# **Dougherty County, Georgia**



# AMERICANS WITH DISABILITIES ACT (ADA) TRANSITION PLAN

Approval Date: June 17, 2013

### Dougherty County, Georgia

# AMERICANS WITH DISABILITIES ACT (ADA) TRANSITION PLAN

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#### **Section 1: Purpose**

Dougherty County, hereinafter referred to as "County" has prepared the subject Transition Plan to comply with the Americans with Disabilities Act (ADA) of 1990 and the Rehabilitation Act of 1973 as amended.

The Plan encompasses the County's right-of-way and includes streets, roadways, sidewalks, signage, markings, signals, and vehicular pedestrian bridges.

The County complies with the Americans with Disabilities Act of 1990, Public Law 101-336 (ADA). This Act prohibits discrimination on the basis of disability and requires that no qualified individual with a disability shall, on the basis of that disability, be denied the benefits of Dougherty County services, programs, activities or employment with Dougherty County.

In compliance with Section 35, 106 of the ADA's Title II regulations, all applicants, participants, beneficiaries and other interested individuals may obtain more information at <a href="www.ada.gov">www.ada.gov</a>.

Dougherty County ADA Coordinator (appointed) Dougherty County Board of Commissioners PO Box 1827 222 Pine Avenue Ste 540 Albany, Georgia 31702

#### **Section 2: Transition Plan Requirements**

Access to civic life by people with disabilities is a fundamental goal of the Americans with Disabilities Act. To ensure that this goal is met, Title II of the ADA requires that local governments offer programs and services that are accessible to persons with disabilities. This requirement extends not only to physical access at government facilities, but also to policy changes governmental entities must consider to ensure that people with disabilities can fully participate in available programs and services.

One important way to ensure that Title II's requirements are being met is through self-evaluations, as required by ADA regulations. The self-evaluation of each of the County's physical facilities (Appendix A) will be conducted in conjunction with the execution of this Plan. The County's appointed ADA Coordinator shall conduct a self-evaluation to identify the modifications or re-locations needed to ensure compliance with the ADA.

Potential issues and barriers identified during the self-evaluations may include the following:

#### **SELF-EVALUATION CHECKLIST**

ISSUE	POSSIBLE BARRIERS
Sidewalk and Pathway Clear Width	narrow, below guidelines
Sidewalk and Pathway Cross Slope	steepness, irregularity, variability, warping
Landings Along Sidewalks and Pathways	less than 4 feet by 4 feet
Sidewalk and Pathway Grade	steepness and angle points
Finishes	deterioration of surfaces and/or markings
Gratings	grating type and/or opening
Discontinuities	missing sections, gaps, drops, or steps
Detectable Warning System	missing, inappropriate materials, inadequate
	size, and/or wrong location
Obstructions	signs, mail boxes, fire hydrants, benches,
	telephones, traffic signal poles, traffic signal
	controller boxes, newspaper boxes, drainage
	structures, tree grates, pole mounted objects,
	standing water
Traffic Signal Systems	lack of provision for the visually impaired such
	as inadequate time allowed, inoperable buttons,
	inaccessible buttons
Curb Ramp	missing, doesn't fall within marked crosswalk,
	doesn't conform to guidelines
Curb Ramp Flares	missing where required, too steep

Standards set for each of these issues can be found in the US Architectural and Transportation Barriers Compliance Board's Accessible Rights-of-Way: A Design Guide, Chapter 3 "Best Practices in Accessible Rights-of Way Design and Construction."

The information gathered through the self-evaluation and inventory process is to represent a baseline so that progress can be monitored and measured. Some of the baseline conditions are as follows:

- Access to parking and entry into facilities themselves;
- Access to a clear and distinct path of travel;
- Access to programs and services themselves;
- Access to public areas and restrooms; and
- Access to related amenities.

Periodic reviews and updates to the Plan will be conducted to ensure ongoing compliance with ADA requirements. Self-evaluation activities at that time would consist of reviewing the plan to determine the level of compliance, and determine if any additional areas of upgrade are needed. If deficiencies are found, they will be catalogued and the Plan updated to detail how and when the barriers to pedestrian access will be removed. In addition, the Plan should include a schedule of improvements needed to upgrade and improve accessibility.

