedHealthcare for your health coverage. We want to help you take control and make the most of your health care benefits. Here are a few suggestions and reminders to help you get started.**

It is important that every individual establish a relationship with a physician to facilitate easier access to care, should the need arise. Establishing a relationship has proven to improve access to care when you do need it and helps promote continuity in your health care.

Remember that your choice of a physician or other health care professional is your own. We will provide you with information to help you make informed choices, such as physicians' and health care professionals' credentials, range of services offered, fees they charge and performance on quality measures and surveys. But, this information is not an endorsement of a particular physician or health care professional's suitability for your needs.

Typically, you will have lower out-of-pocket expenses by visiting a physician or health care professional who participates in our network. These physicians and health care professionals have contracted with us to provide financial discounts and participate in programs that may facilitate and enhance your health care experience. You can find the most up-to-date information about participating network physicians and health care professionals by consulting our online directory at **[www.myuhc.com](http://www.myuhc.com)**.



## *This is Your UnitedHealthcare Directory of Physicians and Health Care Professionals*

This directory lists physicians and other health care professionals, hospitals and clinics — that offer services to UnitedHealthcare members enrolled in our Options PPO health plan.

Our network is always evolving, so once you've chosen the doctor, other health care professional or hospital you'd like to visit, we recommend you go online to [www.myuhc.com](http://www.myuhc.com). Here, you will find the most up to date information about participating network physicians and health care professionals, including credentials, maps and directions, comparisons of hospitals based on quality of care, and various other resources designed to help you make informed decisions about your medical care. Since frequent updates are made to myuhc.com, you'll also find physicians and other health care professionals who have recently joined the network, but are not yet listed in this directory. If you do not have access to the Internet, or to verify any doctor or hospital's participation in the network, you can call Customer Care at the toll-free number shown on your UnitedHealthcare ID card.

This directory also contains information about the hospital admitting privileges that each network doctor enjoys and it identifies which of the network physicians are multilingual.

Please note that the purpose of this directory isn't to provide you with information about your policy. For information about your health care coverage, and to help you make the most of it, please refer to your Certificate of Coverage, Summary Plan Description or go to [www.myuhc.com](http://www.myuhc.com).

## *You Make the Decisions*

When it comes to medical treatment, UnitedHealthcare keeps the decision making where it belongs — in the hands of patients and their doctors. As part of our innovative approach to health care coverage, we've dramatically reduced the number of procedures that require doctors or other health care professionals to notify us in advance. That means in most cases, once you and your doctor decide on a course of treatment, you can simply proceed.

## *First Things First — Choose Your Doctor*

Once you've enrolled as a UnitedHealthcare Options PPO member, you may select a physician — the doctor you will see for checkups and preventive health care. You can locate physicians in our network by using "Find a Physician" at [www.myuhc.com](http://www.myuhc.com). Some doctors in our network may not be accepting new patients. So to make sure that the physician you select is accepting new patients, please contact his or her office directly.

You can choose any physician in our network without a referral. This is called Open Access — it gives you the freedom to make your own health care choices. If you have family members who are covered by your policy, they can either see your doctor or choose their own. Individuals enrolled in UnitedHealthcare Options PPO have the additional option of selecting a doctor outside our physician and health care professional network, but at a somewhat higher out-of-pocket cost.

It is important to note that you benefit by choosing physicians in our network. They submit claims on your behalf and they offer discounts on the services they provide to you. As a result, your benefit dollars go further and you don't have to worry about filing claims. They receive direct reimbursement for covered services from UnitedHealthcare. You are responsible for applicable copayment, deductibles, coinsurance and charges for non-covered services, either at the time of service or when you receive a bill - depending on your physician's payment policies.

Remember that your choice of a physician or other health care professional is your own. The information provided in this directory is not an endorsement of a particular physician or health care professional's suitability for your needs.

## **Common Types of Physicians:**

**Family practitioners and general practitioners** are doctors who provide a broad range of medical care for all family members.

**Internists, or internal medicine physicians** specialize in the diagnosis and treatment of disease in adults.

**Pediatricians** are doctors who specialize in health care for children from birth to approximately age 16.

**Obstetricians/Gynecologists (OB/GYN)** are doctors who specialize in health care for women.

## *Our Network Meets Credentialing Standards*

Before being accepted into our network, every physician and health care professional — from doctors and therapists to labs and hospitals — is evaluated by UnitedHealthcare. We review physicians' and health care professionals' credentials, using standards developed with national accrediting agencies. All education, training and licensing information is verified with the appropriate public, government and private agencies. Finally, each practitioners qualifications are reviewed by a panel of medical experts to ensure that they meet the highest standards of training and experience.

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## *Your Physicians and Health Care Professionals*

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## **Doctors Are Screened For:**

Medical licenses

Training, education and board certification

Network hospital-admitting privileges

Medicare and state regulatory agency sanctions

Appropriate professional liability insurance

## **Hospitals Are Screened For:**

Accreditation

Medicare certification

Required state licenses

Appropriate liability insurance

## *Seeking Care From a Specialist*

You can see a specialist within our network without a referral. **Specialty physicians listed in this directory may offer services that are not covered services within your benefit plan.** Please check your Certificate of Coverage or Summary Plan Description for detailed information about your benefits. Your benefits may vary, including the amount the plan or employer covers as well as the portion that is your responsibility.

## *Changing Your Physician*

If you'd like to choose a new physician for any reason, you may do so at any time.

## *Using UnitedHealthcare Options PPO to Get Services Outside Our Physician and Health Care Professional Network*

If you're covered under UnitedHealthcare Options PPO, you may select a physician or health care professional who is outside our network. However, when you visit a non-network physician or health care professional, please keep the following in mind:

Your out-of-pocket costs will be higher.

You'll need to file a claim. Refer to your Certificate of Coverage or Summary Plan Description to learn how.

You may be required to notify us for hospital stays and certain out-patient procedures.

## *Signs of an Emergency*

Symptoms that can signal an emergency can include, but are not limited to:

Difficulty breathing

Bleeding that can't be controlled with local pressure

Sudden change in mental status such as unusual behavior, confusion or decreased alertness

Sudden severe pain anywhere in the body

Vomiting blood

## *What to do in an Emergency*

Call 911 or go to the nearest hospital emergency room.

Notify your physician as soon as possible.

Notify UnitedHealthcare within 24 hours or as soon as reasonably possible.

## *What is Urgent Care?*

Illness and injuries that are of a less serious nature than an emergency may require urgent care. Urgent Care Centers are usually open evenings, weekends and holidays and are designed to give patients fast, effective service. Urgent Care Centers commonly treat conditions like:

Minor injuries and cuts

Upper respiratory infections

Ear infections

Sprains

Sore throats

Urinary tract infections

A list of Urgent Care Centers available in your network is printed in the back of this directory in the section entitled Other Health Care Professionals (OHCP).

## *An Opportunity to Save*

Although emergency medical conditions should always be evaluated and treated at a hospital Emergency Department, going to an Urgent Care facility will save you money for non-emergency care. Most plans have a lower copayment when you visit an Urgent Care facility as opposed to a hospital Emergency Room.

