



WE'LL GIVE \$100 to SUSAN G KOMEN
When you book and travel on the
2014 GREAT BRITISH & BELGIAN
CHRISTMAS BEER FESTIVAL TOUR

DECEMBER 15 – 22, 2014



Choose from 3 Trips!

The Great Belgium Christmas Beer Tour

The Great Belgium & Britain Christmas Beer Tour

GBBCBT & Christmas at An English Country Manor

From **\$2895** with Air from San Diego

The Ultimate Beer Geek's Holiday Gift

**The Most Spouse-Friendly Christmas Markets,
Brewery Tours and Belgian Christmas Beer Festival Tour**



**SPECIAL GREEN FLASH TREASURE CHEST PRICES
& SUSAN G KOMEN - SAN DIEGO \$100 DONATION**
**2014 GREAT BRITISH & BELGIAN
CHRISTMAS BEER FESTIVAL TOUR**

**2014 GREAT BELGIAN
CHRISTMAS BEER FESTIVAL TOUR**

DECEMBER 16–22, 2014



3 Nights in Bruges, Belgium – “Venice of the North”
 2 Nights in Antwerp, Belgium
 20th Essen Belgian Christmas Beer Festival
 Christmas Markets in Bruges & Antwerp
 Tour & Tastings at St Bernardus, Cantillon
 & Halve Maan Breweries
 Tour and Tastings at Malheur & Bosteels (option)
 Buy Westvleteren 12’s at “In de Vrede” café

From **\$1599** Land Only

From **\$2895** With air from San Francisco

**2014 GREAT BRITISH & BELGIAN
CHRISTMAS BEER FESTIVAL TOUR**

DECEMBER 15 – 22, 2014



1 night in London, England (Additional nights available)
 Eurostar Channel Tunnel Train London to Belgium
 3 Nights in Bruges, Belgium – “Venice of the North”
 2 Nights in Antwerp, Belgium
 20th Essen Belgian Christmas Beer Festival
 Christmas Markets in London, Bruges & Antwerp
 Tour Meantime, St Bernardus, Cantillon, Halve Maan
 Tour and Tastings at Malheur & Bosteels (option)
 Buy Westvleteren 12’s at “In de Vrede” café

From **\$1999** Land Only

From **\$3095** With air from San Francisco

CHRISTMAS AT AN ENGLISH COUNTRY MANOR

2 Nights London and 2 Nights at Bishopstrow Manor from **\$1849** Land Only



**SPECIAL GREEN FLASH TREASURE CHEST PRICES
& SUSAN G KOMEN - SAN DIEGO \$100 DONATION**
**2014 GREAT BRITISH & BELGIAN
CHRISTMAS BEER FESTIVAL TOUR**
DECEMBER 15 – 22, 2014

Follow in the footsteps of Tom Nickel of O'Brien's Pub, Scot & Karen Blair of Hamilton's Tavern, Louis Mello of Small Bar and Cosimo Sorrentino of Monkey Paw Brewery on The Great British and Belgian Christmas Beer Tour to enjoy the 20th Essen Belgian Christmas Beer Festival to enjoy 180 Christmas, Trappist and Old Stock Ales.

December

Mon 15 DEPART on OVERNIGHT FLIGHT to LONDON



Tue 16 ARRIVE LONDON, AIRPORT "TUBE" TO TOWN



LONDON SIGHTSEEING

LONDON ULTIMATE CRAFT BEER PUB CRAWL

SHOPPING LONDON CHRISTMAS MARKETS

TOUR & TASTING AT MEANTIME BREWERY

Many GBBCBT guests will opt to arrive 1 to 3 days early to enjoy London's exploding Craft Brewing Beer scene with 75+ Craft Beer Breweries and tons of Craft Beer Bars like Craft, Cask, The Lyric, Euston Tap, The Holborn Whippet and more.

There are Christmas Markets all over town, world class theater and sightseeing. Additional hotel nights with full English breakfast are available as an option.

