

**Dog Tired Pet Services LLC**  
1989 River Rd  
Charleston, SC 29455  
(843) 408-1033 Pet Sit Phone  
Email: info@dogtiredsc.com

**Owner Agreement of Services**

**THE PARTIES TO THIS AGREEMENT AGREE AND ACKNOWLEDGE THAT THIS RELEASE INVOLVES INTERSTATE COMMERCE AND THAT ALL DISPUTES ARISING UNDER THIS AGREEMENT SHALL BE RESOLVED THROUGH BINDING ARBITRATION PURSUANT TO THE SOUTH CAROLINA UNIFORM ARBITRATION ACT, AS MODIFIED HEREIN.**

Name: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State \_\_\_\_\_ Zip Code: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell 1 Who: \_\_\_\_\_

Cell 2 Who: \_\_\_\_\_ Work: \_\_\_\_\_

Email 1: \_\_\_\_\_ Email 2: \_\_\_\_\_

Emergency Contact (other than Self)

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

How did you hear about Us: Internet \_\_\_\_\_ Event Name: \_\_\_\_\_

Who can we thank for a referral \_\_\_\_\_

Do you own or rent your home?  Own  Rent

If renting, landlord's name and telephone # (in the event of emergency) \_\_\_\_\_

Does **anyone** else have access to your property during your absence (housekeeper, gardener, pest control, relative or friends) Yes No Name \_\_\_\_\_ Phone \_\_\_\_\_

Location of Main water turn off \_\_\_\_\_

Location of electrical panel box \_\_\_\_\_

Location of pet food / treats / can opener: \_\_\_\_\_

Location of cleaning supplies extra paper towels: \_\_\_\_\_

Location of the inside and outside trash Inside \_\_\_\_\_ Outside \_\_\_\_\_

Would you like Dog Tired Pet Services LLC to bring in mail / newspapers?  Yes  No - is your mailbox locked? Yes No

If Yes, where is the key? \_\_\_\_\_ Box # \_\_\_\_\_

Adjust lighting Yes No Radio/TV Yes No Water Plants Yes No Thermostat Set To: \_\_\_\_\_

Take garbage/recycling out Yes NO Trash Pick Up Day: \_\_\_\_\_ Recycling Day \_\_\_\_\_

Do you have a security system ?  Yes  No Advise Company you are using our service!

Name of Security Service \_\_\_\_\_ Phone \_\_\_\_\_

Entry: \_\_\_\_\_ Exit Code: \_\_\_\_\_ Password: \_\_\_\_\_ Location \_\_\_\_\_

Where is the nearest phone? \_\_\_\_\_

Miscellaneous Instructions \_\_\_\_\_

**KEYS:** \_\_\_ Keep for future visits \_\_\_ Return

Due to security concerns, Dog Tired Pet Services LLC will **NOT** leave keys locked inside your home. Returned keys will result in a pick up fee of \$20 for future services. Please notify us upon your return to avoid additional fees for additional visits.

**Key received:**  Yes  No (if not, when) \_\_\_\_\_ Key tested?  Yes  No

**Garage door opener received:**  Yes  No (if not, when) \_\_\_\_\_ **Garage door opener**  Yes  No

Key/Garage door opener to be returned:  In person (\$\_\_\_ fee)  Left on final visit, location \_\_\_\_\_

Returned by mail (not an option for garage door openers)  Other, describe \_\_\_\_\_

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This contract is an agreement between Dog Tired Pet Services LLC and \_\_\_\_\_ (Client). For pet care services beginning on \_\_\_\_\_ and there after on an as-needed basis.

**THE PARTIES TO THIS AGREEMENT AGREE AND ACKNOWLEDGE THAT THIS CONTRACT INVOLVES INTERSTATE COMMERCE AND THAT ALL DISPUTES ARISING UNDER THIS AGREEMENT SHALL BE RESOLVED THROUGH BINDING ARBITRATION PURSUANT TO THE SOUTH CAROLINA UNIFORM ARBITRATION ACT, AS MODIFIED HEREIN.**

