## **Target Market Promotions Form**

(See Next Page for Sample Target Market Promotion and Third Page for Filter Choices)

CRM Agent Name/Phone Extension:
Shop Name:
Contact: Phone:
Phone: Date:
zate.
Headline Text (approx. 50 Characters, or 8 Words)
Hint: Have a Great Headline that gets attention and makes the offer sounds specials and limited. Example: Celebrate Our 20 Year Anniversary With \$20 Off*
Body Copy (approx. 600 Characters)  Current Default Body Copy: Through the end of {month} receive \$20 discount off any regularly priced service. Take advantage of these discounts by calling {shop phone #} today!
Coupon Standard Coupon Offer (see next page for example):
Default Standard Coupon: \$20 Off Any Service Over \$100.  Hint: Make a Compelling Offer (10% Off or free Oil Changes are generally not your best bet)
Custom Coupon Graphics are available for \$150 Charge - See Agent For Details $\square$ YES $\square$ NO (Check One)
would also like to send Target Market Postcards with this Campaign: (Additional fees will apply):
□ YES □ NO (Check one)



## Manager's Special - \$20 Off Any Service or Repair



Shop Name Here 14145 Danielson Street Poway, CA 92064 (858) 391-5000

## **Hours of Operation:**

Monday - Friday 7:00 am - 5:00 pm Saturday 7:30 am - 4:00 pm Sunday Closed

We gladly accept your personal check or





Vehicle: 2008 Chevy Malibu

Dear John Doe,

Mileage: 45,072 License: 355ARC

Through the end of January receive a \$20 discount on any regular priced service or repair. Take advantage of this special by calling (555)555-5555 today.

To view your vehicle service history online, click this link or copy and paste it into your web browser: http://www./OwnerAutoSite/com?AccessCode=DDCCB0W.

Thank you for trusting us with your vehicle(s).

Sincerely, Shop Manger

\$20 off Service \*Over \$100

Plus tax. Expires 12/31/10 Certain restrictions apply.

Please print this email and bring it to the service facility.

You are receiving this email as a customer of the above business. If you have received this email in error and/or no longer wish to receive email reminders, unsubscribe here.

**Headline Text** 

**Body Text** 

Standard Coupon

## Please use the following filter choices to narrow your solicitation list

(check any that apply)

Geography/Zip Codes:	Customer by Vehicle Count
☐ All	□ All
☐ Specific (If this is your selection, your agent will call to go over your options)	$\Box$ Equal to or greater than (specify number for vehicles)
	☐ Less than (special number of vehicles)
Time Since Last Visit:	(,
☐ All (excludes last 3 months)	Customers registered for OAS
☐ All (includes last 3 months)	□ All
☐ 6 months (greater than 180 days)	
☐ 9 months (greater than 270 days)	□ OAS Registered
$\square$ 12 months (greater than 360 days)	☐ OAS Not Registered
$\square$ 15 months (greater than 450 days)	
$\square$ 18 months (greater than 540 days)	
	Vehicle with State Inspection Date
	□ AII
Number of Visits in Last 12 Months:  ☐ All	☐ Between: start date and End Date
□ 0	☐ After (specify date)
☐ Greater than (specify number of visits)	
Less than (specify number of visits)	☐ Before (specify date)
Average \$ Spent per Visit:  All Greater than (specify dollar amount) Less than (specify dollar amount)	
Weeks Since Last Service Reminder or TMP Solicitation:  □ All	
☐ Greater than (specify amount of weeks)	
☐ Less than (specify amount of weeks)	
Estimated Vehicle Miles:  All Greater than (specify amount of miles)	
☐ Less than (specify amount of miles)	