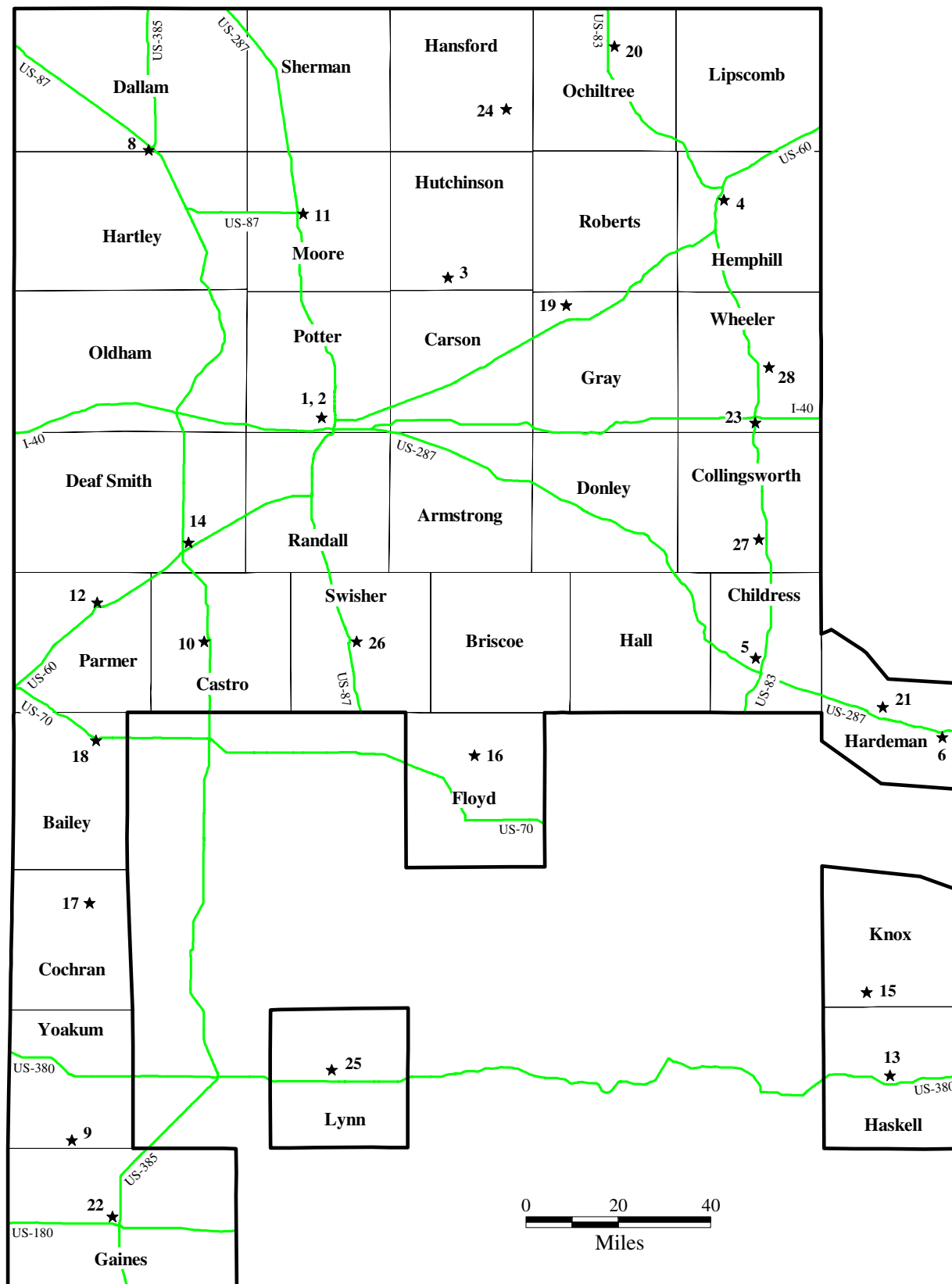
## *Transplant Services*

UnitedHealthcare provides access to a transplant benefit program. This gives you access to a network of transplant programs located at medical centers around the country. These centers have shown clinical excellence in the field of transplantation. Access to this network provides individuals with an opportunity for the best transplant outcomes available.

## *Getting Prompt Answers to Your Questions*

As a UnitedHealthcare member, you can get fast, secure answers to your questions about the network of physicians and health care professionals or your benefit coverage. Just go to **myuhc.com** for information that is specific to your plan or follow the instructions provided by your employer. Or, you can call Customer Care at the toll-free number shown on your UnitedHealthcare ID card.

## UnitedHealthcare Options PPO Amarillo Service Area



Last Update: 4-Jan-2010

Not all ZIP codes within counties may be included in the service area.

★ Displays approximate location of hospital based on ZIP Code.



*The service area includes the following counties:*

**ARMSTRONG, BAILEY, BRISCOE, CARSON, CASTRO, CHILDRESS, COCHRAN, COLLINGSWORTH, DALLAM, DEAF SMITH, DONLEY, FLOYD, GAINES, GRAY, HALL, HANSFORD, HARDEMAN, HARTLEY, HASKELL, HEMPHILL, HUTCHINSON, KNOX, LIPSCOMB, LYNN, MOORE, OCHILTREE, OLDHAM, PARMER, POTTER, RANDALL, ROBERTS, SHERMAN, SWISHER, WHEELER and YOAKUM**

(Not all ZIP codes within counties may be included in the service area.)

## AMARILLO HOSPITAL LISTING

These **hospitals** are participating in the Amarillo UnitedHealthcare Options PPO.

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| <b>AMARILLO</b><br><br><b>1. BAPTIST ST. ANTHONY'S HOSPITAL</b><br>1600 Wallace Boulevard<br>Amarillo, TX 79106<br>(806) 212-2000<br><br><b>2. NORTHWEST TEXAS HOSPITAL</b><br>1501 South Coulter Street<br>Amarillo, TX 79106<br>(806) 354-1000<br><br><b>BORGER</b><br><br><b>3. GOLDEN PLAINS COMMUNITY HOSPITAL</b><br>200 South McGee Street<br>Borger, TX 79007<br>(806) 273-1100<br><br><b>CANADIAN</b><br><br><b>4. HEMPHILL COUNTY HOSPITAL</b><br>1020 South 4th Street<br>Canadian, TX 79014<br>(806) 323-6422<br><br><b>CHILDRESS</b><br><br><b>5. CHILDRESS REGIONAL MEDICAL CENTER</b><br>Highway 83 North<br>Childress, TX 79201<br>(940) 937-6371<br><br><b>CHILLICOTHE</b><br><br><b>6. CHILLICOTHE HOSPITAL DISTRICT</b><br>303 Avenue I<br>Chillicothe, TX 79225<br>(940) 852-5131<br><br><b>CROSBYTON</b><br><br><b>7. CROSBYTON CLINIC HOSPITAL</b><br>710 West Main Street<br>Crosbyton, TX 79322<br>(806) 675-8703<br><br><b>DALHART</b><br><br><b>8. COON MEMORIAL HOSPITAL</b><br>1411 Denver Avenue<br>Dalhart, TX 79022<br>(806) 244-4571 | <b>DENVER CITY</b><br><br><b>9. YOAKUM COUNTY HOSPITAL</b><br>412 Mustang Avenue<br>Denver City, TX 79323<br>(806) 592-2121<br><br><b>DIMMITT</b><br><br><b>10. PLAINS MEMORIAL HOSPITAL</b><br>310 West Halsell Street<br>Dimmitt, TX 79027<br>(806) 647-2191<br><br><b>DUMAS</b><br><br><b>11. MOORE COUNTY HOSPITAL DISTRICT</b><br>224 East 2nd Street<br>Dumas, TX 79029<br>(806) 935-7171<br><br><b>FRIONA</b><br><br><b>12. PARMER COUNTY COMMUNITY HOSPITAL</b><br>1307 Cleveland Street<br>Friona, TX 79035<br>(806) 250-2754<br><br><b>HASKELL</b><br><br><b>13. HASKELL MEMORIAL HOSPITAL</b><br>1 North Avenue N<br>Haskell, TX 79521<br>(940) 864-2621<br><br><b>HEREFORD</b><br><br><b>14. HEREFORD REGIONAL MEDICAL CENTER</b><br>801 East 3rd Street<br>Hereford, TX 79045<br>(806) 364-2141<br><br><b>KNOX CITY</b><br><br><b>15. KNOX COUNTY HOSPITAL</b><br>701 South 5th Street<br>Knox City, TX 79529<br>(940) 657-3535<br><br><b>LOCKNEY</b><br><br><b>16. W. J. MANGOLD MEMORIAL HOSPITAL</b><br>320 North Main Street<br>Lockney, TX 79241<br>(806) 652-3373 | <b>MORTON</b><br><br><b>17. COCHRAN MEMORIAL HOSPITAL</b><br>201 East Grant Street<br>Morton, TX 79346<br>(806) 266-5565<br><br><b>MULESHOE</b><br><br><b>18. MULESHOE AREA MEDICAL CENTER</b><br>708 South 1st Street<br>Muleshoe, TX 79347<br>(806) 272-4524<br><br><b>PAMPA</b><br><br><b>19. PAMPA REGIONAL MEDICAL CENTER</b><br>One Medical Plaza<br>Pampa, TX 79065<br>(806) 665-3721<br><br><b>PERRYTON</b><br><br><b>20. OCHILTREE GENERAL HOSPITAL</b><br>3101 Garrett Drive<br>Perryton, TX 79070<br>(806) 435-3606<br><br><b>QUANAH</b><br><br><b>21. HARDEMAN COUNTY MEMORIAL HOSPITAL</b><br>402 Mercer Street<br>Quanah, TX 79252<br>(940) 663-2795<br><br><b>SEMINOLE</b><br><br><b>22. MEMORIAL HOSPITAL</b><br>209 Northwest 8th Street<br>Seminole, TX 79360<br>(432) 758-5811<br><br><b>SHAMROCK</b><br><br><b>23. SHAMROCK GENERAL HOSPITAL</b><br>1000 South Main Street<br>Shamrock, TX 79079<br>(806) 256-2114<br><br><b>SPEARMAN</b><br><br><b>24. HANSFORD COUNTY HOSPITAL DISTRICT</b><br>707 Roland Street<br>Spearman, TX 79081<br>(806) 659-2535 | <b>TAHOKA</b><br><br><b>25. LYNN COUNTY HOSPITAL DISTRICT</b><br>2600 Lockwood Avenue<br>Tahoka, TX 79373<br>(806) 998-4533<br><br><b>TULIA</b><br><br><b>26. SWISHER MEMORIAL HOSPITAL DISTRICT</b><br>539 Southeast 2nd Street<br>Tulia, TX 79088<br>(806) 995-3581<br><br><b>WELLINGTON</b><br><br><b>27. COLLINGSWORTH GENERAL HOSPITAL</b><br>1013 15th Street<br>Wellington, TX 79095<br>(806) 447-2521<br><br><b>WHEELER</b><br><br><b>28. PARKVIEW HOSPITAL</b><br>1000 Sweetwater Street<br>Wheeler, TX 79096<br>(806) 826-5581<br><br><b>SPECIALTY CARE:</b><br><br><b>AMARILLO</b><br><br><b>PHYSICIAN'S SURGICAL HOSPITAL of QUAIL CREEK</b><br>6819 Plum Creek Drive<br>Amarillo, TX 79124<br>(806) 354-6100<br>(Long Term Acute Care)<br><br><b>PLUM CREEK SPECIALTY HOSPITAL</b><br>5601 Plum Creek Drive<br>Amarillo, TX 79124<br>(806) 351-0300<br>(Long Term Acute Care)<br><br><b>TRIUMPH HOSPITAL - AMARILLO</b><br>7501 Wallace Boulevard<br>Amarillo, TX 79124<br>(806) 467-7000<br>(Long Term Acute Care) |
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# Member Rights and Responsibilities