### **PET CARE AND PAYMENT**

1. Pet care services will be provided at the following rate: \$ \_\_\_\_\_  
Rates for subsequent services are subject to change. **Fees for services are due prior to owner's departure.** Accepted forms of payment are cash, check, Visa, Mastercard, or Discover.
2. **Scheduling & Visit Times:** Bookings made in less than 24 hours notice are subject to a \$20 last minute booking fee for pet sitting, dog walking. In your home overnights booked in less than 48 hours are subject to a \$20 fee. Dog Tired Pet Services LLC will visit at the requested times as closely as possible. However, if we are caring for multiple pets, the times may be shifted a little to accommodate our clients. We will do our very best to arrive at the appointed times. If your target time is 7:00PM, we may come as early as 6:00 PM, or as late as 8:00 PM.  
What is your preferred Target Time: \_\_\_\_\_.
3. The owner is solely responsible for any harm caused by their pet while their pet is in Dog Tired Pet Services LLC. Dog Tired Pet Services LLC, its owners, employees, representatives, or any person affiliated with the company shall not be held liable any health problems, illness or injury including death, that may result from another pet, or action or inaction of a Dog Tired Pet Services LLC owner employee, representative or visitor.
4. Client authorizes Dog Tired Pet Services LLC to perform pet care services as outlined in Client Profile, Pet Profile, and Veterinary Release, which shall become part of this contract. Prior to any future pet care services Client agrees to notify Dog Tired Pet Services LLC of any changes to the information on these forms.
5. **Emergency Care:** In the event that pet(s) being cared for require immediate medical attention, Dog Tired Pet Services LLC will attempt to contact the Client prior to obtaining emergency care. However, Client agrees that pet sitter has the authority to act in pet's best interest even if this means seeking medical attention prior to notifying Client. Client agrees to that all such services should be the responsibility of the client. Client agrees to reimburse Dog Tired Pet Services LLC for any additional fees and/or expenses incurred while tending to emergency or veterinary care within 7 days. All unpaid accounts shall bear interest of 1.5% per month until paid in full.
6. **Inclement weather/Natural disaster/Act of War:** In the event of inclement weather, natural disaster, or act of war Dog Tired Pet Services LLC is entrusted to use best judgment in caring for pet(s). Client recognizes that in the event of inclement weather, natural disaster, or act of war Dog Tired Pet Services LLC reserves the right to alter services outlined in this contract. In the event of an emergency, Dog Tired Pet Services LLC has requested on your contract the name and phone number of a person living nearby. If Dog Tired Pet Services LLC is physically unable to reach your home due to impassable roads, please provide us with this information so that we can contact this person to request assistance. If an evacuation occurs, your pet(s) may be transported to the designated "Safe Zone Location" outside of Charleston, SC. Your

pets' health and well-being is our utmost concern and we will contact you as soon as possible to keep you informed of these events.

7. **Fences:** Fenced in yards are wonderful playgrounds for our dogs and allow them additional space to exercise and play. **However, no fence system is totally secure.** Dog Tired Pet Services LLC does not accept responsibility or liability for any client's animals that escape or become lost or injured, fatal or otherwise, when instructed to leave the clients animals in a fenced in area. This includes electronic, wood, metal or any other type of fence.
8. **House Cleanliness:** Dog Tired Pet Services LLC will not be responsible for house maintenance or cleaning up after your pet. If your pet is unattended and causes damage or dangerous and unsanitary conditions in your residence during your absence, Dog Tired Pet Services LLC, LLC is expressly authorized to hire a professional cleaning service at your expense.
9. **Household Emergencies:** Please leave the name and number of a trusted maintenance company or a person you can rely on to attend to any household emergencies that may arise during your absence. This includes but is not limited to; leaking pipes, malfunctioning water heaters and heating and air units.
10. **Personal Emergency:** In the event of personal emergency or illness of pet sitter, Client authorizes Dog Tired Pet Services LLC to arrange for another qualified person to fulfill agreed upon responsibilities as set forth on this contract. Client will be notified in such case.
11. **Key Return Policy:** Client may agree to allow Dog Tired Pet Services LLC to keep their keys on file in a secure location for future services. If Client prefers to have key returned, Client agrees to pay \$20.00 pick-up fee for future services.
12. **Locksmith:** Client gives Dog Tired Pet Services LLC the authority to use the services of a locksmith in the event of malfunction of the lock, keys, or automatic door opener. Client also agrees to reimburse Dog Tired Pet Services LLC within 7 days of return for all costs incurred, and to hold Dog Tired Pet Services LLC harmless for consequences related to the activities of the locksmith.
13. **Returned Check Charges:** There is a \$45 fee for all returned checks.
14. **Late Payments:** There is a 1.5% late charges fee per month for all late payments. **Payments are considered late if not received at the time of the first visit.** There is a 3-day grace period following the date of the last visit before 1.5% late fees are charged. After 90 days all unpaid charges and fees will be submitted to collections.
15. **Extra Services/Unforeseen Purchases:** Any additional necessary costs such as food, litter, cleaning supplies or other necessary items that contribute to the health and well-being of your pet will be purchased by Dog Tired Pet Services LLC. Any charges for unplanned services will be due within 7 days of completion of service engagement. Invoice for additional charges (including receipts) will be left at Client's home upon completion of service engagement. A \$25 trip fee will be applied.
16. **Confirmation:** Client agrees to review official confirmation provided by Dog Tired Pet Services LLC prior to departure date. Client agrees to call, text, or email Dog Tired Pet Services LLC prior to departure if no confirmation has been received or if there is an error in the confirmation. If Client expects to arrive home earlier or later than planned, Dog Tired Pet Services LLC must be notified as soon as possible. Client is responsible for contacting Dog Tired Pet Services LLC upon arrival home to ensure the safety of their pets. If Dog Tired Pet Services LLC is not contacted, resulting in a sitter being sent to your home and you are present, you will still be charged the full cost of the pet sit. **Dog Tired Pet Services LLC will continue pet sitting services until owner arrival has been confirmed at the owner's expense.**  
(Initial) \_\_\_\_\_
17. **Early Returns/Last Minute Changes:** It is not unusual for trip plans to change at the last minute. However, please understand that Dog Tired Pet Services LLC carefully schedules our time to service you and our other clients. Therefore, there are no refunds or credits for early returns or changes made within 24 hours to the start of pet care on non-holidays. Changes made outside of 7 days prior to holiday sits will be no less than the original fee for scheduled services.