Wed 17 EUROSTAR CHANNEL TUNNEL TRAIN TO LILLE



GBBCBT LUXURY MOTOR COACH TO WESTVLETEREN "IN DE VREDE CAFE" FOR LUNCH WITH RARE WESTY 12'S,

ST BERNARDUS BREWERY TOUR

BRUGES ULTIMATE PUB CRAWL PART 1

BRUGES CHRISTMAS MARKET SHOPPING



**SPECIAL GREEN FLASH TREASURE CHEST PRICES
& SUSAN G KOMEN - SAN DIEGO \$100 DONATION**

GREAT BRITISH & BELGIAN CHRISTMAS BEER TOUR

& ULTIMATE PUB CRAWL

DECEMBER 15 - 22, 2014

Thu 18 DE HALVE MAAN BREWERY, BRUGES CHRISTMAS MARKET



BRUGES ULTIMATE PUB CRAWL PART 2

Fri 19 CHRISTMAS MARKET SHOPPING, FLANDERS BREWERY TOUR



BRUGES ULTIMATE PUB CRAWL PART 3

Sat 20 CANTILLON, ANTWERP, 20th ESSEN CHRISTMAS BEER FESTIVAL





**SPECIAL GREEN FLASH TREASURE CHEST PRICES
& SUSAN G KOMEN - SAN DIEGO \$100 DONATION**

GREAT BRITISH & BELGIAN CHRISTMAS BEER TOUR

& ULTIMATE PUB CRAWL

DECEMBER 15 - 22, 2014

Sat 20

ESSEN CHRISTMAS BEER FESTIVAL,



ANTWERP CHRISTMAS MARKET



Sun 21

20th ESSEN CHRISTMAS BEER FESTIVAL



Well, "More Beer" demands Santa, so we'll head back to the 20th Essen Christmas Beer Festival for another session to explore more Belgian Christmas, Trappist and Old Stock Ales!

ANTWERP CHRISTMAS MARKET

Be sure to leave enough time to pack all your presents for the flight home!

Mon 22 TRAIN TO BRUSSELS AIRPORT and FLIGHT HOME

Train from Antwerp to Brussels National Airport for your flight home.





**SPECIAL GREEN FLASH TREASURE CHEST PRICES
& SUSAN G KOMEN - SAN DIEGO \$100 DONATION**

GREAT BRITISH & BELGIAN CHRISTMAS BEER TOUR

& ULTIMATE PUB CRAWL

DECEMBER 15 - 22, 2014

TOUR OPTIONS

FLANDERS BREWERY TOUR Option

A GGBCBT Luxury motor coach tour and tasting at one of our favorite Flemish breweries with lunch & many beers \$79

Pre-Tour London Hotel Night Options

Includes daily breakfast, all taxes and service charges.

Economy	\$129 per person, per night
1st Class	\$189 per person, per night
Superior 1st Class	\$229 per person, per night
Deluxe	\$329 per person, per night

Pre-tour hotel package prices are per person, based on double occupancy.

Single Supplement: \$129 Economy, \$169 1st class, \$199 Superior 1st class, \$299 Deluxe.

Add weekend departure fare difference and itinerary deviation service charge: \$79

THE 2014 GREAT BRITISH & BELGIAN CHRISTMAS BEER TOUR VALUABLE COUPON

SAVE \$200 OFF WEB PRICES

GREEN FLASH TREASURE CHEST COUPON

Server Name: _____

VALID FOR 2 GREEN FLASH TREASURE CHEST GUESTS

2014 SPECIAL INTRODUCTORY PRICES EXPIRE SEPTEMBER 19

**We look forward to your joining us on
The 2014 Great British & Belgian Christmas Beer Tour!**

Questions? Requests? Suggestions?

Please call Bill at Ciao! Travel at:
(619) 297-8112 or Email Bill at: gbbt@ciaotravel.com

This is a preliminary itinerary. Breakfasts are included. Lunches and dinners mentioned in itinerary are optional.



