

New Patient Packet (Child)

Patient Information

Name:		Date of Birth:	Gender: 🔵 M 🔵 F
Address:		City:	State: Zip:
Cell Phone:	Home Phone:		Work Phone:
Patient / Guardian Email:			
Mother's Name:		Mother's Phone Nu	ımber:
Mother's Occupation:			
Father's Name:		Father's Phone Nu	mber:
Father's Occupation:			

Patient Contact Privacy Preferences

We need to know your privacy preferences for how to best contact you regarding your protected health information.

Telephone					
Which phone((s) may we leave voice r	nail messages regarding	your protected health inf	ormation?	
Cell	Home	Work	Mother's	Father's	
Which phone	would you like us to cal	l first, when we need to a	call you regarding your pro	tected health information	on?
Cell	O Home	OWork	O Mother's	O Father's	

Email

Email is not HIPAA compliant as it is not considered a secure means of communication. However, many patients still prefer we use email to communicate with them, due to its convenience.

May we use your email address to contact you regarding your protected health information?

OYes ONo

For your convenience and to reduce paper waste, we offer electronic billing via email for services that occur outside of an office visit (after-hours phone & email consults). The electronic billing platform we use, although protected by up to 256-bit SSL encryption, is not HIPAA compliant. Electronic invoices are sent to your email inbox with a link to pay your bill online. Any service that involves the use of your email address cannot be HIPAA

compliant because email is not HIPAA compliant. If you do not elect to receive electronic invoices via email, invoices will be mailed to your home address.

Would you like to receive electronic invoices in your email inbo	x so that	you can pay	any c	outstanding bills online,
even though this system is not HIPAA compliant?	Yes 🔿	No	0	

I agree that I am making my **Patient Contact Privacy Preferences** for my convenience, without coercion or pressure by my health care provider or any other party. I understand that this request may result in someone other than me learning of my personal health information. I understand that this agreement will be in place until I personally request in writing that it be cancelled. I will be responsible for completing a new form to update contact numbers or email should they change.

Patient / Guardian Signature	Printed Name		Date
Emergency Contact			
Contact Name:	Relationship to	Patient:	
Cell Phone: Home Ph	none:	Work Phone:	
Which phone is the preferred method of conta	ct: OCell	Home OWork	

Insurance Information

Even though Archerfriendly Wellness doesn't accept insurance, we still need your insurance information for certain things. Lab work and imaging can still be processed through your insurance.

Please submit a copy of your insurance card, front and back, with your New Patient Packet.

Otherwise, copying your insurance card at the time of your first appointment may take a few minutes away from your scheduled time with Dr. Archer. Cell phone pictures are not acceptable forms of a copy.

Primary Insurance Company:	
Name of Policy Holder:	Policy / ID Number:
Employer of Policy Holder:	Group Number:
Policy Holder's Relationship to Patient:	
Secondary Insurance Company:	
Name of Policy Holder:	Policy / ID Number:
Employer of Policy Holder:	Group Number:
Policy Holder's Relationship to Patient:	

I consent to Archerfriendly Wellness sharing my protected health information (medical information, copies of treatment notes, etc.) with my insurance company. I understand that if I do not consent, it could interfere with any claims I submit for reimbursement and/or receiving state supplied vaccines at Archerfriendly Wellness. Patient / Guardian Signature Date How did you find us and how can we help? We'd love to know the story of how you ended up here! Google Search 🗌 Instagram Facebook Archerfriendly Blog Friend Relative Other: ___ What was it about Archerfriendly Wellness that prompted you to choose us? We'd love to know the story of why you are here. What do you want most for your health? How can we help you?

Would you like to establish primary care with u	ıs? 🔿 Yes	O No	
Height: feet inches	Weight: Ił	os ounces	
Allergies			
Do you have any allergies to medication?	Yes	N o	
If yes, what medications?			
Do you have any other allergies (food, insects,	animal, etc.)?	Yes	◯ No
If yes, what types of allergies?			

Medications

Please list all medications you are currently taking (including over the counter), dose and frequency.

Have you ever taken Aspirin, Ibuprofen, Naproxen or steroids for periods of 3 weeks or longer?	🔿 Yes	🔿 No
When was the last time you had antibiotics? What was the antibiotic?		
About how many rounds of antibiotics have you had since birth?		

Vitamins & Supplements

Please list all vitamins and supplements that you currently take or sometimes take. Be extremely specific. Include the exact name of the vitamin/supplement, the brand (company who makes it), how much you take of it, how often you take it, and why you take it. You are welcome to submit your own list with this packet, as long as it is written on an 8.5x11" sheet of paper.

	Vit/Supp #1	Vit/Supp #2	Vit/Supp #3
Name			
Brand			
How Much			
How Often			
Reason			

	Vit/Supp #4	Vit/Supp #5	Vit/Supp #6
Name			
Brand			
How Much			
How Often			
Reason			

	Vit/Supp #7	Vit/Supp #8	Vit/Supp #9
Name			
Brand			
How Much			
How Often			
Reason			

O No

Are you comfortable swallowing pills? O Yes

Current Health

Please list all your current health problems and concerns, no matter how little they may be:

Please list any current diagnoses from other healthcare practitioners:
Do you have any known contagious diseases at this time? O Yes O No
If yes, please list:
Are you currently receiving healthcare elsewhere? OYes ONo
If yes, from whom and what is their role in your medical care?
When and where did you last receive health care? What was the reason?
Referring Physician:
Hospitalizations / Surgeries / Imaging/Injuries
Please list any hospitalizations or surgeries you have had with the approximate date:

Please list any imaging (X-ray, MRI, CT scan, etc.) you have had with the approximate date:

Any ER visits since birth? If yes, please list at what age and for what reason.

Have you ever lost consciousness or had a concussion? If yes, please clarify which one & explain.

