ORCAS ISLAND LIBRARY DISTRICT 1 2 3 Regular Board Meeting January 8, 2007 4 Chair John Ashenhurst convened the meeting at 5:32 P.M. in the Community Room of the 5 Library. Attending were Board members Richard Fadem, Judith Miller, Library Director 6 Philip Heikkinen, and staff member Mary Pugh. Trustee Allan Adler was in attendance via telephone. There were no community members present. 8 9 WELCOME & INTRODUCTIONS – John welcomed everyone to the meeting and thanked 10 Allan for being available via telephone. 11 **ELECTION OF OFFICERS –** John nominated Richard Fadem for Board President. John made a Motion to elect 12 13 Richard for president. Judith seconded and the Motion passed unanimously. 14 Richard nominated Allan Adler as Board Vice-President. Judith made a Motion to elect 15 Allan as vice-president. John seconded and the Motion passed unanimously. 16 Richard nominated Judith Miller as Board Secretary. John made a Motion to elect Judith as secretary. Allan seconded and the Motion passed unanimously. 17 18 Richard assumed the Chair of the meeting. He discussed with the Board committee assignments. After discussion, Richard appointed Judith to Policy & Personnel, John to 19 Community Relations and reappointed Allan to Technology and Pierrette to Finance. 20 21 **ADDITIONS OR MODIFICATIONS TO THE AGENDA** – There were no modifications. 22 **ROUTINE MATTERS** 23 Minutes: The Board reviewed the Minutes of the December 11, 2006 meeting. Judith 24 asked to add Maggie Schneider to the list of Friends present. John made a Motion to approve the Minutes as corrected. Richard seconded and the Motion passed with Judith abstaining. 25 26 Vouchers and Payroll: Mary presented Claims Payment Request No.

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27	•	GF-2006-DEC-03	\$ 1,921.81
28	•	GF-2006-EOY-1	\$ 5,081.89
29	•	GF-2006-EOY-2	\$ 4,080.22
30	•	GF-2007-JAN-01	\$ 3,439.99

John made a Motion to approve the Requests. Allan seconded and the Motion passed unanimously.

33 Mary presented payroll for January.

■ Payroll \$22,539.12

John made a Motion to approved payroll. Judith seconded and the Motion passed unanimously.

OLD BUSINESS – Discussion of Trustee Survey

The Board discussed the three most common negative comments of noise, lack of space and collection. John remarked on a *Seattle Times* article which stated libraries are getting more noisy. Phil stated that noise and space are interrelated, however he is not willing to adopt a "shhhing" policy. The staff does ask patrons having loud conversations or talking on cell phones to move outside, however it is hard to enforce a noise policy. Also, such a policy would negatively affect people's effective use of the Library, besides reinforcing a negative stereotype of libraries. The Board asked Phil to do additional research and report at the February meeting. The Board covered topics of using the meeting room for quiet reading, using white noise, and decreasing the echo effect of the main room. Phil said that the library is twice as busy on an activity level than the state average and could use space for quiet reading, small meetings, tutoring, and lectures and programming. However, the community may not be ready to entertain a discussion on space and for now it would be best to focus on publicizing how busy the library is and how the community is benefiting from the space and collection.

Richard wants to include the collection in a discussion about the Long Range Plan scheduled for the Board retreat.

Endowments Committee Update – Richard had a letter detailing an award from the Sir Francis Bacon Foundation to develop a lecture series based on the philosophy of the Foundation. The committee hopes to establish the Library as an exciting learning center with the long-term expectation of growing an endowment base for the support of the library. The Board discussed the Friends' involvement, timing, activities and donations. John and Richard will arrange to meet with Bob Lundeen prior to the February meeting.

PUBLIC COMMENT – There were no comments.

NEW BUSINESS

Library Visits: There were no visits to report.

<u>Correspondence</u>: There was no correspondence.

<u>Director's Report</u>: Phil asked if there were any questions on his report. He reminded the Board of the Literacy Workshop being held in Anacortes, which Judith will try to attend. There is also a WSL conference on February 5th in Everett focusing on long range planning for the state library.

Phil estimates the 2007 budget carryover to be an additional \$13,000. He stated that the collection spending is over budget. Phil asked the Friends and received permission to apply any unspent 2006 Friends Grant funds to the collection overage. Phil will continue discussing the 2007 Friends' Grant with the Friends Board.

The Board discussed the retreat planned for February, which will focus on the role of the Board, reviewing the Long-Range Plan, setting goals for the Board, and an overview of the Open Public Meetings Act. The Board will tentatively meet 2-6 P.M. with a social dinner afterwards.

<u>Friends of the Library</u>: There were no Friends present. John and Richard switched their Friends meeting attendance dates, with Richard attending the January meeting and John attending the February meeting.

PUBLIC COMMENT – There were no comments.

COMMITTEE REPORTS

<u>Policy & Personnel:</u> <u>Privacy Policy:</u> There are several policies remaining from the 2006 review. Although a Privacy Policy was reviewed and adopted, Richard would like a more inclusive policy. He has circulated information from the ALA privacy policy that the Board is reviewing. Judith, as the new committee chair, will meet with Phil and go over what was accomplished in 2006 and what still needs to be done.

Community Relations: John asked additional questions about the Sir Francis Bacon Foundation grant and how the program would integrate with the Library. He said that the Long-Range Plan de-emphasized programs in favor of building a strong collection and he would not want to drift away from its primary focus. Phil agreed, stating that he heard repeatedly when he arrived that the Library needed to focus on collection. However, the Long-Range Plan does call for programs that support the collection, address important current issues, and that would not drain Library resources. An affiliated program could free up resources for such areas as web development and outreach. John said questions on the direction of the Library were a large concern two years ago during his interview process for his board position.

Judith said that tax resources are very different from independent resources for programs that would not tap district resources. She felt the lecture series would be affiliated with the Library, clearly stating that funding is not with tax resources. The community is clear on supporting a strong collection.

Richard said the Friends were approached because it would distance the transaction from a Board Trustee; there would be more freedom in developing the series outside a taxing district; and the Library would benefit from an established partnership affiliation. Richard will attend the Friends meeting and discuss the award with their Board.

<u>Technology</u>: Phil discussed the new website design. Judith asked about updating the Friends pages and Allan asked about the laptop deployment.

<u>Finance</u>: Mary reviewed the relationship between the Library, the County and the State. She gave an overview of the procedures for handling income and expenses, reporting and state audits.