**SPECIAL GREEN FLASH TREASURE CHEST PRICES
& SUSAN G KOMEN - SAN DIEGO \$100 DONATION**

**GREAT BELGIAN
CHRISTMAS BEER TOUR**

& ULTIMATE PUB CRAWL

DECEMBER 16 - 22, 2014

3 NIGHTS BRUGES, 2 NIGHTS ANTWERP

YOUR 2014 GBCBT trip includes:

- Round trip economy class air travel from SAN DIEGO to Brussels, Belgium (Departures are available from all USA cities)
- Tour Departs December 16, returns the 22th, 2014
- Visit Westvleteren's "In de Vrede" café for lunch and a few Westy 12's (no-host)
- Tour and Tasting at St Bernardus & De Halve Maan breweries
- Tour and Tasting at Cantillon Brewery
- GBBT Luxury motor coach from Lille to Bruges
- 3 nights hotel accommodations in Bruges, Belgium
- BRUGES & ANTWERP CHRISTMAS MARKETS
- GBCBT Luxury motor coach from Bruges via Cantillon to Antwerp
- 2 nights hotel accommodations in Antwerp, Belgium
- The 20th Essen Belgian Christmas Beer Festival
- GBCBT Ultimate Bruges & Antwerp Pub Crawl guide
- Official GBCBT logo long sleeve T-shirt
- O/W train transfer to Brussels airport (economy class)
- Hotel taxes & service charges included
- Tour Host Bill Snider – "The Embeericist"
- Ciao! Travel deluxe ticket wallet and luggage tags

2014 SPECIAL GREEN FLASH TC FESTIVAL PRICES EXPIRE SEPTEMBER 19

<u>Economy</u>	<u>LAND ONLY PACKAGE</u>		<u>COMPLETE PACKAGE W/AIR</u>	
	<u>Regular Price</u>	<u>GFTC FEST</u>	<u>Regular Price</u>	<u>GFTC FEST</u>
IBIS/IBIS	\$1799	\$1599	\$3099	\$2899
<u>1st Class Hotels</u>				
Malleberg/Lindner	\$2099	\$1799	\$3499	\$3099
<u>Superior 1st Class Hotels</u>				
Casselburgh/Astrid Biz	\$2299	\$1999	\$3699	\$3399
<u>Deluxe Hotels</u>				
Dukes Palace/Julien	\$2299	\$2499	\$3699	\$3799

MAKE YOUR RESERVATION HERE: <https://squareup.com/market/ciao-travel/>

Be sure to mention the GREEN FLASH TREASURE CHEST FEST COUPON for the \$200 discount shown above. *Prices are per person based on double occupancy.* A shipping and handling fee of \$29.95 per person will be added to your invoice. For single traveler prices add the Single Supplement: \$399 Economy, \$549 1st class, \$769 Superior 1st class, \$1129 Deluxe. Alternately, we'll be happy to place your name on a list of those wishing to share a room with another traveler and put you in touch. All airline and government taxes and fuel surcharges are included in the above prices. Documents are sent two weeks prior to departure. Transfers are provided for scheduled tour departure dates only. **2014 SPECIALGFTC FESTIVAL PRICES EXPIRE SEPTEMBER 19**

Above package include airfares from SAN DIEGO, CA. From New York deduct \$200. *Flights from all United Airlines gateway cities and Business or First class airfares are available upon request.* Other departure dates are available at additional cost. Transfers are provided for scheduled tour departure dates only. The 2014 Great British & Belgium Christmas Beer Tour & Ultimate Pub Crawl is offered subject to the terms and conditions published herein. This is a preliminary program and is subject to change. CST-2010054-40



**SPECIAL GREEN FLASH TREASURE CHEST PRICES
& SUSAN G KOMEN - SAN DIEGO \$100 DONATION**

**2014 GREAT BRITISH & BELGIAN
CHRISTMAS BEER FESTIVAL TOUR**

DECEMBER 15–22, 2014

1 NIGHT LONDON, 3 NIGHTS BRUGES, 2 NIGHTS ANTWERP

YOUR 2014 GBBCBT trip includes:

- Round trip economy class air travel from SAN DIEGO to London, England, returning from Brussels, Belgium,
- Tour Departs December 15, returns December 22, 2014
- 1 night hotel accommodations in London, England (*Pre-Tour add-on hotel nights are available*)
- Tour and Tasting at Meantime London brewery
- Eurostar Channel Tunnel Train London to Lille
- GBBT Luxury motor coach from Lille to Bruges
- 3 nights hotel accommodations in Bruges, Belgium
- Visit Westvleteren's "In de Vrede" café for lunch and a few Westy 12's (no-host)
- Tour and Tasting at St Bernardus & De Halve Maan breweries
- LONDON, BRUGES and ANTWERP CHRISTMAS MARKETS
- GBBCBT Luxury motor coach from Bruges via Cantillon to Antwerp
- Tour and Tasting at Cantillon Brewery
- 2 nights hotel accommodations in Antwerp, Belgium
- The 20th Essen Belgian Christmas Beer Festival
- Antwerp to Brussels train, economy class
- GBBCBT Ultimate Bruges & Antwerp Pub Crawl guide
- Official GBBCBT logo long sleeve T-shirt
- Hotel taxes & service charges included, Tour Host Bill Snider – "The Embeericist"
- Ciao! Travel deluxe ticket wallet and luggage tags

2014 SPECIAL GREEN FLASH TC FESTIVAL PRICES EXPIRE SEPTEMBER 19

<u>Economy</u>	<u>LAND ONLY PACKAGE</u>		<u>COMPLETE PACKAGE W/AIR</u>	
	<u>Regular Price</u>	<u>GFTC FEST</u>	<u>Regular Price</u>	<u>GFTC FEST</u>
IBIS/IBIS/IBIS	\$2099	\$1899	\$3295	\$3095
1st Class Hotels				
Vanderbilt/Malleberg/Lindner	\$2399	\$2199	\$3599	\$3399
Superior 1st Class Hotels				
Bailey's/Casselburgh/Astrid Biz	\$2599	\$2399	\$3799	\$3599
Deluxe Hotels				
Hampshire/Dukes Palace/Julien	\$3099	\$2799	\$4099	\$3995

MAKE YOUR RESERVATION HERE: <https://squareup.com/market/ciao-travel/>

Be sure to mention the GREEN FLASH TREASURE CHEST FEST COUPON for the \$200 discount shown above. Prices are per person based on double occupancy. A shipping and handling fee of \$29.95 per person will be added to your invoice. For single traveler prices add the single supplement: \$539 Economy, \$749 1st class, \$1069. Superior 1st class, \$969, Superior 1st class and \$1459 Deluxe. Alternately, we'll be happy to place your name on a list of those wishing to share a room with another traveler and put you in touch. All airline and government taxes and fuel surcharges are included in the above prices. Documents are sent two weeks prior to departure. Transfers are provided for scheduled tour departure dates only. **Above package include airfares from SAN DIEGO. From New York deduct \$300.** Flights from all US Airways gateway cities and Business or First class airfares are available upon request. Other departure dates are available at additional cost. Transfers are provided for scheduled tour departure dates only. The 2014 Great British & Belgium Christmas Beer Tour & Ultimate Pub Crawl is offered subject to the terms and conditions published herein. This is a preliminary program and is subject to change. **2014 SPECIAL GFTC FESTIVAL PRICES EXPIRE SEPTEMBER 19.** CST-2010054-40

AN OLDE ENGLISH MANOR CHRISTMAS

DECEMBER 22-25

EUROSTAR TO LONDON, 2 NIGHTS LONDON,
CHRISTMAS EVE AND CHRISTMAS DAY AT
BISHOPSTROW HOUSE & SPA



Christmas Eve

Our welcome to Bishopstrow House begins with Mulled Wine and homemade Minced Pies, and a Full Afternoon Tea by the log fires.

Commence your festive celebrations with Christmas carols sung around the tree by our local choir then enjoy a Champagne and Canapés reception followed by a festive Four Course Gourmet Dinner. Finally, indulge with our extra special Hot Chocolate with marshmallows, whipped cream and cookies before bed.