Potential sources of funding for accessibility improvements may include the following:

- Congestion Mitigation/Air Quality Program;
- National Highway System Improvements Program;
- Railway–Highway Crossing Program;
- Recreational Trail Program;
- Safe Routes to School Program;
- Surface Transportation Program; and
- Transportation Enhancement Program

In accordance with the Plan, all new projects, regardless of its funding source, shall include pedestrian elements that are consistent with ADA guidelines.

The goal of the County is to have a Plan that is reviewed periodically to ensure compliance. The Plan will be viewed as a "living document" and updated regularly by the designated ADA Coordinator to reflect changes in conditions and to address any new issues involving non-compliance.

#### **Section 3: Address of Grievance**

Any person with a disability or any parent or guardian who represents a minor person with a disability who believes that they have been the subject of disability related discrimination on the basis of the denial of access to facilities, programs or services, may file a grievance.

In compliance with the above requirements, the County has adopted and published the Dougherty County Grievance Policy and Procedure for Disabled Individuals (Appendix B).

#### Section 4: Action Plan

The Action Plan for ADA compliance shall include County offices, buildings, streets, roadways, sidewalks, signage, markings, and signals. The information is to be obtained by field inspection and/or citizen input. The Action Plan is located as part of Appendix C.

#### **Section 5: Public Outreach**

The opportunity for the disabled community and other interested parties to participate in the implementation of the Transition Plan is an integral part of an on-going process. Possible sources of input include activists, advocacy groups, general citizens, elected officials, or other agencies. The dissemination of information to these groups and requests for comments shall be handled via newsletters and the County website (www.dougherty.ga.us).

# **APPENDIX A**

### DOUGHERTY COUNTY OWNED BUILDINGS/FACILITIES

	A. FMD PROPERTY LIST 2010/2011	SQ.FT	
1	110 FRONT ST. RIVERFRONT PARK	218,671	
2	110 FRONT ST. RIVERFRONT PARK RESTROOM	860	
3	114 FRONT ST. FESTIVAL SPRINGS FOUNTAIN*		
	*8Sqft is include in the RiverFront Park		
4	1108 ANTIOCH RD. PUTNEY PARK R.ROOM	266	
5	2501 RADUIM SPRINGS RESTROOM	344	
6	3000 M.L.K. Jr. DR. ROBERT CROSS PARK R.R.	484	
7	Elliot Park		
8	119 PINE AVE. CANDY ROOM	1,800	
9	125 PINE AVE. RRC 1st. Flr.*	17,193	
	*part of this facility is leased to Ga Tech and USDA / the remainder	is for County Ex	xtension Service
10	222 PINE AVE. GOV'T BLDG.	61,563	
11	225 PINE AVE. JUDICIAL BLDG.	177,280	
12	240 PINE AVE CENTRAL SQ. OFFICE COMPLEX	52,690	
13	300 PINE AVE. CENTRAL LIBRARY	40,753	
14	821 OAKRIDGE DR. SOUTHSIDE LIBRARY	6,608	
15	2004 STRATFORD DR. T. MASSEY LIBRARY	7,110	
16	2124 WADDELL AVE. WESTTOWN LIBRARY	5,671	
17	2507 DAWSON RD. NORTHWEST LIBRARY	53,992	
18	1436 PALMYRA EMS MAIN STATION	14,086	
19	1501 CLARK AVE. EMS EAST STATION	2,977	
20	2040 NEWTON RD. EMS SOUTH STATION	2,363	
21	503 N. WESTOVER BLVD. EMS WEST	6,200	
22	400 E. HONEYSUCKLE RD. EMS SOUTHEAST	3,500	
23	5924 NEWTON RD. FIRE STATION # 8	3,678	
24	1406 ANTIOCH RD. FIRE STATION # 9	3,678	
25	4717 GILLIONVILLE HWY. FIRE STATION # 10	3,678	
26	5115 HILL RD. FIRE STATION # 11	3,894	
27	2038 NEWTON RD.PUBLIC WORKS OFFICE BUILDING	7,787	
28	2106 HAMBERSHAM RD. Do.Co. OFFICE BLDG.	15,000	
29	900 GAISSERT RD. (A) SCALEHOUSE LANDFILL	1,200	
30	112 FRONT ST. BRIDGEHOUSE	4,880	
31	1302 EVELYN AVE. Do.Co. JAIL	288,446	
32	700 PINE AVE. ALBANY METRO DRUG UNIT	9,100	
33	119 N. WASHINGTON ST. PARKING DECK	45,000	
34	124 N. JACKSON ST. PARKING DECK	135,700	
	Not Considered for Barrier Removal Evaluation		
35	601 11th AVE. MENTAL HEALTH	49 000	Facility is leased to the State
36	1710 S.SLAPPEY BLVD. Do.Co. HEALTH DEPT.		Facility is leased to the State
37	125 PINE AVE. RRC 2nd. Flr.		Second floor is privately owned
38	200 W. OGLETHORPE BLVD. D.H.R.		Facility is leased to the State
00	200 Tr. OCELITION E DEVD. D.T.I.C.	100,000	i domey to todoca to the otate