Pregnancy History (when your mom was pro	egnant with yo	L)		
Number of pregnancies your mom had before you:	:	ncy in weeks:		
Did your mom take prenatal vitamins:	Yes	O No		
Was your mom diagnosed with gestational diabete	es? OYe	s 🔿 No		
If yes, did she take any medications for it,	and if so, what m	edications did she use	?	
Any illnesses, health complications, or accidents o	during the pregna	ncy:		
High risk pregnancy?	Yes	No		
Smoking while pregnant?	Yes	O No		
Second hand smoke exposure while pregnant?	Yes	No		
Alcohol while pregnant?	Yes	◯ No		
Baby History (skip this section if patient is older	than 12 months)			
Birth weight: lbs ounces	Birth length: _	inches	Apgar score:	
Discharge weight: lbs ounces	Jaundice:	◯ Yes	O No	
Bilirubin level at discharge: mg per dL	Any breath	ing problems at birth?	OYes C	No
Type of birth/delivery (check all that apply):				
HospitalBirth centerCesarean sectionBreech	Home birth	N VBAC		

Name of Doctor or Midwife a	at Birth:		
Interventions needed at birth	h (check all that apply):		
None Blood transfusion	Resuscitated Light therapy	Oxygen	Antibiotics
Please check all of the thing	s received at birth:		
 Hep B vaccine Newborn screening tests 	Vitamin K (heel stick)	Eye ointme	nt
Any problems following birtl	h or in the first few days	of life?	

Did the infant's mother get postpartum lab work done (blood work)?

Family History

	Brother/Sister	Mother	Father	Maternal GM	Maternal GF	Paternal GM	Paternal GF
Type 1 Diabetes							
Type 2 Diabetes							
High Blood Pressure							
Cancer							
Heart Attack							
Stroke							
Autoimmune							
Thyroid Issues							
Asthma							
Mental Illness							
Other							

Health Maintenance

When was your last head-to-toe physical exam?				
Are all your vaccines current? OYes ONo	Have	you elected to decline vaccination?	OYes	ONo
Do you follow the standard vaccine schedule?	O Yes	O No		
Please bring a c	opy of you	r vaccine records.		
Are you on an alternative vaccine schedule?	O Yes	No		
When was your last lab work (blood tests) done? $_$				

Please bring a copy of your most recent labs.

When was your last eye exam by an eye doc	Eye doctor:		
Do you have an eye exam every year?	Yes	No	
When was your last dental visit?			Dentist:
Do you see the dentist every 6 months?	O Yes	N o	

Patient Lifestyle

School or [Daycare:					Hours/week:
Extracurric	cular Activities:					
Live with:	Siblings	Dad Friend			_	Grandparent
What do yo	ou love to do?					
How often	do you get to do v	vhat you love to	do?			
Are there a	ny things regardir	ıg your spiritual,	/religious affilia	ition that	affect your hea	lth/diet?
What are tl	he major stressors	in your life?				
Do you exe	ercise?	OYes	N o			
lf y	ves, what type and	how often:				
lf r	no, for what reasor	ıs?				
How many	hours of "screen t	time" do you hav	ve in an average	e day (TV,	phone, compu	ter, etc.)?
How many	hours do you spe	nd on social me	dia in an averag	ge day (Fa	icebook, Instag	ram, etc.)?
Do you rea	d?	OYes	○ No		If yes, how	many hours weekly?
Do you cur	rently use tobacco	o? OYes	ONo			
lf y	ves, what type, and	how often?				
Have you e	ever used tobacco	? OYes	ONo			
lf y	ves, what type, hov	v often, and for	how long?			
Are you reg	gularly around oth	ers who smoke	tobacco?	O Yes	O No	
Do you use	e prescription drug	s for recreation	al purposes?	O Yes	O No	
lf y	/es, what type, and	how often?				

Do you use any other drugs for recreational purposes?	O Yes	🔿 No	
If yes, what type, and how often?			

Breastmilk or Formula Intake

Age the patient was weaned from breastmilk or formula:
****skip to next section if the patient is weaned from breastmilk/formula****
My child is fed (check all that apply):
Breastmilk Donor breastmilk Dairy based formula Soy formula Organic formula
Nurses times a day for minutes Usually nurses every hours
Breastmilk in bottle: ounces given every hours
Formula: ounces given every hours
Do you prepare the formula with filtered water? OYes ONo
Breastfed children only:
List all vitamins, supplements, and medications that mom is taking: Please list the foods that mom eats everyday: Does mom smoke, drink alcohol, or use drugs?
Patient Diet
Do you drink alcoholic beverages? OYes ONo
If yes, what type, and how often?
Do you drink coffee? OYes ONo

you drink coffee?	O Yes	○ No
If yes, how often? _		

Which of the following drinks do you consume regularly?

🔲 Black tea	🔲 Green tea	🔲 Frui	t juice, ty	уре:	Soc	da
🔲 Energy drinks	Carbonated	water	Coc	onut water	Cov	w milk
🔲 Alternative milk, ty	pe:					
How much water do you dr	ink daily? ou	nces	ls it	filtered?	OYes	No
What food(s) do you eat ev	eryday (if any)? _					
Do you eat vegetables ever	y day?	Yes	O No			
Are you a "grazer", or do yo	u eat regularly sc	heduled meals?		Grazer	O Meals	
Do you eat late at night (pa	st 8pm)?	Ves	N o			
Typical Food Intake:						
Breakfast:						
Lunch:						
Dinner:						
Snacks:						
What foods do you avoid, a reactions.	nd why? Please ir	nclude any religi	ous food	l preferences, fo	od allergies, an	d food

What are the unhealthiest foods in your diet?	
,	
What are the healthiest foods in your diet?	

Head-to-Toe Symptom Check

Please check items that you currently have or have had in the past 6 months.

