

Student Living Pre-arrival Guide 2011

Accommodation Hull Campus





Accommodation fees and the contract	2
Before you arrive	3
What should I bring	4
Arrivals weekend	6
Arrival times	7
Residences, student houses and flats	8
Road approaches to the Hull campus	12

- 1 *The Lawns, Cottingham*
- 2 *Thwaite Hall, Cottingham*
- 3 *Needler Hall, Cottingham*
- 4 *Taylor Court, Hull*

Front cover: ©iStockphoto.com/Maciej Noskowski

You can arrange to pay your residence fees by one of three methods:

- Cash, debit card or credit card in one lump sum
- Direct debit, in three instalments
- Credit card, in three instalments

If you pay by instalments, these will be paid in the third week of October 34%, January 33% and April 33% – to coincide with the expected payment dates of your Student Loan. If you pay by direct debit then notification of the transaction will be sent automatically to the address that you give for future correspondence on the accommodation fee contribution form.

If you pay by credit card no notification or receipt will be sent – the transaction will appear on the account statement provided by your credit card company. In September prior to key collection you will receive an email inviting you to pay or setup a payment plan for your university accommodation fees through our online service, <https://myadmin.hull.ac.uk>. If you have difficulty accessing the online service you should complete the *Accommodation Fee Contribution* form available under 'downloads' on the Accommodation website and bring this with you when you collect your key.

Your residence contract

This is a legally binding document with the University of Hull for the period of time set out. It cannot be ended after a few days or weeks if you decide to move to non-University of Hull accommodation or as a local student you decide to return to the family home. Having signed or accepted the contract electronically you should not enter into a residence contract with any other residence provider. Likewise, if you already have a contract with another provider, you should not enter into a contract with the University. Under UK law, both documents would be legally binding – requiring you to pay two sets of residence fees. Please note that residence contracts may extend beyond a student's requirements. In such cases the University is unable to give refunds for any food or accommodation that is unused.

Security and Insurance

Before you arrive it is important to ensure that all valuable possessions you intend to bring with you have been security marked with your house number and postcode. This would help to identify your belongings if they were stolen.

Every student in University – owned and head-leased accommodation has a basic package of personal possessions and liability insurance. Which can be extended for an additional fee. The insurance is effective from the time you leave home to travel direct to the University until you reach home at the end of your contract.

Further details of benefits provided are available by downloading a copy of the policy from the accommodation website www.hull.ac.uk/accommodation/ or by emailing rooms@hull.ac.uk and requesting a copy be sent to you. Benefits include:

- Cover against theft or loss of personal possessions (not including bicycles)
- Cover against theft or loss of computer equipment
- Cover for personal effects while on direct transit to/from university and home
- Cover for personal possessions placed in a university agreed storage facility during vacations
- Personal liability insurance
- Credit card theft/loss protection
- Cover for the loss of personal money
- Cover for the loss of University library books
- Cover for the loss of a property loaned by the University
- Cover for the contents of a fridge or freezer

The insurance is valid in the residence and University buildings. It does not cover losses elsewhere, for which insurance under the ‘top-up’ option is advised. You may purchase additional insurance from the providing company, either to increase the benefits of the scheme, or for specific risks such as lap tops, mobile telephones and bicycles.

More information can be found at www.blockhalls.co.uk or by downloading a copy of the policy from the Accommodation website www.hull.ac.uk/accommodation/

Storage space in the residences is limited. We would advise you to not bring more luggage than is realistically needed. Please do not send luggage and postal items in advance to the residences as there will be no one there to receive the items.

Thwaite Hall, Needler Hall and the Lawns Halls

Each hall has a combined kitchen and dining area (with the exception of Thwaite, Ferens and Needler Halls which have a basic kitchenette). Combined kitchens include cookers, microwaves, fridge/freezers and kettles. Kitchenettes include kettle, fridge, microwave oven and grill. All Halls provide coin operated laundry and ironing facilities.

You will need to bring:

- Bed linen (sheets, pillowcase, duvet, pillows etc)
- Towels
- Extra food preparation items (pans, crockery and cutlery etc)
- Personal items

The Student Houses and Taylor Court flats

We provide:

- Bed Linen (mattress cover, duvet, duvet cover, pillow and pillow case)
- Cooking facilities (cooker, microwave oven)
- Fridge/freezers
- Washing machines in all student houses
- Laundry facilities in all Taylor Court Flats.

