

# Online Store- Find a Doctor & Facility search

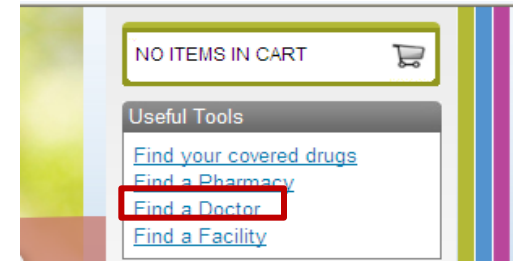
Quick Reference Guide



# Find A Doctor: OLS “Useful Tools”

Click [Find A Doctor](#) in the [www.anthem.com/ca/shop](http://www.anthem.com/ca/shop) Useful Tools:

1. Enter the required information then click [continue](#).
2. Select the Type of Provider then enter:
  - City / State or Zip Code
  - Search Radius
  - Enter the Doctor’s Name (you can enter a full or partial name, or leave blank for a broad search)
3. Click the [search](#) button.
4. Select the desired doctor by clicking the [add](#) button , scroll down & click [continue](#). The Doctor Results page will show in/out of network plans for the selected provider.



## Note:

Providers displayed in the initial Search Results list are in-network for at least one plan in the service area. You must continue to the Doctor Results page to verify which plans each doctor is in/out of network for.



# Facility Search: OLS “Help Me Choose”

From the [www.anthem.com/ca/shop](http://www.anthem.com/ca/shop) main page:

1. Enter the basic demographic information & select [Help Me Choose](#).

Shop for

Medicare Solutions

Individual & Family plans  
(Health, Dental, Vision & Life)

\* Zip Code  ?  
(Primary Residence)

County

\* Gender  Male  Female ?

\* Date of Birth  ?

\* Coverage Begins

[HELP ME CHOOSE](#) [GET QUICK QUOTE](#)

[Open your saved quote or application](#)

2. Choose Medicare Advantage by clicking the [select](#) button.

FIND & COMPARE | SHOPPING CART | ENROLL

Start a New Search | Print | Zoom

What type of coverage are you looking for?  
Looking for: Medicare Solutions in 90210, Los Angeles for June, 2014

Complement your health plan.  
Certain restrictions apply. [Learn more >](#)

**MEDICARE ADVANTAGE**  
A great choice if you want predictable copayments for most covered services. If you want your plan to include prescription drug coverage, please select a MA-PD plan. [SELECT](#)

**MEDICARE SUPPLEMENT**  
Cover Medicare gaps like copays, deductibles, and coinsurance. [SELECT](#)

**DRUG ONLY PLAN**  
You can add a stand-alone prescription drug plan to Original Medicare or a Medicare Supplement plan with access to a robust network of pharmacies. [SELECT](#)

[Or view all of our Medicare Solutions](#)

# Facility Search

## 3. Click on the Facilities tab.

**1 FIND & COMPARE** | **2 SHOPPING CART** | **3 ENROLL**    [Start a New Search](#) | [Print](#) | [Zoom](#)

### Identify your coverage needs

If you don't need help choosing a plan [Get Quick Quote](#)

To help you identify the plan that best meets your needs, complete the information on each tab that is applicable to you. [?](#)

Looking for: Medicare Advantage in 90210, Los Angeles for June, 2014    [Click any category to edit your selections](#)

**BENEFITS & COSTS** | **DOCTORS** | **FACILITIES** | **DRUGS** | **PHARMACY**

#### Plans based on price

Click on the diamonds to view the plan services and costs at that price point.    [Reset All](#)

\$0 \$80

Your Costs:	Services available at this price:	
Doctor/Office copay \$ 15	<input checked="" type="checkbox"/> Drugs	<input checked="" type="checkbox"/> Dental
Out-of-pocket Max \$ 6700	<input checked="" type="checkbox"/> Hearing	<input checked="" type="checkbox"/> Silver Sneakers
	<input checked="" type="checkbox"/> Vision	<input checked="" type="checkbox"/> Out of Area Travel



