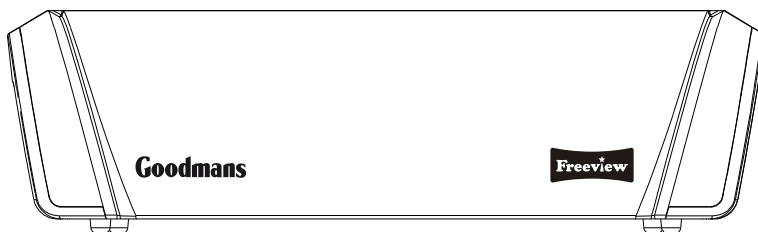




# Goodmans

## GD11FVZS1 Digital Box Instruction Manual



**IMPORTANT: Please read all instructions carefully before use and keep for future reference.**





## Digital TV

**Thank you for choosing this Goodmans digital dox.**  
**Not only can it receive digital tv channels, but you can also listen to digital radio channels.**

**IMPORTANT: Use of any electrical equipment should be undertaken with care. Please read the safety section on pages 17 and 18 before using your digital box. This digital box is for household use only.**



**A digital box lets you access the free digital channels that are broadcast in the UK. It uses a digital signal, received through your normal aerial and lets you watch it through your existing television.**

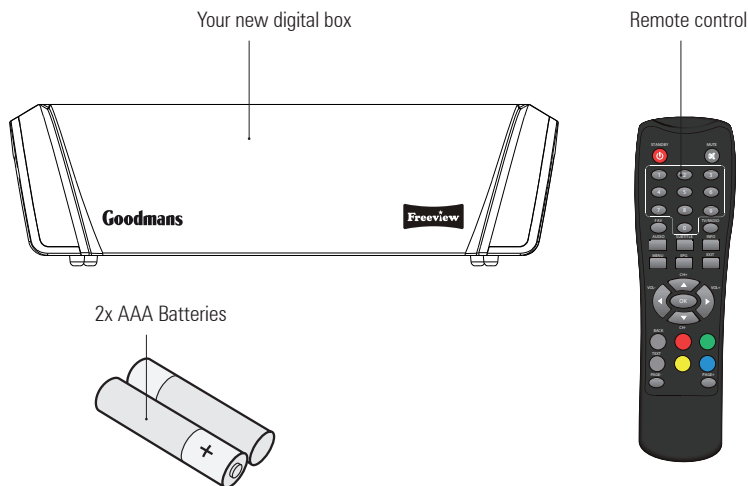


**A FREEVIEW digital box gives you digital TV channels and digital radio stations, without a subscription or contract. For more information about FREEVIEW, and to check reception in your area please visit [www.freeview.co.uk](http://www.freeview.co.uk)**





## What's in the box?



## Other things you will need

### Roof top aerial

It is recommended that you use a wideband rooftop aerial in order for your digital box to work properly. For more information visit [www.digitaluk.co.uk](http://www.digitaluk.co.uk) or [www.freeview.co.uk](http://www.freeview.co.uk).

### Scart cable

You **will** require a Scart cable to connect between your digital box and your TV.

## Contents

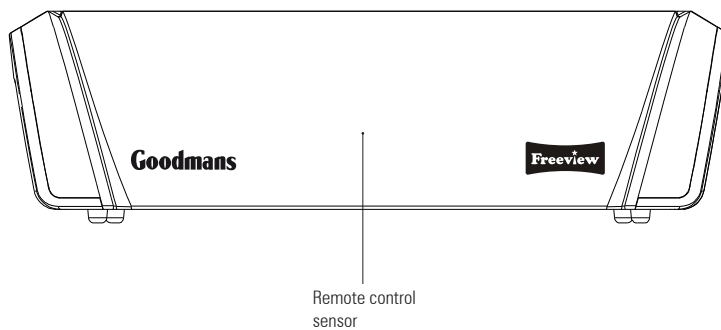
01	Your digital box.....	4	06	Advanced features.....	11-13
02	Your remote control.....	5	07	Re-tuning.....	14
03	Connecting up.....	6	08	Troubleshooting.....	15
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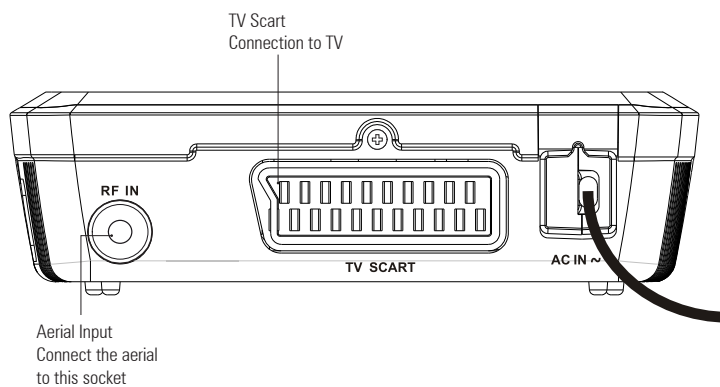


