

DATE

CUSTOMER NAME

SERVICE ADVISOR

DEALER CODE

R.O.#

VIN (FIRST 2/LAST 8 DIGITS)

ODOMETER

# your vehicle report card

☒ CHECKED OK

☒ REQUIRES FUTURE ATTENTION

☒ REQUIRES IMMEDIATE ATTENTION

☐ VALIDATION RECORD CHECKED AND UPDATED

☐ CHECKED AND COMPLETED OPEN FIELD SERVICE ACTIONS (RECALLS)

## 1 visual 360° perimeter inspection

Windshield XWSLD

☐ Cracked

☐ Chipped

☐ Sandblasted

Washer system XWASH

Wiper/arm XFTWP

Headlight (DRL)

Fog lamp

Signal light

Hazard light

Dome light

Brake light

Signal light

Hazard light

Back-up light

Washer system XRRWP

Wiper/arm XRRWP

High mounted stop lamp

Licence light

Trunk light

Windshield XWSLD

☐ Cracked

☐ Chipped

☐ Sandblasted

Washer system XWASH

Wiper/arm XFTWP

Headlight (DRL)

Fog lamp

Signal light

Hazard light

Dome light

Brake light

Signal light

Hazard light

Back-up light

RF

RR

LF

LR

## 2 visual under hood inspection

Drive belt(s) XDRVB

Air filter and minder (plus battery A/C filter on hybrid vehicle) XAIRF

Radiator, hoses/clamps and coolant condition to: - \_\_\_\_\_ °C XRADH

Horn

Interior hood light

Block heater XBHTR

Heater hoses/clamps XHTRH

Air conditioning hoses XACHS

Cabin/pollen air filter (if equipped) XCABF

Battery/cables/clamps

Battery performance 1 XBATT

COLD CRANKING AMPS: FACTORY SPECS. \_\_\_\_\_ ACTUAL \_\_\_\_\_

Battery performance 2 XBATT

COLD CRANKING AMPS: FACTORY SPECS. \_\_\_\_\_ ACTUAL \_\_\_\_\_

## 3 visual under vehicle inspection

Steering components XSTRG

Suspension components XSUSP

Shocks leakage damage XSHCK

Struts leakage damage XSTRT

Exhaust system XEXHT

CV drive axle boots (if equipped) XCVBT

CHECK FOR LEAKS

Engine oil XOILK

Transmission XTRAN

Power steering

Coolant XCOOL

Fuel XFUEL

Fuel filter (except diesel) XFULF

## 6 visual fluid level check and fill

CHANGE OIL MESSAGE ☐ ON ☐ RESET ☐ N/A

Engine oil

Window washer fluid

Transmission fluid level and colour

Brake fluid level and colour

Power steering fluid

Coolant recovery reservoir fluid level

4x4 transfer case, front drive, clutch reservoir fluid

## 7 visual diesel inspection

Air filter restriction gauge and housing

Water in fuel dash light

Charge air cooling piping and air intake system

Turbocharger

## 4 visual brake inspection

RF \_\_\_\_\_ mm (lining/pad)

Rotor

Caliper

Lines/hoses

RR \_\_\_\_\_ mm (lining/pad)

Rotor/drum

Caliper/wheel cylinder

Lines/hoses

LF \_\_\_\_\_ mm (lining/pad)

Rotor

Caliper

Lines/hoses

LR \_\_\_\_\_ mm (lining/pad)

Rotor/drum

Caliper/wheel cylinder

Lines/hoses

Parking brake operation

## 5 visual tire inspection

PRESSURE SET TO FACTORY PSI ☐ FRONT \_\_\_\_\_ psi ☐ REAR \_\_\_\_\_ psi ☐ SPARE \_\_\_\_\_ psi

The pressure on one or more of your tires was below the manufacturer's recommended guidelines. This can lead to premature tire wear and poor fuel economy.

RF Tread Depth 32<sup>nds</sup>

RR Tread Depth 32<sup>nds</sup>

Inner Tread Depth 32<sup>nds</sup>

LF Tread Depth 32<sup>nds</sup>

LR Tread Depth 32<sup>nds</sup>

Inner Tread Depth 32<sup>nds</sup>

RECOMMEND: ☐ Rotation XTROT ☐ Replacement XTIRE ☐ Alignment XALIG ☐ Balance

TOE WEAR XTOEW

CAMBER WEAR XCAMW

CENTRE WEAR

EDGE WEAR

PATCH WEAR

CUP WEAR XCUPW

GENUINE PARTS. GENUINE SERVICE. GENUINE PEACE OF MIND.