You will need to bring:

- Personal items
- Food preparation materials (pans, crockery, cutlery etc) to supplement our limited supply.

Computers

In order to simplify connection to the network the user must ensure that

- they have installed the latest operating system updates for their personal computer
- that their machine has a firewall and anti-virus package installed and working which includes the latest updates.

For further information regarding connectivity in the residences please see www.hull.ac.uk/comp/get_connected/

Lap-top computers are a target for thieves, wherever located. You are strongly advised to buy a cable lock from a specialist computer accessory shop before you arrive here and use this to secure your computer to a fixed point in your room to reduce risk. All valuable possessions should be security marked.

Cars

On campus there are insufficient parking spaces to meet the needs of all at the University. Parking on campus is restricted by parking permit during the week between 7am and 6pm. Where a student lives more than 25 miles from campus they may apply for a permit. Permit applications are available by calling 01482 466111. The Lawns has parking spaces available for residents to park.

Needler Hall has limited parking; it may be necessary, dependant upon demand, for some residents to park at the Lawns site if they wish to bring cars.

Thwaite Hall has very limited parking. While students may unload on site they will be required to park at the Lawns site in the first instance until the warden is able to allocate available parking spaces.

The Student Houses have limited on street parking. A residents – only scheme operates on Cranbrook Avenue for which a small fee is payable. A permit application form and further details are available from either the Accommodation Office or the City Council's Parking Permits Office telephone 01482 612950. A number of houses have spaces to the rear where some vehicles may be parked. Residents of Taylor Court can park in the adjacent car park, provided that they pay a fee (£80 plus a refundable charge of £40 for a barrier card).

Bikes

Our student residences have lockable bicycle sheds. Bikes may not be left in hallways or bedrooms. If you do wish to bring a bike, please ensure that you have it security marked and bring a strong lock. You are also advised to top-up the basic insurance package to cover your bike.

When should I arrive?

Please do not arrive at the University before the start date on your residence contract. Formal welcoming arrangements will not commence until the start of session. International students should plan to arrive at the University during the preferred arrivals period specified by the International Office – more details at www.hull.ac.uk/international. If you are an international student and circumstances occur that delay your arrival please let the Accommodation Office know otherwise your room may be re-let.

Halls of Residence

Room keys and meal cards are issued on your arrival at your Hall. Take care of your key; you will be charged £50 for non return at the end of the contract and for a replacement key to be issued during term time. For security reasons, should you lose your key you should report this at once.

TVs

If you bring a personal television set with you into University accommodation, you must have a current personal television license. The license that you use for a TV in your parental home is not valid. The national television licensing authority carries out annual checks of student rooms where no television license is recorded. More information can be found at www.tvlicensing.co.uk/information/students

Halls of Residence – arrival times

You can collect your key as follows:

Thwaite Hall

Saturday 24 September	10:00am – 5:00pm
Sunday 25 September	11:00am – 5:00pm

Needler Hall

Saturday 24 September	10:00am – 5:00pm
Sunday 25 September	11:00am – 5:00pm

Downs Hall

Saturday 24 September	2.00pm onwards
-----------------------	----------------

Ferens Hall

Saturday 24 September	11.00am onwards
-----------------------	-----------------

Grant Hall

Saturday 24 September	10.00am – 5.00pm
-----------------------	------------------

Lambert Hall

Saturday 24 September	2.00pm onwards
-----------------------	----------------

Morgan Hall

Saturday 24 September	12 noon onwards
-----------------------	-----------------

Nicholson Hall

Saturday 24 September	10.00am – 5.00pm
-----------------------	------------------

Reckitt Hall

Saturday 24 September	12 noon onwards
-----------------------	-----------------

Lawns Halls

All Lawns Halls	
Sunday 25 September	10.00am – 5.00pm

Houses and flats – Arrival Times

Residence contracts for Student Houses and Taylor Court Flats commence at 2pm on Friday 16 September. Earlier access is not possible as staff will be preparing rooms for use.

To collect keys go to the Customer Service Desk – 2nd floor University House during the following hours:

Friday 16 September	2:00pm – 8:00pm
Saturday 17 September	9:00am – 8:00pm
Sunday 18 September	10:00am – 8:00pm
Monday 19 September	9:00am – 8:00pm
Tuesday 20 September	9:00am – 8:00pm
Wed 21 September	9:00am – 8:00pm
Thurs 22 September	9:00am – 8:00pm
Friday 23 September	9:00am – 8:00pm
Saturday 24 September	9:00am – 8:00pm
Sunday 25 September	10:00am – 8:00pm

Due to space limitations and the number of steps required to access the Key Collection point, 2nd floor, University House it is advisable not to bring luggage into the building unless absolutely necessary.