## **You have the right to:**

- Be treated with respect and dignity by UnitedHealthcare personnel, network physicians and other health care professionals.
- Privacy and confidentiality for treatments, tests or procedures you receive.
- Voice concerns about the service and care you receive.
- Register complaints and appeals concerning your health plan or the care provided to you.
- Receive timely responses to your concerns.
- Participate in a candid discussion with your physician about appropriate and medically necessary treatment options for your conditions, regardless of cost or benefit coverage.
- Be provided with access to physicians, health care professionals and other health care facilities.
- Participate with your physician and other health care professionals in decisions about your care.
- Make recommendations regarding the organization's member's rights and responsibilities policies.
- Receive information about UnitedHealthcare, our services, network physicians and other health care professionals.
- Be informed of, and refuse to participate in, any experimental treatment.
- Have coverage decisions and claims processed according to regulatory standards, when applicable.
- Choose an Advance Directive to designate the kind of care you wish to receive should you be unable to express your wishes.

## **You have the responsibility to:**

- Know and confirm your benefits before receiving treatment.
- Contact an appropriate health care professional when you have a medical need or concern.
- Show your member ID card before receiving health care services.
- Pay any necessary copayment at the time you receive treatment.
- Use emergency room services only for injury or illness that, in the judgment of a reasonable person, requires immediate treatment to avoid jeopardy to life or health.
- Keep scheduled appointments.
- Provide information needed for your care.
- Follow agreed-upon instructions and guidelines of physicians and health care professionals.
- Participate in understanding your health problems and developing mutually agreed-upon treatment goals.
- Notify your employer's human resource department of changes in your address or family status.
- Visit our Web site, [myuhc.com](http://myuhc.com)®, or call Customer Care at the phone number on the back of your member ID card when you have a question about your eligibility, benefits, claims and more.
- Access our Web site, [myuhc.com](http://myuhc.com), or call Customer Care at the phone number on the back of your member ID card to verify that your physician or health care professional is participating in the UnitedHealthcare network before receiving services.

## **HIPAA Standards for Privacy of Individually Identifiable Health Information**

To review our Privacy Policy and Notice of Privacy Practices describing how medical information about our members may be used and disclosed and how members can get access to this information, please visit our Member Web site at [www.myuhc.com](http://www.myuhc.com).

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## UnitedHealth Premium® Programs

### Having trouble finding a physician or facility that's right for you?

Getting information about a doctor or facility can be difficult. That's why UnitedHealthcare has developed and supports programs that provide greater access to information about quality and cost-effective delivery of care.

### The UnitedHealth Premium® physician and specialty center programs.

The UnitedHealth Premium program identifies network physicians in 20 specialties and facilities that specialize in cardiac care, spine surgery, joint replacement, neonatal services, congenital heart disease (CHD) and infertility that meet evidence based and nationally published standards for quality care. Quality criteria for each specialty area of medicine and specialty center programs are based on evidence-based criteria, medical specialty society standards and guidance from expert panels. Only physicians and specialty centers that meet the quality criteria are evaluated for cost efficiency in the delivery of health services.

### These UnitedHealthcare Premium Programs Offer You:

- **Informed Choice** - We've provided you with important information on physicians and facilities, so you can make an informed choice for you and your family about seeking healthcare that's right for you.
- **Resources at Your Fingertips** - These programs make it easy for you to get information, online or over the phone, so you can spend time focusing on important decisions about your care.
- **Easy Access** - These physicians are part of the UnitedHealthcare network. That means you can easily identify and access designated physicians without a referral.

### How to Find a UnitedHealth Premium designated physician

Simply visit [myuhc.com](http://myuhc.com)®, then click on "Find Physician or Facility," then select "Search for a UnitedHealth Premium® physician." Look for these symbols next to your search results:

- ★ ★ Meets UnitedHealth Premium Quality Criteria and Cost Efficiency Criteria
- ★ Meets UnitedHealth Premium Quality Criteria

### NCQA Physician Recognition Programs

The National Committee for Quality Assurance (NCQA) Physician Recognition Programs help you identify physicians who have met NCQA's quality-based criteria across three important specialty areas of medicine - diabetes care, cardiac care, and stroke care. NCQA is an independent non-profit organization that has developed these programs in association with the American Diabetes Association, the American Heart Association and the American Stroke Association. For further information on NCQA Physician Recognition Programs please visit [ncqa.org](http://ncqa.org).



NCQA Diabetes Physician Recognition Program



NCQA Heart/Stroke Recognition Program

### ABIM Practice Improvement Module

As part of maintaining board certification, physicians complete American Board of Internal Medicine's Practice Improvement (ABIM) Practice Improvement Modules (PIMs). The PIMs help physicians evaluate and improve their performance in many clinical areas such as asthma and diabetes.

