

#### **DISCIPLINARY REVIEW PROCESS**

AGE 1330E DATE

February 27, 2009

#### I. PURPOSE

This directive is intended to ensure: (a) disciplinary action is based on just cause; (b) required pre-disciplinary administrative and legal reviews are completed; and (c) the employee is provided with notice of proposed disciplinary action and an opportunity to respond.

#### II. POLICY

Appointing officers, department directors and the Human Resources Director will ensure that disciplinary actions are based on just cause and administered in a manner that is consistent with applicable rules, regulations and directives.

#### III. <u>DEFINITIONS</u>

- **A.** <u>Appointing Officer:</u> The city manager or other persons authorized by the City of Tucson Charter to make appointments to civil service.
- B. <u>Days:</u> Calendar days unless otherwise indicated. Workdays are distinguished from calendar days to include the employee's normal scheduled days of actual work. Leave, holidays and unscheduled workdays are excluded and not included as workdays.
- **C.** <u>Discharge:</u> Termination of employment of a permanent civil service employee for just cause by an appointing officer.
- **D.** <u>Disciplinary Action:</u> Written reprimand, demotion, suspension, reduction in pay/position or discharge imposed for just cause.
- E. <u>Disciplinary Action Subject to Civil Service Commission Review:</u> A disciplinary action may be appealed to the Civil Service Commission when the employee involved is a permanent civil service employee and the disciplinary action results in:
  - Discharge;
  - ii. Demotion or reduction in pay or position;
  - iii. A single suspension without pay for more than ten (10) days/eighty (80) hours or the final suspension of an aggregate of suspensions without pay in one year, from the date of the first suspension, that exceeds ten (10) days/eighty (80) hours.
- F. <u>Disciplinary Action Subject to Grievance:</u> A disciplinary action may be grieved in accordance with applicable directives and labor agreements when the



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employee involved is a permanent civil service employee and disciplinary action is a suspension of ten (10) days or less or a written reprimand.

- **G.** <u>Final Disciplinary Packet:</u> Supporting documents and forms including, but not limited to, the following, will be filed in the employee's official personnel record:
  - i. Notice of Intent to Discipline: The Notice of Intent to Discipline informs the employee of the specific action to be taken and the right of the employee to respond in accordance with Section VI of this Administrative Directive.
  - **ii. Exhibit A:** The *Exhibit A* shall include a brief description of the event and evidence including the date(s) of occurrence or date of discovery and the specific act(s) and/or omission(s), prior disciplinary action and the effective date of the proposed disciplinary action.
  - **iii. Notice of Decision:** The decision rendered, after the employee has had an opportunity to respond, will be issued by the appointing official or his/her designee. The approval signature of the director or designee is required with the *Final Exhibit "A"*.
  - **iv.** Personnel Action Request Form (PARF): The department will complete the PARF and ensure authorized signatures are obtained. The authorized signatures of the Human Resources Director or designee and City Attorney's office are required for disciplinary action appealable to the Civil Service Commission.
- **H.** <u>Just Cause:</u> Just cause for disciplinary action, up to and including termination, as defined in section 10(3) of the Tucson City Code.
- **Suspension:** The temporary termination of services of a permanent civil service employee without pay for just cause.

### IV. <u>DISCIPLINARY ACTION</u>

#### A. Appropriate and Timely Action

The department should take action within 30 days of the occurrence or discovery of the infraction, unless extenuating circumstances exist including, but not limited to, investigation(s) of wrongful conduct, discrimination/sexual harassment or accident. The employee's immediate supervisor may recommend the form of disciplinary action to the appointing official or his/her designee. The recommended disciplinary action will depend on the totality of the circumstances



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including, but not limited to, the employee's disciplinary history, recent or similar infraction(s) and the severity of the infraction(s).

#### B. Disciplinary Packet

The department will prepare a *Disciplinary Packet* in accordance with section II of this AD in support of the proposed disciplinary action. The final *Disciplinary Packet* will include the *Notice of Intent to Discipline* and *Exhibit A*, along with supporting documents including, but not limited to: applicable directives, policies, correspondence, memos, investigation and/or incident reports.