# Facility Search

5. **Add** the applicable hospitals or facility to **Your Hospital List**

The screenshot shows a web interface for searching Medicare Advantage facilities. At the top, it says "Looking for: Medicare Advantage in 90210, Los Angeles for June, 2014". There are navigation tabs for "BENEFITS & COSTS", "DOCTORS", "FACILITIES", "DRUGS", and "PHARMACY". The main heading is "Is your hospital or facility in network?". Below this is a "Search Results:" section with a table of hospitals. The table has two columns: "Hospital Name:" and "Address". The first row is "CEDARS SINAI MEDICAL CENTER" with address "8700 BEVERLY BLVD, 90048, WEST HOLLYWOOD, 310-423-5000" and an "Added" status. The second row is "MIRACLE MILE MEDICAL CENTER" with address "6000 SAN VICENTE BLVD, 90036, LOS ANGELES, 323-930-1040" and an "Add" button. The third row is "SHERMAN OAKS HOSPITAL" with address "4929 VAN NUYS BLVD, 91403, SHERMAN OAKS, 818-981-7111" and an "Add" button. The fourth row is "OLYMPIA MEDICAL CENTER" with address "5900 W OLYMPIC BLVD, 90036, LOS ANGELES, 310-657-5900" and an "Add" button. To the right of the table is a "Your Hospital List:" sidebar containing a checked entry for "CEDARS SINAI MEDICA ..." with its address and phone number. At the bottom of the search results, there is a "Begin a new search" link, a pagination control showing "Page: 1 2 3 4 5 6 7", and a "View All" link.

6. Scroll down & click **Plans total**. *This will take you directly to plan results.*

2 Plans total

A small pop-up box with the text "Not sure what you're looking for?" and a link "View the online brochure to help". Below the link is a "GO" button and a small image of a brochure.

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# Facility Search – Plan Results

## 7. Plan Results Displayed

2 Plans total

Sort By: Best Match

[VIEW COMPARISON](#)

**YOUR BEST MATCH**

**Blue Cross Senior Secure Plan I (HMO)**

Match Strength: 100% | Monthly Premium: \$ 0.00

Blue Cross Senior Secure Plan I (HMO) is a Medicare Advantage Health Maintenance Organization plan with a Medicare contract.

**Based on your selections**

Additional coverage options are available with this plan.

PLAN TYPE	BENEFITS & COST	FACILITIES	DOCTORS	DRUGS
HMO	2 of 6 Benefits covered	1 of 1 Facilities in network	Are your doctors in network?	What will you pay for prescriptions?

[View Plan Details >](#) [View Plan Documents >](#)

Compare [Save to Cart](#) [ENROLL NOW!](#)

**Anthem Medicare Preferred Standard (PPO)**

Match Strength: 100% | Monthly Premium: \$ 80.00

Anthem Medicare Preferred Standard (PPO) is a Medicare Advantage Preferred Provider Organization plan with a Medicare contract.

**Based on your selections**

Additional coverage options are available with this plan.

PLAN TYPE	BENEFITS & COST	FACILITIES	DOCTORS	DRUGS
LPRO	4 of 6 Benefits covered	1 of 1 Facilities in network	Are your doctors in network?	What will you pay for prescriptions?

[Find a Pharmacy](#)  
[Find a Doctor](#)  
[Find a Facility](#)

**Need Help Choosing A Plan?**

Call us: 1-855-308-4537

TTY: 711

Hours of operation: 8am-8pm, 7 days a week

We can call you at your convenience

[CALL ME](#)

**Common Questions**

Will the information I enter here affect plan pricing or availability?

What does "in network" mean?

Why should I enter my preferred doctors?

Can I add more than one doctor?

Why is one or more doctor not "in network"?

[View All >](#)

Not sure what you're looking for?

[View the online brochure to help](#)

### Note:

Facilities displayed in the initial Search Results list are in-network for at least **one** plan in the service area. You must continue to Plan Results to verify which plans each facility is in/out of network for

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