

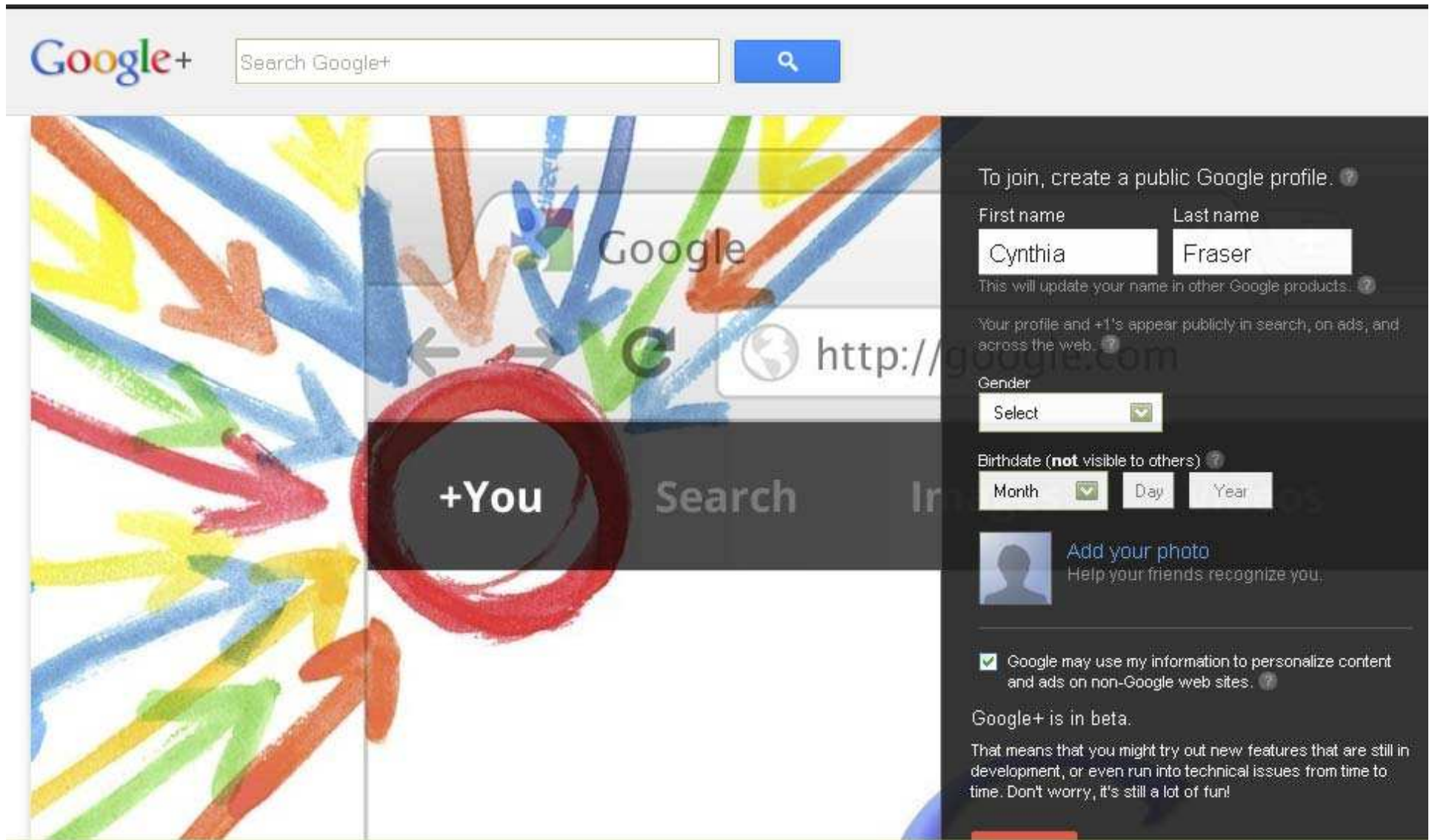
# More Social Networking & Media



# **Social Networks: Abusers Stalk and Harass**

- Monitor victim's page
- Impersonate victim with new pages.
- Hijack victims' page to impersonate, embarrass, or harass.
- "Friend" victim's friends & family.
- Gather personal information about victim through search engines and public profiles.

# Newer Social Networks: Google+

The image shows the Google+ sign-up page. On the left, there's a large graphic with many colorful arrows pointing towards a central red circle labeled '+You'. Overlaid on this is a semi-transparent box containing the Google logo, a search bar with the text 'http://', and a 'Search' button. At the top, there's a 'Google+' logo and a search bar labeled 'Search Google+'. On the right, there's a dark grey sidebar with a sign-up form. The form includes fields for 'First name' (Cynthia) and 'Last name' (Fraser), a 'Gender' dropdown (Select), and a 'Birthdate' section with 'Month', 'Day', and 'Year' dropdowns. Below these is a 'Add your photo' section with a placeholder icon and a link to 'Add your photo'. At the bottom of the sidebar, there's a checkbox for 'Google may use my information to personalize content and ads on non-Google web sites.' and a note that 'Google+ is in beta.'

Google+

Search Google+

Google

http://

Search

To join, create a public Google profile. ?

First name Last name

Cynthia Fraser

This will update your name in other Google products. ?

Your profile and +1's appear publicly in search, on ads, and across the web. ?

Gender

Select

Birthdate (not visible to others) ?

Month Day Year

Add your photo

Help your friends recognize you.

☒ Google may use my information to personalize content and ads on non-Google web sites. ?

Google+ is in beta.

That means that you might try out new features that are still in development, or even run into technical issues from time to time. Don't worry, it's still a lot of fun!



# Privacy Matters!



## How You Connect

Control how you connect with people you know.

[Edit Settings](#)



## Timeline and Tagging

Control what happens when friends tag you or your content, or post on your timeline.

[Edit Settings](#)



## Apps and Websites

Control what gets shared with apps, games and websites.

[Edit Settings](#)



## Limit the Audience for Past Posts

Limit the audience for posts you shared with friends of friends or Public

[Manage Past Post Visibility](#)




## Blocked People and Apps


Manage the people and apps you've blocked.

[Manage Blocking](#)


# Privacy: Timeline & Tagging

**Timeline and Tagging**

Who can post on your timeline?

 **Friends** ▼


Who can see what others post on your timeline?

 **Only Me** ▼

Review posts friends tag you in before they appear on your timeline

On >

Who can see posts you've been tagged in on your timeline?

 **Friends** ▼

Review tags friends add to your own posts on Facebook

On >

Who sees tag suggestions when photos that look like you are uploaded?

No One >

**Done**

# Timeline: You Can Limit Who Sees Current or Past Posts

The image is a screenshot of a Facebook profile page for Cynthia Fraser. The page layout includes a top navigation bar with the Facebook logo, a search bar, and the user's name and home link. The profile header features a large cover photo of a forest, a profile picture of a person, and the name "Cynthia Fraser". Below the header, there are buttons for "Update Info" and "View Activity". The "About" section lists details such as "Worked at The National Network to End Domestic Violence", "Studied Political Science/Psychology at University of Tennessee", "Lives in Washington, District of Columbia", and "Born on February 3". The "Friends" section shows 352 friends, "Photos" shows 117, "Likes" shows 211, and "Notes" shows 5. The main content area includes a "Status" section with a text input field "What's on your mind?", a "Recent Activity" section showing "Cynthia and Dan Shaver are now friends" and "Cynthia likes Green Door - Independence for people with Mental Illness", and a post from "Cynthia Fraser via Tandy Williams" titled "When the US Debt Increased" with the text "NUFF SAID.". A red circle highlights the timeline filter menu on the right side of the page, which includes options for "Now", "September", "August", "July", "2010s", "2000s", "1990s", "1972-", and "Born".

facebook Search Cynthia Fraser Home

Cynthia Fraser

Update Info View Activity

Worked at The National Network to End Domestic Violence  
Studied Political Science/Psychology at University of Tennessee  
Lives in Washington, District of Columbia  
Born on February 3

About Friends 352 Photos 117 Likes 211 Notes 5

Status Photo Place

What's on your mind?

Cynthia Fraser 26 minutes ago

Why to check the TOS before uploading your photos!

