



# DIETARY PLAN MANAGEMENT

Many dietary management systems have outdated functionality and offer no customization of patients' plans. It can also be time-consuming for staff members to make changes to dietary plans because of complex user interfaces and the inability to apply one change to multiple plans or plan templates. Dietary department staff can make errors when they write changes onto plans and menus, and plans can be associated with the wrong patients.

There's a way to easily overcome these challenges.

Access's electronic forms management solution gives hospitals the ability to easily make unlimited changes and customizations to dietary plans and menus with sophisticated yet intuitive tools. Now, the entire dietary management process can be simplified by eliminating time-consuming paperwork-focused steps. With this solution, your facility can:

- Print personalized plans with patient information already applied
- Capture output directly from the order system and use this to populate diet plan and menu templates
- Add educational information to plans that helps patients learn more about their dietary needs
- Make changes in an intuitive forms designer and apply master form alterations to all plans automatically
- Create variations in plans that improve patient satisfaction, such as seasonal menus
- Eliminate hand writing and data entry errors
- Ensure that patients are being given the menus and diet plans
- Boost staff productivity by minimizing manual tasks
- Improve the accessibility and consistency of dietary plans and menus

Access's dietary plan management solution is part of the company's industry-leading range of electronic forms management offerings, which deliver time and cost savings and complement EMR, patient safety and disaster planning initiatives at hospitals worldwide. Here are just some of the other departments and functions that Access provides solutions for:

- Patient Registration
- HIM
- Clinical Departments
- Patient Finance/Business Office
- Physician Services
- Nursing
- Cancer Staging
- Accounts Payable
- Human Resources
- Risk Management
- Housekeeping/Environmental Services
- Payroll

## Access's Dietary Plan Management Solution in Action

Below is an example of how the Access solution simplifies dietary plan and menu management:

- Dietary department creates diet plan and menu templates using Access's intuitive forms designer

- Dietary order system produces a multi-patient report

- Access system captures the report and parses it, linking menus and diet plans to individual patient records

- Menus e-mailed to patients or printed and hand delivered to them with unique personalization

- Staff can make changes to any/all menus and diet plans in seconds

## Improving Patient Satisfaction at Nyack Hospital

Nyack Hospital, a 375-bed community acute care medical and surgical facility in New York, once used pre-printed forms for patients' dietary plans and menus. This made it difficult to customize plans or make changes. Writing new or different items was time-consuming, error-prone and didn't present a professional appearance to patients.

Now, Nyack's ordering system produces a daily report. This is captured by the Access system, which parses through the multi-patient data and links individual menus and complementary information to individual patient records. Each patient then receives a customized menu, which requires just a few clicks to change.

Patients now receive menus in advance, and Nyack is able to offer seasonal menu items with educational nutrition and medical information on the plans.



“Patient satisfaction scores have gone way up since we started using the Access system to manage our menus and diet plans. And because we have the flexibility to add educational content, patients are better informed about their diets, which makes them more comfortable.”

Alice Cronin

Information Systems Administrator