### **How to Find a UnitedHealth Premium Specialty Center**

Simply visit [myuhc.com](http://myuhc.com)®, then click on “Find Physician or Facility,” then select “Search for a high performing specialty center or hospital.” You will be presented with a drop down box of the various specialty center programs. Select the correct program for you. The results will provide you with the specialty center programs that you requested along with how each rated for quality of care and cost efficiency.

*The UnitedHealth Premium® designation program is intended as a resource for informational purposes only. Designations are displayed in UnitedHealthcare online physician directories at [myuhc.com](http://myuhc.com)®. You should always consult [myuhc.com](http://myuhc.com) for the most current information. Premium designations are a guide to choosing a physician and may be used as one of many factors you consider when choosing the physicians from whom you receive care. If you already have a physician, you may also wish to confer with him or her for advice on selecting other physicians. Physician evaluations have a risk of error and should not be the sole basis for selecting a physician. Please see [myuhc.com](http://myuhc.com) for detailed program information and methodologies.*

*Only individual physicians and facilities that meet UnitedHealth Premium designation criteria, or physicians in designated specialties who are part of medical groups that meet UnitedHealth Premium criteria for group practices and who have sufficient claims data for analysis, may be designated. All physicians and facilities that contract with UnitedHealthcare have met credentialing requirements. Regardless of designation, plan enrollees have access to all physicians and facilities in the UnitedHealthcare network. Specialties for which there are no quality guidelines currently established in the program are excluded from evaluation and are noted as such.*

## EXAMPLES OF MEDICAL SPECIALTIES

|                                         |                                                                                                                                                                                                                                                                                             |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ADOLESCENT MEDICINE                     | —Diagnosis and treatment of diseases or disorders of older children and young adults.                                                                                                                                                                                                       |
| ALLERGY                                 | —Diagnosis and treatment of allergic conditions (i.e. “hay fever”, asthma).                                                                                                                                                                                                                 |
| ANESTHESIOLOGY                          | —Use of medications and substances to prevent or relieve pain during surgery.                                                                                                                                                                                                               |
| CARDIOLOGY                              | —Diagnosis and medical treatment of diseases and disorders of the heart and its functions.                                                                                                                                                                                                  |
| CHIROPRACTIC                            | —Diagnosis and treatment which employs manipulation and specific adjustment of body structures.                                                                                                                                                                                             |
| DERMATOLOGY                             | —Diagnosis and treatment of diseases and disorders of the skin.                                                                                                                                                                                                                             |
| EAR, NOSE & THROAT<br>(Otolaryngology)  | —Diagnosis and treatment of diseases and disorders of the ear, nose and throat.                                                                                                                                                                                                             |
| EMERGENCY MEDICINE                      | —Diagnosis and treatment of medical and surgical emergencies.                                                                                                                                                                                                                               |
| ENDOCRINOLOGY                           | —Diagnosis and treatment of diseases and disorders of the ductless glands (thyroid, pancreas, pituitary, adrenal and ovaries.)                                                                                                                                                              |
| FAMILY PRACTICE                         | —Physicians who provide medical care to all age groups (including obstetrics, internal medicine, pediatrics, and some surgery in many instances.)                                                                                                                                           |
| GASTROENTEROLOGY                        | —Diagnosis and treatment of diseases and disorders of the stomach and intestine.                                                                                                                                                                                                            |
| GENERAL PRACTICE                        | —Physicians who provide medical care to all age groups as in family practice.                                                                                                                                                                                                               |
| GERIATRICS                              | —Medical treatment of the elderly.                                                                                                                                                                                                                                                          |
| GYNECOLOGY                              | —Diagnosis and treatment of diseases and disorders of the female reproductive system.                                                                                                                                                                                                       |
| HEMATOLOGY                              | —Diagnosis and treatment of diseases and disorders of the blood.                                                                                                                                                                                                                            |
| IMMUNOLOGY                              | —Diagnosis and treatment of the body’s cellular response to fight disease.                                                                                                                                                                                                                  |
| INFECTIOUS DISEASE                      | —Medical diagnosis and treatment of acute and chronic infectious disorders.                                                                                                                                                                                                                 |
| INTERNAL MEDICINE                       | —Diagnosis and non-surgical treatment of diseases and disorders for adults generally over 18 years old.                                                                                                                                                                                     |
| NEONATAL/PERINATAL<br>MEDICINE          | —Treatment and care of the unborn child, premature, and newborn babies.                                                                                                                                                                                                                     |
| NEPHROLOGY                              | —Diagnosis and non-surgical treatment of diseases of kidneys, including kidney dialysis.                                                                                                                                                                                                    |
| NEUROLOGY                               | —Non-surgical diagnosis and treatment of diseases and disorders of the nervous system.                                                                                                                                                                                                      |
| NUCLEAR MEDICINE                        | —Diagnosis and treatment of disorders by means of radioactive substances.                                                                                                                                                                                                                   |
| OBSTETRICS                              | —Management and care of pregnancy and childbirth.                                                                                                                                                                                                                                           |
| ONCOLOGY                                | —Diagnosis and treatment of cancer and tumors.                                                                                                                                                                                                                                              |
| OPHTHALMOLOGY                           | —Treatment of diseases and disorders of the eye.                                                                                                                                                                                                                                            |
| OPTOMETRY                               | —Diagnosis and non-surgical treatment of diseases of the eye, including visual problems treated with eyeglasses or contact lenses; illness and injury to the globe of the eye; glaucoma testing and examination of the retina, including dilated eye examinations, as allowed by state law. |
| PATHOLOGY                               | —Laboratory study of body tissue and fluids to diagnose disease.                                                                                                                                                                                                                            |
| PEDIATRICS                              | —Care of the development of the infant and child generally between the ages of 0 to 18 and diagnosis and treatment of diseases and disorders.                                                                                                                                               |
| PHYSICAL MEDICINE<br>AND REHABILITATION | —Use of physical therapy and mechanical aids in the treatment of injury or disease.                                                                                                                                                                                                         |
| PODIATRY                                | —Diagnosis and treatment of the human foot in health and disease.                                                                                                                                                                                                                           |
| PSYCHIATRY                              | —Diagnosis and treatment of mental conditions.                                                                                                                                                                                                                                              |
| PULMONARY DISEASES                      | —Diagnosis and medical treatment of diseases and disorders of the lung.                                                                                                                                                                                                                     |
| RADIOLOGY                               | —Use of X-rays and radioactive materials to diagnose and treat disease and injury.                                                                                                                                                                                                          |
| RHEUMATOLOGY                            | —Medical diagnosis and treatment of arthritis and rheumatic disorders.                                                                                                                                                                                                                      |
| SURGERY                                 | — <b>CARDIOVASCULAR</b> —Surgical treatment of diseases and disorders of the heart and blood vessels.                                                                                                                                                                                       |
|                                         | — <b>COLON &amp; RECTAL</b> —Diagnosis and surgical treatment of diseases or disorders of the lower digestive tract, rectum and anus.                                                                                                                                                       |
|                                         | — <b>GENERAL</b> —Diagnosis and surgical treatment of disease and injury.                                                                                                                                                                                                                   |
|                                         | — <b>HAND</b> —Surgery and treatment of hand disorders.                                                                                                                                                                                                                                     |
|                                         | — <b>HEAD &amp; NECK</b> —Diagnosis and surgical treatment of disorders of head and neck.                                                                                                                                                                                                   |
|                                         | — <b>MAXILLOFACIAL</b> —Surgery and treatment of face and jaw disorders.                                                                                                                                                                                                                    |
|                                         | — <b>NEUROLOGICAL</b> —Surgical treatment of disease and disorders of the brain and nervous system.                                                                                                                                                                                         |
|                                         | — <b>ORTHOPAEDIC</b> —Diagnosis and surgical treatment of diseases, disorders, and injuries of the bones, joints and tendons.                                                                                                                                                               |
|                                         | — <b>PLASTIC</b> —Surgical treatment for restoration of function or for cosmetic purposes.                                                                                                                                                                                                  |
|                                         | — <b>THORACIC</b> —Surgery of diseases of the chest cavity (excluding heart).                                                                                                                                                                                                               |
|                                         | — <b>UROLOGY</b> —Diagnosis and medical or surgical treatment of the urinary tract and kidneys.                                                                                                                                                                                             |
|                                         | — <b>VASCULAR</b> —Diagnosis and surgery of blood vessels.                                                                                                                                                                                                                                  |

\*The examples of medical specialties represented above is a partial listing used for illustrative purposes only.