# **APPENDIX B**

# DOUGHERTY COUNTY GRIEVANCE POLICY AND PROCEDURE FOR DISABLED INDIVIDUALS ADOPTED PURSUANT TO THE AMERICANS WITH DISABILITIES ACT, 42 U.S.C. 12101, ET SEQ.

#### I. POLICY

In compliance with the Americans with Disabilities Act, 42 U.S.C. 12101, et seq, 1990, and 28 C.F.R. 35.107 (B), Dougherty County desires to establish a policy for providing disabled individuals a local grievance procedure for resolution of complaints lodged under the Act. It is the County's stated intention that this policy is intended to assist disabled individuals by providing access to the programs, services and facilities of Dougherty County Government.

#### II. EQUAL OPPORTUNITY AND NON-DISCRIMINATION

All applicants for positions and employees of the county shall be assured of fair and equitable treatment in all aspects of personnel administration, including training, promotion, and disciplinary action, without regard to political affiliation, race, color, national origin, sex, age, disability, or religious creed and with proper regard for their privacy and constitutional rights as citizens. The Human Resources Director shall see that information about job opportunities and the equal employment policy of the county is readily available to all citizens of the county and especially to all potential job applicants. Any applicant or employee who believes that he or she has been discriminated against shall have the right to counsel with the Human Resources Director and to avail himself or herself of the Grievance Procedure outlined in the County's Personnel Policy. The County Commission may adopt an affirmative action plan to formulate actions to correct employment practices which have, or potentially could have, a negative impact upon minority groups or females. While applicants to positions under the jurisdiction of county elected officials and employees of county elected officials are not specifically covered under this section, they are covered by any applicable state or federal laws governing equal opportunity non-discrimination.

#### III. ADMINISTRATION

The County as an official portion of this policy and procedure, has established several administrative positions with certain responsibilities as follows:

1. <u>ADA Coordinator</u>. The County Administrator shall designate an individual to serve as ADA Coordinator until his or her successor is appointed. It shall be the duty and responsibility of this individual to maintain all files and records of Dougherty County relating to records, grievances and audits for the prescribed period pursuant to the Americans with Disabilities Act. In addition, the Coordinator shall be responsible for ensuring that the provisions of this Grievance Policy are implemented and conducted fairly under the terms of the Americans with Disabilities Act and 28 C.F.R. 35.107 (B), and as these may be amended from time to time. The Coordinator's name shall be posted on the notices as required by the Act.