- **PUBLIC COMMENT** There were no comments.
- **OTHER**

109 110 111	The Board discussed the meeting day and time for the regular board meetings. It was agreed that the meetings will continue to be the second Monday of the month and the time would be 9:00 A.M.
112 113 114	ADJOURNMENT – There being no additional business John made a Motion to adjourn the meeting. Judith seconded and the Motion passed unanimously. The meeting was adjourned at 7:37 P.M.
115	Submitted by: Mary Pugh
116	Approved:
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1	ORCAS ISLAND LIBRARY DISTRICT					
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3	Regular Board Meeting					
4	February 12, 2007					
5 6 7 8	Chair Richard Fadem convened the meeting at 9:07 A.M. in the Community Room of the Library. Attending were Board members John Ashenhurst and Pierrette Guimond, Library Director Philip Heikkinen, and staff member Mary Pugh. Trustees Allan Adler and Judith Miller were in attendance via telephone. There were no community members present.					
9 10 11	WELCOME & INTRODUCTIONS – Richard welcomed everyone to the meeting. He would like to initiate a luncheon for the retiring Board Chair John Ashenhurst. There was no additional discussion.					
12 13	ADDITIONS OR MODIFICATIONS TO THE AGENDA – Mary stated action was necessary on a resolution to designate an agent to receive claims.					
14	ROUTINE MATTERS					
15 16 17	additional information on the noise issue. John made a Motion to approve the Minutes as					
18	Vouchers and Payroll: Pierrette presented Claims Payment Request No.					
19	■ GF-2006-EOY-3 \$ 3,757.35					
20	■ GF-2007-FEB-1 \$ 6,604.32					
21	■ GF-2007-FEB-2 \$ 6,206.21					
22	■ BF-2007-FEB-01 \$ 6,289.96					
23	■ Payroll \$20,936.98					
24 25	Pierrette made a Motion to approve the Requests. John seconded and the Motion passed unanimously.					
26 27	Mary presented a Claims Payment Request from October 2006, which was not included in the regular course of October business.					
28	■ GL-2006-OCT-03 10/16/2006 3,336.57					
29 30	John made a Motion to approved payroll. Pierrette seconded and the Motion passed with Allan and Judith abstaining.					
31	PUBLIC COMMENT – There were no comments.					
32	NEW BUSINESS					

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<u>Library Visits</u>: Phil described his visit to the Everett Library while attending a conference. Judith is hoping to visit a branch of the Jackson County Library which is scheduled

35 to close all 15 branches in its system due to lack of funding. John, while in the Portland office 36 of AAA overheard a comment about how wonderful was the Orcas Island Library. 37 Correspondence: Phil received word that Aimee Hirschel, the Lopez Island Director 38 will be retiring at the end of April. 39 Director's Report: Phil reviewed his report highlighting the proposed addition of sound 40 panels for the meeting room, the auction of deaccessioned materials, and the addition of 41 BookPage to the website. John asked about the Accelerated Reader program and items on the website. Pierrette asked about the microfilm reader, the meeting room sound panels, and listing 42 43 of DVDs. 44 Friends of the Library: There were no Friends present. John will attend the February meeting and Judith will attend the March meeting. 45 46 **PUBLIC COMMENT** – There were no comments. 47 **COMMITTEE REPORTS** Policy & Personnel: Privacy Policy: Judith, as the new committee chair, will meet with 48 49 Phil and have a report at the March meeting. 50 Community Relations: Richard reported that the Friends enthusiastically endorsed the lecture series supported by the Francis Bacon Foundation. They have agreed to develop a 51 steering committee composed of Friend's and community members. The Board discussed the 52 need to observe public meeting requirements for the steering committee meetings. Richard is 53 hopeful that the series would kick-off in October this year. 54 55 Technology: Allan said that Phil had covered everything in the Director's report. Allan discussed the video conferencing installation progress and commented that it would be exciting 56 57 to utilize the equipment for the lecture series. 58 Finance: Pierrette had no report. 59 **PUBLIC COMMENT** – There were no comments. 60 **OTHER** 61 The Board discussed the day and time for a Board retreat 62 Mary presented Resolution 01-2007 that designates the Library Director as the agent to accept claims and legal notices. John made a Motion to adopt the Resolution. Pierrette 63 seconded and the Motion passed unanimously. 64 65 **ADJOURNMENT** – There being no additional business Judith made a Motion to adjourn the 66 meeting. Pierrette seconded and the Motion passed unanimously. The meeting was adjourned 67 at 9:50 A.M. Submitted by: Mary Pugh 68 69 Approved:

1	ORCAS ISLAND LIBRARY DISTRICT					
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3	Regular Board Meeting					
4	March 12, 2007					
5 6 7 8 9	Chair Richard Fadem convened the meeting at 9:03 A.M. in the Community Room of the Library. Attending were Board members John Ashenhurst, Judith Miller and Pierrette Guimond, Library Director Philip Heikkinen, and staff member Mary Pugh. Trustees Allan Adler was in attendance via telephone. Gunther Eschenbrenner Friends Membership Chair was in attendance.					
10 11	WELCOME & INTRODUCTIONS – Richard welcomed everyone to the meeting. There was a short test of the teleconferencing equipment with Allan.					
12 13	ADDITIONS OR MODIFICATIONS TO THE AGENDA – There were no changes to the Agenda.					
14	ROUTINE MATTERS					
15 16 17	<u>Minutes</u> : The Board reviewed the Minutes of the February 12, 2007 meeting. Pierrette made a Motion to approve the Minutes as corrected. John seconded and the Motion passed unanimously.					
18	Vouchers and Payroll: Pierrette presented Claims Payment Request No.					
19	■ GF-2007-MAR-1 \$ 7,771.39					
20	■ GF-2007-MAR-2 \$ 6,083.87					
21	■ BF-2007-MAR-01 \$ 785.82					
22	• Payroll \$20,248.78					
23 24	John made a Motion to approve the Requests. Judith seconded and the Motion passed unanimously.					
25	PUBLIC COMMENT – There were no comments.					
26	NEW BUSINESS					
27 28 29	<u>Library Visits</u> : Judith spoke about the Jackson County Library system wide closure due to lack of funding and the attempts to get the funding restored. The system received about 80% of its funding from a federal subsidy that expires this year.					

Correspondence: Phil has received comments on the Rosario Master Plan display, both positive and negative.

Director's Report: Phil reported on the first withdrawn book auction, which resulted in one-third of the boxed units sold for \$122 with estimated staff costs of \$500. The Friends will purchase the unsold boxes. Phil plans on continuing with a monthly or bimonthly schedule depending on the quantity to be sold, then assessing the process later this year.