### *An Important Note About Our Services*

UnitedHealthcare does not provide health services or practice medicine. Rather, UnitedHealthcare arranges for physicians and other health care professionals to participate in a network. Network physicians and health care professionals are independent contractors and are not employees of UnitedHealthcare. UnitedHealthcare makes payment to network physicians and health care professionals through various types of contractual arrangements. These contractual arrangements may include financial incentives (e.g., bonuses, capitation) to promote the delivery of health care in a cost efficient and effective manner. Such financial incentives should not impact your access to covered health services. If you have questions about whether there are any financial incentives in your doctor's contract with UnitedHealthcare, please feel free to ask your doctor. UnitedHealthcare makes decisions about benefit plan coverage. These decisions are administrative decisions and are for payment purposes only. UnitedHealthcare is not liable for any act or omission of a physician or other health care professional.

Our philosophy states that the doctor-patient relationship is sacred — all medical decisions rest between you and your physician. It means freedom to choose, along with the responsibility to act.

You're responsible for choosing your own physician.

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You must decide if the doctor you choose is right for you.

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You must decide with your doctor what care you should receive.

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Your doctor is solely responsible for the quality of the care you receive.

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### *A Special Message to Network Physicians*

This directory contains information regarding network physicians, specialists and other health care professionals, as well as network hospitals.

Please note that network physician information is sorted alphabetically by last name, according to office location, then physician specialty. Information for each physician includes telephone number(s), address(es) and hospital affiliation(s).

In the Specialists and Other Health Care Professionals sections, the physician or facility information is sorted alphabetically by specialty, then location. Telephone number(s) are listed for each health care professional.

Please refer to your Physician and Health Care Professionals Administrative Guide for specific information regarding Care Coordination® policies. Please note that UnitedHealthcare cannot guarantee the continuing participation of physicians and other health care professionals currently listed in this directory. To verify a physician's continued participation, please contact the physician's office or your UnitedHealthcare representative to confirm that the physician is still participating in the UnitedHealthcare network.

The directory also contains an alphabetized index for ease of access. This index includes a list of physicians and health care professionals with the corresponding page number where additional information may be found for a particular professional.

Thank you for being a part of UnitedHealthcare. Please contact your local Physician and Health Care Professional Services representative if you have any questions or comments about this directory.

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Memorial Hospital*  
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OLDER**  
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PRACTICE**

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PRACTICE**

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**BOARD CERTIFIED IN INTERNAL MEDICINE**

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| <b>REPRODUCTIVE<br/>ENDOCRINOLOGY</b>                                                          |  |
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| BORDELON, William H. MD .....        | 12        | DIAZ-ESQUIVEL, Pablo R. MD .....     | 9      | HOPKINS, Richard C. MD .....        | 10     | MARTINEZ-ARRARAS, Joaquin MD ..... | 3      |
| BOURGEOIS, Michael J. MD .....       | 11        | DICKSON, Jeffrey S. MD .....         | 5      | HORVATH, Eva MD .....               | 7      | MARUPUDI, Sambasiva MD .....       | 8      |
| BOWMAN, John C. DC .....             | 8         | DILLMAN JR, Richard D. MD .....      | 12     | HOUGH, Rebecca L. MD .....          | 6      | MATOS-SERRANO, Gregorio MD .....   | 12     |
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| BRANTLEY, Kenny M. MD .....          | 8         | DOBLER-DIXON, Amber A. MD .....      | 10     | HOUSEAL, Luzma M. MD .....          | 9      | MCAFFEE, Lawrence MD .....         | 1, 4   |
| BRAVO, Victor L. MD .....            | 1         | DODSON JR, Leonard E. MD .....       | 8      | HOVING, Debbie MD .....             | 4      | MCCALEB, Morgan H. MD .....        | 1      |
| BRAY, Ruston PA .....                | 11        | DOVE, Dennis MD .....                | 12     | HOWARD, Chris RNA .....             | 9      | MCCARTHY, Edward MD .....          | 8      |
| BRIDGES, Walter MD .....             | 2, 3      | DUKE, Ezekiel L. MD .....            | 6      | HOWARD, John C. MD .....            | 5      | MCCARTHY, Rebecca A. MD .....      | 8      |
| BRISTER, David E. MD .....           | 11        | DWYER, Keri S. PA .....              | 11     | HOWELL JR, J. Franklin MD .....     | 10     | MCCARTY, Christopher A. MD .....   | 10     |
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| BUNCH, Chris L. MD .....             | 5         | ESLER, William V. MD .....           | 2, 9   | JABER, Mouin M. MD .....            | 2      | MEDFORD, Shari L. MD .....         | 4      |
| BURCHARD, Sammie W. CNA .....        | 9         | ESPINEL, Jose MD .....               | 12     | JACKSON III, Robert E. MD .....     | 2      | MEEKS, Clyde A. MD .....           | 10     |
| BURGESSER, Mary MD .....             | 11        | ESPOSITO, Salvatore MD .....         | 1      | JACOBY, Keith S. DC .....           | 8      | MEMON, Amir A. MD .....            | 6      |
| BURNEY, Melinda H. NP .....          | 8         | FARIS, Bud E. DO .....               | 5      | JAFFAR, Ali MD .....                | 8      | MENDIOLA, Louie L. MD .....        | 7      |
| BUSH, Jon D. MD .....                | 2         | FELKINS, Johnnie DPM .....           | 12     | JARROUS, Ammar MD .....             | 8, 12  | MERKI, Daniel J. MD .....          | 1      |
| BYRD, Bill MD .....                  | 2, 9      | FERRIGAN, Kyra OD .....              | 10     | JENKINS, Daniel MD .....            | 2      | MIGUEL, Edilberto R. MD .....      | 5, 8   |
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| CALDWELL, Jon L. MD .....            | 1         | FINLEY, Kevin W. DO .....            | 6      | JENTZEN, Randal D. OD .....         | 10     | MITCHELL, David RNA .....          | 9      |
| CALDWELL, Richard D. MD .....        | 4         | FITCH, James OD .....                | 10, 11 | JEW, Paul MD .....                  | 1      | MITCHELL, Holly MD .....           | 3      |
| CALDWELL, Turner MD .....            | 8         | FLETCHER, Rex A. MD .....            | 3      | JEWELL, Coty W. MD .....            | 11     | MOHAN, Vijay K. MD .....           | 12     |
| CANON, Dennis L. MD .....            | 4         | FLORES, Michael MD .....             | 1      | JOHNSON, Abiodun MD .....           | 4, 11  | MOHAPATRA, Pramoda K. MD .....     | 5      |
| CAPENER, Lance J. DO .....           | 5         | FLOYD, Hilliard D. MD .....          | 12     | JOHNSON, Howard R. MD .....         | 6      | MOORE, Charlie J. OD .....         | 10     |
| CARLISLE, J. T. MD .....             | 2         | FORD JR, Mark W. DC .....            | 8      | JOHNSON, Thomas MD .....            | 8      | MOORE, Sharman A. MD .....         | 6      |
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## Other Health Care Professionals

Ambulatory Surgical Centers  
Durable Medical Equipment  
Home Health Care  
Home IV Therapy

Hospice  
Physical/Disability Rehab Centers  
Physical Therapists  
Skilled Nursing Facilities

**Before visiting one of these health care professionals, check your benefits description or your Certificate of Coverage to make sure the services are part of your employer's plan, and that you meet all of the requirements described in that Certificate.**

**Your plan may not include coverage of these health care professionals at the network level.**

**Notice: Although health care services may be or have been provided to you at a contracted health care facility, some professional services may be or have been provided at the facility by physicians and other health care professionals who are not contracted with us. You may be responsible for payment of all or part of the fees for those non-contracted professional services.**