#### IV. PROCEDURE FOR FILING AND CONSIDERING A GRIEVANCE

- A. Any individual desiring to file a grievance shall complete the ADA Grievance Form, which is adopted in the form attached hereto and shown as Appendix "B" herein.
- B. This Grievance Procedure is established to meet the requirements of the Americans with Disabilities Act of 1990 ("ADA"). It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits by Dougherty County. The County's Personnel Policy governs employment-related complaints of disability discrimination.
- C. The complaint should be in writing and contain information about the alleged discrimination such as name, address, phone number of complainant and location, date, and description of the problem. Alternative means of filing complaints, such as personal interviews or a tape recording of the complaint will be made available for persons with disabilities upon request.
- D. The complaint should be submitted by the grievant and/or his/her designee as soon as possible but no later than 60 calendar days after the alleged violation to:

Michael McCoy Assistant County Administrator/ADA Coordinator P. O. Box 1827 Albany, Georgia 31702 229-431-2121 mmccoy@dougherty.ga.us

- E. Within 15 calendar days after receipt of the complaint. The ADA Coordinator will meet with the complainant to discuss the complaint and the possible resolutions. Within 15 calendar days of the meeting, the ADA Coordinator will respond in writing, and where appropriate, in a format accessible to the complainant. The response will explain the position of the County and offer options for substantive resolution of the complaint. It shall be the dutv ADA Coordinator to render timely decisions and to utilize the best efforts to resolve any disputes presented by the grievance regarding matters under the Americans with Disabilities Act and 28 C.F.R. 35.107 (B), and as these may be amended from time to time.
- F. If the response by the ADA Coordinator does not satisfactorily resolve the issue, the complainant and/or his/her designee may appeal the decision within 15 calendar days after receipt of the response to the County Administrator.
- G. Within 15 calendar days after receipt of the appeal, the County Administrator will meet with the complainant to discuss the complaint and possible resolutions.

Within 15 calendar days after the meeting, the County Administrator will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

H. All written complaints received by the ADA Coordinator designee, appeals to the County Administrator and responses from these two offices will be retained by the County for at least three years.

#### DOUGHERTY COUNTY BOARD OF COMMISSIONERS

ADA Coordinator PO Box 1827 222 Pine Avenue Ste 540 Albany, Georgia 31702 (229) 431-2121 (229) 438-3967 (fax)

#### Title II of the Americans with Disabilities Act Section 504 of the Rehabilitation Act of 1973

#### **Grievance Complaint Form**

Instructions: Please fill out this form completely, sign and return to:

Dougherty County ADA Coordinator Dougherty County Board of Commissioners PO Box 1827 222 Pine Avenue Ste 540 Albany, Georgia 31702 (229) 431-2121 (229) 438-3967 (fax)

Complainant:			
Address:			
City, State, Zip Code:			
Telephone: Home:	Business:	Cell:	
Person Discriminated Against (if	other than complainant)		
Address:			
City, State, Zip Code:			
Talanhana: Hama:	Duginagg	Call	

County government department, facility, or program which you believe has discriminated:
Name:
Address:
City, State, Zip Code:
Telephone:
When did the discrimination occur? Date:
Describe the acts of discrimination providing the name(s) where possible of the individuals who discriminated:
Have efforts been made to resolve this complaint through the County Department?  Yes No
If yes, what is the status of the grievance?
Signature: Date:

# Grievance Complaint Form Review and Comment

#### **ADA Coordinator**

Date received:	By:
Date interview conducted:	
Investigative process and findings:	
Action Taken:	
ADA Coordinator Signature:	
SECOND LEVEL – COUNTY ADMINISTRATOR	
Date received:	
Date hearing conducted:	
Comments:	
Action Taken and Date:	