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John would like to have a regular report on how the activities delineated in the Director's Report compare to the goals of the Long-Range Plan. He envisions compressing the Long-Range Plan to 5 bullet points that would be measured performance compared to the Plan. The Board and Phil discussed way in which measurements could be compared with the Plan's goals and the difficulties of determining which categories narrative items would fall into. Phil will come up with one or more ideas for this.

Pierrette would like to see the specific information on the collection adds and deletes in the statistical reporting. John asked for additional information on the sound abatement in the meeting room.

<u>Friends of the Library</u>: Gunther reported on the Winter Booksale, which he thought was well attended. The estimate of gross proceeds is \$2000. He would like to see some additional publicity, perhaps using a direct mail advertisement. Pierrette thought the proceeds were an improvement over last year. Pierrette will attend the April meeting and Richard will attend the May meeting.

Rosario Master Plan Display: Phil outlined how the Library was the appropriate venue for a discussion of the Rosario Master Plan issue and his approval of a display representing both sides of the issue. He and the Board discussed the mechanics of hosting such a display and how to improve the launch of future presentations.

The Board discussed the role of the Library in presenting information on current issues, including the idea of something like a town meeting.

John remarked that the community has a history of debating current issues and mentioned the archives of the Deer Harbor Community Club and their debate society from the 1920's. He also mentioned the current Deer Harbor zoning issue and the complicated process involved getting fair representation. The Board felt the Library was an appropriate venue for presenting facts and offering debate on issues of community interest. Allan suggested that the Library offer electronic participation in discussion via the website. Judith questioned whether space could be made available on the grounds for a "democracy square" hosting posters on current topics.

Allan remarked that he would like to see the Library take a more active role in developing discussion on issues. Judith expressed caution in the Library deciding what issues are important to be discussed. She agrees with the Library as host, however is concerned about expanding our role into that of arbitrator.

The Board agreed that the decision on hosting displays lies with the Director. However, they encouraged Phil to look at ways to expand the Library's role. Judith and John will meet with Phil to review the Display Policy and if appropriate draft a revised version.

PUBLIC COMMENT – There were no comments.

COMMITTEE REPORTS

<u>Policy & Personnel:</u> Judith stated that she met with Phil and discussed policies and benefits. Phil remarked that Mary had updated the policy binder and website with the current versions of policies as of 2006. Mary felt all policies were reviewed with only the Privacy Policy, at Richard's request, requiring additional discussion. Richard restated his concern that

the Library's policy should have more protection and would like to incorporate sections of the ALA policy. Phil will resend the ALA information to the Board and Mary will have updated pages for the Trustee binders in April. In addition, Judith and Phil discussed staff payroll and a salary adjustment for one position.

<u>Community Relations</u>: Richard reported that he and John have an appointment with Bob Lundeen to discuss the endowment committee tomorrow March 13th.

John told Phil he appreciated the way the Rosario display was handled, with input from both sides and informing the Board about possible controversy. John is pleased with the discussion of the role of the Library relevant to democratic discussion and hopes the Bacon speaker series will pursue important issues in a public forum.

<u>Technology</u>: Allan said that he and Tony Ghazel, the Library's Network Administrator, had a very successful test of the teleconferencing equipment. He is excited about having the equipment available for the lecture series and would like to explore ways to leverage the system to create dialog on community issues.

Allan asked Phil to explore additional navigational aids on the website. Allan is excited by BookPage's request to use the Library as a demonstration website for their newsletter.

<u>Finance</u>: Pierrette stated that she had a meeting with Phil and Mary to discuss the 3-5 year projections. She would like the Board to have a special meeting to focus on the budget John referred to the March 9th projection spreadsheet, which shows only tax revenue and therefore projects a shortfall of roughly \$70,000 for each of the next 3 years based on modest overhead increases and a 3% COLA for staff. Pierrette felt it was necessary to establish within the budget the role of outside revenue, including endowment distributions.

Richard suggested extending the June meeting into the afternoon from 1-4PM, after a break for lunch, to focus on the budget. The rest of the Board agreed.

PUBLIC COMMENT – There were no comments.

OTHER

The Board discussed the day and time for a Board retreat and agreed to combine it with the April meeting. The rescheduled April meeting will be on April 13th from 10 AM to noon. There will be a break for lunch and the retreat will begin at 1 PM. Mary will make the appropriate community notifications.

Richard thanked the Board for the lively discussion and expressed his appreciation for the productive meeting.

- ADJOURNMENT There being no additional business John made a Motion to adjourn the meeting. Judith seconded and the Motion passed unanimously. The meeting was adjourned at
- 111 10:26 A.M.
- 112 Submitted by: Mary Pugh
- 113 Approved:

1	ORCAS ISLAND LIBRARY DISTRICT				
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3	Regular Board Meeting				
4	April 13, 2007				
5 6 7 8	Chair Richard Fadem convened the meeting at 10:04 AM in the Community Room of the Library. Attending were Board members Judith Miller, Allan Adler and Pierrette Guimond, Library Director Philip Heikkinen, and staff members Nita Couchman and Mary Pugh. Gunther Eschenbrenner Friends Membership Chair and Harvey Himelfarb were in attendance.				
9 10	WELCOME & INTRODUCTIONS – Richard welcomed everyone to the meeting and introductions were made.				
11 12	ADDITIONS OR MODIFICATIONS TO THE AGENDA – There were no changes to the Agenda.				
13	ROUTINE MATTERS				
14 15 16	<u>Minutes</u> : The Board reviewed the Minutes of the March 12, 2007 meeting. Pierrette made a Motion to approve the Minutes as presented. Allan seconded and the Motion passed unanimously.				
17	Vouchers and Payroll: Pierrette presented Claims Payment Request No.				
18	■ GF-2007-MAR-03 \$ 1,073.36				
19	■ GF-2007-APR-1 \$ 7,539.49				
20	■ GF-2007-APR-2 \$ 7,988.31				
21	■ Payroll \$ 22,142.45				
22 23	Pierrette made a Motion to approve the Requests. Allan seconded and the Motion passed unanimously.				
24 25 26 27 28	PUBLIC COMMENT – There were no comments from the audience. Richard informed the guests of the Board retreat to be held after the regular meeting and a lunch break. He highlighted the areas the Board would be discussing, including individual visions for a cultural center of the community, the Long Range Plan, Board responsibilities, and fiduciary duties. Pierrette mention that there will be a special meeting on June 11 th to discuss the budget.				
29	NEW BUSINESS				
30	<u>Library Visits</u> : There were no visits to report.				
31 32	<u>Correspondence</u> : Phil remarked on the generally positive public comments about the Rosario Master Plan display.				
33 34 35	<u>Director's Report</u> : Phil reviewed his report and distributed a new statistics sheet that included 2005 figures. Allan would like to have a better understanding of how the Library is being used and asked about tracking printed material, multi-media, entertainment, research or				

educational usage. Phil discussed the difficulties of identifying specific uses. As an example he said a statistic on the use of DVDs might be grouped as entertainment and may not show educational or historic subjects. Phil stated that he is working on the next generation of statistical reports, which will include additional categories. Judith made a Motion to appoint Allan to an ad hoc sub-committee to work with Phil in developing parameters and methodologies to use for statistical reports. Pierrette seconded and the Motion passed unanimously.