18. **PAYMENT POLICY**

**Pet Sitting:** Client agrees to make payment in full 7 days prior to the beginning of pet sitting services. Dog Tired accepts cash, checks, Visa, MasterCard & Discover. Please make all checks payable to Dog Tired Pet Services LLC. Credit Cards may be kept on file at Dog Tired Pet Services LLC. I authorize my credit card to be charged within 7 days of start date for services.

(Initial) \_\_\_\_\_

**Overnight Pet Sitting:**

**Non-Holiday Payment Policy** - A 50% deposit is due to hold all overnight appointments at the time of booking. New Clients of Dog Tired Pet Services LLC must pay in full at the time of booking. Remaining balance is due 7 days prior to the start of services.

**Holiday Payment & Cancellation:** Full payment is due at time of booking in order to confirm a holiday appointment.

**Form of payment:** Visa Mastercard Discover Name as it appears on Card.: \_\_\_\_\_

Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ Vin: \_\_\_\_\_

Billing Address if different from address of service: \_\_\_\_\_

**19. CANCELLATIONS**

**Pet Sitting: Non-Holiday** Dog Tired Pet Services LLC requires a 48-hour notice of cancellation for pet sitting or boarding with Dog Tired Pet Services LLC. Less than 48-hour notice will result in the Client being billed for 50% of the fee for booked services.

**Pet Sitting: Holidays:** Holiday fees will be applied to services scheduled: the week prior to Christmas through New Years Day, Easter, Memorial Day, July 4<sup>th</sup>, Labor Day and Thanksgiving. **Cancellations with less than a seven day notice for services scheduled on a holiday will not be refunded the 50% deposit of the total invoice for scheduled pet care. Cancellations made less than 72 hours will still be charged the full amount of originally scheduled services.** We request your understanding that Holiday travel is a peak service time for pet care.

**Pet Sitting: Holiday Deposit:** A 50% deposit is required at the time of booking to reserve all pet sitting services scheduled on a holiday. All balances will be due 7 days prior to the start of services.

**In-Your-Home Overnight Cancellation & Payment Policies:**

**Non-Holiday Cancellation:** If cancellation occurs outside of 2 weeks (15 or more days prior to the service start date) a full refund for the service will be applied. Clients will not be reimbursed nor refunded for appointments cancelled with less than 2 weeks notice. No refunds will be given for early returns.

**Holiday Payment & Cancellation:** Full payment is due at time of booking in order to confirm a holiday appointment. If the client cancels outside of 30 days before the start date of the appointment, a full refund for the service will be applied. If the client cancels outside of 15 or more days prior to the service start date, 50% of the appointment total will be refunded to the client. If the cancellation occurs in 14 days or less, no refunds will be given.

