



# Prepaid Service

## Application Form

For more information please call  
123 FREE or email 123@dhiraagu.com.mv

CUSTOMER INFORMATION

New Customer  Existing Customer \_\_\_\_\_  
Customer No. / Account No. / Service No.

Company/Office/Applicant's Name: \_\_\_\_\_  
\_\_\_\_\_

### Identity Document

National ID Card (for Maldivians)  Work permit  Passport

Registration Certificate

ID No. | | | | | | | | | | | | | | | | | | | | | |

### New Customers

Date of Birth: | D | D | | M | M | | Y | Y | Y | Y |  Male  Female

Account No. / Service No. to be billed on \_\_\_\_\_

PERMANENT ADDRESS Nationality: \_\_\_\_\_ Title: \_\_\_\_\_

SERVICE ADDRESS (If different from Permanent Address)

House/Building name: \_\_\_\_\_

House/Building name: \_\_\_\_\_

Road: \_\_\_\_\_

Road: \_\_\_\_\_

District: \_\_\_\_\_ Block no: \_\_\_\_\_

District: \_\_\_\_\_ Block no: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Email: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Contact No's: \_\_\_\_\_ Fax: \_\_\_\_\_

SERVICE REQUESTED

### TYPES OF SERVICE (Please tick as applicable)

- 1. New Mobile connection (*National, Conference Call, IDD, SMS, MMS and Caller ID will be provided by default*)
- 2. Disconnect Mobile number \_\_\_\_\_ Date Action Required \_\_\_\_\_
- 3. Provide VoiceMail to \_\_\_\_\_
- 4. Disconnect VoiceMail from \_\_\_\_\_
- 5. Become the Registered User of Mobile number \_\_\_\_\_

Name and Address of Present Owner \_\_\_\_\_

Signature of Present Owner \_\_\_\_\_ ID Card No \_\_\_\_\_

6. Issue a replacement SIM Card (Mobile number): \_\_\_\_\_

### MOBILE BROADBAND CONNECTION

New Prepaid Mobile Broadband Connection: (MVR199 - 500MB)  I wish to disconnect Prepaid Mobile Broadband Connection  
Existing Mobile Broadband package mobile no: \_\_\_\_\_

### PREPAID PLANS

Apply / Change **EnE Standard plan** to mobile number: \_\_\_\_\_  
(3 Dhiraagu numbers & 2 International numbers)  
1. \_\_\_\_\_ 2. \_\_\_\_\_ 3. \_\_\_\_\_ 4. \_\_\_\_\_ 5. \_\_\_\_\_

Apply / Change **Best Friend plan** to mobile number: \_\_\_\_\_  Apply / Change **Hi5 plan** to mobile number: \_\_\_\_\_  
1. \_\_\_\_\_ (1 Free Dhiraagu Mobile number) 1. \_\_\_\_\_ 4. \_\_\_\_\_  
2. \_\_\_\_\_ (FnF International number 1) 2. \_\_\_\_\_ 5. \_\_\_\_\_  
3. \_\_\_\_\_ (FnF International number 2) 3. \_\_\_\_\_

Apply / Change **Prepaid Plus** to mobile number: \_\_\_\_\_

DECLARATION & SIGNATURES

I/We have read and accept Dhivehi Raajjeyge Gulhun PLC Terms and conditions related to the service/s requested.

Signature/Stamp (Official stamp is required for Offices and Companies) \_\_\_\_\_

For companies, Authorized Signatory (Name & ID Card No.) \_\_\_\_\_

Date: | D | D | | M | M | | Y | Y | Y | Y |

Note: 1. A valid ID card for Maldivians and the Passport and Work visa

2. If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website and Customer Front office).

FOR DHIRAAGU USE ONLY

PIN No: \_\_\_\_\_ SIM No: \_\_\_\_\_ Phone No: \_\_\_\_\_

Phone Brand: \_\_\_\_\_ IME No: \_\_\_\_\_

Name of the Agent \_\_\_\_\_

Atoll, Island \_\_\_\_\_ Signature: \_\_\_\_\_

Records Updated by \_\_\_\_\_ Date: \_\_\_\_\_ Signature: \_\_\_\_\_