## 2 - OHCP

### AMBULANCE SERVICES

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(806) 358-7111

**Northwest Air Ambulance**  
(806) 354-1123

### AMBULATORY SURGERY CENTER

#### *Amarillo, TX*

**ADC Endoscopy Spec**  
(806) 353-1769

**Amarillo Cataract & Eye Surg**  
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(806) 467-1895

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(806) 212-4624

**Southwest Neuroscnce Pain Ctr PLL**  
(806) 353-6400

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#### *Amarillo, TX*

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### CARDIAC DIAGNOSTIC

**Lifewatch Holding Company**  
*Cardiac Monitoring Services*  
[www.lifewatch.com](http://www.lifewatch.com)  
(877) 774-9846

**Philips Remote Cardiac Services**  
*(formerly Raytel)*  
*Cardiac Monitoring Services*  
[www.remotecardiacservices.com](http://www.remotecardiacservices.com)  
(800) 367-1095

### CHIROPRACTIC MEDICINE

#### *Amarillo, TX*

**Amarillo Spine and Rehab Ctr**  
(806) 358-3595

**Freeze Chiropractic Clinic**  
(806) 331-9355  
(806) 354-8320

### DIALYSIS CENTER

**Dialysis Clinic Inc (DCI)**  
*Dialysis*  
[www.dciinc.org](http://www.dciinc.org)  
Phone - See Web Site

## OTHER HEALTH CARE PROFESSIONALS

#### *Amarillo, TX*

**Amarillo High Plains Dialysis Center**  
(806) 353-9181

**BMA Crown of Texas**  
(806) 351-1996

#### *Hereford, TX*

**Hereford Dialysis Center**  
(806) 364-4292

#### *Pampa, TX*

**Pampa Dialysis Center**  
(806) 665-8200

### DME MEDICAL SUPPLY COMPANY

**American Home Patient**  
*Respiratory Equipment*  
[www.ahom.com](http://www.ahom.com)  
Phone - See Web Site

**Animas Diabetes Care**  
*Diabetic Insulin Pumps and Pump Supplies*  
[www.animascorp.com](http://www.animascorp.com)  
(877) 937-7867

**Apria**  
*Durable Medical Equipment*  
[www.apria.com](http://www.apria.com)  
(800) 277-4288

**Byram**  
*Durable Medical Equipment-Mail Order Disposable Medical Supplies*  
[www.byramhealthcare.com](http://www.byramhealthcare.com)  
(877) 902-9726

**Disetronic Medical Systems Inc**  
*Diabetic Insulin Infusion Pump and Supplies*  
[www.disetronic-usa.com](http://www.disetronic-usa.com)  
(800) 280-7801

**DJ Orthopedics**  
*Bone Growth Stimulator*  
[www.djortho.com](http://www.djortho.com)  
(800) 321-9549

**EBI, LP (BioMet)**  
*Bone Growth Stimulator*  
[www.ebimedical.com](http://www.ebimedical.com)  
(800) 526-2579

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*Mail Order Disposable Medical Supplies*  
[www.edgepark.com](http://www.edgepark.com)  
(800) 321-0591

**Electromed**  
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[www.electromed-usa.com](http://www.electromed-usa.com)  
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[www.gendadyne.com](http://www.gendadyne.com)  
(800) 208-2025

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*Orthotics & Prosthetics*  
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(877) 442-6437

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**Otto Bock Healthcare**  
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Phone - See Web Site

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[www.praxair.com/homecare](http://www.praxair.com/homecare)  
(866) 747-1161

**Prescription Solutions (formerly First Line Medical)**  
*Durable Medical Equipment Mail Order Disposable Medical Supplies*  
[www.prescriptionsolutions.com](http://www.prescriptionsolutions.com)  
(800) 254-6977

**Respirtech**  
*High Frequency Chest Compression Oscillation System (Vest)*  
[www.respirtech.com](http://www.respirtech.com)  
(800) 793-1261

**Rotech**  
*Durable Medical Equipment*  
[www.rotech.com](http://www.rotech.com)  
Phone - See Web Site

**Smith & Nephew**  
*Bone Growth Stimulator*  
[www.smith-nephew.com](http://www.smith-nephew.com)  
(800) 238-7538, Option 1

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**Amarillo Brace & Limb Inc**  
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**Britkare Home Medical**  
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(806) 273-2501  
(806) 359-8616

**High Plains Hearing Aid Center**  
(806) 355-8889

**National Home Health Care Inc**  
(800) 658-9270  
(806) 372-3215  
(806) 373-3823

#### *Borger, TX*

**Moores Pharmacy**  
(806) 274-5334

#### *Pampa, TX*

**Healthstar Medical Inc**  
(806) 359-8616  
(806) 273-2501

**National Home Health Care Inc**  
(800) 669-0000

### DME ORTHOTICS/ PROSTHETICS ONLY

#### *Amarillo, TX*

**Amarillo Brace & Limb Inc**  
(806) 358-6688

### HOME HEALTH AGENCY

**Bayada**  
*Home Health Services*  
[www.bayada.com](http://www.bayada.com)  
800-305-3000

**Evercare Hospice**  
*Home Health Services - Home and Inpatient Hospice*  
[www.evercarehealthplans.com](http://www.evercarehealthplans.com)  
Phone - See Web Site

**Heartland Healthcare Services**  
*Home Health Services - Home and Inpatient Hospice*  
[www.hcr-manorcare.com](http://www.hcr-manorcare.com)  
(800) 736-4427

**Maxim Health Care Services**  
*Home Health Services*  
[www.maximhomecare.com](http://www.maximhomecare.com)  
(800) 899-9525

**PSA Health Care**  
*Home Health Services*  
[www.psahealthcare.com](http://www.psahealthcare.com)  
(770) 441-1580

#### *Amarillo, TX*

**Accolade Home Care**  
(806) 352-3900

**Baptist St Anthony's Home Health Care**  
(806) 212-7500

**Childrens Home Healthcare**  
(806) 367-6612

**Intrepid of Amarillo**  
(806) 351-2404

**Outreach Health Service**  
(806) 353-9907

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**HOME HEALTH AGENCY  
(Cont.)**


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**Physicians Homecare**  
(806) 342-4722

**Borger, TX**

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**Golden Plains Home Care**  
(806) 273-1100

**Denver City, TX**

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**Yoakum County Hospital Home Health**  
(806) 592-2121

**Dimmitt, TX**

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**Plains Memorial Hospital/HHA**  
(806) 647-2848

**Dumas, TX**

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**Memorial Home Health**  
(806) 935-7171

**Hereford, TX**

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**Hereford Reg Med Ctr Home Care**  
(806) 364-2141

**Morton, TX**

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**Accolade Home Care**  
(806) 266-0022

**Pampa, TX**

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**Accolade Home Care**  
(806) 665-9700

**Shepards Crook Health Agency Inc**  
(806) 665-0356

**Shamrock, TX**

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**Accolade Home Care**  
(806) 256-1100

**Spearman, TX**

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**Hansford County Hospital HH**  
(806) 659-2535

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**HOME HEALTH/HOME  
INFUSION**


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**Bioscrip**  
*Home Infusion & Specialty Pharmacy*  
[www.bioscrip.com](http://www.bioscrip.com)  
(866) 788-7710

**Carepoint Partners**  
*Home Infusion*  
[www.carepointpartners.com](http://www.carepointpartners.com)  
(513) 891-6666

**Critical Care Systems**  
*Home Infusion Services & Factor Products for Hemophilia*  
[www.criticalcaresystems.com](http://www.criticalcaresystems.com)  
(877) 772-4227

**Heartland Healthcare Services**  
*Home Infusion Services*  
[www.hcr-manorcare.com](http://www.hcr-manorcare.com)  
(866) 222-3808

**OptionCare**  
*Home Infusion & Factor Products for Hemophilia*  
[www.optioncare.com](http://www.optioncare.com)  
(888) 677-4123

