# Select Web Resources for Identifying Healthcare Quality Gaps in Virginia

Below is a list of web addresses to assist providers of CME in identifying healthcare gaps, concerns and select issues in their local region, in Virginia and nationally. The sites may serve as resources for developing CME activities addressing specific health care quality issues. To avoid duplication, whenever possible, information on each site derives from disparate data sources. 1) County Health Rankings and Roadmaps Roadmaps: What Works for Health (2014) The County Health Rankings & Roadmaps program is collaboration between the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute. Proposed ACCME accreditation Criteria 28 rewards providers for expanding their CME programs beyond clinical care education to address factors affecting the health of populations as describe on this site in What Works for Health. To achieve compliance, providers teach learners how they can intervene in health behaviors, social and economic factors and the public's physical environment. http://www.countyhealthrankings.org/roadmaps/what-works-for-health County Health Rankings In addition, the site ranks each county on how healthy people are and how long they live. States also are ranked on key factors that affect health including high school graduation rates, obesity, smoking, unemployment, access to healthy foods, the quality of air and water, income, and teen births in nearly every county in America. The annual rankings provide a snapshot of how health is influenced by where we live, learn, work and play. http://www.countyhealthrankings.org/ Accessed 4/2015 2) Virginia Department of Health **Division of Prevention and Health Promotion** The Division of Prevention & Health Promotion works to promote healthy lifestyles and to prevent chronic disease, injury, suicide and violence through training, consultation, education, data and support for community prevention programs, screening and other clinical preventive services. http://www.vdh.virginia.gov/ofhs/prevention/ Accessed 4/2015 3) Virginia Reportable Disease Surveillance Data Virginia Department of Health The Division of Surveillance and Investigation serves the citizens of the Commonwealth of Virginia by monitoring for the occurrence of reportable and emerging diseases or suspected outbreaks of illness (natural or otherwise), providing recommendations and guidance to prevent the spread of communicable diseases, and investigating outbreaks of disease and other public health emergencies. The site provides current Virginia Monthly Morbidity Surveillance Report by District and Region; Tables of Selected Reportable Diseases in Virginia by Year of Report, 1988-2013; and Annual Reports-Reportable Disease Surveillance in Virginia, 1988-2013. http:www.vdh.virginia.gov/Epidemiology/Surveillance/SurveillanceData/index.htm Accessed 4/2015 4) Virginia Hospital and Healthcare Association **Hospital Performance Measures** Data Source: The Centers for Medicare & Medicaid Services Provides a scorecard and trends in an easy to view format for individual Virginia hospitals and health systems on specific quality measures compared to state averages, national averages and Virginia target scores. 2015 specific quality measures include: healthcare-associated infections, PSI-90 complications/patient safety selected indicators, readmission (30 days), patient experience (HCAHPS), and efficiency: Medicare spending per beneficiary. http://www.vhha.com/gualityscorecard.html Accessed 4/2015 5) AHRQ-2014 National Healthcare Quality & Disparities Reports Data Sources: The report is compiled from multiple federal, state, and private data sources, including databases and surveys based on more than 250 measures of quality and disparities covering a broad array of health care services and

settings.

In 2014, the National Healthcare Quality Report and National Healthcare Disparities Report were combined into a single report, the National Healthcare Quality and Disparities Report. It provides a comprehensive national overview of quality of health care in the United States. The report measures Access and Access Disparities; and Quality and Quality Disparities, with findings displayed in charts, and identifies National Quality Strategy Priorities. Strategic priorities include 1) patient safety, 2) personal and family centered care, 3) care coordination, 4) effective treatment, 5) healthy living and 6) care affordability.

http://www.ahrq.gov/research/findings/nhgrdr/nhgdr14/index.html

Accessed 4/2015

### 6) AHRQ-National Healthcare Quality and Disparities Reports – State Snapshots

• The Disparity Reports includes an interactive map and identifies opportunities for states to improve their health systems for economically disadvantaged populations and provides state benchmarks of achievement. An analysis of specific measures, including 1) diseases and conditions, 2) priority populations, 3) health insurance, 4) access to care, 5) type of care and 6) setting of care, are analyzed for each state. The analysis documents sharp health care disparities among states.

# http://nhgrnet.ahrg.gov/inhgrdr/state/select

Accessed 4/2015

# 7) Health IT Tools and Resources

 The Agency for Healthcare Research and Quality (AHRQ) and its community of contractors and grantees have developed tools to help health care organizations plan for, implement and evaluate health information technology (IT). These tools describe and recommend strategies for addressing some of the common challenges organizations encounter when working with health IT systems. The tools are freely available, but proper citation should be used when referenced on the Web or in print.

