

How to get the iPad edition

Firstly, **ensure that you are connected to the internet** on your iPad

Due to the file size we advise against downloading the entire magazine on 3G



1 In the App Store search for your preferred magazine. Tap the 'Free' button and install the App.



2 The App will automatically launch in the Apple Newsstand.



3 Tap the 'Already a subscriber? TAP HERE for access' banner.



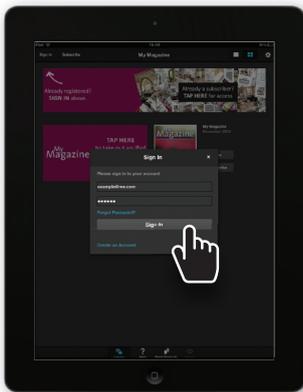
4 Fill out the form that pops up with your details to create your digital account.



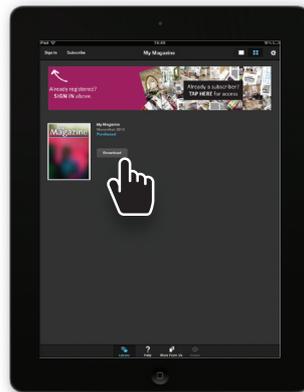
5 Once submitted you will receive an authentication confirmation message.



6 Tap sign in.



7 Sign in using the username and password you have just created.



8 Once signed in you can now download the current issue. iPad back issues that correspond to your print subscription will be available within 7 days of creating your digital account. Issues that pre-date your title's App launch will not be available on iPad.



Please note you only need to create your account once (step 4). After that please sign into the App (step 6) when required. Print subscribers are only entitled to the iPad edition, at no extra cost. No other mobile platforms are included in the print subscription.

If you have any general questions please check our FAQ's <http://tablet.timeincuk.net/dps/help/help.html>

Our customer care team can be contacted by email at magazinesdirect@quadrantsubs.com or alternatively, please call 0844 848 2012. Overseas 0044 330 333 1133 (opening hours are 08:30 to 17:30 Mon-Fri GMT).

If our customer care team have not been able to answer your question, please email magsdirectdigital@quadrantsubs.com with the following details: name, address details including postcode/zipcode and whether you are a print subscriber (if you are a print subscriber please include your 8 digit subscription reference number).

If you're experiencing difficulty logging into the App you may need to **clear your iPad's cache**.

To do this simply:

1. Double-click the iPad home button (ie the main round at the bottom of the iPad).
2. A panel with all recent Apps appears.
3. Find the App you want to close and hold your finger on it (don't tap it).
4. A red circle with a minus sign will appear in the App's corner, tap to clear its cache.
5. Go back to Apple newsstand and reopen the App.
6. Log in to the App with correct log in details.