Head					
Headaches	Dry scalp	Acne	🗌 Dizzy	🔲 Crad	le cap
Ear / Eye / Nose /	Throat				
Blurry vision	🔲 Dry eyes		ark circles unde	r eyes	🗌 Earwax builds up
Earaches	🔲 Hearing lo	oss 🔲 R	linging in ears		Sinus pain / infection
Nose / sinuses di	y 📃 Runny nos	se 🗌 S	easonal allergie	s	🗌 Voice hoarse
Sore throat	🗌 Postnasal	drip 🗌 N	lose bleeds		Ear Infections
🔲 Tubes in ear					

Mouth

🔲 Amalgam fillings	🔲 Cavities	🔲 New cavities in the l	ast year
Canker sores in mouth	Fever blisters	🔲 Oral Herpes	🔲 Gum Disease
Heart/Lungs			
Heart pounds	Heart "flutter"	Heart races	Shortness of breath
Chest pains	Uwheezing	Coughing	Pulsations in neck
🔲 High blood pressure	🔲 Sometimes feels lik	e my heart skips a beat	🔲 Heart murmur
Asthma, triggered by:			
Diagnosed heart / cardio	ovascular disease:		
Gastrointestinal			
Reflux	Stomach aches	🗖 Gas / bloating	Bothered by fatty meals
Constipation	Diarrhea	Blood or mucus in s	
Hemorrhoids	Increased appetite	Decreased appetite	
More than 3 bowel move	ements a day	Number of bowel me	ovements: daily
Infants Only			
🔲 Grass green stool	Bloody stree	aked stool 🛛 🗌 Mud	cousy / slimy stool
# of wet diapers a day: # of soiled diapers a day:			
Urinary Tract			
_			
Recurrent bladder infect	ions 📃 Kidney infec		
 Frequent urination Occasional urinary incor 	=		inary incontinence der 🛛 🔲 Pain in urethra
Pain during urination	Pain after u		
		_ ·	
Skin			
Eczema	Skin rashes	Hives	Acne on face

- Acne on back
- 📙 Dry skin

🔛 Psoriasis

Bumps on back of arm

Musculoskeletal

🔲 Joint pains	🔲 Back pain	🔲 Scoliosis	
🔲 Neck pain	🔲 Muscle aches	Bruising: (OEasy	Only with trauma)
Sprains, locations:		🔲 Joint stiffness	🗖 Arthritis
TMJ (temporomandibul	ar joint disorder)	🔲 Hip Dysplasia	
Tendonitis, locations: _			
Endocrine			
🔲 Weight gain	🔲 Weight loss	Snack often	Change in appetite
Increased thirst	Frequent urination	Pulsations in neck	Cold intolerance
Always hot	Usually sweaty	Night sweats	Fatigue
Excess Energy			
		·	La constitución de la Martínia
Please check if you have an	by of the following condit	lons of if you have ever i	been diagnosed with them:
T1DM	T2DM	🔲 เกรเ	ulin resistance
🔲 Hypoglycemia	🔲 Hypothyroid	dism 🗌 Hyp	perthyroidism
Hashimoto's Thyroiditis	🗌 Postpartum	n Thyroiditis	
If you don't eat regularly or	if you skip a meal, do you	u get:	
— "Henemy" (on emy where b	unama) 🗖 Liakt kaada	d Chalas	
 "Hangry" (angry when h Feel like you might pass 	_	d 🔄 Shaky	
	Sour Sweary		
Sleep			
🗌 Insomnia 📃 Fee	el restless at bedtime	🔲 Wake up multiple tir	nes a night 🛛 Light sleeper
— —	rd to fall asleep at night	Hard to stay asleep	
Hard to wake up in the r		w morning starter	Don't feel rested in the morning
Amount of sleep each nigh		5	
Amount of sleep each nigh	t Hours		
Typical Bed Time:	_ Typical Wal	ke-Up Time:	# of wake-ups at night:
Naps per day:	How long:		
Sleep Location:			
🗌 Own Room 📃 Sha	ared room with sibling	Shared room with p	arent 🛛 Own Bed
Shared Bed	b	🔲 Co-sleep	
Energy			
_		_	
 Fatigue is a problem Afternoon tiredness 	Tired all day Tired, no matter how	Don't feel energetic	

Stress/Mood/Brain

 Irritability Multiple Tantrums Daily Brain fog Poo Family member has Alzh Behind on developmenta 	l milestones	Family men	feine to focus nber has Autism wth and develop		3
Average stress level through	out the week (1 is low, 1	0 is high):			
Blood / Hematological/L	ymph				
 Anemia Hemochromatosis Lumps / bumps in groin Recurrent fevers Fatigue Easy Bruising 	 Current cancer diagr Swollen lymph node Lumps / bumps und Chronic low grade fee HIV Gums Bleed Easily 	s er arms		mps in neck mps anywhere on past 6 months	body
Male Only					
 Circumcised Genital itching Past hernias 	Uncircumcised Rectal burning or itc Current hernias	hing 🔲 Dia	lescended testic per rash rually active	le	D diagnosis
Female Only					
 Diaper rash Labial itching Past hernias History of STD diagnosis 	 Vaginal disc Labial adhes Current hern 	sions	Yeast infect	ng or itching	
Age of Menarche: PMS symptoms:					
Disease History					
Have you had or do you currently have any of the following diseases? Check all that apply.					
MeaslesMumpsRubellaChickenpoxRheumatic feverPolioHepatitis BMalariaOral HerpesGenital HerpesTuberculosisWhooping cough (bacterial infection resistant to antibiotics)					

Development

I have concerns about my child's developmental milestones, behind on developmental milestones

What to expect for your first visit

First visits are a little different for patients under the age of 18 because their health is more straight-forward. Your first visit can be a well child check or for a cold.

If you have a complicated health history, and are seeking advice for complex medical conditions, your first visit may be more geared towards getting to know you and your health story. If this is the case, we may only have time to discuss your top 1-2 health concerns. Treatment recommendations in the first visit may be minimal to ensure adequate time for a thorough intake of your case.

If you come to your first visit without your New Patient Packet completed, we will be spending most of your first visit filling out the forms together.

Social Media Policy

Archerfriendly Wellness has a public Facebook page specifically associated with the Archerfriendly Wellness clinic. Please check the Archerfriendly Wellness public Facebook page for announcements, holiday closures, vacation closures, and updates.