Attach any supporting documentation. Copy to: Department File

# **APPENDIX C**

#### DOUGHERTY COUNTY ACTION PLAN

#	Location	ADA Action	Funding Source	Cost Estimate	TIME TABLE
	Judicial Building –	Ground Floor – Braille	General	\$3,000	June 2015
	225 Pine Ave.	bathroom signs, scald	Fund		
		protection under sinks,			
		lower mirror.			
		Wheelchair seating			
		needed in courtroom for			
		audience, jury and			
		witness stand			
		1 <sup>st</sup> Floor –drinking	General	\$6,000	June 2015
		fountain needs to be	Fund		
		changed out. Signage w/			
		braille for public areas.			
		Door knobs for public			
		service area. Wheelchair			
		access and signage to			
		District Attorney office			
		needed. Restrooms			
		need ADA upgrades.			
		2 <sup>nd</sup> Floor –Superior	General	\$5,000	June 2016
		Court Rm 226 needs	Fund		
		wheelchair access to			
		jury box & ADA door			
		handles. Signage and			
		doorknobs needed			
		throughout 2 <sup>nd</sup> floor			
		offices and court rooms.			
	Government Building –	Bathroom scald covers	General	\$500	June 2015
	222 Pine Ave.	for sinks, braille building	Fund		
		directory, braille signage			
		to supplement window			
		signs.			
	Central Square Office Complex –	Braille signage	General	\$500	June 2016
	240 Pine Ave.		Fund		
	Candy Room & RRC –	Room signage needs to	General	\$25	June 2014
	119 & 125 Pine Ave.	be lowered, handicap	Fund		
		parking sign needs to be			
		higher.			
	Jackson Street Parking Deck –	Needs an elevator sign	General	\$25	June 2014
	124 N. Jackson	w/ braille, raise the	Fund		
		height of handicap			
		parking signs.			
	Bridgehouse –	Scald protectors needed	General	\$10	June 2014
	112 Front St.	in women's restroom	Fund		
	Riverfront Park/Turtle	Handicap ramp at	General	\$60	June 2017
	Park/Festival Springs –	playground needs to be	Fund		
	110 & 114 Front St.	reworked.			

Tallulah Massey Library –	Need scald protection	General	\$150	June 2016
2004 Stratford Dr.	and lower mirrors.	Fund		
	Braille signage			
	throughout building			
Robert Cross Park –	Need ADA Bathrooms.	General	\$13,000	June 2017
3000 M.L.K. Jr. Dr.	Wheelchair accessible	Fund		
	path from parking area.			
	ADA playground			
	equipment areas.			
Dougherty County Police Dept. –	Need ADA men's	General	\$5,000	June 2017
2106 Habersham Rd	restroom. Women's	Fund		
	restroom needs scald			
	protection and signage.			
Radium Springs –	Handicapped Parking	General	\$0	June 2014
2501 Radium Springs Rd.	sign needs to be raised	Fund		
	ир			
Putney Park –	Restrooms need	General	\$100	June 2017
1108 Antioch Rd.	mirrors, scald	Fund		
	protection, and signage			
Northwest Library (under	Work that has been	General	\$0	Completed
renovations) –	done is ADA compliant.	Fund		
2507 Dawson Rd.				
Elliott Park –	-No ADA parking is	General	\$5,000	June 2017
6105 Elliott Dr.	designated, no ADA	Fund		
	signs for parking, no			
	provision for ADA Van			
	Accessible Parking.			
	-Hard surfaces			
	needed for access to			
	pavilion and			
	playground			
	equipment.			

### **APPENDIX D**

#### NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of Title II of the Americans with Disabilities Act (ADA) of 1990, the County will not discriminate against qualified individuals with disabilities on the basis of disability in the County's services, programs, or activities.

**Employment**: Dougherty County does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

**Effective Communication**: Dougherty County will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the County's programs, services, and activities.

**Modifications to Policies and Procedures**: Dougherty County will make reasonable modifications to policies and procedures to ensure that people with disabilities have an equal opportunity to enjoy all County programs, services, and activities. For example, individuals with service animals are welcomed in County offices, even where pets are generally prohibited.

**Notification**: Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a County program, service or activity, should contact Michael McCoy, the County's ADA Coordinator, at 229-431-2121 or <a href="mmccoy@dougherty.ga.us">mmccoy@dougherty.ga.us</a> promptly to allow the County to make reasonable accommodations for those persons.

The ADA does not require the County to take any action that would fundamentally alter the nature of its programs or services or impose an undue financial or administrative burden.

Complaints that a County program, service, or activity is not accessible to persons with disabilities should be directed to Michael McCoy, County ADA Coordinator, at 229-431-2121 or <a href="mmccoy@dougherty.ga.us">mmccoy@dougherty.ga.us</a>.

The County will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids or services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.