COMMENTS:

TECHNICIAN: \_\_\_\_\_

CUSTOMER SIGNATURE: \_\_\_\_\_

☐ CUSTOMER DECLINED FORD-RECOMMENDED MAINTENANCE

## your next maintenance appointment

NEXT MAINTENANCE SERVICE – DESCRIPTION

PRICE\*

NEXT APPOINTMENT DATE (MM/DD/YY)

TIME

WHITE – CUSTOMER COPY YELLOW – SERVICE FILE COPY PINK – FOLLOW-UP COPY  
\*SUBJECT TO CHANGE BEFORE YOUR NEXT VISIT. PLEASE CALL TO CONFIRM.  
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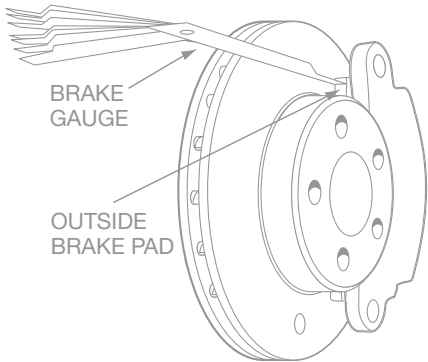
Measurement Charts 1, 2 and 3 (below), represent guidelines only. Technicians should use professional judgement of the specific vehicle and its use as the final basis for identifying “green,” “yellow” or “red” status.

# your vehicle report card

## brake\* measurement guide

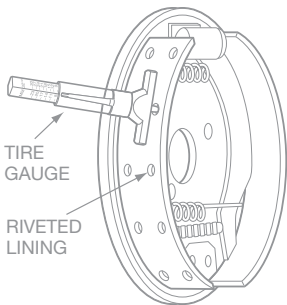
### 1 disc brake pad wear

**NOTE:**  
Measure outside  
and inside pads

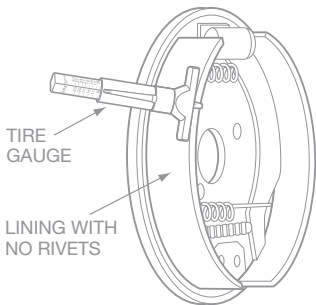


Measurement Tool/Process	Disc Pads	
DESCRIPTION	PADS	OP CODE
14 mm lining remaining	green	XFP14
13 mm lining remaining	green	XFP13
12 mm lining remaining	green	XFP12
11 mm lining remaining	green	XFP11
10 mm lining remaining	green	XFP10
9 mm lining remaining	green	XFP09
8 mm lining remaining	green	XFP08
7 mm lining remaining	green	XFP07
6 mm lining remaining	green	XFP06
5 mm lining remaining	yellow	XFP05
4 mm lining remaining	yellow	XFP04
3 mm lining remaining	red	XFP03
2 mm lining remaining	red	XFP02
1 mm lining remaining or less	red	XFP01

### 2 drum brake shoe wear



**RIVETED SHOE:**  
Measure lining thickness to rivet  
using the tire depth gauge



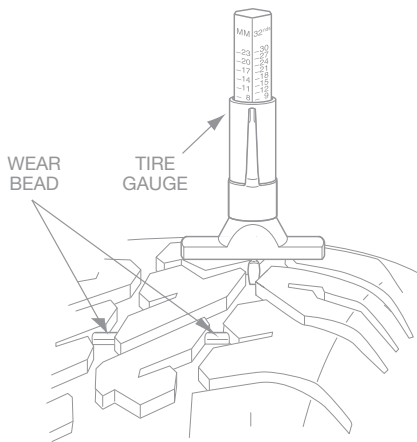
**BONDED SHOE:**  
Measure lining thickness along  
edge using the tire depth gauge

Measurement Tool/Process	Drum Pads	
DESCRIPTION	REAR SHOES**	OP CODE
14 mm lining remaining	green	XRS14
13 mm lining remaining	green	XRS13
12 mm lining remaining	green	XRS12
11 mm lining remaining	green	XRS11
10 mm lining remaining	green	XRS10
9 mm lining remaining	green	XRS09
8 mm lining remaining	green	XRS08
7 mm lining remaining	green	XRS07
6 mm lining remaining	green	XRS06
5 mm lining remaining	green	XRS05
4 mm lining remaining	green	XRS04
3 mm lining remaining	green	XRS03
2 mm lining remaining	yellow	XRS02
1 mm lining remaining or less	red	XRS01

## tire tread\* measurement guide

### 3 tire tread wear

**NOTE:**  
Measure tread  
wear away from  
wear bead



Tire Tread Depth*	Status	OP CODE
18/32"	green	XTR18
17/32"	green	XTR17
16/32"	green	XTR16
15/32"	green	XTR15
14/32"	green	XTR14
13/32"	green	XTR13
12/32"	green	XTR12
11/32"	green	XTR11
10/32"	green	XTR10
9/32"	green	XTR09
8/32"	green	XTR08
7/32"	green	XTR07
6/32"	yellow	XTR06
5/32"	yellow	XTR05
4/32"	yellow	XTR04
3/32"	red	XTR03
2/32"	red	XTR02

\* If tires or brakes are replaced this visit, measure and record new parts readings

\*\* Since front pads wear faster, when completing the Report Card, only enter rear pads/shoes as lowest reading if they measure “yellow” or “red”. On rear drum brake non-servo leading-trailing shoe design, measure the leading shoe as it does the majority of the work. On rear drum brake dual servo-action shoe design, measure the secondary shoe as it does the majority of the work.