What will it be like?

The first students arriving in a residence will find it cleaned and ready for occupation. People arriving later will be entering an environment that is already being lived in by earlier arrivals. While individual study bedrooms will all be cleaned, prepared and locked, communal areas will inevitably show signs of being occupied. Newly arriving students and their parents are asked to be aware of this.

If you are an early arrival, please remember to show consideration to other residents arriving after you by making a special effort to keep the residence in a clean and tidy condition for them.

Heating in the residences

Hull has a variable and changeable weather system. The winter months (November, December and January) can feel exceptionally cold to those students from warmer parts of the world. Heating in the residences is pre-set to 21°C from 7.30am – 11.30pm. Overnight temperature drops to 15°C.

Support in the residences

We have a strong commitment to the pastoral support of our residents. Fifty members of pastoral staff, in various residential and non-residential roles, encourage safe, secure and happy residential living environments. They also provide discreet support for students when they need help, whether practical or emotional.

At Thwaite and Needler Halls, the typical resident pastoral team comprises a warden, a Deputy Warden, and three Assistant Wardens. Each of the Lawns Halls has a resident Warden plus an Assistant Warden and a student Senior Resident.

In Taylor Court and the Student Houses, pastoral support is provided by a non-resident House Tutor who visits the property from time to time to check that there are no problems. Residents are given details of their Tutor and can contact them in the event of any problems. As well as these staff, the staff of the Accommodation Office are there to help and advise students and there are numerous sources of help within the University through our Student Support Team.

Mealtimes in catered accommodation

Thwaite Hall

Breakfast	Monday to Friday 8am – 10am
Brunch	Saturday and Sunday 11am – 11.30am
Dinner	Monday to Friday 6.15pm – 6.45pm
Dinner	Saturday and Sunday 5.00pm – 5.30pm

Basic vegetarian meals can be catered for, though we are unable to provide for strict vegetarians, vegan or other dietary regimes.

Useful Postcodes

Accommodation

Office

HU16 7RX

Thwaite Hall

HU16 4RE

Needler Hall

HU16 5QN

Downs Hall

HU16 5SD

Grant Hall

HU16 5SF

Lambert Hall

HU16 5SG

Morgan Hall

HU16 5SH

Nicholson Hall

HU16 5SJ

Reckitt Hall

HU16 5SL

Ferens Hall

HU16 5SE

Needler Hall

Evening Meal

Monday to Friday: 6.15pm – 6.45pm

Saturday and Sunday: 5.00pm – 5.30pm

Basic vegetarian meals can be catered for, though we are unable to provide for strict vegetarians, vegan or other dietary regimes.

The Lawns Halls

Main Meal Service

Monday – Friday 5.00pm – 7.00pm

Saturday and Sunday – 5.00pm – 6.30pm

Basic vegetarian meals can be catered for, though we are unable to provide for strict vegetarians, vegan or other dietary regimes.

Those students at the Lawns who are self-catering, other students, and guests may purchase a ticket at the Lawns Centre if they would like a main meal. The Lawns Centre also offers a snack bar service (7.30pm – 9.00pm, Monday – Sunday) offering a wide range of hot and cold snacks on a cash basis. Those on the catered scheme may take a free snack if they are unable to be present at the main meal.

Getting to lectures, phoning home, doing your washing

The Student Houses and Taylor Court are within walking distance of the campus. The Halls of Residence are in the nearby village of Cottingham and there is a regular bus service to and from campus and to the City Centre. The bus route starts on site at the Lawns and passes Needler and Thwaite Halls. Semester bus passes can be purchased in the Students' Union during the first two weeks of semester one and cover unlimited travel on the route. There is also a late night bus service.