Richard and Pierrette commented on previous community input questioning the competition with local businesses for DVD and video rental and computer use. Allan felt it was important to develop a response to the concerns expressed by community members.

Phil introduced staff member Nita Couchman. Nita described her background in library service with the Sitka Library in Alaska for 3-1/2 years prior to moving to Orcas. She started here as a volunteer and was hired as support staff in 2004. She works a 10-hour weekly schedule on the front desk, in addition to substituting for staff on vacation or sick leave. Nita said her regular duties include updating the New York Times Bestseller list for adult and children's holdings; processing inter-library loan requests; developing topical bookmarks; and creating a floor plan map of the collection. Personally, Nita is working on her MLS degree and enjoys creating bookmarks from discarded magazine illustrations.

Judith asked Nita if she could describe her perception of how people use the Library. Nita replied that she felt the majority have their favorite thing that they come to the Library for, ie. for the magazines, or DVDs, or computers. Nita said that all of the services that the Library offers are used by some segment of the community.

Richard asked if Nita had suggestions for how the Board could better help the Library. Nita said she would encourage the Board to be in the Library more, to see for themselves how the Library is being used and to observe the staff. Nita also suggested that the Board members might each work a volunteer desk shift.

Pierrette asked if Nita attended staff meetings. Nita said that she did and stated that she felt it was important for the continuity of procedures and policies. Pierrette asked if the staff made suggestions to Phil. Phil replied that this staff feels very willing to express their opinions. He said that the staff meetings are where everyone makes sure situations are handled consistently by all the staff.

<u>Friends of the Library</u>: Pierrette reported that the Friends were working on the 2007 Library Fair. She will be in charge of the Booksale. Pierrette would like the Board to make a commitment to volunteer in some capacity during the Fair. She feels it would be a good way for the Board to get a sense of how closely tied the Fair and Library were.

Pierrette also reported on the Director's 2007 Friends Grant request and the confusion the Friends had with the removal of collection material support. She will be providing the Friends with a history of prior grants. Pierrette told Gunther (attending the Library Board meeting as Friends Board member) how important it would be for the Friends to attend the special budget meeting on June 11th to discuss future financing for the Library.

Gunther said it was a primary concern for the Friends Board to be able to defend to their membership and the public how funds provided to the Library are spent. He would personally like to see additional special requests from the Director that the Friends could fund.

Richard asked Gunther to relay an invitation to the Friends Board to attend the special budget meeting in June.

Richard will be the Board representative at the May meeting.

PUBLIC COMMENT – Harvey Himelfarb said that he first got involved with the Library 5-6 years ago because he was dissatisfied with the role of the Library and he wanted to help the Library serve the community better. He said there were large differences from 5 years ago. 1) the staff is very welcoming and engaging; always is able to answer questions he has; and is always helping him feel to good about the Library when he is here. 2) there are more books now making the space feel more like a library; and he does not feel there is a space restriction. 3) the Library is being used more with a greater diversity of users. 4) the new bookshelf includes new releases of classics, which stimulates interest in other classics. 5) the collection appears to have a more intellectual core. 6) the Board meetings have moved from discussion of mundane business to a discussion of things of importance. Harvey said his absence from the meetings is a testament to the trust he puts in the Board.

In addition Harvey said that he would recommend careful review of statistical data so that the Library does not go in a direction away from the fundamental purpose of what a library is, which is to educate the public and to enlarge the capacity of public education. He added that a library is the best forum for independent education.

Richard thanked Harvey for his comments, saying that the library should respond to public tastes; however, it is also essential to educate the public and to lead in that endeavor. Allan agreed that the central role is to educate; however the island lacks the structure that an urban area like Seattle has. We need to engage dialogue, and therefore the Library should provide a means of dialogue and communication that would stimulate intellectual discussion, beyond just education.

Richard called a break at 11:07 AM and the meeting resumed at 11:15 AM

COMMITTEE REPORTS

<u>Policy & Personnel: Display Policy Update</u>: Judith met with John and Phil to review the display policy in light of concerns over the Rosario Master Plan display. They agreed that the policy should be strengthened to include the purpose of displays, a requirement to include a factual balanced presentation, and scheduling deployment to allow time to include opposing views. Phil will present a draft of the updated policy at the May meeting.

<u>Privacy Policy Update</u>: Judith explained that she attempted to balance the needs for brevity and expansive clarity in developing a draft of the policy. She felt it was important to include some references to the actual law and to have supplemental commentary. Pierrette asked if the Library could notify a patron if there had been a demand for records. Phil said that in some cases the law prevents the Library from disclosing any information to the patron. Phil thought it would be helpful to repost the information on the Patriot Act in the Library. Allan said patrons who participate in Library-hosted forum or blogs would need to be advised of the public nature of those discussions. Richard tabled additional discussion on the item until the May meeting.

