



02/19/2013

Re: "YORKCare" Comfort Plan Contract Confirmation

Enclosed is your confirmation copy of the "YORKCare" Comfort Plan Contract you recently purchased. This agreement provides service protection when you need it. Be sure to review the detailed "Terms and Conditions" listed on the reverse side of the document.

Although routine maintenance is not covered by this service agreement, it must be performed in order for this contract to remain valid. Performing routine maintenance insures that the equipment will operate more efficiently. Contact your service dealer concerning routine maintenance programs.

The following procedures are things you can do to increase the longevity of your unit:

1. Change air filters once a month.
2. Keep the outdoor coil free of foreign debris such as grass clippings or leaves.
3. Clean the condensate drain to prevent overflow.

Before you call for service, be sure to check the following:

1. The main switch should be in the "ON" position.
2. Replace burned-out fuses and reset circuit breakers.
3. For gas-fired furnaces, make sure the gas is turned "ON" at all manual valves.
4. Check the thermostat to be sure the setting is correct for the mode of operation.
5. Be sure supply register and return air grilles are not blocked.
6. Turn the thermostat to the "OFF" position for a period of five minutes and then reset to heating or cooling mode of operation thus allowing electronic components to reset.

We hope you are satisfied with the "YORK" system installed in your home and that it will provide you with many years of trouble free operation.

UPG Warranty Department

 **YORKCare**
Comfort Plan

SUBSCRIBER:
COVERAGE: HP SYS 5TON (10YR STD) (2-10 YR)
RESIDENTIAL LABOR ONLY
CONTRACT NUMBER: 1300000833
EFFECTIVE DATE: 12/31/2013 - 12/31/2022
FOR SERVICE CALL: (262) 654-0241
WISCONSIN FUEL & HEATING, INC



Johnson Controls, Inc.
COMFORT PLAN CONTRACT

Contract # 1300000833
Plan Model # YRCPHPSS120LM2

Dealer Number IC-1510
Owner Number 1300003854

Owner:
Name _____
Address _____
City, State _____
Zip Code _____ Phone (000) 000-0000 _____

Equipment Location, if Different:
Name _____
Address _____
City, State _____
Zip Code _____ Phone _____

Mileage from Dealer Location to Equipment Location _____ 15 Miles
PRODUCT COVERAGE: HP SYS 5TON(10YR STD) (2-10 YR)
BEGIN. 2ND TO END OF 10TH YEAR, RESIDENTIAL LABOR ONLY

Contract
Sales Price \$ _____ .00
To Consumer

Equipment Covered	Model Number	Serial Number
97.5% MOD ECM COMM 060BTU 12CF	YP9C060B12MP12C	W1H2143904
2.0T 18S HP R410A	YZH02411C	W1E0866284
3.5T 17.5 FULL COIL X	FC43B3XN1	W1F2961619
TOUCHSCREEN COMMUNICATING CONT	S1-TTSCC01	ACCESSORY

Compressor	Model Number	Serial Number
_____	_____	_____
_____	_____	_____

Service Dealer:
Name _____
Address _____
City, State _____
Zip Code _____ Phone _____

Agreement Dates:
Equipment Installed 12/31/2012
Contract Sale 01/10/2013
Coverage Begins 12/31/2013
Coverage Expires 12/31/2022

Coverage - Obligations of the service contract provider under this contract are backed by the full faith and credit of the service contract provider. In return for the amount paid and subject to the Terms and Conditions on the reverse side hereof, Johnson Controls, Inc. "JCI" will cover either parts and labor, or labor only, or parts only, as identified above in the PRODUCT COVERAGE. "JCI" will, through the above named Service Dealer or such other Service Dealer as designated in writing by "JCI" to the Owner, make the adjustments, repairs or replacements necessary to place the equipment listed above in proper working condition. Please review instructions on how to obtain service and how to submit a claim on the reverse side.

This agreement has been accepted by "JCI" at its office in Wichita, KS and is in effect for the coverage period defined above.