## 01 Your digital box

### Front view



### Back view



## Your remote control

02

**STANDBY** Power On/Standby.

**NUMBER PAD** Enter values and select the channel directly by entering its number.

**FAV** Cycle through your favourite channels.

**AUDIO** Change the audio language where available.

**MENU** Opens the menu so that you can change the settings of your Digital Box.

**EPG** Display the EPG Electronic Program Guide.

**VOLUME DOWN**

**NAVIGATION**  
Navigate up/down/left/right in menus/on screen displays.

**BACK** Navigate one step backwards in menus.

**TEXT** Display Digital Teletext where available.

**PAGE-** Scroll through the EPG a page at a time and also Channel down.

STANDBY

MUTE

**MUTE** Turns the volume on and off.

**TV/RADIO** Changes between the TV and Radio list.

**INFO** Display the Info bar.

**SUBTITLE**  
Cycle through the available subtitles for the current broadcast.

**EXIT** Closes the on screen menus.

**CHANNEL UP**

**VOLUME UP**

**OK** Confirm selection in menu/on screen displays.

**CHANNEL DOWN**

**COLOUR BUTTONS**

For interactive function

**PAGE+** Scroll through the EPG a page at a time and also Channel up.



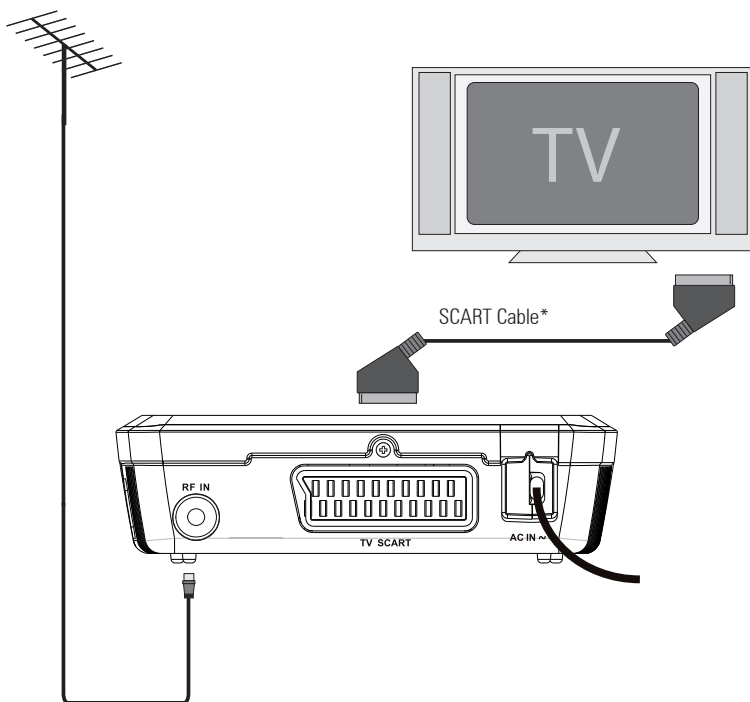


## 03

## Connecting up

### Getting connected

#### Connecting to the TV with SCART



**\* Not included in the box**



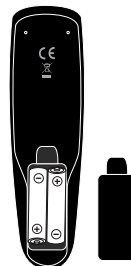


## Getting started

04

### 1 Install batteries in remote

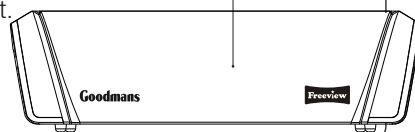
Remove the battery cover. Insert two size AAA batteries so that the '+' and '-' marks on the batteries match the '+' and '-' marks inside the unit. Replace the battery cover.