There are other social media platforms associated with Archerfriendly Wellness because they are run by Dr. Archer Atkins ND and are part of the archerfriendly brand. These social media platforms include, but are not limited to, the archerfriendly blog (www.archerfriendly.com), archerfriendly Facebook page, archerfriendly Twitter account, archerfriendly YouTube channel, and the archerfriendly Instagram account.

This Social Media Policy applies to all current and future social media platforms associated with Archerfriendly Wellness, the archerfriendly brand, and Dr. Archer Atkins ND.

By accessing, viewing, and/or posting any content directly or indirectly to any of these social media sites, you accept, without limitation or qualification, the following terms of use. If you do not agree to the terms of this Social Media Policy, you may not view or post any content to any of our social media sites on the internet. Your public engagement with any of our social media platforms associated with Archerfriendly Wellness, the archerfriendly brand, or Dr. Archer Atkins ND is acceptance of this policy.

You are prohibited from posting any content that is personal health information including patient images on any of our social media sites. **Social media platforms are not for use to solicit or give medical advice**. You are prohibited from posting personal health questions that may reveal your protected health information on one of our social media sites. Asking general health questions that do not reveal your protected health information are acceptable. Dr. Archer Atkins will not respond to personal health questions posted to any of our social media platforms.

You are also prohibited from using our social media sites to provide medical advice or medical commentary.

Information posted on one of our sites is not intended to be medical advice and should not be considered medical advice. Information posted on one of our social media platforms is not intended to replace consultation with a

qualified physician or other healthcare provider. Links to other websites that are posted on any of our social media sites are provided as a service to readers for educational purposes only.

Archerfriendly Wellness reserves the right to monitor, restrict, block, suspend, terminate, delete, or discontinue your access to any of our social media sites at any time, without notice and for any reason and in its sole discretion. Archerfriendly Wellness may remove, delete, block, filter, or restrict by any other means any materials in Archerfriendly Wellness's sole discretion.

You expressly acknowledge that you assume all responsibility related to the security, privacy, and confidentiality risks inherent in sending any content over the internet. By its very nature, a website and the internet cannot be absolutely protected against intentional or malicious intrusion attempts. Archerfriendly Wellness does not control the third party sites and the network connection over which you may choose to send confidential personal or health information or other content, and therefore, Archerfriendly Wellness does not warrant any safeguard against any such interceptions or compromises to your information. When posting any content on an internet site, you should think carefully about your own privacy in disclosing detailed or private information about yourself and your family.

This policy may be updated at any time without notice, and each time a user accesses a social media site, the new policy will govern usage effective upon posting. To remain in compliance, Archerfriendly Wellness suggests that you review the policy at regular intervals. By continuing to post any content after such new terms are posted, you accept and agree to any and all such modifications to the policy.

Dr. Archer Atkins ND does not allow patients to become friends with her on her personal Facebook account. If you want to stay connected with her on Facebook, you can like the archerfriendly Facebook page or the Archerfriendly Wellness Facebook page. You may follow Dr. Archer Atkins ND on her Instagram account, as it is public under the handle "@archerfriendly".

🔲 I understand and agree to the terms set within the Social Media Policy Initials: _____

Dispensary Policy

Archerfriendly Wellness carries a small supplement dispensary for your convenience. **We do not accept drop-ins to purchase supplements**. There are two ways to purchase supplements at Archerfriendly Wellness. You may purchase supplements after an appointment (as long as you are brief) or you may schedule a time to come and purchase supplements through our online scheduling system.

Supplements sold in the dispensary are intended only for patients of Archerfriendly Wellness.

We do make a small profit on supplements and vitamins that we sell in our dispensary. The profit from our supplement sales goes back into our practice, helping to keep appointment costs as low as possible.

We do not dispense supplements without payment. They cannot be billed at a later date. They are not typically covered or reimbursed by your insurance. **All sales are final, whether the product has been opened or not.** We do not accept any returns on any supplements or vitamins that we sell because we can no longer guarantee the quality of that item in order to re-sell it to someone else.

We charge a postage and handling fee for any supplements that are mailed directly to you.

I understand and agree to the terms set within the Dispensary Policy

After-Hours Urgent Consult Policy

Dr. Atkins is available for brief, after-hours consults for urgent concerns for established patients.

Please note that she is **not** available to take or return urgent phone calls during her regular office hours, due to actively seeing other patients.

You will be provided an After-Hours Urgent Consult instructions sheet with all the details on how to use this service. This will also contain the unavailable hours, **which are subject to change**. Any small changes outside of the listed times will be communicated in the voicemail message of the service. If there is a large enough change to the regularly unavailable hours, a new instructions sheet will be provided to you.

Dr. Archer will get back to you within 1 hour, provided you are calling outside of the unavailable hours. **If your** medical concern cannot wait for a 1 hour response, then you need to go to the emergency room.

You will be billed for the time Dr. Archer is on the phone with you at the rate of \$200/hr.

I understand and agree to the terms set within the After-Hours Urgent Consult Policy Initials: _____

Email Consult Policy

For non-urgent health concerns, established patients can email^{*} Dr. Archer directly (email address listed in your new patient binder). Dr. Archer will respond within 36 hours (1.5 days). **Please do not send emails for emergencies**.

While some questions can be answered easily over email, Dr. Archer may defer your question by recommending that you make an appointment instead.

Please do not email for prescription refill requests. Please see the Medication Refill Policy below.

You will be billed for the time to read your message, investigate your concerns, respond to you, and to add notes to your medical record, at the rate of **\$150/hr**.

Dr. Archer carefully reads all of the health related emails you send. Charging only to respond to your email isn't necessarily an accurate representation of the time put into responding to your email. For every email you send, Dr. Archer reads it, looks up your health information in your chart, considers what to say, responds, and then places a copy of the correspondence in your chart. This process takes time and there is no such thing as a "quick" email when the email is transmitted in a doctor-patient relationship.

