

IMPORTANT!

Valuable Dometic Refrigerator Warranty and Maintenance Schedule Enclosed

Congratulations, and Thank You for purchasing the industry's best built and best backed RV Refrigerator. Enclosed you will find important warranty and maintenance information on Dometic's exclusive three (3) year warranty. Please take a few moments and familiarize yourself with the program. We at Dometic appreciate your business and are confident that you will have many years of trouble-free RV enjoyment.

REVISION

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(French 3109188.015)
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LaGrange, IN 46761

 **Dometic**[®]



LIMITED THREE-YEAR WARRANTY DOMETIC REFRIGERATORS

THE SELLER NAMED BELOW MAKES THE FOLLOWING WARRANTY WITH RESPECT TO THE DOMETIC PRODUCT:

1. This warranty is made only to the first purchaser (herein after referred to as the "Original Purchaser") who acquires the product for his own use and is installed and operated within the continental United States and Canada.
2. This warranty will be in effect for three years on parts and freight and two years on labor from the date of purchase by the Original Purchaser. It is suggested that the original purchaser retain a copy of the dated bill of sale as evidence of the date of purchase.
3. This warranty covers only specified parts, which shall be free from defects in material and workmanship under normal use. This warranty does not cover conditions unrelated to the material and workmanship of the product. Such unrelated conditions include, but are not limited to: (a) damage not reported within the first 7 days of ownership; (b) faulty installation or installation that does not comply with RVIA standards, and any damage resulting from such; (c) the need for normal maintenance and any damage resulting from the failure to provide such maintenance; (d) failure to follow Sellers instructions for use of product; (e) any accident to or misuse of any part of this product and any alteration by anyone other than the Seller or its authorized representative; (f) any non-Dometic parts that are installed as replacement parts will void any warranty (implied or written); (g) blow out conditions; (h) radio frequency interference and electromagnetic interference; (i) 12V system chassis ground decay and corrosion; (j) puncture of foam cabinet or vacuum insulated panels after acknowledged receipt; (k) animal or insect infiltration which damages unit or inhibits performance; (l) abuse or misuse of electrical components.
4. The specified parts covered by this warranty are as follows: Major components (cooling unit, LP gas valve, burner, burner housing, electronic display, electronic module, evaporator fins, foam integrity, frame, thermister, spark probe, ignition wire, icemaker compressor, second absorption loop, display escutcheon, lower toe plate, humidity switch, frame heater mullion, icemaker mullion) are covered for parts and freight for three years and labor for two years from date of purchase. All other components that fail must be reported within the first 90 days of ownership in order to receive coverage of parts, freight and labor under warranty.
5. **This warranty requires the Original Purchaser to provide preventative maintenance on a yearly basis, starting at the anniversary of his date of purchase.** The Original Purchaser must keep a record of the preventative maintenance to keep the warranty in effect. Failure of the Original Purchaser in providing this annual maintenance may void the warranty. The preventative maintenance must be performed at a Dometic Authorized Service Center/Dealer. The preventative maintenance required is an inspection, cleaning and full diagnostics performed on the entire electronic system, burner assembly, wiring and cooling unit. A copy of the receipt covering the maintenance checks must accompany the warranty claim during the second and third year of ownership. The cost of this preventative maintenance is the Original Purchaser's responsibility and should take about one hour.
6. In order to obtain the benefits of this warranty, the original purchaser must return the product which is found defective to the Seller named below or to a Dometic Authorized Service Center during the period that this warranty is in effect. The original purchaser is responsible for all charges incurred in delivery of the product to the Seller or Dometic Authorized Service Center, and in pick up after the warranty service has been completed. To obtain the location of the nearest Authorized Service Center, please call 1-800-544-4881 or in Canada call 1-519-653-4390.
7. Any item returned in the manner described in paragraph 6 will be examined by the Seller or the Authorized Dometic Service Center. If it is found that the returned item was defective in material and workmanship, the Seller or the Authorized Dometic Service Center will repair the product per the terms outlined in paragraph 4. **CONFIRM THE SERVICE AGENCY IS AN AUTHORIZED DOMETIC SERVICE CENTER. DO NOT PAY THE SERVICE AGENCY FOR WARRANTY REPAIRS. SUCH PAYMENTS WILL NOT BE REIMBURSED.**
8. The Seller does not authorize any person or company to create any warranty obligations or liability on their behalf. This warranty is not extended by the length of time which you are deprived of the use of the product. Repairs and replacement parts provided under the terms of this warranty shall carry only the non-expired portion of this warranty.
9. In no event shall either seller be liable for incidental or consequential damages. This includes any damage to another product or products resulting from such a defect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply.
10. Any implied warranty, including the implied warranty of merchantability and fitness for any purpose, is limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty can last, so the above limitation may not apply.
11. **THIS WARRANTY GIVE SPECIFIC LEGAL RIGHTS, YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.** No action to enforce this warranty shall be commenced later than ninety (90) days after the expiration of the warranty period. Claims must be submitted in writing to the Dometic Warranty Department for arbitration.
12. All products (except those specifically built for commercial use) are warranted only when installed on vehicles built to R.V.I.A and C.R.V.A, Z-240 Standards.
13. The Seller reserves the right to change the design of any product without notice and with no obligation to make corresponding changes in products previously manufactured.

REFRIGERATOR OWNER MAINTENANCE YEARLY RECORD

Customer Name: _____ Model No.: _____ Date of Purchase: _____
 Address: _____ Serial No.: _____
 City: _____ State: _____ Zip Code: _____
 Phone: _____

FIRST YEAR

Date: _____
 Dealership: _____

 Address: _____

 City: _____
 State: _____ Zip: _____
 Phone: _____
 Technician: _____

SECOND YEAR

Date: _____
 Dealership: _____

 Address: _____

 City: _____
 State: _____ Zip: _____
 Phone: _____
 Technician: _____

Cleaned Burner Assembly: Yes / No
 Cleaned/Check All Terminals Connections: Yes / No
 Cleaned/Inspect All Ground Connections: Yes / No
 Inspect and Test Door Seals: Yes / No
 Inspect and Tighten LP Lines: Yes / No
 Power Ventilator Installed: Yes / No
 *Gas Safety Shutdown in 45 seconds: Yes / No

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	ACTUAL	SPEC. RANGE
Electrode Gap	_____	3/16"
Thermister Reading	_____	7-10,000 ohms @ 32°
*D/C Voltage	_____	9.5 to 15 volts D/C
*A/C Voltage	_____	120 Volts ± 10%
Thermocouple Reading	_____	25-35 Millivolts
*Delay Between Modes	_____	Approx. 5 seconds

* Use PAL RV Diagnostic Tool for these tests.

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ICEMAKER MODELS

Inspect Water Valve and All Connections: Yes / No
 Inspect Heat Tape Switch for Proper
 Operation: Yes / No

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 Inspect Heat Tape Switch for Proper
 Operation: Yes / No

DOMETIC CORPORATION

Warranty Department
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Fax: 260-463-7734