Your photos? Not so according to many popular photo-sharing apps  
thenextweb.com

Recent Activity

Cynthia and Dan Shaver are now friends.

Cynthia likes Green Door - Independence for people with Mental Illness.

Cynthia Fraser via Tandy Williams Yesterday

When the US Debt Increased

NUFF SAID.

Sponsored

MCPS Consortia Cross-Country...

The MCPS Consortia Cross-Country Championships is an awesome trail race to take your whole family back to your cross-country days!



# Control Privacy For Each Status Update

## Privacy Settings

### Control Privacy When You Post

You can manage the privacy of your status updates using the audience selector — when you share or afterward — so you can always share your information with others, including your friends, family, or works or [learn more](#).

What's on your mind?

San Francisco

### Control Your Default Privacy

This setting will apply to status updates and photos you share from the app that doesn't have the inline audience selector.

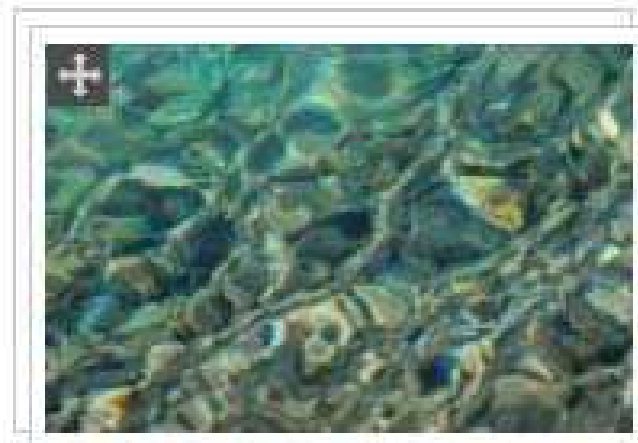
Public **Friends** Custom

Close Friends Washington Area University of Toronto [See all lists...](#)

Public **Friends** Custom



# Control Who Sees Each Album



**Alberta**

5 photos



- Public
  - ☒ **Friends**
  - Only Me
  - Custom
- 
- Close Friends
  - NNEOV
- See all lists...



**New Orleans & Louisiana**

24 photos



**Ottawa**

8 photos



**California**

17 photos






# New Photo & Video Tag Review



# Uncheck “Enable Public Search”

**facebook**     

Choose Your Privacy Settings ▶ Public Search

[◀ Back to Apps](#)

### Public search

Public search controls whether people who enter your name in a search engine will see a preview of your Facebook timeline. Because some search engines cache information, some of your timeline information may be available for a period of time after you turn public search off. [See preview](#)

To use this feature, first go to [How You Connect](#) and set "Who can look up your timeline by name?" to "Everyone".

☐ **Enable public search**

Email

Password

Log In


☐ Keep me logged in

Forgot your password?

Cynthia Fraser is on Facebook.

To connect with Cynthia, sign up for Facebook today.

[Sign Up](#) [Log In](#)



[Add Friend](#) [Send Message](#)

Wrong Cynthia Fraser? Try Again

[Search](#)

Others Named Cynthia Fraser

Spkins  
e  
story,  
inday



# “How People Bring Your Info to Apps They Use”

## How people bring your info to apps they use

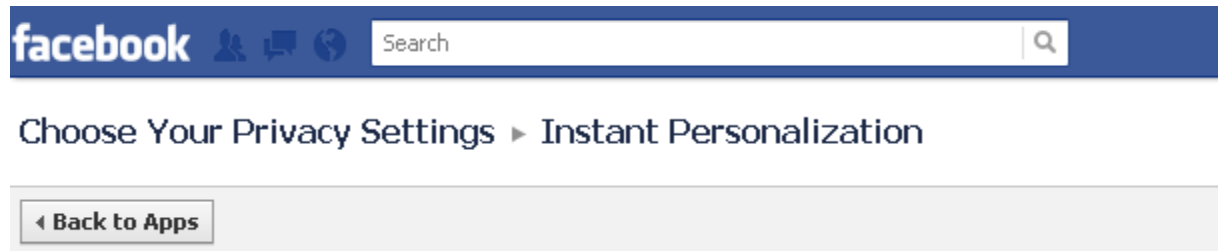
People on Facebook who can see your info can bring it with them when they use apps. This makes their experience better and more social. Use the settings below to control the categories of information that people can bring with them when they use apps, games and websites.

<input type="checkbox"/> Bio	<input type="checkbox"/> My videos
<input type="checkbox"/> Birthday	<input type="checkbox"/> My links
<input type="checkbox"/> Family and relationships	<input type="checkbox"/> My notes
<input type="checkbox"/> Interested in	<input type="checkbox"/> Hometown
<input type="checkbox"/> Religious and political views	<input type="checkbox"/> Current city
<input type="checkbox"/> My website	<input type="checkbox"/> Education and work
<input type="checkbox"/> If I'm online	<input type="checkbox"/> Activities, interests, things I like
<input type="checkbox"/> My status updates	<input type="checkbox"/> My app activity
<input type="checkbox"/> My photos	

If you don't want apps and websites to access other [categories of information](#) (like your friend list, gender or info you've made public), you can turn off all Platform apps. But remember, you will not be able to use any games or apps yourself.

Save ChangesCancel

# Privacy & Instant Personalization: Uncheck “Enable on Partner Websites”



To turn off instant personalization on all partner sites, uncheck the box below.

☐ Enable instant personalization on partner websites.

THE GLOBE AND MAIL 

## FACEBOOK ACTIVITY



# Add Security Code: Login Approval

## Login Approvals

☐ Require me to enter a security code each time an unrecognized computer or device tries to access my account

Save Changes

Cancel

facebook



Search



Cynthia Fraser

Home

General

**Security**

Notifications

Apps

Mobile

Payments

Facebook Ads

You can also visit your [privacy preferences](#) or [edit your timeline](#) to control who sees the info there.

## Security Settings

### Secure Browsing

Secure browsing is currently **enabled**.

[Edit](#)

### Login Notifications

Email notifications are **enabled**.

[Edit](#)

### Login Approvals

☐ Require me to enter a security code each time an unrecognized computer or device tries to access my account

Save Changes

Cancel

### App Passwords

You haven't created App Passwords.

[Edit](#)

### Recognized Devices

You have **33** recognized devices.

[Edit](#)

### Active Sessions

Logged in from **Augusta, GA, US** and 1 other location.

[Edit](#)

[Deactivate your account.](#)

# Increase Account Security: Notifications

- Get notified if new computer or device logs onto your account.


**Account Security** hide

Add extra protection to your Facebook account.

**Login Notifications**  
Get notified by SMS or email if a new computer or mobile device logs into your account.

☒ On ☐ Off

Save



**Account Activity**

View your recent account activity. If you notice an unfamiliar device or location, click "end activity"

*Note: Locations and device types reflect our best guesses based on your ISP or wireless carrier.*

**Most Recent Activity**

**Last Accessed: Today at 1:37pm**  
**Location:** [Saratoga Springs, NY, US \(Approximate\)](#)  
**Device Type:** Firefox on WinXP

# Account Security Log: Recent Activity

May help  
document  
unauthorized  
access by an  
abuser.