120 Community Relations: Richard deferred discussion of the meeting with Bob Lundeen 121 until John is present. 122 Richard reported on the lecture series sponsored by the Sir Francis Bacon Foundation, 123 which will bring nationally recognized speakers on a variety of topics. The committee 124 comprises two Board Trustees, two Friends members, and three community members. The 125 committee hopes the series will attract local donors to establish an endowment to provide 126 financial stability to the program. 127 It is hoped that the programs will be held at the Library; however partnerships with 128 other venues will encourage wider participation. The committee is looking at a ticketing system to help predict space requirements. So far the committee envisions events being free to 129 130 everyone; however donations to cover expenses will be encouraged. The first event is being planned for October and the committee would like the series to run through the winter months 131 132 until June. 133 Technology: Allan clarified his view that technology is the vehicle to provide forums 134 and blogs; however the forums and blogs themselves are community relation events. 135 Phil discussed the announcement that Sirsi-Dynix will be phasing out the Horizon 136 product in 3-5 years during which time there will be few product enhancements and less technical maintenance. 137 Finance: Pierrette stated she is preparing for the June 11th meeting and will have 138 information at the May meeting. 139 140 **PUBLIC COMMENT** – There were no comments. 141 **OTHER** – there was nothing additional. 142 **ADJOURNMENT** – There being no additional business Judith made a Motion to adjourn the 143 meeting. Pierrette seconded and the Motion passed unanimously. The meeting was adjourned at 11:55 A.M. 144 145 Submitted by: Mary Pugh 146 Approved: 147

ORCAS ISLAND LIBRARY DISTRICT

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3 Regular Board Meeting

4 May 14, 2007

- 5 John Ashenhurst convened the meeting at 9:08 AM in the Community Room of the Library.
- 6 Attending were Board members Judith Miller, and Pierrette Guimond, Library Director Philip
- 7 Heikkinen, and staff member Mary Pugh. Allan Adler was in attendance via telephone.
- 8 Friends Board Member Ruthie Newman was in attendance. Chair Richard Fadem arrived at
- 9 9:13 AM.

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- 10 WELCOME & INTRODUCTIONS John welcomed everyone to the meeting and
- 11 introductions were made.
- 12 **ADDITIONS OR MODIFICATIONS TO THE AGENDA** Mary asked that a discussion
- of the proposed By-Laws revision be added under New Business.

ROUTINE MATTERS

<u>Minutes</u>: The Board reviewed the Minutes of the April 13, 2007 meeting. Pierrette made a Motion to approve the Minutes as presented. Judith seconded and the Motion passed with John abstaining.

18 Richard arrived and assumed the Chair at 9:13 AM.

<u>Vouchers and Payroll</u>: Pierrette presented Claims Payment Request No.

20	■ BF-2007-MAY-01	\$ 9,905.59
21	■ GF-2007-APR-03	\$ 3,559.69
22	■ GF-2007-MAY-1	\$ 9,498.67
23	• GF-2007-MAY-2	\$ 12,299.04
24	Pavroll	\$ 21.899.94

Pierrette made a Motion to approve the Requests. Judith seconded and the Motion passed unanimously.

Judith asked for clarification on the voucher approval process. Mary said that the Board has the ultimate authority to approve payments and could delay or deny approval of any payment request. Mary explained that she receives invoices and verifies the information, after which routine invoices are processed for payment. Special or unusual invoices are review with Phil prior to processing. Just prior to the Board meeting, the invoices are indexed on a spreadsheet and reviewed by Phil and the Finance Chair. The payment requests are then presented to the Board for payment approval based on the Finance Chair's recommendation.

<u>Correspondence</u>: Richard said he had received a letter from Andrea Hendricks concerning the Bacon Foundation Lecture Series.

OLD BUSINESS

 Retreat Recap: Phil had a review of the Board retreat summarizing the discussion. In addition Allan presented a memo on building onto a core foundation to make the Library a cultural and intellectual center for the community. The Board agreed with Allan's vision and would like additional time at a meeting to discuss the implementation, with the exception of Pierrette.

PLANNING AND PRIORITIES

The Board would like this area of the agenda to address items that are of interest for the Board to keep track of. Items to be included would be the creation of web forums, the 3rd Place concept, and summaries of activities based on the Long-Range Plan. The consensus is that the Board wants a richer, more meaningful insight into how the community is using the Library, utilizing a list of items updated each month. Judith volunteered to summarize any action items from each meeting and follow up with Phil and the Board.

PUBLIC COMMENT – Ruthie Newman asked about the letter from Andrea Hendricks and the Bacon Foundation lecture series. Richard explained that the steering committee is a separate entity from the Library Board and in his capacity on the committee he was keeping the Library Board informed. Ruthie said the lecture series needed to be clearly identified as separate and that it not take resources away from the Library. Judith and Richard both assured Ruthie that the Library Board was very sensitive to the issue and insisted that no Library staff or funding will be used in the Lecture Series. In addition, Ruthie asked that summaries of the priorities and planning be included in the minutes.

NEW BUSINESS

<u>Relevant News and Issues</u>: Phil said this is a new item for the proposed agenda that will include correspondence, library visits and other items of interest.

<u>Library Visits</u>: Pierrette said she visited the main branch of the Seattle Public Library in downtown Seattle. She did not care for the style, however she did use one of the hundreds of computers available for public use.

<u>Director's Report</u>: Phil delivered a final 2007 Grant request which has been approved by the Friends focusing on programs. The Friends also encouraged Phil to make additional requests for special funding throughout the year.

John remarked that he appreciated reading about Nita's visit to the Board meeting and Richard encouraged Phil to have each staff member attend a Board meeting at least once a year. Judith and Pierrette felt it was important to hear from the staff. Pierrette asked about the Accelerated Reader program and John mentioned the National Poetry Month activities. In discussing poetry, Phil mentioned that the Poetry Endowment was close to the depletion of its principle which was a \$5,000 donation to establish the John Chantiny Memorial Poetry Fund. The fund disburses \$500 annually for poetry related expenses and has a balance of less than \$1,000.

Judith made a Motion to have a summary of all funds with balance information available to the Board on a regular basis so that strategies could be developed to replenish diminishing funds. Richard asked to add that the Board would seek to raise additional principal for the funds. John seconded the Motion as amended and it passed unanimously.

Phil discussed with the Board statistics and using surveys to gather information. The discussion included delivery methodology, what questions to ask, possibly combining the mailing with the lecture series questionnaire. Judith made a Motion to have Phil compile information from prior surveys, including return rate and methodology and deliver to the Board. Pierrette seconded and the Motion passed unanimously.

Allan discussed the use of concept or focus groups, instead of surveys, to gauge the pulse of the community. Pierrette asked Phil to include the 2001 survey information.

In addition, Phil said he would be on vacation from July 18th to August 9th.

<u>Friends of the Library</u>: There was no Friends report. Richard will be the Board representative at the June meeting.

By-Laws Resolution: Richard outlined his proposed changes to the agenda. Mary explained that any changes required a 30-day notice of the proposed resolution to change the agenda. The resolution will be presented at the June meeting for voting.

PUBLIC COMMENT – There were no comments.