Dr. Archer also gets multiple emails a day. She could easily spend an 8 hour work day responding to health related emails. If this day was unpaid, our practice would be losing money and we would need to raise our office visit rates to accommodate for "free" emailing. There are costs involved for Dr. Archer to both read and respond to your email. If she responds outside of office hours, it's at the expense of personal/family time.

* Emails, though secure and encrypted while being sent and received, are not considered HIPAA compliant methods of communication.

I understand and agree to the terms set within the Email Consult Policy

Medication Refill Policy

It is your responsibility to pay attention to how many prescription refills you have left on your prescription. Prescription medication refill requests should be done by contacting your pharmacy. If you are out of refills, your pharmacy will contact Dr. Archer for you. Please note that **sometimes an office visit is needed to authorize a refill request**. If this is the case, a temporary supply of your prescription medication will be authorized until you are able to come into the office.

The best time to contact your pharmacy is when you have 1 week's worth of medication left. Contacting your pharmacy 1 week in advance prevents the situation where you run out of medication over a weekend. We will refill your prescription within 3 business days of the request.

Contact your pharmacy to confirm that your prescription has been filled.

If you use the After-Hours Urgent Consult line for an urgent medication refill request, you will be subject to the costs associated with using this service.

🔲 I understand and agree to the terms set within the Medication Refill Policy Initials: ____

General Office Contact

For **non-health related** issues or questions (billing, scheduling, etc.), you can leave a message on the office phone, **(360) 348-6861**, or email **hello@archerfriendlywellness.com**. Dr. Archer will try to respond within 3 business days. There is no charge for these types of issues or questions.

If you need to discuss any health related issues or questions over the phone, you will need to schedule a Phone Consult appointment.

Scheduling Appointments

Appointments can be scheduled at least 1 day in advance (not same-day) using our online booking system. Please include the reason for your visit when scheduling it online, as it helps Dr. Archer to prepare for your appointment. Since new patients must have all forms submitted **at least 3 business days in advance**, make sure to schedule your appointment far enough out for Dr. Archer to receive and review your forms.

Dr. Archer tries to hold open a few appointments at the end of her day for established patient acute (last minute) visits. To schedule these, you can call or text^{*} the office phone, **(360) 348-6861**, and leave a message <u>before</u> <u>11am of the day you wish to be seen</u>. Dr. Archer will respond to acute appointment requests around 11:00am by returning phone calls or replying to text messages in the order they were received. **Please be ready to confirm your acute appointment around this time**. Payment for an acute appointment is due at the end of the visit.

Dr. Archer currently does not see patients in person on Tuesdays or Thursdays, but she is available on those days for email consults, and is usually available on Tuesdays/Thursdays via the After-Hours Urgent Consult phone. The After-Hours Urgent Consult phone will be updated with a message if she is unavailable.

Dr. Archer has intermittent Saturday availability. Please look for any Saturday availability on our online scheduling platform.

Cancellations can be done online and must be made **at least 24 hours prior** to the appointment in order to be fully refunded. A **\$50 late cancellation fee** will be withheld from any cancellations made **less than 24 hours prior** to the appointment.

* Phone text messages over SMS are not considered HIPAA compliant methods of communication.

Financial Policies

Payment for appointments scheduled online is due at the time of booking. Payment for same day acute appointments is due at the time of the appointment. We have things this way so that we can eliminate the need for billing later. If payment was billed later, Archerfriendly Wellness would need to pay staff to handle billing, which would result in higher appointment costs.

Another reason we collect payment prior to your office visit is to streamline our system. Since there is no "front desk" staff, Dr. Archer would have to stop your appointment early to handle payment processing. **Those extra minutes go right back into your personal care**.

Failure to pay at the time of service for same-day acute appointments will result in an additional **\$25 fee**, due to the additional time and work involved for invoice processing.

Please note that the **pediatric appointment flat rate fee for established patients is only good for up to 1 hour**. Pediatric appointments that last longer than 1 hour will be billed an additional **\$50** per 15 minutes over.

We work hard to minimize the cost of your medical care. We are devoted to providing you with the best quality health care at an economical price.

Slight fee increases may occur periodically.

Invoicing of Consults

The only services we offer that are billed later are After-Hours Urgent Consults and Email Consults. Payment for these "pay later" services can be done online or through the mail, depending on the privacy preferences you selected prior.

Outstanding invoices for After-Hours Urgent Consults and Email Consults will be compiled and billed monthly, sent to either your email address or your physical address, depending on the privacy preferences you selected prior. Payment is due immediately upon receipt of the invoice. Any payments not received within 30 days of the invoice date are subject to a late payment fee of **\$25 per month**.

Health Insurance Reimbursement

We do not accept health insurance. We do not submit any claims to your insurance company.

If you have out-of-network benefits, you may be able to submit a special form (called a superbill) to your insurance company for reimbursement. Superbills are available upon request. It is your responsibility to call your insurance company to find out what kind of out-of-network benefits you have.

You are responsible for submitting the necessary paperwork to your insurance company for reimbursement. Please note that dealing with insurance companies can be a very slow process. If your insurance company decides to reimburse you, it could take several months to receive.

Please note that **we do not guarantee that your insurance company will reimburse you for our services**. You are fully responsible for any fees that your health insurance company has not reimbursed. We will not refund any visit fees because your insurance company did not reimburse you.

Not all of our services are reimbursable via health insurance (after-hours phone consults and email consults are usually not a reimbursable service). Some insurance companies are starting to reimburse for phone consults, but you will need to check your benefits. We will not provide a superbill for blood draws.

Also note that if you are a Medicare patient, Medicare will not reimburse for any services provided by a naturopathic physician.

The cost of your appointment only includes the cost of Dr. Archer's time and attention. **The cost of your appointment** <u>does not include</u> **the cost of any labs, tests, supplies, or supplements.**

Payment Methods

- Appointments scheduled online must be paid at the time of scheduling by credit card or debit card.
- Acute appointments (same day appointments) must be paid at the time of the appointment by credit card, debit card, check, or cash (we don't carry much change).
- Payment for supplements or supplies must be paid at the time of the exchange by credit card, debit card, check, or cash (we don't carry much change).

