

Period ticket refund application / Strike Helsinki region commuter train 01112013

Family name, given name and telphone no				Travel Card no		
				924620	00011	
Home address				Postcode		
Adress of place of work or study				Postcode		
Bus services normally	used:					
Period ticket(s) on	the Travel Card					
Customer group / Home mui	Customer has a direct-debit ticket an employer-subsidized ticket					
Zone ☐ Helsinki ☐ Espoo ☐ Vantaa ☐ Kerava-Sipoo ☐ Kirkkonummi				Loaded period(s) / 20 - / 20		
Region Extended region 2 Extended region 3			111111	,		
Region Extend	ed region 2 Extend	led region 3		/	20 - 1	/ 20
Applicant fills in						HSL fills in
Travel Card period ticket is refunded as new period.					days	days
Travel Card period ticket is refunded as value loaded on the card					euros	euros
Other direct costs (receipts/account attached). Refund is value loaded on the Travel Card.			given as		euros	euros
☐ Customer term	ninates the use of the	Travel Card. Bank a	ccount (IBAN	۷):		
Application submi	tted					
Service point		Date Customer's		signature		
		/ 20				
HSL's DECISION /	Statement of the re	easons				
Refund is granted	As period days	Zone	Ticket type number and name			
	As value	Zone	Ticket type number and name			
	euros					
Refund rejected						
Date / 20	Doolt with by					
	Dealt with by					
Service point fills i	n					
☐ New period loaded days			☐ Value loaded euros			
Service point			Date		Customer Service Offi	cer's signature
			/ 20	n		

^{*)} If the customer decides to terminate the use of the Travel Card, the card is attached to the application. Period ticket and/or value is refunded to customer's bank account. The card charge will not be refunded. No processing fee will be charged.



Appeal instructions

You have the right submit your claim to the Consumer Dispute Board or to contact the consumer advisor of your home municipality. The consumer advisor will assist you in submitting your claim to the Consumer Dispute Board. Instructions and forms are available from municipal consumer advisors and from the web pages of the Consumer Dispute Board.

You can hand in the application form at a service point or mail it to HSL:

HSL, Helsinki Region Transport, POB 101, 00077 HSL

For more information, call 09 4766 4000 Mon-Fri 7am-7pm, Sat-Sun 9am-5pm.