#### C. <u>Human Resources Department Review</u>

A Human Resources' designee shall be contacted prior to the issuance of the *Notice of Intent to Discipline* and will be available to advise and assist the department during any phase of the process.

#### D. Legal Review

Any action that is subject to appeal to the Civil Service Commission shall be reviewed by the City Attorney prior to issuing the *Notice of Intent to Discipline* to ensure compliance and conformity with applicable law, rules and regulations. Additionally, the City Attorney designee will be available to advise and assist the department and Human Resources staff during any phase of the process.

#### V. NOTICE OF INTENT AND OPPORTUNITY TO RESPOND

#### A. Issuing Notice of Intent to Discipline

Prior to the department imposing disciplinary action, a *Notice of Intent to Discipline* and the *Exhibit A* will be issued to the employee informing the employee of his/her opportunity to present a written response and meet in person with the appointing officer or designee at a scheduled time, date and place prior to imposing the disciplinary action. The *Notice of Intent* will be issued accordingly:

- 1. Non-Discharge: At least 2 workdays in advance of the pre-discipline meeting.
- 2. Discharge: At least seven (7) calendar days in advance of the predischarge review meeting. The employee will be placed on imposed leave with pay from the time the *Notice of Intent to Discharge* is issued until the pre-discharge meeting.

#### B. Opportunity to Respond

The appointing officer or designee must schedule a meeting with the employee to provide the employee an opportunity to respond. The meeting with the appointing officers or designee is not an adversarial hearing. The employee may



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respond in writing or in person to present reasons, along with information and documentation to refute the proposed disciplinary action. If the employee is accompanied by a representative, the representative's role is limited to consulting and advising the employee. The representative will be permitted to ask clarifying questions of the employee and present a statement on behalf of the employee.

The appointing officer or designee must give proper consideration to the employee's response whether written, oral or both, along with supporting information and documentation. Failure of an employee to submit a written response or appear at the meeting will constitute a waiver of the opportunity to respond and the proposed discipline will be imposed.

#### C. Notice of Decision

After the scheduled meeting, the appointing official or designee's decision shall be documented in the *Notice of Decision* and a copy provided to the employee. The original *Notice of Decision* and *PARF* must be completed and include required signatures to be submitted with the final *Disciplinary Packet* to the Human Resources Department.

#### VI. SUSPENSIONS

- A. In addition to the administrative policies and procedures outlined in section I IV above, specific policies applicable to a suspension are detailed in this section and must be followed.
  - 1. All suspensions shall commence immediately upon issuance of Notice of Decision or as soon as administratively possible. In no event shall a suspension commence later than sixty (60) days from the Notice of Decision, unless the employee is on authorized medical or military leave.
  - **2.** All suspensions shall be imposed on consecutive workdays and include loss of paid holidays.
  - 3. Employees (both exempt and non-exempt from the overtime requirements of the Fair Labor Standards Act) may be suspended without pay in increments of not less than one workday.
  - **4.** Hours of suspension will not be considered as hours worked for purposes of calculating overtime for work week.



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#### VII. **DISCHARGE**

- A. In addition to the administrative policies and procedures required in sections I -V above, this section is applicable to the proposed discharge of a permanent civil service employee.
  - 1. The department director or designee shall review any proposed discharge of a permanent civil service employee assigned to the department.
  - 2. The department director or designee shall conduct the meeting with the employee.
- B. The employee will be placed on imposed leave with pay when the Notice of Intent to Discharge is issued until the pre-discharge meeting. If the employee is serving a suspension or is otherwise on unpaid status when the Notice of Intent to Discharge is issued, the employee will remain in an unpaid status in accordance with Administrative Directive 2.01-7, Employee Leaves.

**Forms** 

Form A – Notice of Intent to Discipline

Form B -- Notice of Intent to Discharge

Form C – Notice of Decision (Appealable Action)

Form D – Notice of Decision (Grievable Action)

References Tucson Charter Chapter XXII; Tucson Code Chapter 10; Civil **Service Commission Rule X.** 

**Review Responsibility** and Frequency

The Director of Human Resources will review this directive

annually, based on date of publication.