**Most Recent Activity**

**Location:** [Unknown Location](#) *(Approximate)*  
**Device Type:** Firefox on WinXP



**Also Active**

**Last Accessed:** **Today at 12:56am**  
**Location:** [New Westminster, BC, CA](#) *(Approximate)*  
**Device Type:** IE on WinXP

end activity

**Last Accessed:** **Yesterday at 9:46pm**  
**Location:** [New Westminster, BC, CA](#) *(Approximate)*  
**Device Type:** Mozilla/5.0 (iPad; U; CPU OS 3\_2\_1 like Mac OS X; en-us) AppleWebKit/531.21.10 (KHTML, like Gecko) Version/4.0.4 Mobile/7B405 Safari/531.21.10

end activity

**Last Accessed:** **Saturday at 2:07am**  
**Location:** [New Westminster, BC, CA](#) *(Approximate)*  
**Device Type:** IE on WinXP

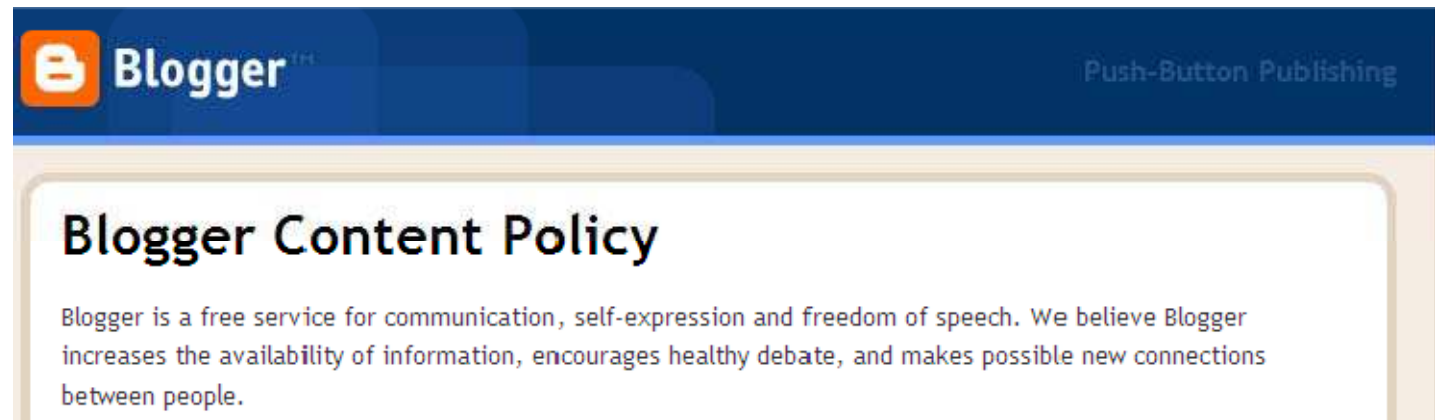
end activity


**Last Accessed:** **April 6 at 6:48pm**  
**Location:** [Vancouver, BC, CA](#) *(Approximate)*  
**Device Type:** IE on WinVista

end activity



# Report Violations of Privacy & Content Policies





Facebook's Privacy Policy.

This policy contains eight sections, and you can jump to each by se

1. Introduction
2. Information We Receive
3. Information You Share With Third Parties
4. Sharing Information on Facebook
5. How We Use Your Information
6. How We Share Information
7. How You Can View, Change, or Remove Information
8. How We Protect Information
9. Other Terms

### Facebook Subpoena / Search Warrant Guidelines

This document describes the procedure for requesting data from Facebook, Inc. and its corporate affiliates ("Facebook") along with the types of data available. Please note that this document is dated February 2008. If it is more than 6 months old, please contact Facebook at [subpoena@facebook.com](mailto:subpoena@facebook.com) for any updates.

This document is CONFIDENTIAL. It contains Facebook Proprietary Information. It is intended for law enforcement and legal counsel use only and should not be redistributed without the express written permission of Facebook.

# Privacy Risks: Login using Facebook

- The site might share your Facebook information further or post on the public web.

**Login to SlideShare**

Username or Email


Password

☒ Remember me

**LOGIN**

[Forgot Username/Password?](#)

---

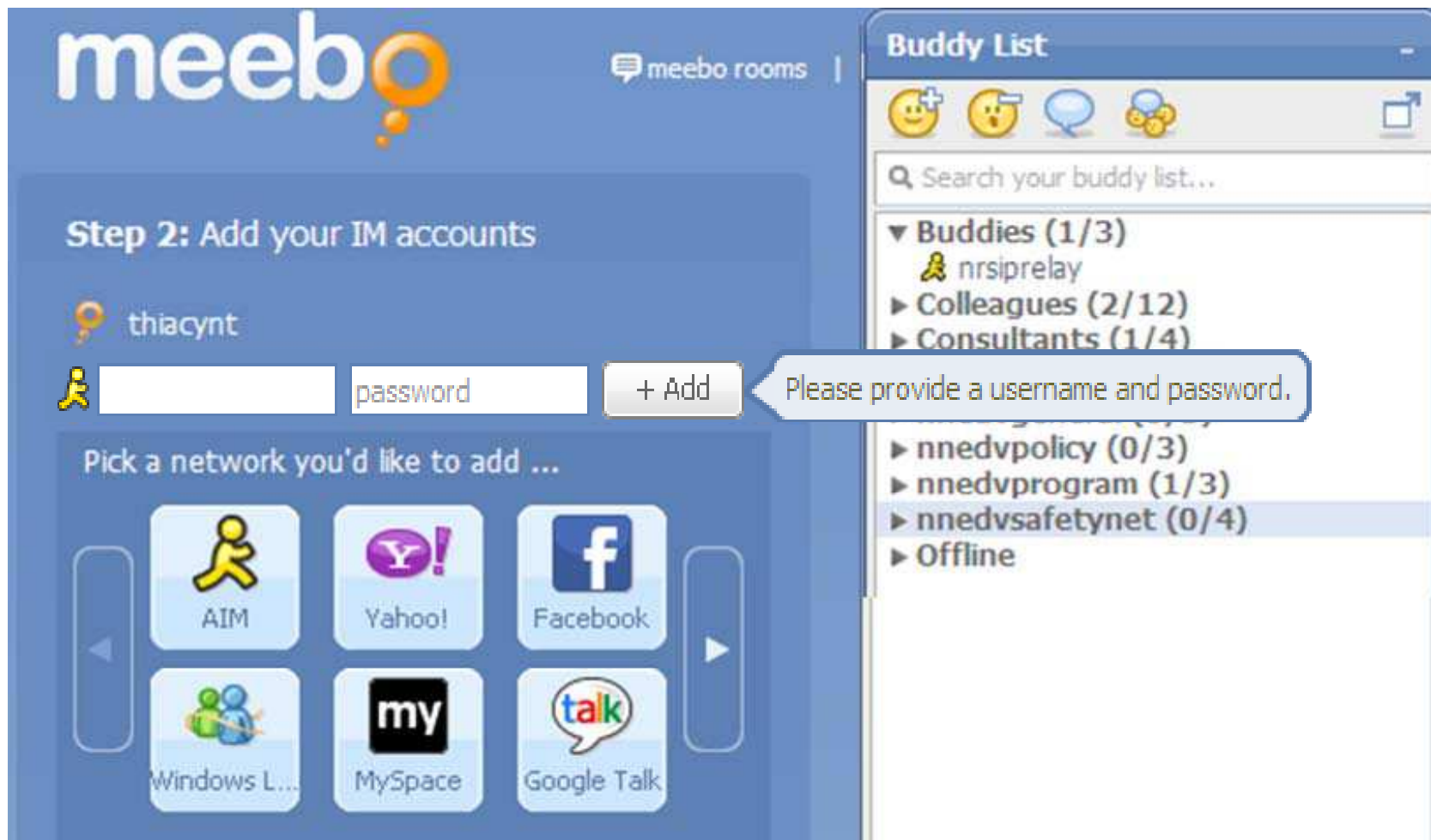
Login using Facebook  **Login**



The image shows a SlideShare profile page for Cynthia Fraser. At the top is the SlideShare logo with the tagline "Present Yourself". Below the logo is the user's name "Cynthia Fraser". To the left of the name is a placeholder for a profile picture. To the right is an orange "Follow" button. Below the name, it says "0 SlideShares" and "12 Followers". Further down, there are two location tags: "Washington, District of Columbia" and "Working at National Network to End Domestic Violence". Below these is a section titled "Followers (12)" which shows a row of 12 user avatars. The last avatar in the row is a small, square profile picture of a man with glasses. The entire page is framed by a teal border.

# Access All Accounts from 1 place

- If you let Meebo save passwords to all other accounts, then a stalker only needs to get Meebo's password.



# Working with Survivors

Whether abusers are impersonating, taking over sites, harassing, or monitoring – help survivors know their options.

Recourses may include:

- Reporting inappropriate or false content or pages to site owner may result in removal of content or page if it violates terms of use.
- Most sites have a process for users if their account has been compromised.
- Misuse may be a violation of an order or part of a stalking or harassment charge.

