ViaSat Communications Installation Completion Form

Release Date: October 2013

Customer Information

Name: _____

Address: _____

City: _____ State: _____ Zip : _____

Home # _____ Work/Cell # _____ TRIA S/N _____

Check	Pre-Installation Check List
	*Customer must initial **Customer must initial if applicable ***Trouble Ticket Number
_____ *	I am the owner of the installation premise or I have the owner's consent.
_____ *	My technician reviewed the installation plan with me before starting work and I have agreed with that plan.
_____ *	I have reviewed and signed the ViaSat Customer Agreement, Terms, and Conditions.
_____ *	I confirm that I am at least 18 years of age, was present during the installation and have authorized the premise work.
_____ *	My technician has reviewed my PC. If my PC does not meet or exceed all ViaSat Inc. requirements, I agree to have the technician use their PC to complete my Service installation. I agree to work with a ViaSat Customer Care Representative, at a later time, to configure my PC. Ticket # _____
_____ **	I have not installed the ViaSat provided virus protection on my PC. I understand my service may be suspended if my PC becomes infected with viruses that are detrimental to my PC and the ViaSat, Inc. network. I agree to provide my own virus protection on my PC.
_____ **	I have approved a roof mount installation. I understand the risks associated with this installation type.
_____ **	I understand that the site has a Line of Sight (LOS) defect, but the location will support WildBlue/Exede service at this time. Defect: (i.e. future tree growth) _____

	Installation Type
	*Customer must initial only one box
_____	This installation is a standard installation without additional costs.
_____	This installation is a non-standard installation. I agree to pay the technician the additional costs as outlined below.

		Cost
	Technician Additional Work and Materials costs:	
	Applicable Tax:	
	Total Additional Work and Materials Costs:	

	Post Installation Check List
	*Customer must initial **Customer must initial if applicable
_____	I can access the Internet through the browser on (my/the technician's) [circle one] PC. If using the Technician's PC, I agree to work with ViaSat Customer Service to setup my PC. See Ticket number above
_____	If I have WildBlue Service, my technician ran the WildBlue Service Optimizer software on my computer. If no customer initial, give reason why not:
_____	If I have WildBlue Service, my technician accessed the ViaSat Manage My Account page on the Internet through my WildBlue Service. If I have Exede Service, my technician assisted me while I book marked the Account setup page.
_____	My technician reviewed the Service Support process with me and provided the Service Support telephone numbers.
_____	My technician has completed my installation and I have paid for the final costs associated with any Technician Additional Work and Materials, as listed above.
_____	I understand that, for system reasons, my technician cannot activate my WildBlue/Exede Service. I agree to work with a Customer Service Representative on Ticket # _____ to complete this task.

Customer Installation Signoff

Installation Complete Date: _____

Complete Time: _____

Technician Signature: _____

Printed: _____

Authorized Customer Signature: _____

Technician Tel: _____

DOA: _____

TRIA -Old SN: _____

Modem- Old MAC: _____