

US Embassy
686 Old Bagamoyo Road
Dar Es Salaam, Tanzania

October 17, 2013

REQUEST FOR QUOTATION for **PR2914221 for US Embassy -VPN**

Dear Vendor,

The Embassy of the United States of America invites you to submit your quotation for the products or services shown below.

If you would like to submit a quotation, please provide a pro-forma invoice.

Your pro-forma invoice (on which "**PR2914221 for US Embassy -VPN**" is clearly stated) must be received by **1100 hours local time on November 12, 2013** in a sealed envelope marked as follows.

Contracting Officer
Quotation Enclosed
PR2914221 for US Embassy -VPN
686 Old Bagamoyo Road Msasani
US Embassy, Dar es Salaam

An alternative address for submission is darprocurementbid@state.gov.

- On the e-mail's subject line, state that the submission is for **PR2914221 for US Embassy -VPN**
- On your attached proforma, state that the proforma is for **PR2914221 for US Embassy -VPN**

If a purchase is made, the US Government intends to purchase the lowest priced technically acceptable product or service.

Any questions regarding this Request for Quotation must be directed to the Procurement Section +255-22-229-4138 or +255-22-229-4263 during office hours.

Sincerely,

The Contracting Officer

**Dar es Salaam - US Embassy -VPN
(VPN through the Internet)**

The US Embassy in Dar es Salaam wishes to purchase Internet services from an Internet service provider. The provider (ISP) must provide a reliable link with guaranteed availability of 99.5% for international VPN service at the US Embassy.

Bandwidth allocation: 7Mbps Downlink (RX) / 4Mbps Uplink (TX) Internet Bandwidth

Period of Performance – December 8, 2013 through November 30, 2014

Scope of Work Details

- Configure and install a suitable communications link at the American Embassy. Preferably a Fiber optic connectivity to the premises is required for this service. Traffic leaving Dar es Salaam via the Seacom cable or any other undersea cable is preferred.
- Provide five static Public IP addresses for VPN equipment, network mask, and default gateway IP address.
- Provide a 10/100BaseT RJ-45 interface
- Have “always on availability”
- ISP connection must NOT repeat NOT use Network Address Translation (NAT).
- ISP must permit all IP protocols (including but not limited to UDP, TCP, and IPSEC) to transit without filters or proxies. Unfiltered access to the Internet is required without ISP firewalls.
- ISP must permit installation of Customer VPN encryption devices on circuit.
- ISP must permit ping and trace route traffic from 169.252.0.0/16 and 169.253.0.0/16 to the ISP connection (RJ45 10/100BaseT router interface which terminates Customer VPN encryption device).
- Provide an address block, preferably a /28 for the connection between the American Embassy router and the ISP router.
- Help desk support is vital and must be provided in a timely fashion. The ISP shall provide phone support between 7:00 am and 6:00 pm, Dar time, 7 days a week. 24 hour support availability is preferred.
- Provide Online Bandwidth Monitoring, showing usage, intervals of 5 minutes, day, week, month, and year for uplink and downlink .
- Offer reliable network connectivity with minimal downtime and notify in ample time about unplanned breakdowns and scheduled maintenance. For planned scheduled maintenance, the notification should be 24 hours prior to the commencement of work. For unplanned breakdowns, the Embassy shall be notified immediately upon occurrence and the Technical Officer overseeing the Contract shall be formally notified in writing.

Cost

Interested ISP should provide a quote for dedicated bandwidth of 7Mbps Downlink (RX) / 4Mbps Uplink (TX) Internet Bandwidth.

Other costs such as installation or hardware should be quoted separately.

Payment Plan

The vendor will bill for services on a monthly basis

Site Maintenance:

The Provider is responsible for maintaining the modem, antennae and wireless equipment (depending on installation type). Provider shall provide online and onsite support at no cost if the problem is related to the ISP. Any onsite visits to rectify problems not related to ISP problem shall be invoiced separately.