# Safety Planning with Survivors

**Giving up social networks is not the only option.**

- It may be a helpful support system.

**Consider benefits and risks of:**

- Changing account settings for privacy, security, blocking.
- Temporarily decreasing, changing or stopping postings.
- Thinking carefully about what get posted by you & others. Who might eventually see or share it?
- Creating a new “identity” with a private smaller set of “friends” who will commit to protect your privacy.
- Creating the new identity on a different social network.

# Safety Planning with Survivors

## Questions to Consider

- Who might respect your heightened need for online privacy & safety? Which “friends” (family, friends, acquaintances)?
- What changes might you & those “friends” need to make to social networking settings?
- What kinds of conversations might you want to have with advocates and select “friends” to help you decide?
- What are the privacy / content policies of the site you are using or want to use? When might reporting violations to the site and police be a helpful safety strategy?

# Social Networks & Agencies

Alert visitors & victims about risks of:

- Adding agency as a “friend”, cause, group
- Posting to your space
- Rapists & abusers who stalk and impersonate victims
- Defense attorneys trying to get access to information



SAFETY ALERT: If you are in danger, please use a safer computer, or call 911, your local hotline, or the U.S. National Domestic Violence Hotline at 1-800-799-7233



# Social Networks & Agencies

- Assess staff capacity
- Limit features & moderate postings
- Prepare to be contacted

The screenshot shows the Facebook profile of the BC Society of Transition Houses. The page layout includes a top navigation bar with the Facebook logo and a search bar. The main content area is divided into two columns. The left column features the BCSTH logo, navigation links (Wall, Info, Friend Activity, Photos, Events), and statistics (169 likes, 17 talking about this). Below these are links to other organizations: Hope & Arca Transition Society, YWCA Vancouver, North Coast Transition Society, and Women's Resource Society. The right column displays the organization's name, location (Vancouver, British Columbia), and a detailed information section with address, phone, and website links. A map of Vancouver shows the location at the intersection of Burrard St and Smith St. The 'Founded' section describes the organization's history since 1978, and the 'Company Overview' and 'Mission' sections describe its non-profit status and commitment to ending violence against women, youth, and children.

**facebook** Search

**BCSTH**

Wall  
Info  
Friend Activity (1+)  
Photos  
Events

169 like this  
17 talking about this

Likes See All

**Hope & Arca Transition Society**  
**YWCA Vancouver**  
**North Coast Transition Society**  
**Women's Resource Society**

**BC Society of Transition Houses**  
Non-Profit Organization · Vancouver, British Columbia

**Information** Edit

**Address** Suite 325, 119 W. Pender St., Vancouver, BC V6B 1S5 · Get Directions  
**Phone** 1 80056308086046696943  
**Website** <http://www.bcsth.ca>  
<http://www.facebook.com/BCSTH>  
<http://www.twitter.com/BCSTH>  
<http://www.youtube.com/BCYSTH>

Map showing location in Vancouver, BC (West End area, near English Bay and Kitsilano Beach).

**Founded** We began in 1978 with 6 members, became incorporated as a society in 1984, and now represent 60 Transition Houses, 26 Safe Homes, 20 2nd Stage, 3 3rd Stage Programs and 81 CWWA programs in BC.

**Company Overview** BC Society of Transition Houses is a non-profit association of Transition, Second and Third Stage Houses, Safe Homes, Children Who Witness Abuse Programs and other groups which serve the needs of women and their children fleeing violence. We also link schools with the CWWA program through our Violence Is Preventable project.

**Mission** BC Society of Transition Houses is a centre of excellence enhancing the continuum of services and strategies necessary to end violence against women, youth and children.

**Email** [info@bcsth.ca](mailto:info@bcsth.ca) If you message us via Facebook we will respond to your emails within 2-5 business days. Computers can be secretly monitored. If you message or email us please use safer computer and email account.

# Addressing Problematic Posts

Facebook | Men Can Stop Rape

Men Can Stop Rape

Wall Info Join My List Twitter Causes Video >>

Impact All Time

22 actions taken

**Recruiting** i **19 members**  
1 cause supported by Men Can Stop Rape  
18 friends recruited

**Karma** i **3 notes**  
3 thanks and props received

**Men Can Stop Rape's Causes**  
Active member in 0 of 1 causes.

**Men Can Stop Rape**

**Men Can Stop Rape's Activist Profile**  
Men Can Stop Rape's Care Notes

**Mez Bridge** thanked Men Can Stop Rape.  
Write something...  
Posted at 7:59pm February 10th, 2010 -

**Mandy Dawn Ploof** left Men Can Stop Rape a note.  
rape has to stop  
Posted at 11:22pm February 7th, 2010 -

**Flyin Spaghetti Monsterr** thanked Men Can Stop Rape.  
I enjoy rape a lot, I'll stop other men and save all the women  
Posted at 2:10pm February 6th, 2010 -

**Brondan** left Men Can Stop Rape a note.  
I MAKE HER CRY SHE MAKES ME GASM  
Posted at 11:25pm February 5th, 2010 -

**Toto Dwi Prakoso** thanked Men Can Stop Rape.  
Write something...  
Posted at 11:37pm April 6th, 2009 -

"I enjoy rape a lot, I'll stop other men and save all the women for myself"

# Using Social Media in Awareness Campaigns



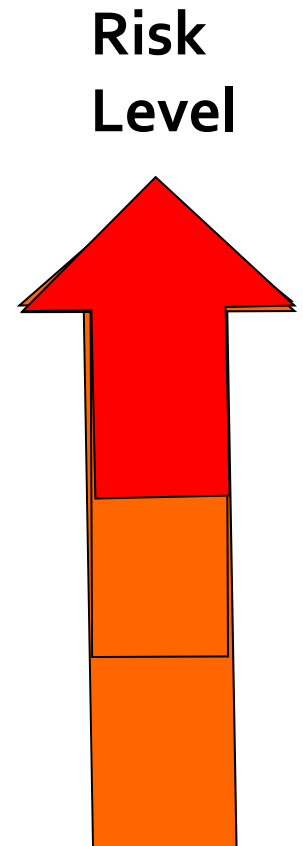
## What are Benefits & Risks?

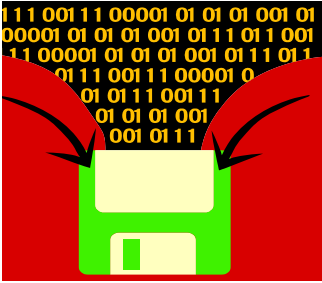
# Safety & Social Media Campaigns

- What are risks of participating?
- What are you asking people to do?
- Informed Consent

New Technologies Change Risks

- Facial Recognition + Geotagged Photos = Identity + Location





# Stalkers & Abusers Seek Victim Data

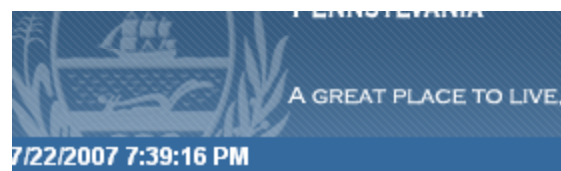
On the Web:

- Directories & Search Engines
- Public Records, Court & Government Sites
- An Individual's web pages, Blogs, Social Network Sites
- Organization Web pages



# Canadian Personal Property Records: search by owner, address, area.

**Personal Property Registries.** All Canadian jurisdictions provide public access to the Personal Property Security Registry (PPSA). The databases generally provide records for security interests (e.g. loans, leases, liens) registered against property (e.g. a car or boat). PPSA databases can be good sources to find full names, addresses, and birth dates for individuals. You may also make use of land title records. You can look up property ownership with the name of an individual or company and find the address of properties they own which may be useful if you can't establish an address through other means. These provincial registries are listed in the [Financial Background](#) section of this toolkit.



Parcel ID	Property Owner Name
<a href="#">J381-F-00193-0000-00</a>	SMITH ALICE
<a href="#">J712-E-00006-0000-00</a>	SMITH KATHLEEN M
<a href="#">J173-G-00323-0000-00</a>	SMITH MAE FLORENCE



# Canadian Electronic Court Sites



## Court Services Online (BC)

Fee for Service

Public information from civil court records for Provincial, Supreme and Appeal court files in British Columbia.