**Cancellations for Mid-Day Service:** A 24-hour notice is required prior to the next scheduled visit. Otherwise payment is due for the time originally agreed upon.

**Termination of Mid-Day Service:** Please provide Dog Tired Pet Services LLC with a full week or 7 day notice in the event mid-day service is no longer needed. If a week or 7- day notice is not provided, full payment is due for the service originally agreed upon.

**20. Photography:** I consent of photographs or recording of my dog being used by Dog Tired Pet Services LLC for the purpose of promoting any company of Dog Tired Pet Services LLC without compensation being due to me. I release all rights I may possess to said images, or recordings to Dog Tired Pet Services LLC.

**21. Liability:** Dog Tired Pet Services LLC, its employees and/or independent contractors, agrees to provide the services in a caring, responsible manner. The client waives and relinquishes any and all claims against Dog Tired Pet Services LLC, its employees and/or independent contractors, except those arising from gross negligence of the pet sitter. Client agrees to notify Dog Tired Pet Services LLC of any concerns related to agreed upon services within 24 hours of return home.

**22. Emergency contact:** Client agrees to provide Dog Tired Pet Services LLC with contact information where he/she can be reached while away. Client will also provide a name and phone number of someone who is authorized to handle any major problems that may arise. If Client or designated contact person cannot be reached in a timely manner, Client agrees that Dog Tired Pet Services LLC may resolve emergencies at its sole discretion.

**23. Visitors:** If anyone will be entering Client's home while it is under our care, Client agrees to notify Dog Tired Pet Services LLC in advance. Dog Tired Pet Services LLC will not enter an occupied home if we have not previously made us aware of visitors. Similarly, unless we receive instructions from Client, we will not grant access to the home to any visitors. Dog Tired Pet Services LLC will not be held responsible for any damages incurred to Client's home or pet(s) by visitors. It is understood that anyone with access to the home will be notified of Dog Tired Pet Services LLC presence and vice versa. The police will be called, without exception, on all intruders or suspicious acts.

**24. Outdoor Access:** Dog Tired Pet Services LLC will not be held liable for the well-being or actions of any pet with unrestricted or unsupervised access to the outdoors.

**25. Aggressive Pets:** If a pet has a history of biting or other aggressive behavior, Dog Tired Pet Services LLC reserves the right to refuse or cancel service. The owner will be liable for the pet sitter's medical expenses and/or damages that are the result of an animal bite or injury due to pet's aggressive behavior.

**26. Vaccinations:** Client agrees to provide Dog Tired Pet Services LLC with proof of current vaccinations for all pets. Should pet sitter be bitten or otherwise exposed to any disease or ailment received from Client animal(s), Client agrees to pay all costs and damages incurred.

**27. Future Services:** Client authorizes this signed contract to be valid for future services without additional signed contracts or written authorization.

**28. In the Event Your Pet Should Need Immediate Medical Attention:** Emergency care: In the event that pet(s) being cared for require immediate medical attention, Dog Tired Pet Services LLC will attempt to contact the Client prior to obtaining emergency care. However, Client agrees that pet sitter has the authority to act in pet's best interest even if this means seeking medical attention prior to notifying Client. Client agrees to that all such services should be the responsibility of the client. Client agrees reimburse Dog Tired Pet Services LLC for any additional fees and/or expenses incurred while tending to emergency or veterinary care within 7 days. All unpaid accounts shall bear interest of 1.5% per month until paid in full. After 90 days all unpaid charges and fees will be submitted to collections.

**29. Arbitration and Jurisdiction:** All parties to this agreement agree that the exclusive jurisdiction for the resolution of all disputes arising in any manner concerning this agreement or any addendum to or extension of same shall be in the State of South Carolina, County of Charleston and that South Carolina Law shall govern all such matters.

Any arbitration between the parties shall be conducted in Charleston County, South Carolina. In the event the parties cannot agree upon a single arbitrator, each shall appoint an arbitrator who must be a member of the Charleston County Bar Association, having at least ten (10) years experience in general business or real estate matter. The arbitrators so appointed shall agree upon a third arbitrator. In the event that the arbitrators so appointed by the parties cannot agree upon a third arbitrator, the presiding Circuit Court Judge of Charleston County shall appoint a third member of the arbitration panel. Each party shall bear its own costs incurred in the course of said arbitration, including the payment of the arbitrator's fees and expenses, however, the prevailing party shall be entitled to an award of all costs, expenses, and attorney's fees incurred at the discretion of the panel.