### 2 Plug in and switch on

Insert the digital box mains adapter to the rear of the box and plug into a mains socket and switch on. The green standby light on the front will come on.

Switch your TV on and select the Scart input.



### 3 The Easy install screen

The first time installation screen will appear on screen. Select the TV type (screen size), using the left and right arrow buttons to move between the options: 4:3 and 16:9.

Press **OK**. The digital box will automatically begin to tune.

The scan progress screen will be displayed, showing you how many channels have been found and saved. The tuning may take several minutes to complete. When the search is complete, your digital box is ready to use. The programme at the top of the channel list will be shown on your TV when the search is complete.

#### Installation

Please make sure that your aerial is connected.

Choose your TV type using the keys.

Television type 16:9

Press OK to start the installation.

#### FULL SCAN REPLACE EXISTING SERVICES

CN	Name	Provider	Type
070	CBBC Channel	BBC	TV
105	BBC Red Button	BBC	TV
080	BBC NEWS	BBC	TV
007	BBC THREE	BBC	TV
002	BBC TWO	BBC	TV
001	BBC ONE	BBC	TV

0% 100%

Scanning, please wait.



**As with most of your electrical goods, there will be functions you use everyday, and others that you need only occasionally. We've put the most commonly used functions in this section so you can get your digital box up and running as quickly as possible.**

We suggest you read this section carefully, then use the other sections to dip in to whenever you need some extra details or some guidance for settings.

## Using the EPG

The Electronic Programme Guide, or EPG, is an on-screen TV guide. It shows all scheduled programmes seven days in advance for every tuned in channel. Press the **EPG** button on the remote control to access the guide.



You can use the **▲▼** buttons to select a different channel. Press **OK** to watch and change to the selected channel.

Press the blue button to move to the next day's schedule and the yellow button to move to the previous.



The green button is used to set a reminder.

To set a reminder, scroll to a future programme and press the green button. As the programme is about to start a reminder window will be shown.



**DON'T FORGET! If a reminder has been set your digital box will automatically change channel unless you cancel the reminder.**

Your EPG also contains digital radio channels. These are usually saved to the higher numbers, starting around channel 700.





## Using your Digital Box

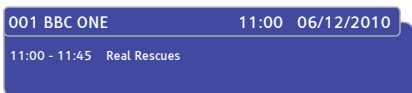
05

### Changing the channel

You can select the channel you want to watch by using the **CH +** and **CH -** buttons on the remote control.

Alternatively use the number buttons to key in the channel number.

When you change the channel the Info bar will be displayed for a few seconds.

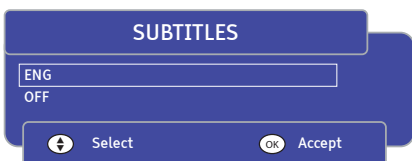


### Changing the volume

You can change the volume of your digital box by using the **VOL +** and **VOL -** buttons on the remote control. **VOL +** will increase the volume and **VOL -** will decrease the volume. To turn the volume off, press the mute button on the remote control. To turn it back on, press the mute button again.

### Using subtitles

To use subtitles, press the **SUBTITLE** button on the remote control. The subtitle options will be displayed on screen.



Press the **▲▼** buttons to select an available subtitle language. Press **OK** to select it.

**DON'T FORGET! Subtitles are only shown when they are broadcast with the programme. Not all programmes have subtitles.**

### Using digital text

Many digital channels also provide digital text. For example this could be information about programmes, the weather, news and many other topics.

To use digital text, press the **TEXT** button on the remote control.

**DON'T FORGET! Not all channels have digital text.**

### The info banner

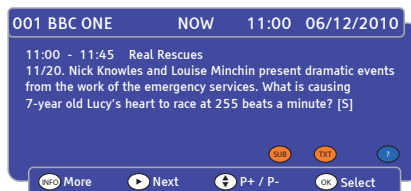
The info banner can be accessed when you are watching a TV programme, by pressing the **INFO** button.



The info banner gives you the date, and time of the current programme, and also shows you the programme name.

Press the **►** button to see the details of the programme that is on next.

If you press the **INFO** button again you will be shown extended information about the programme.



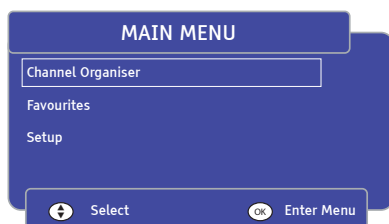
Press the **EXIT** button on the remote control to close the info banner and return to live TV.