**Amarillo, TX**

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**Central Line Infusion**  
(806) 352-1212

**IV Solutions of Amarillo**  
(806) 324-5580

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**INDEPENDENT LAB**


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**AmeriPath Inc**  
*Provides: Full service anatomic pathology including dermatology, genitourinary, hematology and gynecological pathology*  
[www.ameripath.com](http://www.ameripath.com)  
(800) 330-6565

**Berkeley Heart Laboratory**  
*Proprietary LDL and HDL tests and other cardiovascular disease testing*  
[www.bhllinc.com](http://www.bhllinc.com)  
(800) 432-7889

**Bostwick Laboratories**  
*Urology, nephrology, gastroenterology, dermatology, gynecology and hematology*  
[www.bostwicklaboratories.com](http://www.bostwicklaboratories.com)  
(800) 214-6628

**Dominion**  
*Drug testing, medication monitoring*  
[www.dominiondiagnostics.com](http://www.dominiondiagnostics.com)  
(800) 711-6974

**Genomic Health**  
*Oncotype DX® and other genetic testing for cancer management*  
[www.genomichealth.com](http://www.genomichealth.com)  
(866) 662-6897

**Genzyme Genetics**  
*Reproductive and oncology diagnostic testing and genetic counseling services*  
[www.genzymegenetics.com](http://www.genzymegenetics.com)  
(800) 357-5744

**GI Pathology**  
*Gastrointestinal and liver pathology*  
[www.gipath.com](http://www.gipath.com)  
(888) 244-7284

**Laboratory Corporation of America**  
*Full scope of laboratory services, including routine blood work, esoteric tests, pathology services, infectious disease, oncology, allergy, toxicology and genetic testing and counseling*  
[www.labcorp.com](http://www.labcorp.com)  
(888) LABCORP

**Medical Diagnostic Laboratories**  
*Specialty infectious disease diagnostic testing, molecular biology, immunology and serology*  
[www.mdlab.com](http://www.mdlab.com)  
(877) 269-0090

**Medical Neurogenetics**  
*Molecular and metabolic genetic testing*  
[www.medicalneurogenetics.com](http://www.medicalneurogenetics.com)  
(678) 225-0222

**Myriad Genetic Laboratories Inc**  
*Genetic testing, specifically BRCA Analysis for hereditary breast and ovarian cancer, COLARIS for hereditary colon and endometrial cancer, and MELARIS for hereditary melanoma and pancreatic cancer*  
[www.myriad.com](http://www.myriad.com)  
(800) 469-7423

**Nationwide**  
*Dialysis Laboratory Services*  
[www.nationwidelab.com](http://www.nationwidelab.com)  
(888) 377-3522

**NTD Labs**  
*Prenatal testing*  
[www.ntdlabs.com](http://www.ntdlabs.com)  
(866) 662-6897

**OUR Lab**  
*Urology specializing in prostate cancer, bladder cancer and stone disease*  
[www.ourlab.net](http://www.ourlab.net)  
(800) 883-7999

**Satellite Laboratory Services LLC**  
*Laboratory - dialysis testing*  
[www.satellitelabs.com](http://www.satellitelabs.com)  
(800) 800-5655

**Amarillo, TX**

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**Alpha Sleep Labs**  
(806) 331-3308

**Home Sleep Diagnostics**  
(806) 356-0009

**Physicians Preferred Laboratory**  
(806) 358-1211  
(806) 353-1589

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**MEDICAL REHAB FACILITY**


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**Amarillo, TX**

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**BSA Advanced Pain Clinic**  
(806) 212-0295

**BSA Outpatient Therapy Services**  
(806) 212-0700  
(806) 212-0700

**Hand Clinic**  
(806) 351-7045

**Northwest Texas Balance & Ortho Clinic**  
(806) 351-7045

**Northwest Texas Rehabilitation Hosp**  
(806) 468-2900

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**MRI/MAGNETIC  
RESONANCE IMAGING**


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**Amarillo, TX**

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**Open Air MRI of Amarillo**  
(806) 353-8333

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**OCCUPATIONAL THERAPY**


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**Amarillo, TX**

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**Specialized Therapy Services of Amarillo**  
(806) 468-9400

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**OPTOMETRY**


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**Amarillo, TX**

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**Eyecare Plus LLP**  
(806) 358-3594

**High Plains Eye Health Center**  
(806) 359-5900

**Paramount Eyecare LLP**  
(806) 355-9536

**Wolflin Vision Clinic**  
(806) 355-7891

**Canyon, TX**

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**Townsend & Townsend OD's PC**  
(806) 655-7748

**Dalhart, TX**

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**Paramount Eyecare LLP**  
(806) 249-6050

**Pampa, TX**

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**Simmons & Simmons OD's PC**  
(806) 665-1791

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**OTHER SPECIALTY SERVICES**


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**Alere (formerly Matria Healthcare Inc)**  
*Women's Health-High Risk Ob/Prenatal Care*  
[www.alere.com](http://www.alere.com)  
(800) 762-4792

**Concentra Urgent Care**  
*Urgent Care Services*  
[www.concentra.com](http://www.concentra.com)  
Phone - See Web Site

**Epic Hearing Health Care**  
*Hearing testing, evaluation, hearing aid selection and fitting*  
[www.epichearing.com](http://www.epichearing.com)  
(866) 956-5400

**Eyetel Imaging Inc**  
*Ophthalmologic Imaging*  
[www.eyetel-imaging.com](http://www.eyetel-imaging.com)  
Phone - See Web Site

**Informed Medical Decisions**  
*Telephonic Genetic Counseling Services*  
[www.informeddna.com](http://www.informeddna.com)  
(800) 975-4819

**Shopko Eyecare**  
*Optical Services*  
[www.shopko.com](http://www.shopko.com)  
Phone - See Web Site

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**PHYSICAL THERAPY**


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**Amarillo, TX**

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**Amarillo Physical Therapy Inc**  
(806) 358-6847

**In Motion Physical Therapy**  
(806) 359-1414

**Progressive Step Rehabilitation Services**  
(806) 468-7611

**PHYSICAL THERAPY (Cont.)**

**Region 16 Education Service Center**  
(806) 677-5000

**Specialized Therapy Services of Amarillo**  
(806) 468-9400

**West Texas Physical Therapy LP**  
(806) 353-5425

**Zach Thomas Physical Therapy**  
(806) 355-5244

**Borger, TX**

**Borger Physical Therapy**  
(806) 274-3737

**Myers, William R. PT**  
(806) 274-3737

**Progressive Step Rehabilitation Services**  
(806) 274-9856

**Dumas, TX**

**Dumas Physical Therapy**  
(806) 934-2634

**Pampa, TX**

**Ford Family Chiropractic**  
(806) 665-7261

**RADIATION ONCOLOGY****Amarillo, TX**

**Amarillo Radiation Oncology**  
(806) 354-0950

**RADIOLOGY****Amarillo, TX**

**Amarillo Advanced Imaging Associates PLL**  
(888) 772-3110

**RADIOLOGY CENTER****Amarillo, TX**

**Advanced Imaging Ctr of Amarillo LLP**  
(806) 351-8480

**Coulter Imaging Ctr LLC**  
(806) 358-7149

**SPECIALTY PHARMACY**

**Accredo**  
*Enzyme Deficiency, Alpha 1, Pulmonary Hypertension, Hemophilia*  
[www.accredohealthgroup.com](http://www.accredohealthgroup.com)  
(866) 591-9075

**Caremark**  
*Specialty Pharmacy*  
[www.caremark.com](http://www.caremark.com)  
(877) 287-1234

**Caremark**  
*Synagis*  
[www.caremark.com](http://www.caremark.com)  
(800) 952-4065

**Centric (formerly Bayer & Talecris Biotherapeutics)**  
*Gamunex, Prolastin*  
[www.bayerdirect.com](http://www.bayerdirect.com)  
(800) 305-7881