**30. Limitation on Liability:** The parties expressly agree that the maximum liability of Dog Tired Pet Services LLC, LLC to its customers, clients and pet owners shall be, under all circumstances, the fees paid by customer, client or pet owner to Dog Tired Pet Services LLC, LLC.

**31. No Insurance:** Client acknowledges that Dog Tired Pet Services LLC does not and shall not under any circumstances provide any insurance coverage for the benefit of owner, their property, or their pet.

**By signing this contract, you acknowledge that you understand and accept the terms and conditions set forth by this agreement and the policies of Dog Tired Pet Services LLC.**

\_\_\_\_\_  
Date

\_\_\_\_\_  
Dog Tired Pet Services LLC

\_\_\_\_\_  
Date

\_\_\_\_\_  
Client



**Dog Tired Pet Services, LLC  
EMERGENCY VETERINARY CARE  
AUTHORIZATION & RELEASE**

Client Full Name: \_\_\_\_\_

Pets: \_\_\_\_\_

Phone Numbers: Home \_\_\_\_\_ Cell \_\_\_\_\_ Work \_\_\_\_\_

In the event any pet of mine becomes ill or injured while in the care of Dawg Tired and Cat Naps Too, LLC (the "Service"), I hereby authorize the Service to transport the pet to any available veterinarian to diagnose and treat its condition.

I authorize the Service at its discretion to obtain veterinary care from any veterinarians in the same clinic, or a different veterinarian /veterinary clinic, or an emergency care clinic, as it deems appropriate.

I understand that all efforts will be made to contact me regarding my pet's condition, diagnoses and suggested treatment. However, if it is not possible to contact me, I authorize the veterinarian or emergency care clinic to diagnose and treat my pet at his/her discretion, *if applicable*: to a maximum treatment limit of \$\_\_\_\_\_ per pet. PLEASE DO NOT LEAVE BLANK. I further authorize my pet's veterinarian to provide access to medical records for my pet(s) to any additional veterinarian(s) or clinics who are involved in providing treatment or care to my pet(s).

I understand that I am solely responsible for the payment of and/or reimbursement to the Service for any and all veterinary services rendered, including but not limited to diagnosis, treatment, medical supplies, kenneling, and special diet. I agree to pay all such costs within 5 days of receiving notice of same. I further agree to pay the Service's charges for emergency transportation, supervision and emergency care giving within 5 days of being invoiced for the same.

OPTIONAL Credit Card Information for Emergency Care Only :Visa Master Card American Express

Card No.: \_\_\_\_\_ Exp: \_\_\_\_\_ Vin: \_\_\_\_\_

Billing Address of Card if different than Above: \_\_\_\_\_

I authorize \_\_\_\_\_ to be billed to my credit card.

Client Signature \_\_\_\_\_ Dawg Tired Representative \_\_\_\_\_

Print name \_\_\_\_\_ Print name \_\_\_\_\_

Date \_\_\_\_\_ Date \_\_\_\_\_



Cat Information Form

Owner Name: \_\_\_\_\_ Cat(s) Name: \_\_\_\_\_

Breed: \_\_\_\_\_

Sex: \_\_\_\_\_ Weight: \_\_\_\_\_ Age \_\_\_\_\_ Birthday (m/d/yr) \_\_\_\_\_

Color: \_\_\_\_\_ Microchip # \_\_\_\_\_ Last Rabies Shot: \_\_\_\_\_

Markings: \_\_\_\_\_

Neutered/Spayed: Yes No

Veterinarian Clinic: \_\_\_\_\_ Telephone \_\_\_\_\_

Pet Allergies/Food Allergies: \_\_\_\_\_

**Feeding Instructions:**

- Feed apart from other pets/supervise  
 Dispose of uneaten food       Remove food after \_\_\_\_\_ min