COMMITTEE REPORTS

<u>Policy & Personnel:</u> - <u>Privacy Policy</u>: Judith said she developed a concise policy with supporting documentation that she feels covers the requested changes from the April meeting. The proposal states that the Library will keep patrons informed of any changes to the policy. Board discussed how the language could be interpreted as a promise to inform and how would the Library follow through on notification of changes. In addition, Richard felt it is imperative that the Library educate the community on what is happening with the collection of personal information. Allan agreed with Richard that it is the Library's responsibility to educate the community on individual rights and how to protect them. Phil agreed; however he does not feel the information should be embedded in the policy, and would prefer adding it to the supplemental reference material and adding a link on the web site to the ALA information and to encourage readers to view the supporting information. Richard tabled the discussion until the June meeting.

Allan left the meeting at 11:00 AM.

<u>Display Policy</u>: Judith reviewed the proposed changes to the policy that were presented at the April meeting. She felt it was a balanced portrayal of the issue. A change was added to the third paragraph to include "as appropriate" in requiring a balanced display. Richard asked if the Library was required to have a legal review of policies. Phil and Judith said no. John made a Motion to adopt the Display, Exhibit and Bulletin Board Policy. Judith seconded and the Motion passed unanimously.

- Community Relations: There was no report.
- 113 Technology: There was no report.

Finance: Pierrette gave out resource information for the special June finance meeting and requested that the Board review the packet and come to the meeting prepared with recommendations.

PUBLIC COMMENT – Ruthie thanked the Board for the discussion on privacy saying that it is an area that she and others do not fully understand.

- 119 **OTHER** Phil asked the Board to think about what would be useful in ongoing statistical
- reporting of checkout by category.
- 121 **ADJOURNMENT** There being no additional business Judith made a Motion to adjourn the
- meeting. Pierrette seconded and the Motion passed unanimously. The meeting was adjourned
- 123 at 11:17 A.M.
- 124 Submitted by: Mary Pugh
- 125 Approved:
- 126

ORCAS ISLAND LIBRARY DISTRICT

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3 Regular Board Meeting

- 4 June 18, 2007
- 5 Chair Richard Fadem convened the meeting at 10:10 AM in the Community Room of the
- 6 Library. Attending were Board members John Ashenhurst, Judith Miller, and Pierrette
- 7 Guimond, Library Director Philip Heikkinen, and staff member Mary Pugh. Allan Adler
- 8 arrived at 10:17 AM. There were no community members present.
- 9 **WELCOME & INTRODUCTIONS** Richard welcomed everyone to the meeting.
- 10 **ADDITIONS OR MODIFICATIONS TO THE AGENDA** There were no changes.

11 **ROUTINE MATTERS**

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<u>Minutes</u>: The Board reviewed the Minutes of the May 14, 2007 meeting and Pierrette requested additional information on the Retreat Recap at line 40. Pierrette made a Motion to approve the Minutes as corrected. John seconded and the Motion passed unanimously.

<u>Vouchers and Payroll</u>: Pierrette presented Claims Payment Request No.

16	■ BF-2007-JUNE-01	\$ 206.93
17	• GF-2007-JUNE-01	\$ 5,801.08
18	• GF-2007-JUNE-02	\$ 7,707.86
19	Payroll	\$ 20,758.04

- 20 Allan arrived at 10:17 AM.
- Pierrette made a Motion to approve the Requests. John seconded and the Motion passed unanimously.
- 23 <u>Correspondence</u>: There was nothing to report.

24 OLD BUSINESS

<u>By-Laws Revision</u>: Richard reviewed the Resolution to amend the By-Laws. Judith made a Motion to approve Resolution 2007-01 Amending the By-Laws of the Orcas Island Library District. John seconded and the Motion passed unanimously.

PLANNING AND PRIORITIES

Surveys & Community Feedback: Phil said that the information from prior surveys and focus groups is extensive and difficult to summarize. He has available the binders containing the information for Board review. He has identified similar patterns in community responses from 1991, 1995, 1999 and 2001 when comparing relevant issues. Phil outlined the types of surveys used and response rate. The focus group used a facilitator; however Phil did not know how the group was formed.

MINUTES June 18, 2007

The Board discussed how to improve response rates, methodology, and frequency. A strong concern is obtaining information from the community members who do not use the Library and how to encourage their participation. Phil said he will have a letter in the Sounder soon and is looking at the idea of an in-depth interview. He asked the Board to consider submitting a guest opinion piece.

Allan asked the Board to first consider the objective in canvassing the community for information. Pierrette has experienced responders changing answers; they want more space in the Library however are unwilling to approve a levy increase to pay for it. Allan felt the Library has responded to community requests for additional books; however users who have requested additional space have been underserved. He points out that if one-half of responders are using the Library for more than checking out books then lack of space is a primary concern.

Judith pointed out that there may be community members who don't use the Library; however they do want a library included in the community because it provides an economic value to the community. Richard felt it is important to educate the community that the Library is used extensively as a place of social connection and that type of use should not be discounted.

The Board agreed that the community would like more space in the Library especially in the children's area and for quiet reading and would give support if the construction could be funded with outside sources. Richard tabled further discussion. Phil has two people interested in helping and will meet with Allan and report back at the July meeting.

NEW BUSINESS

Relevant News and Issues: These items are covered under other areas.

<u>Library Visits</u>: Allan visited the Sebastopol, California library which is part of the Sonoma County Library System. Although the building was unimpressive there was a large central reading area with shelving stacks around the perimeter. The library did have a reference person in the reading area to answer questions, which took advantage of the flow of people through the reading area.

Allan mentioned the Jackson County, Oregon library system funding crisis and how some of the area churches are taking on the role of library. The Board briefly discussed hours of service including Sundays, and how fuel costs are driving library visits down.

<u>Director's Report</u>: Phil reviewed his report with the Board and discussions included door counts, Darvill's partnership with author visits and summer reading program, a new library logo, the next book auction, and hosting a demonstration site for low maintenance landscaping with Eastsound Water.

Phil also announced the retirement of Children's Librarian Carol Erickson. The actual date will depend on several factors; however most likely will be after August.

<u>Friends of the Library</u>: Judith attended the Friends meeting which focused on the upcoming Library Fair. Judith reported that the Friends are working on revising their By-Laws. Pierrette will be the Board representative at the July meeting.

The Board took a break at 11:11 AM. The meeting resumed at 11:20 AM.

COMMITTEE REPORTS

<u>Policy & Personnel:</u> - <u>Privacy Policy:</u> Judith made revisions to the draft based on comments from the May meeting. The Board made some grammar and spelling corrections. Pierrette made a Motion to approve the Confidentiality of Library Patron Information Policy as amended. John seconded and the Motion passed unanimously.

