



Setup Required Fields

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This document was last updated: June 30th, 2011



How to Setup Required Fields

When creating reservation for a guest, the default required fields in RoomKey are First Name, Last Name, and Telephone. You can other fields mandatory as per your requirement using the “Setup Required Fields” Module.

System Configuration -> Setup Required Fields

NOTE: If you do not see “Setup Required Fields” under System Configuration, please contact RSI Support at 1-800-234-5695 to activate this Module in RoomKey.

The Customize Guest Profile Fields box will appear. This box contains a list of all the fields in RoomKey that you can turn into mandatory fields.

A screenshot of a Windows-style dialog box titled "Customize Guest Profile Fields". It contains a table with two columns: "Field Name" and "Required". The "Address" field is selected and highlighted in blue. Other fields listed include City, Country, Email, Mobile, Room Number, Source of Business, State, Title, and Zip. Each field has a corresponding checkbox in the "Required" column. At the bottom of the dialog are "Ok" and "Cancel" buttons.

Field Name	Required
Address	<input type="checkbox"/>
City	<input type="checkbox"/>
Country	<input type="checkbox"/>
Email	<input type="checkbox"/>
Mobile	<input type="checkbox"/>
Room Number	<input type="checkbox"/>
Source of Business	<input type="checkbox"/>
State	<input type="checkbox"/>
Title	<input type="checkbox"/>
Zip	<input type="checkbox"/>



To turn a field into a mandatory field, simply double-click on the checkbox under the “Required” column.

Field Name	Required
Address	<input checked="" type="checkbox"/>
City	<input checked="" type="checkbox"/>
Country	<input type="checkbox"/>
Email	<input type="checkbox"/>
Mobile	<input type="checkbox"/>
Room Number	<input type="checkbox"/>
Source of Business	<input checked="" type="checkbox"/>
State	<input type="checkbox"/>
Title	<input type="checkbox"/>
Zip	<input checked="" type="checkbox"/>

Ok Cancel

Here we checked the boxes to make the Address, Source of Business and Zip/Postal Code fields mandatory when making a reservation.

Select “OK” to save changes.

Below is an example of how RoomKey will prompt you to fill in the missing information if a required field is left blank.

RoomKey™

Address is a required field and must have a value.

OK



How to Remove a Required Field

System Configuration -> Setup Required Fields

The Customize Guest Profile Fields box will appear. The fields with a checkbox located under the “Required” column are currently Mandatory fields in RoomKey.

Field Name	Required
Address	<input checked="" type="checkbox"/>
City	<input type="checkbox"/>
Country	<input type="checkbox"/>
Email	<input type="checkbox"/>
Mobile	<input type="checkbox"/>
Room Number	<input type="checkbox"/>
Source of Business	<input checked="" type="checkbox"/>
State	<input type="checkbox"/>
Title	<input type="checkbox"/>
Zip	<input checked="" type="checkbox"/>

Ok Cancel

To remove a mandatory field, simply double-click on the checkbox under the “Required” column.

Field Name	Required
Address	<input type="checkbox"/>
City	<input type="checkbox"/>
Country	<input type="checkbox"/>
Email	<input type="checkbox"/>
Mobile	<input type="checkbox"/>
Room Number	<input type="checkbox"/>
Source of Business	<input checked="" type="checkbox"/>
State	<input type="checkbox"/>
Title	<input type="checkbox"/>
Zip	<input checked="" type="checkbox"/>

Ok Cancel

Here we are removing the “Address” as a mandatory field.

Select “OK” to save changes.



Required Fields Permission

Operations -> 1547 Setup Required Fields

- Property, Owner, Clerk & Accountant level permission
- When given, allows access to System Configuration -> Setup Required Field