We accept the following credit cards: Visa, MasterCard, American Express, and Discover.

Any checks that are returned to us are subject to a non-sufficient funds fee of \$25.

Discounts

Because we already discount our services for established pediatric patients through a flat fee for all visit types, we are not able to offer any other kinds of discounts. If we offered an additional discount for any other services, we wouldn't be able to offer affordable, naturopathic pediatric care. The prices listed on our website are firm. There are no discounts.

I have read the above Financial Policies of Archerfriendly Wellness. I understand and I voluntarily agree to the Financial Policies of Archerfriendly Wellness.

Patient / Guardian Signature

Printed Name

Date

Consent for Treatment

Notice to Pregnant Women: All female patients must notify Dr. Archer Atkins ND if they know or suspect that they are pregnant, since some of the therapies used could present a risk to the pregnancy.

Notice to Individuals with Bleeding Disorders, Pacemakers, or Cancer: For your safety, you must notify Dr. Archer Atkins ND of these conditions.

I hereby authorize Dr. Archer Atkins, ND of Archerfriendly Wellness to examine and treat me with naturopathic medicine within Washington state's scope of practice, using any of the following **procedures** as necessary to facilitate my diagnosis and treatment or to address any health concerns:

- <u>General Diagnostic Procedures</u>: Including but not limited to venipuncture, pap smears, diagnostic imaging, blood work, lab work (evaluation of blood, urine, stool, & saliva), physical exams, and region specific assessments. **Dr. Archer Atkins ND does not do genital exams on male patients over age 18.**
- <u>Psychological Counseling, Lifestyle Counseling, or Exercise Prescriptions</u>. **Dr. Archer Atkins ND is not a licensed psychologist, psychiatrist, or mental health counselor.** Counseling services are provided to support naturopathic diet and lifestyle modifications.
- <u>Herbs/Natural Medicines/Supplements</u>: Including but not limited to the use of plants, minerals, vitamins, homeopathics, and animal based products in pill, capsule, tea, powder, tincture, suppository, topical ointment, topical cream, or other form. Tinctures may contain alcohol.
- <u>Pharmaceutical Medications</u>. Dr. Archer Atkins ND is not licensed to prescribe any controlled substances.
- <u>Dietary Advice and Therapeutic Nutrition</u>: Including but not limited to the use of food, diet plans, nutritional supplements, or intramuscular vitamin injections.
- <u>Minor office procedures</u>
- <u>Soft Tissue and Osseous Manipulation</u>: Including but not limited to the use of therapeutic massage, neuromuscular techniques, muscle energy stretching, visceral manipulation, manual or device-assisted manipulation of the spine and extremities, or craniosacral therapy.
- <u>Hydrotherapy</u>: Including but not limited to the therapeutic use of cold and hot water applications.
- Oral Chelation Therapy

With this knowledge, I voluntarily consent to the above procedures, realizing that no guarantees have been given to me by Archerfriendly Wellness or Dr. Archer Atkins, ND.

I understand that this consent for treatment applies to any other licensed naturopathic physicians serving as back-up for Dr. Archer Atkins ND.

I understand that there are potential risks involved from the above procedures, including but not limited to, pain, discomfort, skin discoloration, sprain, fracture, dislocation, stroke, infection, burns, itching, loss of consciousness due to deep tissue injury from needle insertions, deep tissue injury from needle insertion, aggravation of preexisting symptoms, allergic reactions, anaphylactic reactions, or soft tissue/bony injury from physical manipulations. I do not expect Archerfriendly Wellness, Dr. Archer Atkins ND, or any other licensed naturopathic physician serving as back-up, to be able to anticipate and explain all of the risks and complications involved with the above procedures. I choose to rely on Dr. Archer Atkins ND, or any other licensed naturopathic physician serving as back-up, to exercise all judgment during the course of any procedures based on the known facts.

I understand that I may ask questions regarding my treatment, fees, or any other aspects of my care at Archerfriendly Wellness, before signing this section (Consent for Treatment). I understand that I may ask questions before signing any other section in this New Patient Packet where I was prompted for a check, initial, or signature.

I understand that I am free to withdraw my consent and to discontinue participation in these procedures at any time.

I understand that a referral for specialty conventional medical care may be necessary.

With this knowledge, I voluntarily consent to the Consent for Treatment and all of the previous policies I have checked, initialed, or signed.

Patient / Guardian Signature	Printed Name	Date

Notice of Privacy Practices

If you have any questions regarding this notice or our health information privacy policies, please submit your questions in writing and mail them to Archerfriendly Wellness. You may also call the office to ask questions about this notice. You may also ask questions about this notice during an office visit.

I have read and acknowledge receipt of the Notice of Privacy Practices.			
Patient / Guardian Signature	Printed Name	Date	

This notice describes how your personal health information may be used and disclosed (provided to others). It gives information on how you can access your personal medical information. Please review this notice carefully.

When you become a new patient at Archerfriendly Wellness, a medical record is created specifically for you. Health information obtained while providing health care services to you is recorded in your medical record. Health information that gets recorded in your medical record includes, but is not limited to, your symptoms, medications, supplements, lab results, diagnoses, treatment, and health information from other providers. Your medical record also includes your health insurance information as well as any other additional information we need for billing and payment. If treatment advice is exchanged over email, copies of email communications may also go in your medical record. Your medical record is the spot where we store all of the **protected health information (PHI)** we have about you. Your PHI is also known as your individually identifiable health information.

Archerfriendly Wellness is committed to your privacy. The medical record we have created for you is protected by law. We are required by law to maintain the privacy and security of your PHI.

The terms of this Notice of Privacy Practices apply to all records containing your PHI that are created or retained by our practice. We reserve the right to revise or amend this Notice of Privacy Practices. Any revision or amendment to this notice will be effective for all of your records that our practice has created or maintained in the past, and for any of your records that we may create or maintain in the future.