Christmas Day

Begin Christmas Day celebrations with Full English breakfast. Enjoy a morning stroll and perhaps join the Christmas morning service at the village church. Then join us for a Five Course traditional Christmas Day lunch with all the trimmings. Why not view the Queens speech in the lounge with tea and Christmas cake or test your wits at our Christmas quiz? Enjoy a relaxing afternoon by the fires or enjoy our Wine Tasting event.

A sumptuous hot and cold buffet dinner will be served for you to enjoy in either the lounges, your bedroom or the restaurant

- Eurostar Channel Tunnel Train Belgium to London
- 2 Nights London hotel accommodation
- Transfer from London hotel to Bishopstrow House
- 2 nights at Bishopstrow - Christmas Eve & Christmas Day
- Full English Breakfast daily
- Full Afternoon Tea December 24
- Champagne reception, Christmas Carols and canapes
- Four Course Gourmet Christmas Eve Dinner,
- Hot Chocolate and cookies before bed
- Five Course Christmas Day Lunch,
- Wine Tasting class & Hot/Cold Buffet dinner
- Transfer from Bishopstrow House to Heathrow Airport

AN OLDE ENGLISH MANOR CHRISTMAS

Classic Room – Double Bed: **\$1849**

Club Room – King Bed: **\$2149**

Oval Suite – King Bed: **\$2599**

For single traveler prices add the single supplement: \$849 Classic, \$1059, Club 1st class, \$1459, Oval Suite. The 2014 GBBCBT English Country Manor Christmas 3 Night Option requires payment in full at time of booking and is subject to the terms and conditions published herein. This is a preliminary program and is subject to change.

CST-2010054-40

http://www.bishopstrow.co.uk/content/uploads/2014/06/Bishopstrow_Christmas_Brochure.pdf



2014 GREAT BRITISH & BELGIAN CHRISTMAS BEER FESTIVAL TOUR RESERVATION FORM

MAKE YOUR RESERVATION HERE: <https://squareup.com/market/ciao-travel/>

Then please complete and email the following information to gbbt@ciao-travel.com

GREAT BELGIAN CHRISTMAS BEER FESTIVAL TOUR

GREAT BRITISH & BELGIAN CHRISTMAS BEER FESTIVAL TOUR

HOTEL CATEGORY CHOICE ECONOMY FIRST SUPERIOR FIRST DELUXE

OLD ENGLISH COUNTRY MANOR CHRISTMAS

ROOM CATEGORY CHOICE: CLASSIC CLUB OVAL SUITE

Mr. Mrs. Ms. Dr. _____ // // _____
Last Name First Name Middle Date of Birth
Your name, date of birth and gender Exactly as it appears on your passport male female

T-Shirt Size: Small Medium Large XL XXL

Address: _____ City _____ State _____ ZIP _____
Tour document delivery address-Signature required for delivery

Day Tel _____ Home Tel _____ Email: _____

.....Traveling Companion.....

Mr. Mrs. Ms. Dr. _____ // // _____
Last Name First Name Middle Date of Birth
Your name, date of birth and gender Exactly as it appears on your passport male female

T-Shirt Size: Small Medium Large XL XXL

Address: _____ City _____ State _____ ZIP _____
Tour document delivery address-Signature required for delivery

Day Tel _____ Home Tel _____ Email: _____

I/we wish to purchase a **LAND ONLY tour package, without** round trip air transportation.

I/we wish to purchase a **COMPLETE tour package, including** round trip air transportation.

Please state any special dietary or physical needs for your flights: _____

Please contact me regarding extending my tour itinerary to: _____

Insurance: Please send a cancellation/health trip insurance brochure. Ciao! Travel recommends trip cancellation, baggage, accident and health insurance to help safeguard your Great Belgian Beer Tour vacation.

