Business Analyst

Department: Business Intelligence
Reporting to: Cheng Ly Han

Since launching in 1989, CMC Markets has become one of the world's leading online CFD and financial spread betting providers, with nearly 32 million trades executed annually across Europe, Asia Pacific and North America.

CMC Markets' success is founded on its ability to deliver a wide range of trading products to customers, from single equities to indices, currencies and commodities. This means our clients don't need to go to a forex broker, futures broker or a commodities broker to trade these different instruments, they can trade them all through one trading platform. CMC Markets has pioneered the development of online trading in markets around the world to become a world leading spread betting and CFD provider.

PURPOSE OF ROLE:
We are looking for a Business Analyst to join a dynamic financial services organisation. This is a key role for someone who is passionate about data and providing tangible BI solutions to solve our customers' needs.

ROLE AND RESPONSIBILITIES
• Capture and understand customer requirements and priorities. • Develop an in-depth understanding of the interrelationships of data and multiple data domains. • Perform system and data analysis to understand 1) data lineage and 2) the cause and effect of business activities on our data. • Contribute to the maintenance of the BI wiki to facilitate knowledge sharing and tech integration with BI services. • Ensure appropriate standards are applied to all BI deliveries e.g. standard naming and data definitions etc. • Work alongside our BI architect to turn requirements into tangible BI solution designs. • Developing testing strategies, writing UAT scripts and executing test plans. • Take ownership for end to end delivery of BI solutions encompassing analysis, design, testing and delivery. • Ensure fit for purpose data quality controls are created and maintained across the BI estate.

KEY SKILLS AND EXPERIENCE
Essential • High aptitude in analytical and logical thinking • 3 years + of demonstrated experience in business analysis, data analytics and system analysis. • Demonstrated experience with data models and data mapping including Entity-Relationship Diagrams (ERD) • Demonstrable knowledge of data and database principles. • Strong SQL skills • Strong quantitative skills • Advanced knowledge of Excel. • Strong communication skills, both written and spoken **Desirable** • PL/SQL scripting/programming • Experience in developing reports in Enterprise BI toolset e.g. Oracle Business Intelligence (OBI), Cognos etc • Experience in Agile development environment. • Experience with working in SOA environment

KEY OBJECTIVES/KPIS

- TBC upon commencement of employment

COMPETENCIES

- Strong technical competence
- Resilience and drive
- Works with others to deliver results
- Takes personal responsibility to deliver results
- Team Player
- Problem analysis
- Communication and stakeholder management

Job Holder Name: _____   **Job Holder Signature:** _____

Manager Name: _____   **Manager Signature:** _____