**Freedom**  
*Fertility*  
[www.freedomdrug.com](http://www.freedomdrug.com)  
(800) 660-4283

**IVP Care**  
*Oncology*  
[www.ivpcare.com](http://www.ivpcare.com)  
(800) 370-2510

**OptionMed Inc (Walgreens - Optioncare)**  
*Xolair Only*  
[www.optioncare.com](http://www.optioncare.com)  
Phone - See Web Site

**Prescription Solutions**  
*Specialty Pharmacy*  
[www.prescriptionsolutions.com](http://www.prescriptionsolutions.com)  
(800) 788-4863

**US BioServices**  
*Carticel*  
[www.usbioservices.com](http://www.usbioservices.com)  
(800) 801-1140

**SPEECH THERAPY****Amarillo, TX**

**Amarillo Speech Hearing and Lang Cntr**  
(806) 359-7681

**Progressive Step Rehabilitation Services**  
(806) 468-7611

**Region 16 Education Service Center**  
(806) 677-5000

**Specialized Therapy Services of Amarillo**  
(806) 468-9400

**Borger, TX**

**Progressive Step Rehabilitation Services**  
(806) 274-9856



## ALPHABETICAL LISTING OF HEALTH CARE PROFESSIONALS

|                                                     |                                                                |                                             |                                                                 |
|-----------------------------------------------------|----------------------------------------------------------------|---------------------------------------------|-----------------------------------------------------------------|
| Accolade Home Care ..... 2, 3                       | Caremark ..... 4                                               | Hereford Dialysis Center ..... 2            | OUR Lab ..... 3                                                 |
| Accredo ..... 4                                     | Carepoint Partners ..... 3                                     | Hereford Reg Med Ctr Home Care ..... 3      | Outreach Health Service ..... 2                                 |
| ADC Endoscopy Spec ..... 2                          | Central Line Infusion ..... 3                                  | High Plains Eye Health Center ..... 3       | Pampa Dialysis Center ..... 2                                   |
| Advanced Imaging Ctr of Amarillo LLP . 4            | Centric (formerly Bayer & Talecris<br>Biotherapeutics) ..... 4 | High Plains Hearing Aid Center ..... 2      | Paramount Eyecare LLP ..... 3                                   |
| Advanced Limb & Brace LLC ..... 2                   | Childrens Home Healthcare ..... 2                              | Hill-Rom Company Inc ..... 2                | Philips Remote Cardiac Services (formerly<br>Raytel) ..... 2    |
| Alere (formerly Matria Healthcare Inc) ... 3        | Concentra Urgent Care ..... 3                                  | Home Sleep Diagnostics ..... 3              | Physicians Homecare ..... 3                                     |
| Alpha Home Medical LLC ..... 2                      | Coulter Imaging Ctr LLC ..... 4                                | In Motion Physical Therapy ..... 3          | Physicians Preferred Laboratory ..... 3                         |
| Alpha Sleep Labs ..... 3                            | Critical Care Systems ..... 3                                  | Informed Medical Decisions ..... 3          | Plains Memorial Hospital/HHA ..... 3                            |
| Amarillo Advanced Imaging Associates<br>PLL ..... 4 | Dialysis Clinic Inc (DCI) ..... 2                              | Intrepid of Amarillo ..... 2                | Praxair ..... 2                                                 |
| Amarillo Brace & Limb Inc ..... 2                   | Disetronic Medical Systems Inc ..... 2                         | IV Solutions of Amarillo ..... 3            | Prescription Solutions ..... 4                                  |
| Amarillo Cataract & Eye Surg ..... 2                | DJ Orthopedics ..... 2                                         | IVP Care ..... 4                            | Prescription Solutions (formerly First Line<br>Medical) ..... 2 |
| Amarillo Endoscopy Center ..... 2                   | Dominion ..... 3                                               | KCI USA Inc ..... 2                         | Progressive Step Rehabilitation<br>Services ..... 3, 4          |
| Amarillo High Plains Dialysis Center ..... 2        | Dumas Physical Therapy ..... 4                                 | Laboratory Coporation of America ..... 3    | PSA Health Care ..... 2                                         |
| Amarillo Medical Services ..... 2                   | EBI, LP (BioMet) ..... 2                                       | Lifewatch Holding Company ..... 2           | Region 16 Education Service Center ..... 4                      |
| Amarillo Physical Therapy Inc ..... 3               | Edgepark Surgical ..... 2                                      | Lincare ..... 2                             | Respiritech ..... 2                                             |
| Amarillo Radiation Oncology ..... 4                 | Electromed ..... 2                                             | Lone Star Anesthesia Consultants ..... 2    | Rotech ..... 2                                                  |
| Amarillo Speech Hearing and Lang Cntr 4             | EMPI ..... 2                                                   | Maxim Health Care Services ..... 2          | Satellite Laboratory Services LLC ..... 3                       |
| Amarillo Spine and Rehab Ctr ..... 2                | EMPI ..... 2                                                   | Medical Diagnostic Laboratories ..... 3     | Shepards Crook Health Agency Inc ..... 3                        |
| American Home Patient ..... 2                       | Epic Hearing Health Care ..... 3                               | Medical Neurogenetics ..... 3               | Shopko Eyecare ..... 3                                          |
| AmeriPath Inc ..... 3                               | Evercare Hospice ..... 2                                       | Medtronic Diabetes (Minimed) ..... 2        | Simmons & Simmons OD's PC ..... 3                               |
| Animas Diabetes Care ..... 2                        | Eyecare Plus LLP ..... 3                                       | Memorial Home Health ..... 3                | Smith & Nephew ..... 2                                          |
| Apria ..... 2                                       | Eyetel Imaging Inc ..... 3                                     | Moore's Pharmacy ..... 2                    | Southwest Neuroscience Pain Ctr PLL ..... 2                     |
| Baptist St Anthony's Home Health Care . 2           | Ford Family Chiropractic ..... 4                               | Myers, William R. PT ..... 4                | Specialized Therapy Services of<br>Amarillo ..... 3, 4          |
| Bayada ..... 2                                      | Freedom ..... 4                                                | Myriad Genetic Laboratories Inc ..... 3     | Townsend & Townsend OD's PC ..... 3                             |
| Berkeley Heart Laboratory ..... 3                   | Freeze Chiropractic Clinic ..... 2                             | National Home Health Care Inc ..... 2       | US BioServices ..... 4                                          |
| Bioscrip ..... 3                                    | Genadyne Biotechnologies Inc ..... 2                           | Nationwide ..... 3                          | Walgreens Home Care ..... 2                                     |
| BMA Crown of Texas ..... 2                          | Genomic Health ..... 3                                         | Northwest Air Ambulance ..... 2             | West Texas Physical Therapy LP ..... 4                          |
| Borger Physical Therapy ..... 4                     | Genzyme Genetics ..... 3                                       | Northwest Texas Balance & Ortho Clinic 3    | Wheelchair Professionals ..... 2                                |
| Bostwick Laboratories ..... 3                       | GI Pathology ..... 3                                           | Northwest Texas Rehabilitation Hosp ..... 3 | Wolflin Vision Clinic ..... 3                                   |
| Britkare Home Medical ..... 2                       | Golden Plains Home Care ..... 3                                | NTD Labs ..... 3                            | Yoakum County Hospital Home Health .. 3                         |
| BSA Advanced Pain Clinic ..... 3                    | Hand Clinic ..... 3                                            | Open Air MRI of Amarillo ..... 3            | Zach Thomas Physical Therapy ..... 4                            |
| BSA Outpatient Therapy Services ..... 3             | Hanger Orthotics & Prosthetics ..... 2                         | OptionCare ..... 3                          |                                                                 |
| BSA Panhandle Surgery ..... 2                       | Hansford County Hospital HH ..... 3                            | OptionMed Inc (Walgreens - Optioncare) 4    |                                                                 |
| Byram ..... 2                                       | Healthstar Medical Inc ..... 2                                 | Orthofix ..... 2                            |                                                                 |
|                                                     | Heartland Healthcare Services ..... 2, 3                       | Otto Bock Healthcare ..... 2                |                                                                 |

## Notes



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