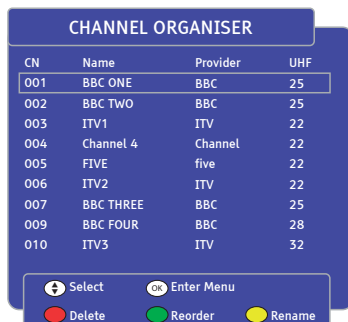
## Organising your channels

You can delete, move, and rename channels in the Channel Organiser.

- 1 Press the **MENU** button.



- 2 Select 'Channel Organiser' and then press the **OK** button.



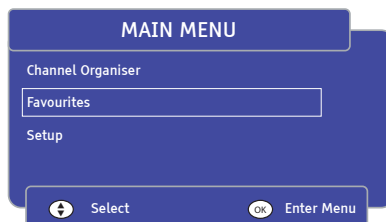
- 3 The channel list will be shown. From this menu you can press **RED** to delete a channel, press **GREEN** to move a channel, and press **YELLOW** to rename a channel.

**DON'T FORGET!** You can re-tune your Digital Box to retrieve channels you have deleted. See Re-tuning on page 14.

## Favourites

To setup a list of favourite channels;

- 1 Press the **MENU** button.



- 2 Select 'Favourites' and then press the **OK** button.



- 3 Press the **GREEN** button to create a new favourites list.
- 4 Press the **YELLOW** button to add channels to the favourites list.
- 5 Select the channel that you want to add and press the **OK** button to add it to the favourites list. Add each channel until you have created your favourites list.
- 4 To enable your favourites list, select it and then press the **OK** button. To turn favourites off, select OFF and press the **OK** button.

**DON'T FORGET!** When your favourites list is enabled you can only select the channels that have been added to your favourites list.



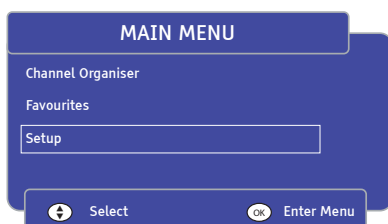
## Advanced features

06

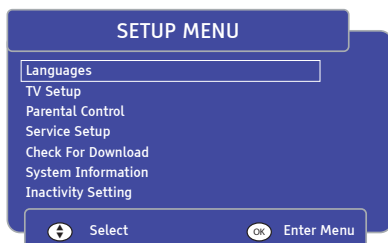
### The setup menu

The setup menu lets you change the default settings of your digital box.

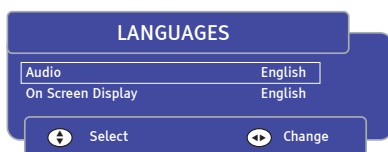
Press the **MENU** button.



Select 'Setup' and then press the **OK** button. The settings menu has seven sub menus.



### Languages

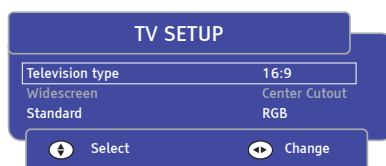


The languages menu lets you select the default audio language that will be used.

**DON'T FORGET! Not all programmes have alternative audio available and English will be used instead.**

The on screen display setting is always set to English and there are not any other options available.

### TV setup



The TV setup menu lets you set your TV type between 4:3 and 16:9.

4:3 would be suitable for a traditional square shaped screen TV and 16:9 would be used for a rectangular widescreen TV.

**DON'T FORGET! If selecting 4:3 you have additional settings available to choose between Letterbox, Center Cutout and Full Frame. You can use these settings to minimise the black border shown around the edge of the picture.**

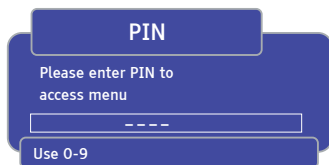
The standard setting is used to select between RGB and CVBS.

**DON'T FORGET! Some older TVs may not support RGB. RGB will give you a better picture quality than CVBS and is the default setting.**



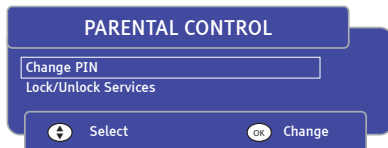
## Parental control

When parental control is selected you will need to enter a PIN code to access the menu.