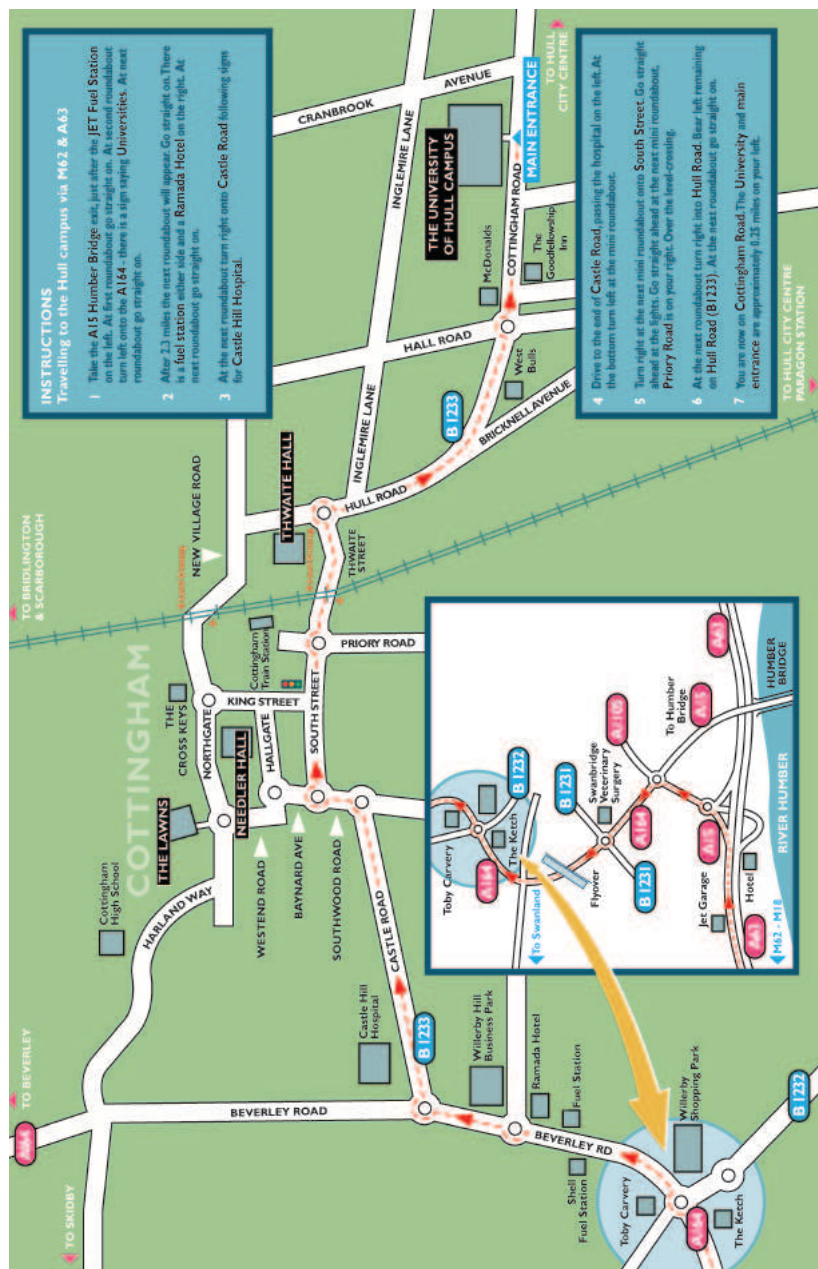
The telephone system in the Student Houses and Taylor Court Flats (one telephone per house and one telephone per floor in Taylor Court) enables residents to make internal calls and receive incoming internal/external calls. The phone systems at the Lawns, Thwaite Hall and Needler Hall operates on pre-paid vouchers.

In the Halls of Residence there are coin operated laundry facilities. All Taylor Court flats and student houses have washing machines.



Students outside University House

Road approaches to the Hull campus





Pre arrival guide 11/16.8.11/Lou/job 2574

Contact us:

The Accommodation Office is located on the 2nd floor, University House – normal office opening times are 9.00am – 5.00pm.

Please bear in mind that we are extremely busy throughout late August and most of September, so please check for information in this guide and on our website before making enquires. Our website has a section dedicated to frequently asked questions. It includes downloadable residence application forms and links to other accommodation websites.

Address:

The Accommodation Office

University of Hull

Hull, HU6 7RX

Telephone:

Undergraduate placings: (01482) 465235/466026

Postgraduate placings: (01482) 466021

Exchange placings: (01482) 466019

E rooms@hull.ac.uk

F (01482) 466020

www.hull.ac.uk/accom

Please note: The information provided in this handbook may be subject to change, without notice, after publication. As such this material is provided without legal liability.

Please let us know if you have any suggestions for improving this publication:

Student-feedback@hull.ac.uk

Thank you in advance for your time. We value your feedback.