Read the entire agreement, especially the Terms and Conditions on the reverse side which explain the coverage provided by this agreement, the Owner's Responsibilities and Options, and the Conditions and Limitations applicable to "JCI's" obligations hereunder, you must adhere to these instructions in order to obtain coverage under this plan. Failure to do so may delay or forfeit your coverage under the plan.

Salesman's Name _____

"JCI" Approval Signature & Date _____ Warranty Department _____ 02/19/2013

Johnson Controls, Inc.

COMFORT PLAN CONTRACT

TERMS AND CONDITIONS

CONDITIONS AND LIMITATIONS:

1. This agreement sets forth the entire agreement between "JCI" and the Owner. Representations and promises made by the Service Dealer or any other person and not contained in this document are not part of this agreement.
2. Only the "JCI" approved equipment listed on the front page is covered.
3. This agreement is automatically cancelled if equipment is moved from the address shown on the front page without the prior written consent of "JCI".
4. Any material or labor beyond that covered by this agreement will be furnished at the Owner's expense. Owner agrees to pay any such expense.
5. "JCI" and/or Service Dealer will not be responsible for any loss, damages or injury resulting from delay in rendering repairs under this agreement, and in no event will they be liable for incidental or consequential damage of any nature.
Some states do not allow the exclusion or limitations of liability or consequential or incidental damages, or for strict liability in Tort, so that the above exclusions and limitations may not apply to you.
6. This warranty extends only to the original consumer purchaser and is nontransferable.

LIMIT OF LIABILITY:

1. "JCI's" maximum liability for any one claim shall in no case exceed "JCI's" costs associated with the replacement of the equipment under contract with a comparable "JCI" unit and any reasonable labor cost incurred to replace the defective system.
2. Should this agreement be terminated by "JCI" for failure of the Owner to meet the terms of this agreement or, at "JCI's" sole discretion, the request of owner to terminate, then the return of contract price shall be Owner's sole and exclusive remedy.

WHAT IS NOT COVERED:

1. Repairs required to correct failures or malfunctions that are not caused by manufacturing defects, such as damage or malfunction resulting from fire, water, storm, earthquake, theft, riot, misuse, or the improper selections, installation, or application of the equipment, including but not limited to the exclusions contained in the standard equipment warranty.
2. Routine maintenance or any repair which are made necessary because routine maintenance is not performed.
3. Repairs to alter the listed equipment to meet changes in Federal, State or Local codes or regulations.
4. Premium labor fees charged by the Service Dealer for repairs which are required during other than normal working hours.
5. Any expenses, including labor charges, incurred in gaining access to the equipment or its controls and the Service Dealer's minimum charge for any scheduled service call that cannot be completed because the Service Dealer could not gain access to the equipment or its controls.
6. Work not performed by a registered Comfort Plan dealer.
7. Any equipment to the extent still covered by manufacturer's warranty.
8. Diagnostic time to assess a problem.

OWNER'S RESPONSIBILITY:

The following are entirely the responsibility of the Owner:

1. All service and repairs not covered by this agreement.
2. To check and replace fuses or reset circuit breakers.
3. To operate the equipment in accordance with the manufacturer's instructions.
4. To perform all Routine Maintenance and Special Maintenance as listed in the Owner's Manual. Routine Maintenance includes cleaning of the condensate drain, the condenser, the evaporator coil, the cleaning and replacement of air filters. See Special Maintenance listed in the Owner's manual.
5. Provide Service Dealer free access to the equipment and its controls.
6. To move any stock, fixtures, or partitions needed to facilitate the Service Dealer's work.

Should owner fail to meet any of the above responsibilities, then "JCI" shall have the right to void the agreement.

HOW TO OBTAIN SERVICE:

When repairs are requested, call the Service Dealer, give him your "JCI" Contract Number, and show him your agreement. In the event service is not available from the Service Dealer listed, contact "JCI" Customer Service at 1-877-874-7378. JCI will follow up with the local distributor for an alternate servicing dealer.

HOW TO SUBMIT A CLAIM:

The Service Dealer must complete and mail a claim form to "JCI" for payment. Claims must be received by "JCI" within 30 days of repair. Owner should sign the claim form, if possible, or the Dealers Service Order to verify that work was completed.

MEC/PTO/YRKBCKNEW/Nov2010