



Customer Satisfaction Survey

Contact Information:

Customer No. _____

Phone Number _____

Fax Number _____

As part of Spherotech's ongoing commitment to customer service, we would like to receive your feedback. Your help will identify those areas where we fully meet your needs and those where you would like to see improvements. Please take a moment to fill out the survey below.

Please rate your satisfaction level with each of the following statements.

- 1 = very satisfied
- 2 = somewhat satisfied
- 3 = neutral
- 4 = somewhat dissatisfied
- 5 = very dissatisfied

Product

	1	2	3	4	5
1. How satisfying is the quality of the product?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. How satisfied are you with value of the product?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Rate your satisfaction with the product's documentation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Rate your overall satisfaction with the product.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Technical Support

5. How satisfied are you with any Technical Support provided? 1 2 3 4 5

Company

6. Rate your overall satisfaction with the customer service. 1 2 3 4 5

7. Rate your overall satisfaction with the on time delivery of the product. 1 2 3 4 5

8. Overall, how satisfied are you with Spherotech, Inc. as a company? 1 2 3 4 5

9. How can Spherotech, Inc. improve your customer experience?

Other Comments

Please select the back button on your browser to return to the Spherotech website.