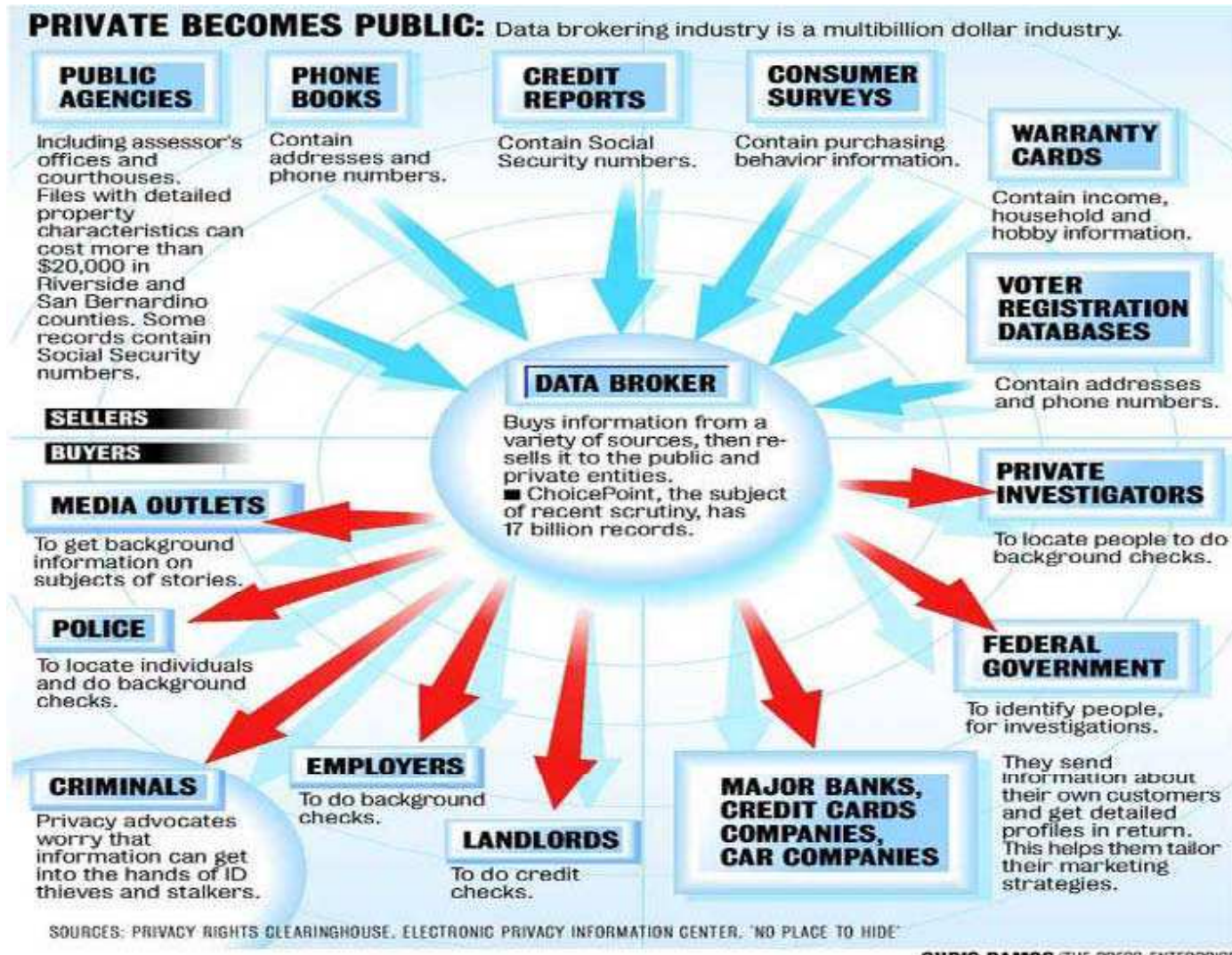
Contact InfoAction research service for access

Advocate for the rights of survivors to seal cases or not have records published online



# Information & Data Brokers

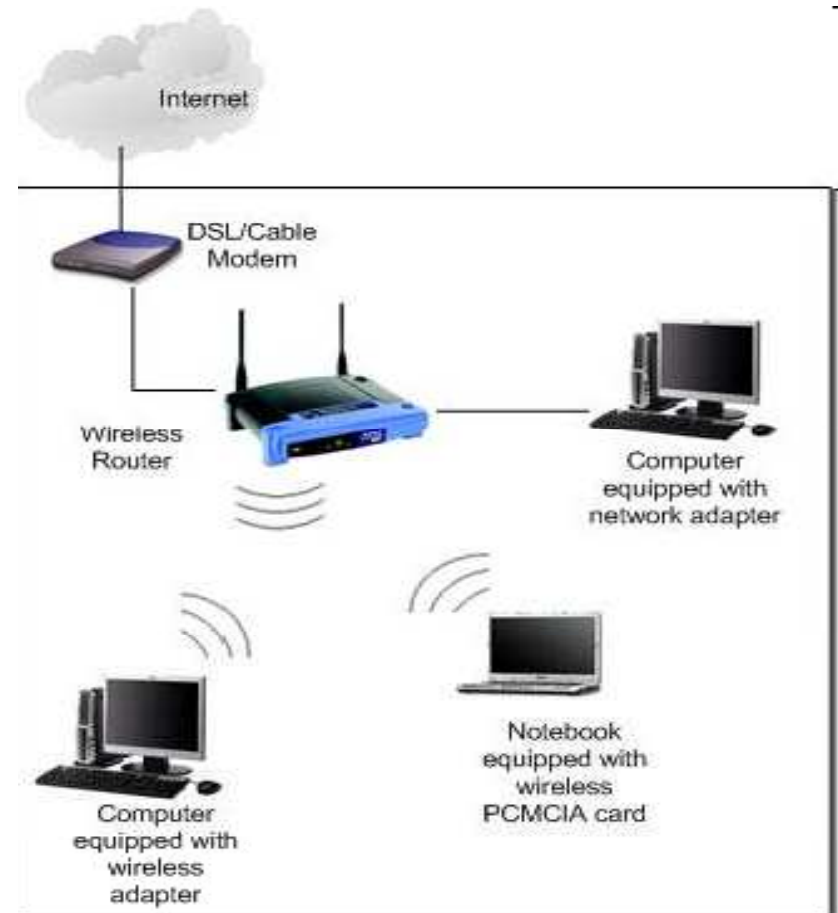
- Tell Survivors how private data becomes public



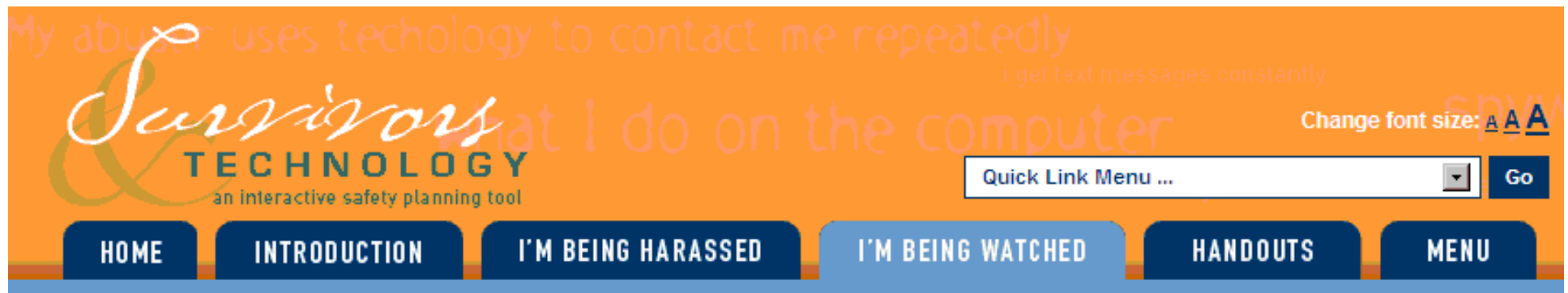
# How Secure Are Your Computers & Networks?