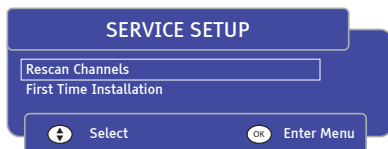
**DON'T FORGET! The default PIN code is 0000.**

The options in the parental control menu allow you to change the PIN code and to lock channels so that they can't be viewed without entering the PIN code first.



**DON'T FORGET! The Lock/Unlock feature is useful for locking channels that have 'Adult' material so that they can't be viewed without entering the PIN code.**

## Service Setup



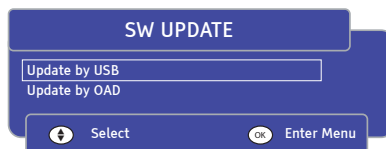
The TV service setup menu lets you rescan your digital box for channels or do a first time installation.

If you choose the rescan channels option, any custom settings that you have made such as TV setup will not be changed.

If you choose the first time installation option, your digital box will reset everything to factory default and your custom settings will not be saved.

**DON'T FORGET! For step by step instructions on how to do a first time installation, see page 14 of this instruction book.**

## Check for download



From time to time new software may be available for your digital box, which can be updated via the USB port or by receiving the software via your aerial.

**DON'T FORGET! If new software is available follow the on-screen instructions and do not switch off your digital box until instructed to do so.**

**DON'T FORGET! Updating the software on your digital box, will use all of the factory default settings, and cancel any reminders that you have set.**



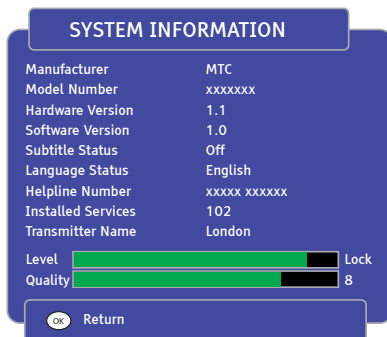
## Advanced features

06

### System Information

The system information page shows you all the information about your digital box.

It is useful to have this window open if contacting the call centre for help or information. An example system information window is shown below.



**DON'T FORGET!** The information shown on your screen may differ to the one shown above.

### Inactivity Settings

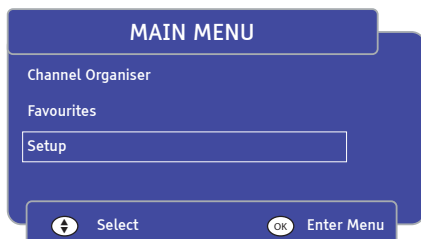
The inactivity setting is used to put the digital box into standby if a button hasn't been pressed for a set period of time.



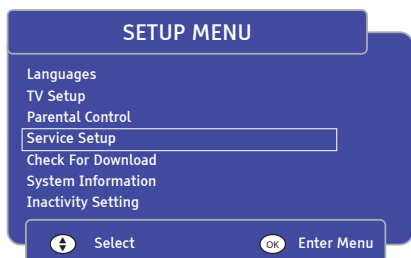
The default setting is that the box will switch off after 3 hours. You can choose between 3 hours, 4 hours or Off.

## Retuning your digital box

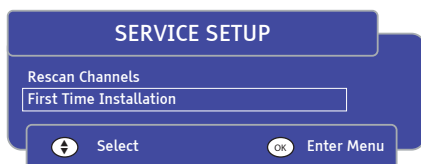
- 1 Press the **MENU** button.
- 2 Select 'Setup' and then press the **OK** button.



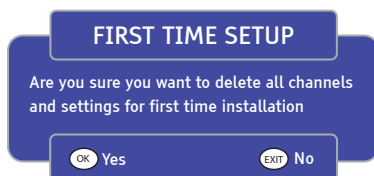
- 3 Select 'Service Setup' and then press the **OK** button.



- 4 Select 'First Time Installation' and then press the **OK** button.



- 5 Press the **OK** button to continue.



- 6 Select the TV type using the left and right arrow buttons. Press the **OK** button.

### Installation

Please make sure that your aerial is connected.

Choose your TV type using the keys.

Television type 16:9

Press OK to start the installation.

- 7 The tuning progress screen will be displayed, showing you how many channels have been found and saved. Scanning may take several minutes to complete.



**DON'T FORGET!** If you are in an area that can receive more than one TV region you will see the region selection screen.

