MyRepublic Add-On Service Application Form

MyRepublic
Reg. No. 21117683C

For Application of:

Business Static IPv4 Add-On

Name

NRIC/Passport/FIN   **Contact No.**

Router WAN Mac address

Static IP   ☐ **1 Static IP**   ☐ **8 Static IP**   ☐ **16 Static IP**

Signature   Signature   **Date**   D D M M Y Y Y Y

FOR OFFICIAL USE ONLY

REMARKS:

Administrator Contact Details (For 8 and 16 Static IP)

Organization

Name

Street 1

Street 2

City   **Postal Code**

Country

Email Address

Tel 1   **Fax**

Technical Contact Details (For 8 and 16 Static IP)

Organization

Name

Street 1

Street 2

City   **Postal Code**

Country

Email Address

Tel 1   **Fax**

Terms and Conditions

Business Static IPv4 details

Below are some details about the Static IPv4 Add-On:

1. Static IPv4 Add-On comes with one IPv4 address assigned to your SME MyRepublic Fibre Broadband subscription.
2. Static IPv4 Add-On is intended for customers who would like to have their own static public IP address so that they can access their office network from the Internet. Customers who might require Static IPv4 Add-On include:
    a. Users who would like to access their IPv4 based NAS and IP camera at the office
    b. Customers who need to access files on their office networks
    c. Customers who require a static IPv4 public address to have a permanent VPN connection back to their office for non-mission-critical requirements
    d. Customers who want to set up a simple web-host for non-mission-critical requirements.
3. MyRepublic will only provide simple setup and technical support for configurating our provided router.
4. MyRepublic does not provide any support or configuration such as port-forwarding for equipment or software that utilises the Static IPv4 Add-On.
5. MyRepublic reserves the right to handle all requests for IPv4 address changes at its discretion.
6. MyRepublic reserves the right to blackhole any IPv4 addresses upon any detection of abuse or in cases where an address is being targeted by any Denial of Service attacks.
7. All Static IPv4 usage has to be within MyRepublic's Acceptable Use Policy which can be found at www.myrepublic.com.sg/add-ons/static-ip.php
8. All terms and conditions apply: please see below for a list of Terms and Conditions.
9. For any breach of the stipulated Terms and Conditions and Acceptable Use Policy, MyRepublic reserves the right to terminate any Static IPv4 Add-On service.

How will I get my Static IPv4 address?

1. Upon receipt of this completed form, MyRepublic will provide you your Static IPv4 address together with a simple starter guide via email.
2. Provide us with your **Router WAN** Mac address (if you think this is the address of your mac computer, this product might not be for you via this form as well, your IPv4 address will be tied to a single WAN Mac address you provide.

Business Static IPv4 Addon FAQ

Q-1: Can I host public facing services such as Web, FTP, Mail, etc.?

Ans: Yes. However, although it is technically possible for you to do so, we do not recommend that our static IP customers host their mission critical services (such as a company website) on this connection. Instead, we recommend hosting these kinds of key services on professional hosting services such as Amazon, Rackspace, etc.

Q-2: Will you setup a reverse DNS for my static IP to my own domain name?

Ans: Every IP address in MyRepublic has a reverse DNS entry with a myrepublic.com.sg domain – this should help all SPAM DB and IPS/IDS systems validate our IP. Customers should not need to setup a customized reversed DNS entry with their domain name because we have already taken care of it.

Q-3: Do you block any ports?

Ans: No. We do not block any inbound or outbound ports. However, we have reasonable outbound rate-limit to Port 25 = SMTP(to protect against spam) and Port 53 - DNS (to protect against internal DDoS). This rate limit should not negatively impact the normal usage of business users.

Q-4: Can i revert back to my dynamic private IPv4 assignment temporarily?

Ans: Whenever you want to revert to a dynamic private IPv4 address you can set your router back to a dynamic IP assignment. Alternatively, any reset on your router back to its default configuration will result will revert it back to a dynamic private IPv4 address (to configure it back to your static IPv4 address, follow the simple starter guide for router static IPv4 address configuration).