Phil discussed with the Board an incident involving a parent looking for a runaway child and how the confidentiality policy might affect the sharing of information. The Board and Phil discussed how patron use of the library could be included in confidentiality and the need to establish procedures for staff to use.

<u>Community Relations</u>: There was no report. Phil had a sample of Spokane Public Library's annual report that he shared with the Board. The Board also discussed samples of a new library logo.

<u>Technology</u>: There was no report. Phil reported that OPALCO is working on the fiber-optic pre-wiring.

Finance: There was no report.

- **OTHER** Phil asked the Board to think about what would be useful in ongoing statistical reporting of checkout by category.
- **ADJOURNMENT** There being no additional business the meeting was adjourned for lunch 93 at 11:55 A.M.
- **RECONVENE** The Board returned at 1:10 PM. Community members in attendance were Friends Treasurer Doug Ellis, Tom Maiuro and Leith Templin.

FINANCE

Pierrette opened the discussion saying it was her hope that the Board would be able to get a firm grasp of where the Library finances are and to plan for the next several years. The Board discussed the current tax structure, the average new construction revenue, and inflation rates. Pierrette expressed her concern that the largest annual increase is to personnel and benefits.

Allan diagramed for the Board the Library's assets, income and expenses and the Board referred to the listing of endowments. The Board discussed using donations for operating expenses and the stability of annual disbursements. It was recognized that most donors prefer to contribute to the more visible areas of the Library, chiefly the collection, and not to the mundane expenses of operations. In addition the Board discussed the Friends contribution with Friends interest in collection and programs and not routine operating expenses.

The Board felt that progress had been made in updating the collection and increasing the selection of great books. The next area to address is the use of space and the Board discussed how to demonstrate the compelling need for additional space in the Library. It was agreed that private donations should be used when and if the Library adds space for children and quiet reading and having operating expenses funded through tax dollars.

The Board discussed the reliability of endowment distributions and fluctuations of Friends' contributions. Mary explained how the Friends annual grant contribution towards the operating budget is based on 75% of Library Fair proceeds and is given in December at the

MINUTES June 18, 2007

Holiday Tea. The endowment distributions are not known until the first quarter after the budget is prepared. The budget is prepared with an estimate of endowment and Friends contribution. The problem is how to craft a budget using tax dollars and unknown contribution of donations, satisfy Friends desire to support the collection on a regular basis, and still provide for acquisitions of 12%.

Doug Ellis suggested that the Friends Board would look favorably at a request to underwrite any shortfall in endowment distributions, in addition to grant distributions, to be used for acquisitions. Richard asked if the Friends would commit to a five year period and Phil will bring the request to the Friends Board. Phil felt he would be able to develop a budget formula what would address the concerns of the Board and provide for collection enrichment.

John summarized the discussion: 1) Phil will continue to look into medical benefits costs while considering possible improvement; 2) keep acquisitions at 12% of the operating budget; 3) have a secure and predictable means of using donations for acquisitions that would give the staff flexibility in managing the budget.

Richard added that presently there is not a budget crisis. He requested Phil to discuss the funding proposal with the Friends. Judith asked what the next steps were in space allocation. Phil will work on developing a focus group with the task of determining what we need and how to fund it.

Pierrette said that the Board's first responsibility is to the taxpayers. However, Richard and Allan saw a multi-layered responsibility to users, non-users, staff, and visitors, and that all should be kept in balance.

- 137 **PUBLIC COMMENT** There were no additional comments.
- 138 ADJOURNMENT There being no additional business the meeting was adjourned at 2:55
- 139 P.M.

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- 140 Submitted by: Mary Pugh
- 141 Approved:

ORCAS ISLAND LIBRARY DISTRICT

3 Regular Board Meeting

4 July 9, 2007

- 5 Chair Richard Fadem convened the meeting at 9:08 AM in the Community Room of the
- 6 Library. Attending were Board members John Ashenhurst, Allan Adler, Judith Miller, and
- 7 Pierrette Guimond, Library Director Philip Heikkinen, and staff member Mary Pugh.
- **WELCOME & INTRODUCTIONS** Richard welcomed everyone to the meeting.
- **ADDITIONS OR MODIFICATIONS TO THE AGENDA** There were no changes.

10 ROUTINE MATTERS

 <u>Minutes</u>: The Board reviewed the Minutes of the June 18, 2007 meeting and Richard requested additional information on the finance discussion at line 119. John made a Motion to approve the Minutes as corrected. Pierrette seconded and the Motion passed unanimously.

Vouchers and Payroll: Pierrette presented Claims Payment Request No.

15	•	GF-2007-JULY-01	\$ 6,059.82

■ GF-2007-JULY-02 \$ 9,549.95

17 • Payroll \$20,929.18

Pierrette made a Motion to approve the Requests. Allan seconded and the Motion passed unanimously.

OLD BUSINESS – There was nothing to report.

PLANNING AND PRIORITIES

Surveys & Community Feedback: Phil summarized some of the responses to the online survey noting that those using the Library gave it high marks for service, having more books, with some negative comments about noise and crowded space. Allan and John led the discussion on the ranking of responses for the use of space and requests for a quiet reading area. The Board discussed way to measure the intensity of responses and how to distinguish present versus future needs.

John remarked how Phil has spent the last three years fulfilling the expectations of the community to add more books and that now there is no more space for shelving to increase the collection or room for quiet reading. John felt the Board has a responsibility to determine the most effective use of the building and plan to meet the needs of the community based on the reality of increased usage and fixed resources. Judith agreed stating that although the community should be involved in the choices to be made, the status quo is not a viable option.