The 2014 Great British & Belgian Christmas Beer Tour Terms & Conditions

Payment: A deposit of \$650 per person is due with your reservation. Payment may be made by Check, Visa, MasterCard, Discover or American Express credit card. On receipt of payment you will be sent a statement showing your payment and confirmation of your booking. Payment in full is due by November 15, 2014. Package vouchers and flight documents will be sent to you two weeks prior to departure.
Payment in full guarantees your tour price.

Please read the following terms and conditions for this tour, they limit Ciao! Travel's liability as the Operator of this tour and that of our agents, carriers and suppliers who are providing your tour arrangements. In addition, they outline the conditions under which your tour will operate. Your deposit, signature on the registration form and acceptance of final tour documents represent your acceptance of the terms and conditions as follows.

Tour Prices: Package prices are quoted in U.S. Dollars. Air fares and tour prices are in effect as of September 04, 2014 and are subject to change without notice due to fluctuations in air fares, ground rates, and currency rates. Payment in full guarantees your tour price.

Cancellations: Up to 60 days prior to U.S. departure: \$650 administrative fee. 59-30 days prior to U.S. departure: 60% of total package. 29 days and under and no-shows: 100% cancellation penalty. In addition, rail tickets, optional tours and transfers are wholly non-refundable. No refund will be made on unused land arrangements once the trip has started. Cancellations must be received in writing by letter, fax or email. All original documents must be returned to Ciao! Travel in order to process any refund.

Changes to Land Arrangements: A handling fee of \$50 per adult will be charged by Ciao! Travel for all passenger initiated changes made after receipt of deposit. Additional changes made after full payment has been received or documents have been issued will incur a \$50 fee per adult, per change (IF changes are possible at time of request) to cover costs necessary extra costs, eg phone/fax/bank. Reservations accepted within 4 weeks of departure, or changes requested within 4 weeks of departure will incur a \$50 fee per adult to cover necessary extra costs (e.g. telephone/fax/bank).

Changes to Air Arrangements: Upon receipt of payment in full airline tickets are issued and are non-refundable in all circumstances. A \$279 per person fee for change of return date is charged once airline tickets have been issued.

Tour Prices Do Not Include: Transfers and meals except where stated in brochure under "Your GBBCBT tour includes:". Passport and Visa fees, airport departure taxes, PFC's, excess baggage charges, travel insurance, liquor, items of a personal nature, laundry, taxi, train or trolley fares, optional sightseeing, and any item not specifically listed as "included" in tour offer.

Air Travel: "Complete tour packages" include round trip transatlantic air travel in economy class. On complete tour packages the first night is spent in transatlantic flight. Complete tour prices are based on non-refundable, non-changeable Apex or bulk fares. Carriers are subject to change.

Hotel Accommodations: All hotels are as described in tour itinerary. If Ciao! Travel must change any hotel, its substitute will be of equal or greater quality. European hotel rooms are often smaller than their equivalent USA rooms. Rooms' are "run of the house", unless stated otherwise on invoice and voucher, and are assigned at the sole discretion of the hotel. Ciao! Travel will do our utmost to accommodate any special requests, however neither the hotel nor Ciao! Travel can guarantee your request.

Baggage: Passengers are allowed one piece of baggage on the airline not to exceed a weight of 50 lbs. each or maximum total dimensions of 106 inches. For Intra-Europe flights bags must not exceed 44 pounds. Many airlines restrict carry-on luggage to one piece that will fit under the seat. Please check with your airline before packing.

Insurance: Ciao! Travel strongly recommends that you purchase Trip Cancellation and Interruption, Baggage, and Health insurance to safeguard your vacation. Ask for a brochure when booking.

Travel Documents. It is the responsibility of all passengers to be in the possession of a valid passport (valid for at least 6 months form scheduled departure from Europe). The United Kingdom, Belgium, Holland and France do not presently require a visa for U.S. citizens.