Do you:

- Authenticate users (password, passcard)
- Use Firewall & intrusion prevention
- Have anti-virus & spyware with updated definitions
- Use Encryption (scrambles data – need key)



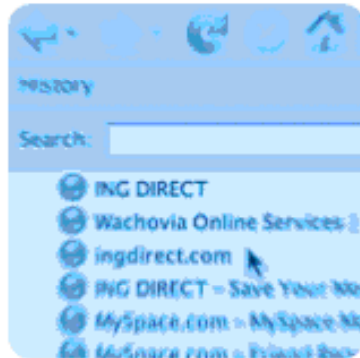
# Computer Monitoring



## Someone Knows What I Do on the Computer



Spyware



Internet Histories  
and Trails



Passwords

Abusers continue to find and adapt computer programs (software) and hardware tools to further stalk and harass their victims. They not only use simple technology monitoring options like viewing [web browser histories](#) or intercepting email, but they also use more sophisticated computer [Spyware](#) programs and monitoring devices.

# Computer Spyware

Records Every Exact Detail of their PC and Internet Activity.



## PC Magazine Editors' Choice

Spector Pro combines powerful monitoring features with extreme ease of use, making it the ideal choice for home users and small businesses. Records emails, chats, IMs, keystrokes, web sites, plus provides screen snapshots, internet blocking and danger alerts.

- Unauthorized person secretly monitors all activities. Hard to detect or remove, some secretly reinstall.

File Edit View Playback Window Help

Email Web Sites Chat/IM Keystrokes Programs Snapshots

Settings Help

First Back Play Next Last

Full Screen Tag/UnTag Save Tagged Delete Tagged

Delete

Internet: Tue, Apr 24 12:19:31 PM http://mail.google.com/mail/?auth=DQAAAAHAAADqBkDbsQvb0UrGE0ueiHKpsi\_-H... Keywords:


Shelternet - connects abused women to shelters - Mozilla Firefox

File Edit View Go Bookmarks Tools Help

http://www.shelternet.ca/en/

washingtonpost United Surveys NNEDV ADMIN Wikipedia Mail RK TechP CR

Google



"I want to encourage women to seek help, with no sense of shame, and know that they are worthy and deserve a better life." Debra

It takes courage to take action

Women →

Teens →

Just For Kids →

Friends and Family →

The Workplace →


Submit Feedback →

Shelters Only Login →

Home About Us Sponsors Shelters Only Search

**Shelternet connects abused women to shelters**

Welcome to Shelternet. This website was created to provide reliable information for abused women in Canada. Please browse the information or take a look through our special sections on topics such as understanding abuse. find a