### Region Selection

Please select the region that best suits your location.

England / Gloucestershire / West

England / Gloucestershire / Central

Navigate To Select

- 8 Select your preferred region from the list shown and Press the **OK** button.
- 9 Your Digital Box has now been retuned.



## Troubleshooting

08

**Please note indoor aerials are not recommended for use with this product (this includes loft aerials) otherwise you may experience problems with reception or picture break-up on some channels.**

Problem	Possible cause	What to do
Standby light not lit	Mains adapter unplugged. Mains socket switched off.	Connect mains adapter. Switch on mains socket.
No signal found	Aerial is disconnected. Aerial is damaged/misaligned. Out of digital signal area.	Connect aerial lead. Check aerial and connections. Ensure that you are capable of receiving Digital TV. See <a href="http://www.freeview.co.uk">www.freeview.co.uk</a> .
No picture or sound	Scart cable not securely connected.  Volume is set to minimum or mute.	Check Scart connections.  Check volume settings.
Scrambled channel message	Channel is scrambled.	This digital box is not able to decode scrambled channels.
No response to remote control	Digital box is switched off. Remote control not aimed correctly. Front panel obstructed. Remote control batteries have run out.	Plug in and turn on plug. Aim remote control at the front panel. Move obstructions from the front of the digital box. Replace the remote control batteries.
Forgotten PIN code		The default PIN is 0000. Contact the helpline.
You have moved your digital box and are no longer able to receive digital channels.		Re-tune your digital box.  Try a signal booster or a direct feed from the aerial.

## Need extra information or help setting up?

You may find the information you are looking for on our web site.

**[www.thesupportsite.co.uk](http://www.thesupportsite.co.uk)**

If you still need help or information you can phone our call centre on:

**0871 230 4695**

**Calls are charged at 10p per minute when called from a BT land line. Call charges may vary if using other networks.**





<b>Tuner and channel</b>	<ul style="list-style-type: none"><li>• RF input connector (IEC-TYPE, IEC169-2, female)</li></ul>
<b>Decoder</b> <ul style="list-style-type: none"><li>• Transport stream</li><li>• Profile level</li><li>• Input rate</li><li>• Video format</li><li>• Audio format</li><li>• Video output</li></ul>	MPEG-2 ISO/IEC 13818 MAX. 15Mbit/s MPEG-2 Main profile @main level 4:3/16:9 Switchable MPEG Layer I & II, 32 / 44.1 / 48KHz RGB, CVBS
<b>Connection</b> <ul style="list-style-type: none"><li>• Power</li><li>• Tuner</li><li>• Video</li></ul>	Fixed Mains Antenna input Single scart
<b>Power supply</b> <ul style="list-style-type: none"><li>• Input voltage</li><li>• Power consumption</li></ul>	AC 230V ~50Hz MAX. 6W/standby <1W

**IMPORTANT: Due to continual revision and improvements to our products design, specifications are subject to change without notice.**







## Warnings

- Unqualified attempts to repair this digital box will invalidate the warranty.
- Refer repairs to this digital box to a qualified service personnel only.
- Do not disassemble this digital box.
- There are dangerous-voltage parts inside that may cause electric shock even after power is disconnected.
- Store your digital box in a clean, dry environment.
- Unplug the digital box immediately if it gets wet, and consult a servicing technician.
- Always unplug the digital box before cleaning it.
- Wipe dust off the cabinet of the digital box with a clean, dry and soft cloth.
- Do not place any objects on top of the digital box.
- Avoid exposing your digital box directly to sunlight or other heat sources.
- Put your digital box in a well-ventilated area away from high humidity.
- Do not expose this digital box to rain or moisture, dripping or splashing.
- For stubborn stains use a damp (not dripping) cloth.
- Do not use any cleaning solutions on this digital box.

## Safety Tips

If smoke, abnormal noise or odour comes out of this digital box, unplug from the mains supply immediately and contact the retailer. Never try to repair the digital box on your own. Always contact the dealer for repairs.

## Note

This instruction manual contains for-reference-only graphics and information that is subject to change without notice.

## WEEE



The digital box is labelled in accordance with European Directive 2002/96/EG concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE). The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.





