



SERVICE REQUEST FORM

Invoice Address	
Company Name	
Address 1	
Address 2	
City	
State / Postcode	

Shipping Address (if different from Invoice Address)	
Company Name	
Address 1	
Address 2	
City	
State / Postcode	

Contact Person	
Email Address	
Telephone number (including area code)	

Return Number	
Device Brand and Model Number	
Device Serial Number	

Please indicate the problem area of your device

Power / Battery	<input type="checkbox"/> Won't Charge	<input type="checkbox"/> Won't power up	<input type="checkbox"/> Charger
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Physical Damage	<input type="checkbox"/> Antenna	<input type="checkbox"/> Water	<input type="checkbox"/> Buttons	<input type="checkbox"/> Connector	<input type="checkbox"/> Case
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Scanner / Laser	<input type="checkbox"/> No Beam	<input type="checkbox"/> Beam Size	<input type="checkbox"/> Will not Decode	<input type="checkbox"/> Alignment
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Screen / Display	<input type="checkbox"/> Cracked	<input type="checkbox"/> Touch Panel	<input type="checkbox"/> No Display	<input type="checkbox"/> Backlight	<input type="checkbox"/> Faint / Colour
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Communications	<input type="checkbox"/> Intermittent	<input type="checkbox"/> Phone / WWAN	<input type="checkbox"/> Bluetooth	<input type="checkbox"/> RFID	<input type="checkbox"/> WIFI
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Keyboard	<input type="checkbox"/> Missing Keys	<input type="checkbox"/> Worn – Sticky	<input type="checkbox"/> Not Working	<input type="checkbox"/> Touch Panel
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Sound	<input type="checkbox"/> No Sound /	<input type="checkbox"/> Distorted
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Cable	<input type="checkbox"/> Loose / Worn	<input type="checkbox"/> Connector
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Printer	<input type="checkbox"/> No Print	<input type="checkbox"/> Paper Feed	<input type="checkbox"/> Noisy
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Operating System	<input type="checkbox"/> Update Please	<input type="checkbox"/> Locks up
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Application	<input type="checkbox"/> Locks Up	<input type="checkbox"/> Cannot load
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Error Reported	<input type="checkbox"/> List error code here
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Other Fault comments

Please select Service Type	
Maintenance Contract	<input type="checkbox"/>
Labour and Materials	<input type="checkbox"/>
Warranty	<input type="checkbox"/>

Delivery Address	
WARP SYSTEMS P/I	
Attn Service Department	
Unit 6, 72 Chifley Drive	
Preston	
VIC, 3072	

Warranty repairs: no charge for parts and labour.
 An estimate will be provided for out of warranty repairs or for damages not covered under warranty. Any such repairs will require payment in full before repair is undertaken.
 Service repairs receive warranty for 90 days

A copy of this form must be sent with each device
The Return Authorisation (RA) number must be clearly written on the outside of the shipment or delivery may be refused