Archerfriendly Wellness uses your PHI to provide you with health care services. **Under the law, Archerfriendly Wellness may use and disclose your PHI without your authorization for the following purposes**:

- 1. **Treatment.** We will use and disclose your PHI to provide, coordinate, or manage your health care and any related services. This includes the coordination or management of your health care with a third party. We can use your health information and share it with other professionals who are treating you. For example, your PHI may be shared with a provider to whom you have been referred to ensure that the provider has the necessary information to diagnose or treat you. Your PHI may also be given to a pharmacy when we order a prescription for you.
- 2. Payment. Your PHI will be used, as needed, to obtain payment for the services and items you may receive from us. We can use and share your health information to bill and receive payment. We can use your PHI to obtain payment from third parties who may be responsible for such costs, such as family members. We can use your PHI to bill you directly for services and items. We may disclose your PHI to other health care providers and entities to assist in their billing and collection efforts. We may also share your health information with your health insurance plan to aid in the reimbursement process for any claims you submit to your insurance company for reimbursement. Your health insurance company will be notified of any vaccines your child receives at Archerfriendly Wellness so that your insurance company can reimburse the state of Washington for the vaccine.
- 3. Health Care Operations. We may use or disclose, as needed, your PHI in order to support the business activities of our practice. We can use and share your health information to run our practice, improve your care, and contact you when necessary. Archerfriendly Wellness may use and disclose your PHI to operate our business. Our practice may use your PHI to evaluate the quality of care you received from us, or to conduct cost-management and business planning activities for our practice. We may disclose your PHI to other health care providers and entities to assist in their health care operations.
- 4. **Appointment Reminders**. Our practice may use and disclose your PHI to contact you and remind you of an appointment.
- 5. **Treatment Options.** Our practice may use and disclose your PHI to inform you of potential treatment options or alternatives.
- 6. **Health-related Benefits and Services.** Our practice may use and disclose your PHI to inform you of health-related benefits that may be of interest to you.
- 7. Release of Information to Family/Friends. Archerfriendly Wellness may disclose your PHI without your authorization to your immediate family members, including your state registered domestic partner, or any other individual with whom you are known to have a close personal relationship, if made in accordance with good medical or other professional practice, unless you have instructed Archerfriendly Wellness in writing not to make the disclosure. One example here is when the parents or guardians of a child have a babysitter take their child to the doctor's office for treatment of a cold. In this example, the babysitter may have access to this child's medical information.
- 8. Disclosures required by law.

There are other circumstances where Archerfriendly Wellness may use or disclose your PHI without your authorization. These circumstances usually pertain to public health issues and research. We have to meet many conditions in the law before we can share your information for these purposes. **The following are unique situations where we are allowed or required to share your PHI**:

1. **Public Health & Safety Issues.** We can share health information about you for certain situations such as preventing disease, helping with product recalls, reporting adverse reactions to medications, reporting suspected abuse, reporting suspected neglect, reporting suspected domestic violence, preventing a serious threat to anyone's health or safety, or reducing a serious threat to anyone's health or safety. We may disclose your PHI to public health authorities that are authorized by law to collect information for the purpose of maintaining vital records, such as births and deaths. We may disclose your PHI to public health authorities for the purpose of notifying a person

regarding potential exposure to a communicable disease. We may disclose your PHI to public health authorities for the purpose of notifying a person regarding a potential risk for spreading or contracting a disease or condition. We may notify your employer under limited circumstances related primarily to workplace injury or illness or medical surveillance.

- 2. Health Oversight Activities. We may disclose your PHI to a health oversight agency for activities authorized by law. Oversight activities can include, for example, investigations, inspections, audits, surveys, licensure and disciplinary actions; civil, administrative and criminal procedures or actions; or other activities necessary for the government to monitor government programs, compliance with civil rights laws and the health care system in general.
- 3. Lawsuits and Similar Proceedings. Archerfriendly Wellness may use and disclose your PHI in response to a court or administrative order, if you are involved in a lawsuit or similar proceeding. We also may disclose your PHI in response to a discovery request, subpoena, or other lawful process by another party involved in the dispute, but only if we have made an effort to inform you of the request or to obtain an order protecting the information the party has requested.
- 4. Law Enforcement. We may release your PHI if asked to do so by a law enforcement official in the following situations:
 - a. Regarding a crime victim in certain situations, if we are unable to obtain the person's agreement.
 - b. Concerning a death we believe has resulted from criminal conduct.
 - c. Regarding criminal conduct at our offices.
 - d. In response to a warrant, summons, court order, subpoena, or similar legal process.
 - e. To identify/locate a suspect, material witness, fugitive, or missing person.
 - f. In an emergency, to report a crime (including the location or victim(s) of the crime, or the description, identity or location of the perpetrator).
- 5. **Deceased Patients.** Our practice may release PHI to a medical examiner or coroner to identify a deceased individual or to identify the cause of death. If necessary, we also may release information in order for funeral directors to perform their jobs.
- 6. **Organ and Tissue Donation.** Archerfriendly Wellness may release your PHI to organizations that handle organ, eye or tissue procurement or transplantation, including organ donation banks, as necessary to facilitate organ or tissue donation and transplantation if you are an organ donor.
- 7. **Research.** We can use or share your information for health research in certain limited circumstances. According to Washington state law (RCW 70.02.210), a health care provider or health care facility may disclose health care information about a patient **without the patient's authorization** to the extent a recipient needs to know the information, if the disclosure is for use in a research project that an institutional review board has determined:
 - Is of sufficient importance to outweigh the intrusion into the privacy of the patient that would result from the disclosure;
 - (ii) Is impracticable without the use or disclosure of the health care information in individually identifiable form;
 - (iii) Contains reasonable safeguards to protect the information from redisclosure;
 - (iv) Contains reasonable safeguards to protect against identifying, directly or indirectly, any patient in any report of the research project; and
 - (v) Contains procedures to remove or destroy at the earliest opportunity, consistent with the purposes of the project, information that would enable the patient to be identified, unless an institutional

review board authorizes retention of identifying information for purposes of another research project.