# http://healthit.ahrq.gov/health-it-tools-and-resources

Accessed 4/2015

# 8) Patient Safety Tools: Improving Safety at the Point of Care AHRQ, Agency for Healthcare Research and Quality

• This site provides information about medical errors, a leading health problem, and the Agency for Healthcare Research and Quality's effort to reduce medical errors and improve patient safety.

17 toolkits designed to help health care institutions and clinicians provide improving patient care are provided by setting type including: Hospital-general, emergency departments, hospital care units, outpatient settings, and by consumer/patient care. The toolkits are designed to help health care institutions and clinicians provide safe, quality health care at various points in the health care process. The toolkits may be used as training materials, medication guides and checklist and are designed to be implemented by multidisciplinary users.

# http://www.ahrq.gov/qual/pips/

Accessed 4/2015

#### 9) Statehealthfacts.org The Henry J. Kaiser Family Foundation

Data Sources: Featured data collection includes Medicaid benefits data collection, managed care market tracker and Medicare health and prescription drug plans.

States are compared to the US based on numbers and percentages related to demographics and the economy, health costs and budgets, health coverage and uninsured, health insurance and managed care, health reform, health statues, HIV/AIDS, Medicaid and CHIP, Medicare, Minority Health, Providers and Service Use, and Women's Health. For information on Virginia healthcare, select Virginia on the interactive map.

http://www.statehealthfacts.org

Accessed 4/2015

10) The Commonwealth Fund Health System Data Center – Explore Regional Performance, 2014 Data Source: D.C. Radley, D. McCarthy, J.A. Lippa, S.L. Hayex, and C. Schoen, <u>Results from a Scorecard on State Health System</u> <u>Performance, 2014</u>

Performance rankings are presented by state and regions on an interactive map, assessing 62 indicators categorized by the following measures: state scorecard 2014 overall rankings and comparative ranking in 2009 (from 1 to 51, with 51 being the lowest ranking); and state and region scorecard by access; prevention and treatment; avoidable hospital use and cost; healthy lives; and equity overall and equity by income and by race/ethnicity.

http://datacenter.commonwealthfund.org/#ind=1/sc=1

# 11) Hospital Compare

# United States Department of Health and Human Services

Provides option to search 4,000 Medicare certified hospital across the county for comparative data on quality measure including: Timely and effective care (Process of Care Measures); Readmission, complications and deaths (Outcome of Care Measures); Use of medical imaging (Outpatient Imaging Efficiency Measures); Survey of patients' experiences (HCAHPS); Number of Medicare patients, payment and value of care (Medicare spending per beneficiary).

http://www.hospitalcompare.hhs.gov/

Accessed 4/2015

Accessed 4/2015

Accessed 4/2015

#### 12) Quality Check: Find a Health Care Organization The Joint Commission

• Provides option to search hospitals by Joint Commission accreditation/certification quality report, special awards and services provided by organization name, zip code or state.

http://www.qualitycheck.org/consumer/searchQCR.aspx

13) Dartmouth Atlas of Health Care

 The project, run by the Center for the Evaluative Clinical Sciences at Dartmouth Medical School, highlights the wide variations in how medical resources are distributed and used across the United States. The project uses Medicare data to provide information and analysis about national, regional and local markets, as well as hospitals and their affiliated physicians. Options are also provided to download reports and/or executive summaries.

# http://www.dartmouthatlas.org

# 14) The Association of State and Territorial Health Officials (ASTHO)

The Association of State and Territorial Health Officials (ASTHO) is the national nonprofit organization representing the state and territorial public health agencies of the United States, the U.S. Territories, the District of Columbia and over 10,000 public health professionals these agencies employ. Its mission is "to transform public health within states and territories to help members dramatically improve health and wellness." ASTHO's primary function is to track, evaluate, and advise members on the impact and formation of public or private health policy which may affect them and to provide them with guidance and technical assistance on improving the nation's health. Under the pull down topic "programs," are links to healthcare information, including: Access, Accreditation and Performance, Branding Public Health, e-Health, Environmental Health, Evidence-Based Public Health, Health Equity, Health in All Policies, Health Reform, Immunization, Infectious Disease, Preparedness, Prevention, and Workforce and Leadership Development.

# http://www.astho.org/

Accessed 4/2015

# 15) Trust for America's Health

• Trust for America's Health is a nonprofit organization focusing on prevention and public health issues. As part of the Healthier America Project, under "How Healthy is Your State?" information is available on: 1) key health indicators; 2) public health preparedness; 3) public health funding and 4) state stories and examples. The data is presented on an interactive map by individual states and comparatively on a map of all US states and territories.

http://healthyamericans.org/

Accessed 4/2015

Accessed 4/2015