<input type="checkbox"/> <b>Dry</b>	Brand: _____  Amount: _____	<b>Times normally fed:</b> <input type="checkbox"/> Bowl always full <input type="checkbox"/> 6am-10am <input type="checkbox"/> 11am-1pm <input type="checkbox"/> 2pm-4pm <input type="checkbox"/> 5pm-7pm <input type="checkbox"/> 8pm-11pm	Procedure/Location: _____
<input type="checkbox"/> <b>Wet</b>	Brand: _____  Amount: _____	<b>Times normally fed:</b> <input type="checkbox"/> Bowl always full <input type="checkbox"/> 6am-10am <input type="checkbox"/> 11am-1pm <input type="checkbox"/> 2pm-4pm <input type="checkbox"/> 5pm-7pm <input type="checkbox"/> 8pm-11pm	Procedure/Location: _____
<input type="checkbox"/> <b>Water</b>	<i>Water will be cleaned and filled frequently</i>	<input type="checkbox"/> Tap <input type="checkbox"/> Bottled <input type="checkbox"/> Filtered	Water Dish Location: _____  Water Location: _____
<input type="checkbox"/> <b>Treats</b>		<b>Notes:</b>	Location: _____



<input type="checkbox"/> <b>Litter Box(es)</b>  <b>Extra Litter/Liners Location:</b>  <b>Dispose Dirty Litter:</b>			<b>Location(s):</b>
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**Pet Medical History: (ongoing or reoccurring illnesses/injuries, limitations, treatments & medications):** \_\_\_\_\_

**Behavior/Temperament**

	Yes	No	Comments
*Is your cat allowed outdoors?	_____	_____	_____
Does your cat have favorite toys?	_____	_____	_____
Does your cat have favorite hiding places?	_____	_____	_____
Declawed?	_____	_____	_____
Tries to escape?	_____	_____	_____
Will not eat when stressed?	_____	_____	_____
*Prone to hairballs?	_____	_____	_____
Skittish with strangers?	_____	_____	_____
Use the litter box reliably?	_____	_____	_____
Likes to be petted?	_____	_____	_____
Likes to be held?	_____	_____	_____
*Has the cat bitten anyone?	_____	_____	_____
Other signs of aggression?	_____	_____	_____

Is there something that will bring your cat out of hiding (the sound of the can opener or treat jar, for example)?\_

In Case of Emergency location of pet carrier: \_\_\_\_\_

Is there anything else we need to know about your cat(s)? \_\_\_\_\_

*I hereby attest to the fact that I have answered all of the above questions to the best of my ability. I further attest that my pet has never bitten a human or other animal.*

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witness

## CLIENT ITINERARY/HOME ARRIVAL NOTIFICATION

We request this information in case of unforeseen emergencies due to weather, travel delays, natural disasters, and client emergencies. As we anticipate your return home, this information allows us to track your home-bound flights and travel routes. Should we find notice of such delays, we can insure continuous pet **WILL BE INVOICED upon completion of pet care UNTIL your pet sitter or Dog Tired is contacted via text, email, or phone upon your arrival home. This ensures the safety of your pets should you be late arriving home.**

Client Name: \_\_\_\_\_

Travel Dates : Depart: \_\_\_\_\_ Time: \_\_\_\_\_ AM/PM  
Return: \_\_\_\_\_ Time: \_\_\_\_\_ AM/PM

Initial Visit:            Date: \_\_\_\_\_ Time: \_\_\_\_\_  
Final scheduled Visit: Date: \_\_\_\_\_ Time: \_\_\_\_\_

Destination: \_\_\_\_\_

Travel method (car, train, plane, ship): \_\_\_\_\_

Outbound carrier \_\_\_\_\_ Flight/Trip # \_\_\_\_\_

Inbound carrier \_\_\_\_\_ Flight/Trip # \_\_\_\_\_

Hotel or Cruise Ship Name, Phone: \_\_\_\_\_

Client Signature \_\_\_\_\_ Date \_\_\_/\_\_\_/\_\_\_

**We appreciate your positive/negative feedback. Please do not hesitate to contact us if you had an outstanding pet sitter or if there was something the office should be made aware of for your next schedule visits. We want to ensure your complete satisfaction with our services, as well as, praise a pet sitter for exceeding your expectations!**

### **GRATUITY IS APPRECIATED FOR OUTSTANDING SERVICE!**

If you feel your pet-sitter exceeded your expectations, you may include a tip in your final payment, or you may leave cash/check made out directly to your pet sitter. Additionally, you may call (843) 408-1033 to leave a tip via credit card. Any payment received that is over the "billed" amount will be forwarded in full to your pet-sitter, unless otherwise noted.