- 8. **Federal Food and Drug Administration.** We may disclose your PHI without your consent to a person subject to the jurisdiction of the Federal Food and Drug Administration in regards to a food and drug administration-regulated product or activity for which that person has responsibility for quality, safety, or effectiveness of activities.
- 9. Serious Threats to Health or Safety. Archerfriendly Wellness may use and disclose your PHI when necessary to reduce or prevent a serious threat to your health and safety or the health and safety of another individual or the public. Under these circumstances, we will only make disclosures to a person or organization able to help prevent the threat.
- 10. **Military.** We may disclose your PHI if you are a member of U.S. or foreign military forces (including veterans) and if required by the appropriate authorities.
- 11. **National Security.** Our practice may disclose your PHI to federal officials for intelligence and national security activities authorized by law. We also may disclose your PHI to federal and national security activities authorized by law. We also may disclose your PHI to federal officials in order to protect the president, other officials or foreign heads of state, or to conduct investigations.
- 12. **Inmates.** Archerfriendly Wellness may disclose your PHI to correctional institutions or law enforcement officials if you are an inmate or under the custody of a law enforcement official. Disclosure for these purposes would be necessary: (a) for the institution to provide health care services to you, (b) for the safety and security of the institution, and/or (c) to protect your health and safety or the health and safety of other individuals.
- 13. Workers' Compensation. We may release your PHI for workers' compensation and similar programs.

You have certain rights regarding the PHI we maintain about you in your medical record. The following information details your rights and our responsibilities regarding your PHI.

- 1. Request Confidential Communications. You have the right to request that our practice communicate with you about your health and related issues in a particular manner or at a certain location. For instance, you may ask that we contact you at home, rather than work. In order to request a specific type of confidential communication, or to change your confidential communication preference, you must send Archerfriendly Wellness a written request in the mail, specifying the requested method of contact, or the location where you wish to be contacted. Our practice will accommodate *reasonable* requests. You do not need to give a reason for your request.
- 2. Requesting Restrictions. You have the right to request a restriction in our use or disclosure of your PHI for treatment, payment, or healthcare operations. Additionally, you have the right to request that we restrict our disclosure of your PHI to only certain individuals involved in your care or the payment for your care, such as family members and friends. Since Archerfriendly Wellness is a cash based practice, you can ask us not to share your PHI with your health insurance company. If you ask us to do this, it could interfere with insurance claim reimbursement. If you do not want us to share your PHI with your health insurance company, you will need to specify that on your intake form or submit that request in writing and mail it to Archerfriendly Wellness. All PHI regarding pediatric vaccinations must be shared with the respective insurance company because the child's insurance company must reimburse Washington State for the cost of the vaccination. We are not required to agree to your request for a restriction. However, if we do agree, we are bound by our agreement except when otherwise required by law, in emergencies, or when the information is necessary to treat you. In order to request a restriction in our use or disclosure of your PHI, you must make your request in writing and mail it to Archerfriendly Wellness. Your request must describe in a clear and concise fashion the information you wish restricted, whether you are requesting to limit our practice's use, disclosure, or both, and to whom you want the limits to apply.
- 3. **Inspection and Copies.** You have the right to see or obtain a copy of your PHI that may be used to make decisions about you, including patient medical records and billing records, but not including psychotherapy notes. You must submit your request in writing by mail to Archerfriendly Wellness in order to view and/or obtain a copy of your PHI.

For paper copies of your medical records, Archerfriendly Wellness may charge a copying fee per page in addition to a clerical fee for searching and handling your records. For electronic copies of your medical records, Archerfriendly Wellness may charge a clerical fee for searching and handling your records. We may deny your request to inspect and/or copy in certain limited circumstances; however, you may request a review of our denial. Another licensed health care professional chosen by us will conduct reviews.

- 4. Amendment. You have the right to correct health information we have about you that you think is incorrect or incomplete. We may say "no" to your request, but we'll tell you why in writing within 60 days. We can only amend information that is kept by or for our practice. To request an amendment, your request must be submitted in writing and mailed to Archerfriendly Wellness. You must provide us with a written reason that supports your request for an amendment. We may deny your request if you ask us to amend information that is not part of the PHI kept by or for our practice. We may deny your request if you ask us to amend information that is not part of the PHI which you would be permitted to inspect and copy. We may deny your request if you ask us to amend information that is not part of the PHI which you would be permitted to inspect and copy. We may deny your request if you ask us to amend information that is not created by our practice.
- 5. Accounting of Disclosures. An "accounting of disclosures" is a list of certain non-routine disclosures our practice has made of your PHI for purposes not related to treatment, payment, or operations. Use of your PHI as part of the routine patient care in our practice is not required to be documented. You have the right to request an "accounting of disclosures". In order to obtain an accounting of disclosures, you must submit your request in writing to Archerfriendly Wellness. All requests for an "accounting of disclosures" must state a time period, which may not be longer than six (6) years from the date of disclosure and may not include dates before April 14, 2003. The first list you request within a 12-month period is free of charge, but we will charge a reasonable fee if you ask for another one within the same 12 months.
- 6. **Right to a Paper Copy of This Notice.** You are entitled to receive a paper copy of our notice of privacy practices. You may ask us to give you a copy of this notice at any time.
- 7. **Right to File a Complaint.** If you believe your privacy rights have been violated, you may file a complaint with our practice or with the Secretary of the Department of Health and Human Services. To file a complaint with our practice, please submit your complaint in writing and mail it to Archerfriendly Wellness. You will not be penalized for filing a complaint.
- 8. **Right to Provide an Authorization for Other Uses & Disclosures.** Our practice will obtain your written authorization for uses and disclosures that are not identified by this notice or permitted by applicable law. Any authorization you provide to us regarding the use and disclosure of your PHI may be revoked at any time **in writing.** After you revoke your authorization, we will no longer use or disclose your PHI for the reasons described in the authorization. Please note that we are required to retain records of your care.