# **Notice of Intent to Discipline (Non-Discharge)**

<b>Employee Name</b>	Department/Division	Date	
YOU ARE HEREBY notified that the Department intends to impose discipline as follows:			
Reasons for the proposed	d disciplinary action are stated in '	Exhibit A" (attached).	
NOTICE OF MEETING - In according Department Director or designee to occur. A meeting has been schedule	o present reasons why the propose		
DATE:			
TIME:			
PLACE:			
NOTICE OF YOUR OPPORTUMENT WITH Information and documentation meeting with the appointing officer a representative, the representative representative will be permitted to behalf.	on, to refute the proposed discipling or designee is not an adversarial here's role is limited to consulting a	nary action at the meeting. The aring. If you are accompanied by and advising you directly. The	
If you do not wish to be present at information and documentation. The designee prior to or at the scheduled	This written response must be received		
Failure to appear at the meeting or submit a written response will constitute a waiver of the opportunity to respond.			
Date Served	How Served	By Whom	
I, rec	ceived a copy of this notice.		
Department Representative Signature	Date		



### **Notice of Intent to Discharge**

Employee Name	Department/Division	Date		
YOU ARE HEREBY notified that				
See "Exhibit A" - Attached				
NOTICE OF MEETING				
In accordance with City rules and redepartment director on:	egulations, a pre-discharge review me	eting has been scheduled by the		
DATE:				
TIME:				
PLACE:				

#### NOTICE OF YOUR OPPORTUNITY TO RESPOND

You are entitled to present reasons, along with information and documentation, to refute the proposed disciplinary action at the meeting. The meeting with the department director or designee is not an adversarial hearing. If you are accompanied by a representative, the representative's role is limited to consulting and advising you directly. The representative will be permitted to ask you to clarify your statement and/or present a statement on your behalf.

If you do not wish to be present at the meeting, you may respond in writing and present any and all supporting information and documentation. This written response must be received by the director or designee prior to or presented at the scheduled meeting for consideration.

Failure to appear at the meeting or submit a written response will constitute a waiver of the opportunity to respond.



### **Notice of Intent to Discharge**

If the scheduled meeting is delayed beyond 7 calendar days at your request (or at the request of your representative), you will be placed on unpaid status for the period of such delay beyond the date originally scheduled.

If you are discharged, you may appeal pursuant to Civil Service Commission Rules and Regulations, Rule X, Section 4.

Date Served	How Served	By Whom
I, Employee Signature	received a copy of this notice	
Department Representative Signatur	re Date	



# **Notice of Decision (Appealable Action)**

Employee Name	Department/Division	Date			
After review and consideration of all information provided at the pre-disciplinary review meeting and/or submitted in writing on and the information set forth in "Exhibit A", the decision is as follows:					
☐ Discipline will be	issued as proposed in the Notice of	Intent effective			
□ Other					
Appeal Rights:					
	80 hours) or suspensions resulting in hay be appealed to the Civil Service Coulations, Rule X, Section 5.				
<u>Demotion or Reduction of Pay</u> – Service Commission Rules and Reg	may be appealed to the Civil Service gulations, Rule X, Section 5.	ce Commission pursuant to Civil			
<u>Discharge</u> – may be appealed to t Rules and Regulations, Rule X, Sec	he Civil Service Commission pursu etion 5.	ant to Civil Service Commission			
Date Served	How Served	By Whom			
I,Employee Signature	received a copy of this notice.				
Department Director/Designee Sign	nature Date	_			



# **Notice of Decision (Grievable Action)**

Employee Name		Department/Division	Date	
		all information provided at _ and the information set fo		
□ <b>D</b>	iscipline will be is	ssued as proposed in the No	tice of Intent.	
□ <b>0</b>	ther			
Grievance Rights	<b>:</b>			
		ved in accordance with Adr	ninistrative Directive 2.02	-2, Grievance
Procedures, and an				
		<u>or less</u> - may be grieved in a ny applicable labor agreemen		tive Directive
Date Served		How Served	By Whom	
I,Employe	e Signature	received a copy of this r	notice.	
r	<b>3</b>			
Department Direct	tor/Designee Signa	nture Date		