Find a Shelter

Make a Safety Plan

Hide your Internet Activities

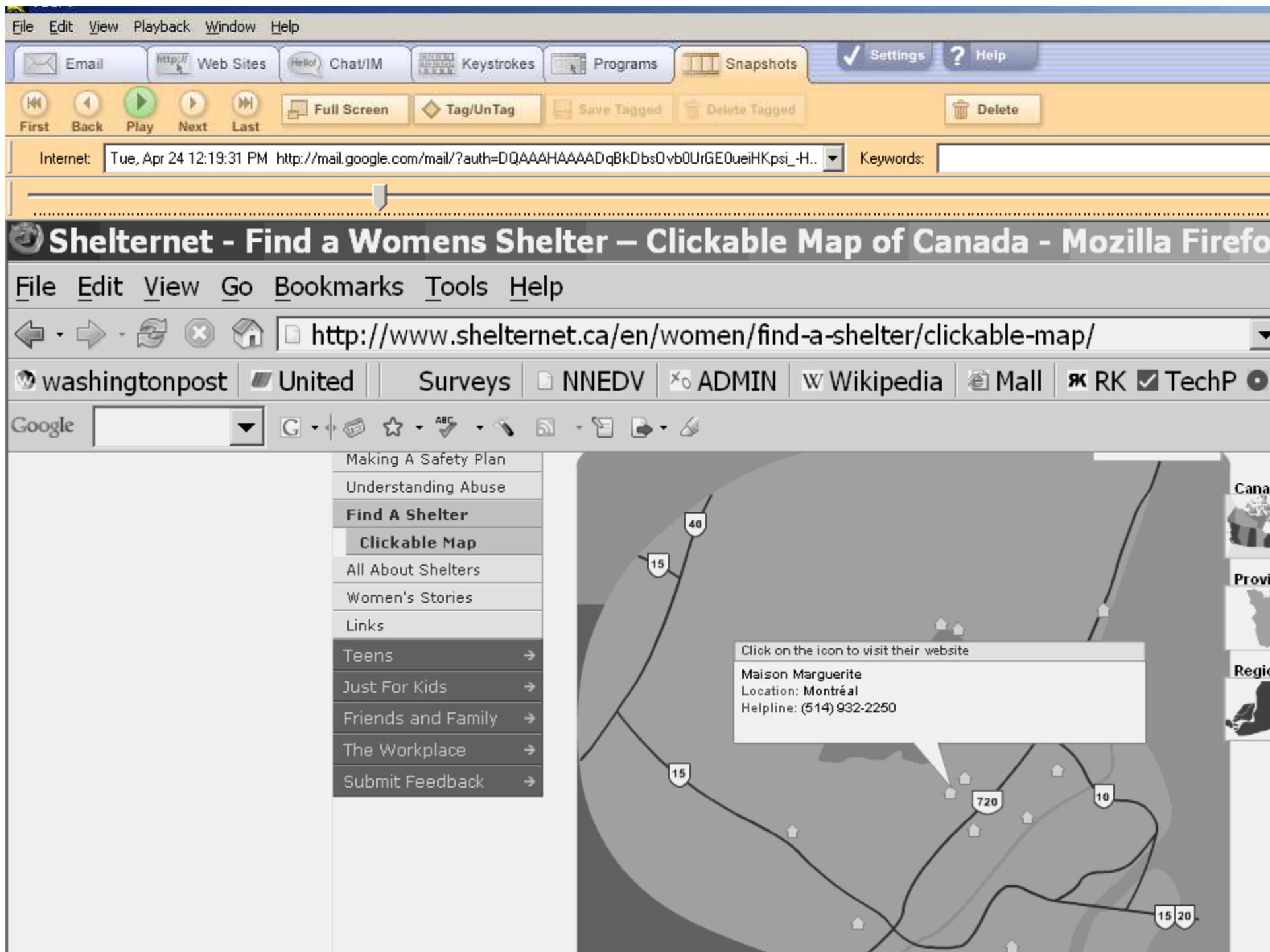
English

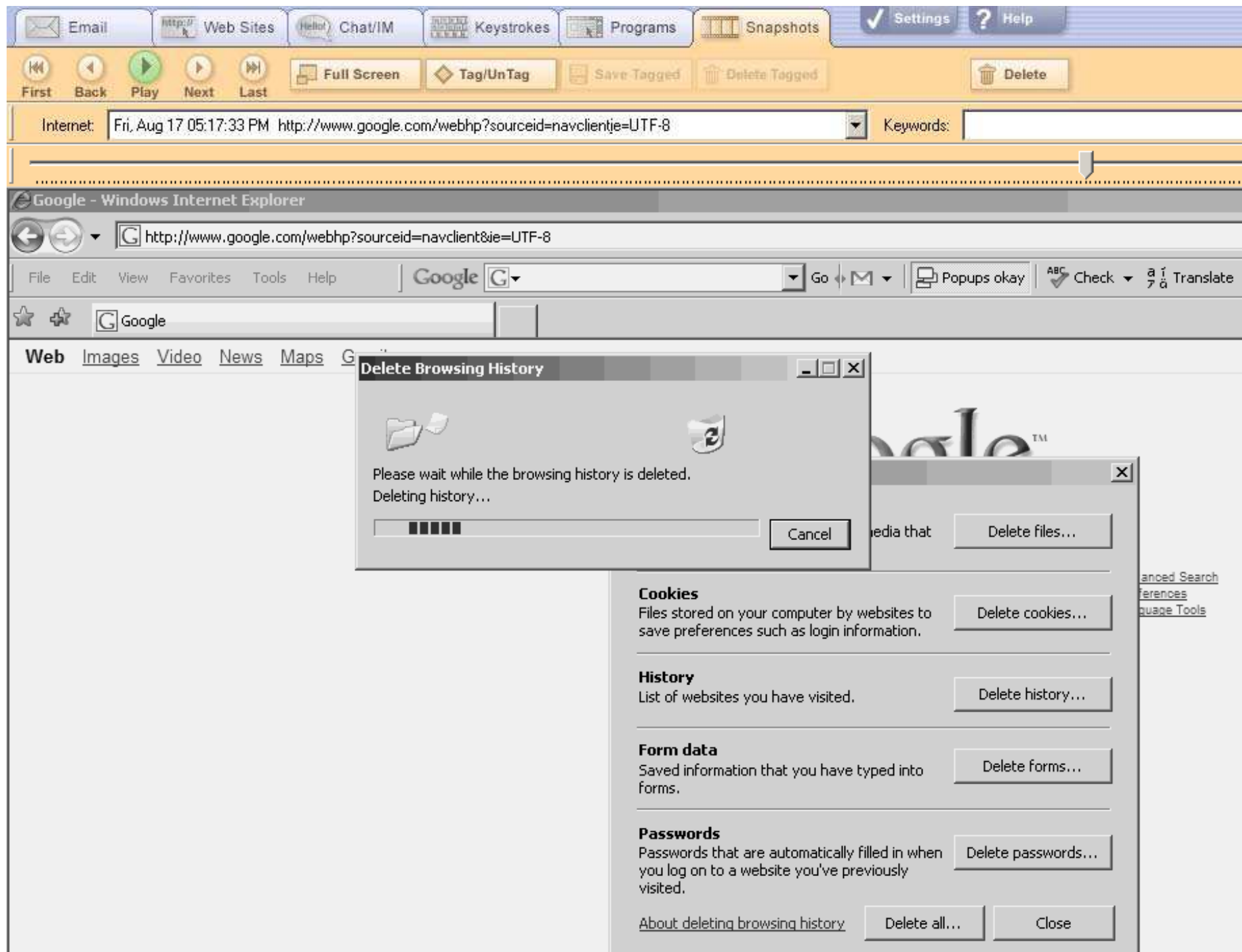


Is it safe for you to be online?

How to hide your internet activities. →

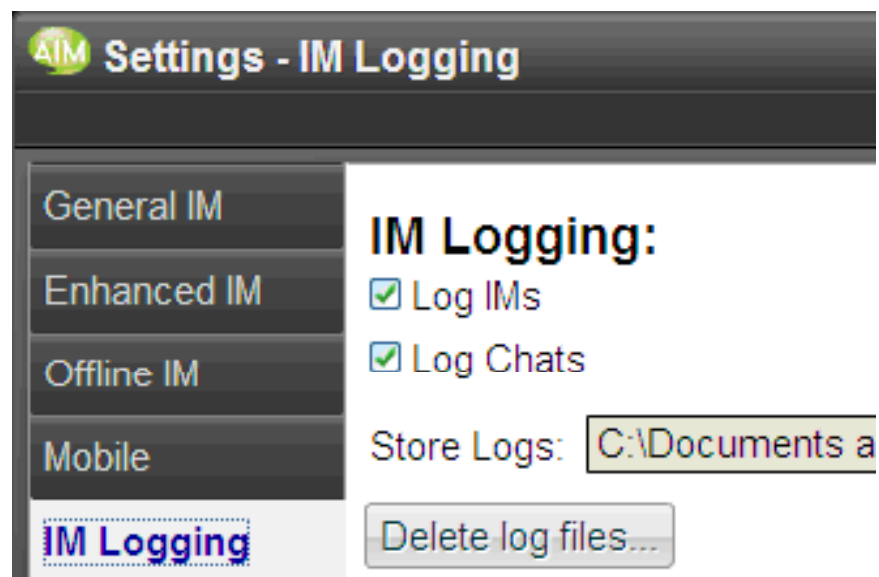








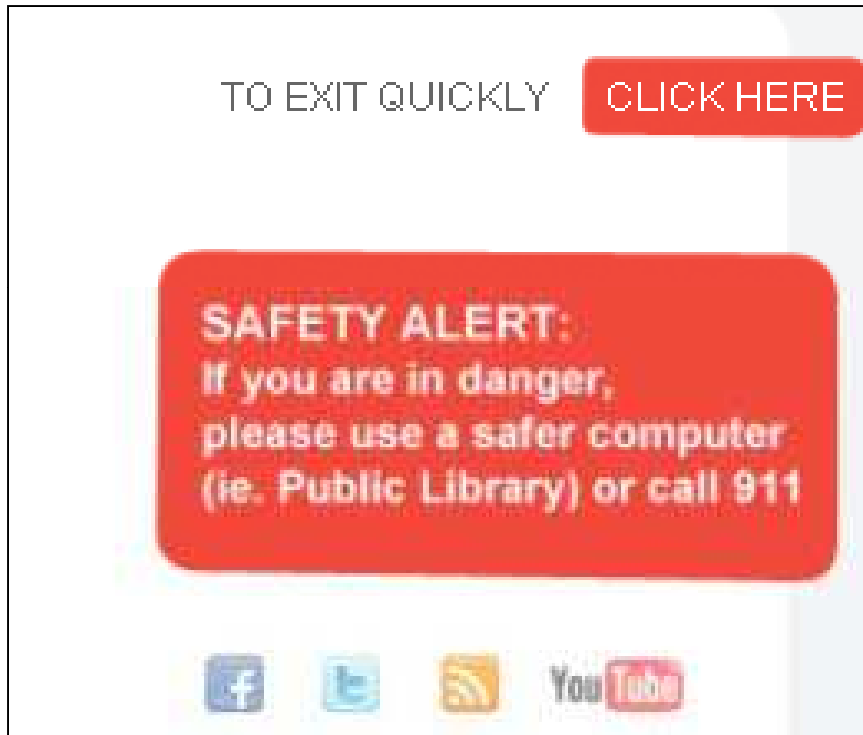
# Instant Message (IM) & Email Risks



# Safety & Confidentiality

- Safety Plan around ways an abuser might be monitoring a computer, or, be trying to install Spyware.
- Strategize if Spyware or Monitoring is detected - involve police, don't want to alert abuser.
- Use a "safer" computer (e.g. public library) to do things you don't want abuser to know.
- Create new accounts on a safer computer.
- Try to keep personal or identifying information offline.

# Alert Victims to Monitoring Risks via Agency Sites



Computers & phones  
can be monitored.  
Use a safer device.



# If Using Online Forms or Services, Alert About Computer Safety

## Safety Check

---

Before you ask your question, please read the following list to help you determine if your computer use is safe:

- ? Does someone else have access to this computer?
- ? Is it possible that someone has installed spyware to monitor this computer?
- ? Did someone give you this computer?
- ? Does someone else often seem to know what websites you have visited on this computer?

