



April 3, 2014

**IMPORTANT PRODUCT NOTIFICATION – KOZY HEAT,
AMBIENCE, AND STELLAR HEARTH FIREPLACES:**

AMERICAN FLAME RECALL AND PRODUCT IMPROVEMENT CAMPAIGN

Dear Valued Kozy Heat, Ambiance, or Stellar Hearth Customer:

American Flame, Inc., in cooperation with Hussong Manufacturing Co., Inc. and U.S. Consumer Product Safety Commission (CPSC), has announced a recall and product update to the American Flame AF-4000MODS02, AF-4000MODS04, AF-4000MODS05 and AF-4000MODS06 control modules with which your Kozy Heat, Ambiance, or Stellar Hearth fireplace is equipped, to improve the flame sensing system to further reduce the risk of a delayed ignition in certain environmental conditions. The condition is specifically related to the degradation of the pilot assembly's insulators.

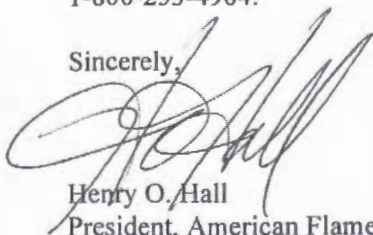
American Flame, Inc. has received several reports of delayed ignition in Kozy Heat fireplaces. Although these reports have constituted only a small percentage of the American Flame control modules contained in Kozy Heat fireplaces, it was determined that under certain environmental conditions the pilot assembly may lose its ability to properly insulate the sensor circuit from ground and the American Flame system in your fireplace could provide a false positive reading and begin releasing burner gas prematurely. If you received this letter from your dealer, you should stop using your fireplace immediately and call your dealer to schedule a service call to have your fireplace updated with the retrofit at no charge to you. If you know where your gas shut off is to the fireplace, we recommend taking the precautionary step and turning the gas off to the fireplace until this service call can be performed.

If you are unsure who to contact or who was your dealer, listed below is the name and contact number. Please contact them to schedule the service work on your fireplace.

Fireplace Dealer Name: _____ Phone: _____

We apologize for any inconvenience this causes you and thank you for your promptness in contacting your dealer for future instructions. Should you have any questions about this campaign please contact your dealer listed above or Hussong Manufacturing Co., Inc., d/b/a Kozy Heat Fireplaces at 1-800-253-4904.

Sincerely,



Henry O. Hall
President, American Flame, Inc.