## Electrical Information

This digital box is fitted with a BS1363/A 13 amp plug. If it is not suitable for your supply sockets it must be removed and replaced with an appropriate plug. If the plug becomes damaged and/or needs to be replaced please follow the wiring instructions below. The plug removed must be disposed of immediately. It must not be plugged into a supply socket as this will be an electrical hazard. If the fuse needs to be replaced it must be of the same rating and ASTA approved to BS1362. If the plug is changed, a fuse of the appropriate rating must be fitted in the plug, adapter or at the distribution board. If the fuse in a moulded plug is replaced, the fuse cover must be refitted before the appliance can be used.

### Wiring Instructions

The supply cable will be either 2-core or 3-core. Follow the appropriate wiring instructions given below. In both cases ensure that the outer sheath of the cable is firmly held by the cable clamp.

#### 2- Core plug

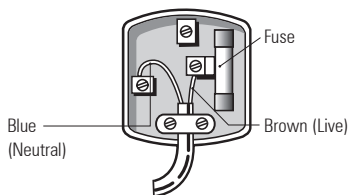
**⚠ WARNING:** Do not connect either wire to the earth terminal.



This symbol indicates that this 2-core appliance is Class II and does not require an earth connection.

The wire coloured blue must be connected to the terminal marked with the letter N or coloured black.

The wire coloured brown must be connected to the terminal marked with the letter L or coloured red.



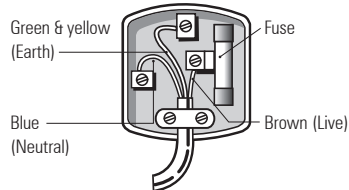
#### 3- Core plug

**⚠ WARNING:** This appliance must be earthed.

The wire coloured green and yellow must be connected to the terminal marked with the letter E, or by the earth symbol (⏏), or coloured green or green and yellow.

The wire coloured blue must be connected to the terminal marked with the letter N or coloured black.

The wire coloured brown must be connected to the terminal





## Guarantee

This digital box is guaranteed for twelve months from the date of original purchase. If there is any defect due to faulty materials or workmanship, contact the Customer Helpline. Have your receipt of purchase available.

The guarantee is subject to the following provisions:

- It is only valid within the boundaries of the country of purchase.
- The product must be correctly installed and operated in accordance with the instructions contained in this instruction manual.
- The digital box must be used solely for domestic purposes.
- The guarantee will be rendered invalid if the digital box is re-sold or has been damaged by inexpert repair.
- The manufacturer disclaims any liability for incidental or consequential damages.
- The guarantee is in addition to, and does not diminish, your statutory or legal rights.



# get set for digital

## How the Digital switchover may affect you:

Television in the UK is going digital, bringing us all more choice and new services. Starting in late 2007 and ending in 2012, television services in the UK will go completely digital, TV region by TV region.

The map shows when your area will switchover to digital. When the TV switchover happens in your area, there are at least two occasions when you will need to re-tune your Digital Box in order to continue receiving your existing TV channels, and also to pick up new ones.

Digital UK, the body leading the digital TV switchover, will advise you when you need to re-tune during the switchover.

**For re-tuning instructions for this Digital Box please see page 14 of this instruction book.**

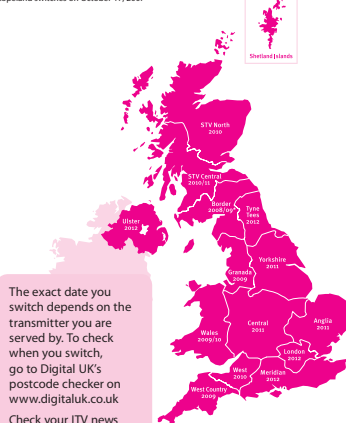
If you find you can't receive the extra digital channels, it may be because your area is not covered by Freeview yet or that you need an aerial upgrade.

Visit [www.digitaluk.co.uk](http://www.digitaluk.co.uk) to check.

If you have any questions, please contact your equipment supplier or call Digital UK on 0845 6 50 50 50 or visit [www.digitaluk.co.uk](http://www.digitaluk.co.uk).

## When does switchover happen?

\*Copeland switches on October 17, 2007



The exact date you switch depends on the transmitter you are served by. To check when you switch, go to Digital UK's postcode checker on [www.digitaluk.co.uk](http://www.digitaluk.co.uk)

Check your ITV news service or look at Teletext page 106 to see what TV region you're in.

Visit us at [digitaluk.co.uk](http://digitaluk.co.uk) call us on 0845 6 50 50 50 †

Rev11210