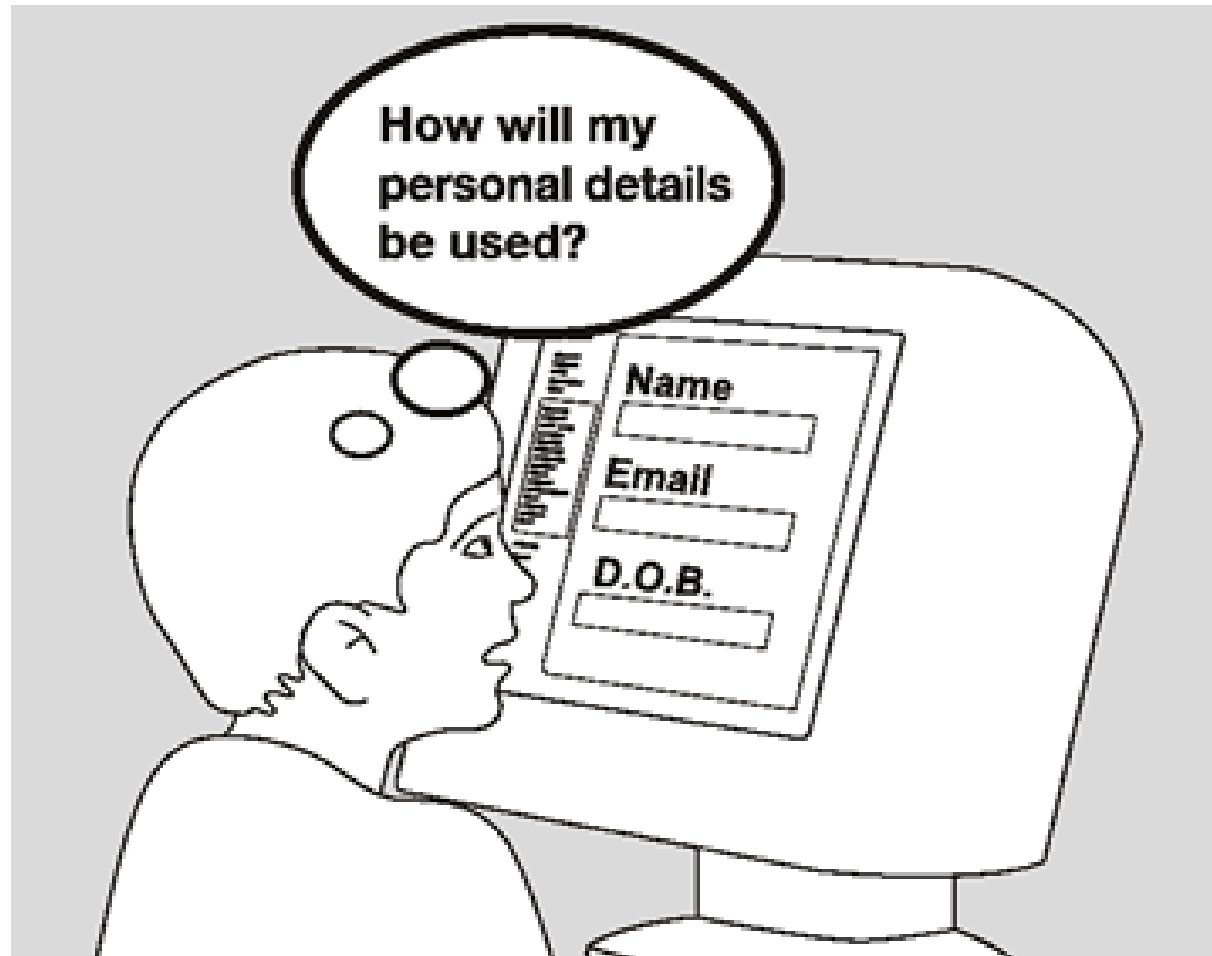
**If you answered YES to any of these questions, you may not want to use this service right now. If your computer is not safe, you can go to a community center, library or a trusted friend's house instead. If your email is not safe, you can create a new email from a safe computer using a free email program like Gmail or Hotmail.**

[Ask a Question Now](#)

[Come Back Later](#)

[Read more about Internet Security.](#)

# What is Your Philosophy About Data Collection?



# Data Collection Questions

1. **Why** – Evaluate Purpose of Collection/Sharing
2. **Who** has Authorized Access
3. **What** is the Content of the Record
4. **Where** is the location of the Data
5. **How Long** will certain Data Be Stored
6. **How Secure** is the Data
7. **Who Else** wants the info (Function Creep)

# Where Might A Survivors' Data End Up?



**Security: not a product, it's a process that takes education**

# Hackers: Databases & Systems can be hacked



## CD Specifications:

Size on Disk: 408 MB (428,773,376 bytes)  
Contains: 3147 Files, 263Folders  
Created on: May, 26 2001 Ver. 1.0  
Last Updated: Jan, 09 2006 Ver. 8.01

## Hacking Guide CD ★★★★★

### What's inside of this CD?

- Techniques on how to hack
- Learn how to Hack Hotmail and Yahoo!
- Mail Bombers for those you hate.
- Catch a Cheating Spouse!
- Learn how to protect your network or PC!
- Wireless Hacking Tools
- Hacking files and Viruses!
- Hacking Programs and Tools.
- Advance Hacking Techniques Tutorial.
- Unix Tutorials
- Hacking Tutorials
- Hacking Programs
- Serial Crack List
- And Much More...

All In Just ONE CD! [Order Now!](#)



# Data Privacy & Safety

- zip code, sex, date of birth are all that's needed to deanonymize someone in the US
- Computers with client data on them should be kept separate from any other networks. (e.g. survivor wireless networks in a shelter)
- Firewalls are just locks on a door, they stop honest people from going further. They can be breached.

# What Types of Data Gets Shared or Kept?

- Anonymous versus Pseudonymous
- Personally Identifiable Information
- Client Level versus Aggregate
- How re-identifiable is the data?
- Where you put client data – emails?  
Database, paper file

# Minimize Data Collected & Accessed

- Who needs to access the case file?
- Can survivors review their own case files?
- Are some client files linked? For example, a mother's file and her 2 children's files?
- What is the client's "file" if a court order gets served? Where are the client's files?
- How are your files encrypted?

# Encryption is Good but Encryption Crackers still exist



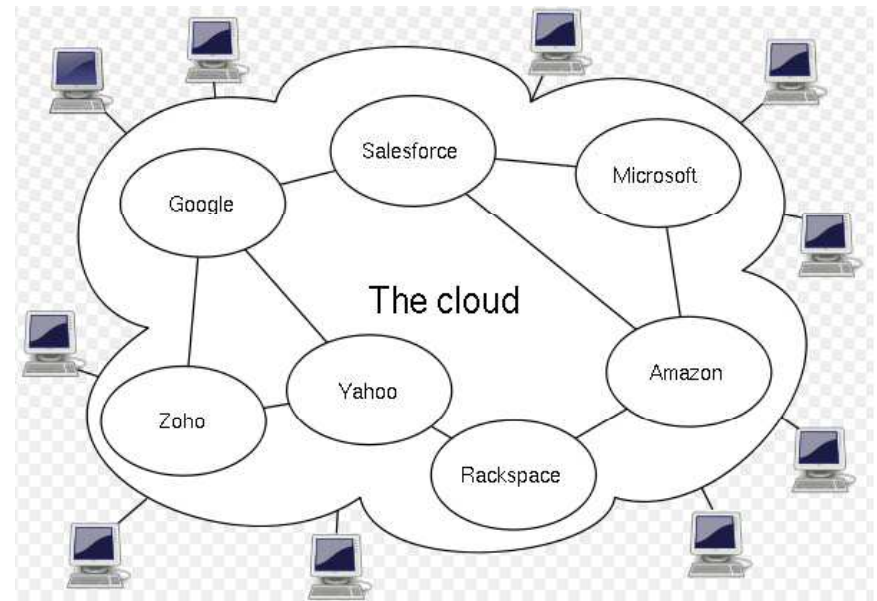
# Case Files & Management Systems

- How do case files get shared or transmitted between staff: onsite, offsite, satellite offices, staff colocated at other organizations, etc.



# Protect Survivors' Data

- Who Houses Your Data?
- Jurisdiction, Privilege, Confidentiality
- Who Owns Your Data?
- Court Orders & Subpoena



# The Right To Be Anonymous

## The Right To Change Her Mind

- Informed consent: opt-out, opt-in
- Transparency & Notice
- Accessibility
- Safety & privacy risks can change:  
Discuss risks each time

**Data collection should  
never increase risk or  
cause harm to women,  
youth & children.**





# Our Vision

- Victim safety, privacy & self determination
- Offender accountability
- Systems responsiveness – do no harm

**Support ALL victims & survivors**

# Take Steps To Support Survivors

1. Victim safety, privacy & self determination
  - Listen! Believe! Do no harm!
  - Plan for safety & privacy with every technology.
2. Offender accountability
  - Take technology victimization seriously.
  - Advocate for creative charges & full prosecution..
3. Systems responsiveness
  - Timely collection of technology evidence, understand “fake” trails.
  - Safety first.

# Use Technology To End Violence

- Engage and mobilize the public.
- Ignite social change.
- Broaden social awareness.
- Influence the digital discourse.
- Challenge disparities in digital worlds.



# Questions?