Great British & Belgian Christmas Beer Tour Liability Waiver: As a participant on the Great Belgium Beer tour, I fully and clearly understand that I will be consuming alcohol during the tour and I accept full responsibility for my behavior, well being, and health throughout the tour, which may involve a variety of activities, unfamiliar locations, and modes of travel, including but not limited to: pedestrian travel on busy streets, rail travel, train platforms and stations, hotel stairways, cobblestone streets, public taxis, public busses, trains and trams, brewery tours, bars and pubs, and bus stairs. I further realize that brewery tours may involve beer tasting before or after the tour; and that the tour may involve walking through unfamiliar, narrow and/or steep corridors, gangways, stairways and driveways. I also realize that breweries may be operational during certain visits and that this presents additional hazards including heat and steam, reduced visibility, hot pipes and boiling kettles. I knowingly and willfully accept these risks and take complete and total responsibility for my behavior, well being and health during the tour. I agree to hold neither Ciao! Travel nor the hosting brewery or facility liable in any way should any harm come to me.

Responsibility and Liability: The Great British & Belgian Christmas Beer Tour packages are operated by Ciao! Travel, 8641 Via Mallorca, Unit A, La Jolla, California 92037 USA. Responsibility of Ciao! Travel and/or their representatives and/or agents is limited. Ciao! Travel acts as agent for tour transportation, whether by air, rail, bus or other means, hotel accommodations, sightseeing tours and/or other services offered in this brochure and holds itself free of responsibility for any damage, death, loss of delay occasioned from any cause outside its activities as agent. Ciao! Travel and/or its agents will not be responsible for any damage, inconveniences caused by late departures, changes of schedules, strikes, civil disturbances, hostilities, acts of war, or force majeure, or to their conditions, nor will we be responsible for loss of or damage to baggage of any of the tour participants belongings. Tour participants waive any claim against Ciao! Travel based upon any damage to, or loss due to any act of any hotel, airline, carrier or other service providers offered in this tour package. Ciao! Travel reserves the right to decline to accept, or retain any tour participant at any time for any reason, including insufficient number of participants. In the unlikely event of Ciao! Travel's default, you may be eligible for a refund of up to fifteen thousand dollars from the California Consumer Restitution Fund. If you were located in California at the time of your purchase, you have a right to make a claim against the Fund for a refund of any money paid to Ciao! Travel that is due because of cessation of operations and or material failure to provide travel services sold. The claim must be filed within 60 days (or in some limited circumstances, within one year) after you become aware of your loss. For a claim form and additional information, write to: Travel Consumer Restitution Corporation P.O. Box 8474, Northridge CA 91327. If you are located outside of California this transaction is not covered by the California Travel Consumer Restitution Fund and you are not eligible to file a claim against the Fund. Ciao! Travel maintains a client trust account. Ciao! Travel reserves the right to change tour itineraries and any tour components whenever deemed necessary. The sole responsibility of any airline used in any tour is limited to that set out in the passenger contract on the ticket. No tour participant-requested alterations may be made after date of departure. Ciao! Travel reserves the right to take photographs during the operation of the tour and may use said photos for promotional purposes. By purchasing a tour with Ciao! Travel the tour participant agrees to allow their images to be used for promotional purposes. If you do not wish to allow your image to be used, advise the tour host at the commencement of the tour. Client must verify tour information, sign and return a copy of the final invoice before travel documents will be sent. Terms and conditions are subject to change without notice.

Arbitration. Any controversy or claim arising out of, or relating to any program advertised in this brochure and/or web site shall be submitted to binding arbitration in accordance with the Commercial Arbitration Rules of The American Arbitration offices located in San Diego, California. Judgment upon the award rendered by the Arbitrator(s) may be entered in any court having jurisdiction thereof. Customer and Ciao! Travel understand and agree that, by agreeing to binding arbitration, they are giving up the right to trial on the merits, by either judge or jury or trial de novo and the right to appeal. Tour terms and conditions are governed by California law and a San Diego County venue

Ciao! Travel: 8641 Via Mallorca, Unit A La Jolla, California 92037 USA
Tel. (619) 297-8112 Fax: (619) 297-8114
Email: gbbt@ciaoctravel.com GBBCBT GREEN FLASH TC SEPT 04, 2014

CST 2010054-40

