



APACE / PATS Seminar 5, 6 October 2011, Warwick Conference Centre

Event Evaluation Form

Delegates were asked to evaluate how successful they thought this event was by completing a short questionnaire. There were 14 responses in total although not all questions were answered by all respondents. Their level of satisfaction is scored in each area. Delegate's feedback will be used to measure the effectiveness of the 2011 event and to improve the quality of future ones.

Overall, delegates were happy with the venue although there was unfortunately a fault with the air conditioning in our room which was reported twice but not repaired in time.

The presentation that was most popular was Jessica De Grazia's. This was closely followed by Peter Davenport's and Ann-Marie Field's.

The least popular presentation was the Transforming Policing/VfM session.

There is overall support for repeating the event again next year although the balance between the interests of APACE and PATS needs re-balancing with PATS delivering the subject areas of interest to their members. The schedule was a bit full which meant that timing was a bit tight. Any future workshops will need to be formatted more to suit delegate's needs.

Warwick Conference Facilities

How satisfied were you:	Very satisfied		Very dissatisfied		
	☺		☹		☹
	5	4	3	2	1
With the booking process & delegate information packs?	7	5	2		
With the organisation of the day(s) you attended?	8	5	1		
With the Warwick venue and overall facilities?	10	4			
With the arrangements for and quality of the catering?	12	2			
With the time keeping at the event?	5	6	3		
With networking opportunities during the event?	5	5	4		

Presentations

“Doing the Right Thing”

Jessica de Grazia, Managing Director of De Grazia Associates

With the presentation that was delivered?	12	1			
With the relevance of the topic area?	12	1			
TOTAL	24	2			

“No Such Thing as Bad Publicity”

Peter Davenport, Managing Director of Acceleris

With the presentation that was delivered?	3	7	3		
With the relevance of the topic area?	8	4	1		
TOTAL	11	11	4		

“Transforming Policing”

Chris Seward Pvfmu and Sharon Gernon-Booth NPIA

With the presentation that was delivered?			5	7	2
With the relevance of the topic area?	1	4	6	2	1
TOTAL	1	4	11	9	3

How satisfied were you:

Very satisfied Very dissatisfied



**“News, Gossip and scandal”
Feedback on APACE work etc.**

With the presentation that was delivered?	3	7	2	1	
With the relevance of the topic area?	4	7	1	1	
TOTAL	7	14	3	2	

“Transition Update”

Ann-Marie Fields, Head of Police Reform Unit, Home Office

With the presentation that was delivered?	3	6	3	2	
With the relevance of the topic area?	10	3	1		
TOTAL	13	9	4	2	

“Transition Workshop”

Andy Champness and Miranda Carruthers-Watt

With the presentation that was delivered?	2	8	2	2	
With the relevance of the topic area?	8	4	1	1	
TOTAL	10	12	3	3	

“APA Update”

Cllr Rob Garnham, Chair of APA

With the discussion session that was delivered?	1	6	4	3	
With the relevance of the topic area?	3	6	4	1	
TOTAL	4	12	8	4	

“Complaints Symposium”

Jenni Douglas-Todd, Fraser Sampson, Jeremy Holderness, Catherine Crawford

With the presentation that was delivered?	6	5	3		
With the relevance of the topic area?	8	4	2		
TOTAL	14	9	5		

**“Transforming and Adding Public Value”
Prof. John Benington, Warwick Business School**

With the discussion session that was delivered?	3	3	5		
With the relevance of the topic area?	2	4	4	1	
TOTAL	5	7	9	1	

Further comments or any suggestions for next year (venue/speakers/topics/timing etc.)

1) I thought the programme and presentations were too APACE focused with no formal input from PATS. I wonder to what extent PATS found the overall seminar to be of value. I did notice on the delegate list that there was much lower attendance of PATS than CEs. There is merit in meeting together, particularly as we go through transition, but maybe we need more time apart during the programme to look at issues that are more specifically of interest to our own professional areas. Alternatively, we could run the seminars in parallel with a half day together. It's good to have the informal time with PAT colleagues too.

The programme felt rather tight particularly around breaks and lunch. I appreciate that it can be a challenge getting people back on time, but 30 minutes for lunch was rushed. I think 40 minutes would be more sensible. Networking is an important part of the time away too.

Overall the conference was worthwhile with plenty of food for thought. The external speakers were interesting and relevant. Thanks for all the hard work that went into its organisation.

2) This was an excellent conference, both in terms of logistics and content. I wouldn't change the format next time. Only extra consideration will be the timing due to the elections. Not sure if time is right or not, but we shouldn't just assume its right.

3) Due to the interjection of one delegate the “Transition Workshop” wasn't as productive/useful as it could have been had the original format been followed, which was disappointing. A lot better use could have been made of that time.

4) I think the workshops should have been more focused. They were too loose and tended to be the same people speaking. I think they got there in the end but general participation was a bit limited. I also think it was too APACE led – PATS should take more interest and control of their areas.

5) I think some members feel that too much information is concentrated into the hands of too few people. Not sure how you address this but it needs addressing.

6) Transforming Policing session was dull, I lost interest. Transition Workshop was bit chaotic and audience lost interest.

7) Score 1 Transforming Policing – a completely pedestrian presentation.
Score 2 – Didn't learn anything new of significance.
Meeting room for event was uncomfortably warm during the two days and too cramped.

8) Thanks for organising what I thought was a really useful event.

9) Thanks for all your hard work, it was appreciated and your signature was clear for all to see in the slick arrangements.

10) Overall I thought it was excellent, though I could have lived without the last session. I would appreciate more breakout sessions with the opportunity to talk about things rather than the whole group sessions, but I realise that is efficient at getting the same message to everyone.

11) As ever your own contribution was excellent – and pivotal!

	YES	NO
Should we organise an APACE Seminar again?	13	
Should we run a joint seminar with PATS again?	13	
Would you prefer a 2 day event?	8	3
Would you prefer a single day event?	1	9
Would you prefer a single day event, twice a year?	2	9