Allan agreed that there is an obvious need for change because there is a segment of the community whose needs are not being met. The Board discussed the original committee's determination about the size of the current building, the need to estimate future use patterns, the quality of the collection and service if the current level of use continues, alternative storage

MINUTES July 9, 2007 Page 1

38 sites, the viability of branches, cost factors in today's dollars versus future costs, population projections for the Puget Sound area, amount of space to fulfill needs, and 39 formulating an ongoing planning process. 40 41 John, Allan and Phil will meet and have information for the August meeting. 42 The Board took a break at 10:03 M and the meeting resumed at 10:10 AM. 43 **NEW BUSINESS** 44 Budget Amendment – Mary presented the resolutions for budget amendments for the general and building funds. The Board reviewed the spreadsheet with information on 45 disbursements of the 2006 budget carryover. 46 47 John made a Motion to adopt Resolution 02-2007 Amending the 2007 General Fund Budget. Pierrette seconded and the Motion passed unanimously. 48 49 Pierrette made a Motion to adopt Resolution 03-2007 Amending the 2007 Building Fund Budget. Allan seconded and the Motion passed unanimously. 50 51 Relevant News and Issues: Phil asked the Board to review the ALA newsletter. 52 Director's Report: Phil noted that most items were covered under other discussion groups. The Board discussed door and circulation counts, comparison with similar libraries, 53 collection additions and removals, and long term disability insurance. Judith asked for 54 55 information on peer libraries to develop a matrix for comparing statistics. 56 Friends of the Library: There was no report. John will be the Board representative at the 57 August meeting. 58 **COMMITTEE REPORTS** Policy & Personnel: - There was no report. 59 60 Community Relations: The discussion of surveys is listed above. There was no additional report. 61 Technology: There was no report. 62 63 Finance: John asked about the schedule for the 2008 budget preparations. Phil said it would follow the same process as past years. 64 65 OTHER – Pierrette asked the Board for help during the book sale at the Library Fair. Phil reviewed his conference and vacation plans. 66 67 ADJOURNMENT – There being no additional business the meeting was adjourned at 10:44 68 A.M. Submitted by: Mary Pugh 69 70 Approved:

MINUTES July 9, 2007 Page 2

ORCAS ISLAND LIBRARY DISTRICT

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3	Regular Board Meeting	
4	August 13, 2007	

- 5 Chair Richard Fadem convened the meeting at 9:02 AM in the Community Room of the 6 Library. Attending were Board members John Ashenhurst, Judith Miller, and Pierrette
- 7 Guimond, Library Director Philip Heikkinen, and staff member Mary Pugh. Trustee Allan
- 8 Adler attended via teleconferencing. Friends Board member Barbara Safriet also attended.
- 9 **WELCOME & INTRODUCTIONS** Richard welcomed everyone to the meeting.
- 10 **ADDITIONS OR MODIFICATIONS TO THE AGENDA** Pierrette asked for a discussion
- of Trustee attendance and Judith requested a discussion on standing committees. John asked to
- discuss space requirements.

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ROUTINE MATTERS

<u>Minutes</u>: The Board reviewed the Minutes of the July 9, 2007 meeting and made minor changes. Pierrette made a Motion to approve the Minutes as corrected. John seconded and the Motion passed unanimously.

<u>Vouchers and Payroll</u>: Pierrette presented Claims Payment Request No.

18	■ GF-2007-JULY-03	\$ 2,119.32
19	• GF-2007-AUG-01	\$ 6,659.12
20	• GF-2007-AUG-02	\$ 21,886.26
21	Payroll	\$ 22 119 58

- Pierrette made a Motion to approve the Requests. John seconded and the Motion passed unanimously.
- 24 **OLD BUSINESS** Richard praised the extraordinary turnout at the Library Fair. Pierrette said
- 25 the booksale grossed its highest proceeds, and the art and silent auctions also recorded record
- proceeds. She said the booksale was a great team effort and benefited from wonderful weather
- and a great selection of books. John congratulated her and the Friends for a wonderful Fair.

PLANNING AND PRIORITIES

<u>Surveys & Community Feedback</u>: Phil stated that the online survey with paper copies available at the desk has not had the participation he hoped for, with only about 50 respondents. He feels the next step is to convene focus groups charged with the task of defining how the facility is used and long term goals.

John reviewed the research he undertook on the original capital committee from 1989 and handed out copies of the committee's fiscal fact sheet, square footage calculations, space requirements, organization chart, and scope of work. The committee consisted of the resource and building subcommittees. The building subcommittee had 2 board members, 2 friends members and 5 community members and established needs and criteria, along with the

architect. The resource subcommittee concentrated on funding through donations, grants and bonds

Allan said the current facility is undersized for the level of use demonstrated from the monthly statistics. He feels the Board should state the need for a larger building and ask the community how it could best be used.

John recommends using the same model of the original building committee and establishing resources and building committees with a focus on needs and function, because the building style is already established.

The Board discussed whether to convene community focus groups first or to have them emerge from within the building committee; also, how to inform the community of the expected need and the process to determine future building use. In addition, the Board covered how to establish the committee(s) and their structure and membership.

Judith will work on a motion for the September meeting with appropriate language to establish the committee. Richard thanked John for his research.

NEW BUSINESS

 Relevant News and Issues: Judith would like more structure to the standing committees stating that many of the issues are too complex for a sole trustee and would like to see additional members added. The committee could meet on an as-needed basis and would make recommendations to the Board. Allan and John agreed, and John stated that the technology committee is too narrow and would like to somehow include the physical plant.

Richard informed the Board that Allan would be unavailable to participate in person at the monthly Board meetings. Allan would be available for Board meetings via telecommunications, or he has offered to resign is position. John and Judith expressed concern over losing Allan's experience and expertise and would like him to remain until the end of the year. John would like to begin the nomination process immediately in light of Richard's, Pierrette's and Allan's departure. Richard will contact Councilman Alan Lichter and Steve Garrison regarding the search committee. John said the committee should include a condition of full-time residency in the search.

The Board took a break at 10:25 M and the meeting resumed at 10:34 AM.

<u>Director's Report</u>: Phil mentioned the fantastic Library Fair and the Art Auction which has an original Dali print still available. The Friends are working on the best means of selling the print. He commented on the success of Storyfest and thanked Carol for her hard work. Phil reminded the Board about the Washington State Library WILL conference September 26-28 in Kennewick. Richard asked about discards and the auction process and Phil said the in-house auction is returning less revenue than selling the books through the Friends had previously generated. He will review the process at the end of the year. Pierrette suggested that the withdrawn books could be sold in the lobby instead of the Friends books.

<u>Friends of the Library</u>: Barbara had nothing to add to the Library Fair report. She said the Friends Board did approve the request to fund \$5000 in collection materials for the next five years. The annual meeting is September 24th at 7:00 pm at Rosario. John will be the Board representative at the September meeting.

79 **COMMITTEE REPORTS** 80 Policy & Personnel: There was no report. 81 Community Relations: There was no report. <u>Technology</u>: There was no report. 82 Finance: Phil and Mary will have 2008 draft budget figures by the September meeting. 83 ADJOURNMENT - There being no additional business Judith made a Motion to adjourn the 84 meeting. Pierrette seconded and the Motion passed unanimously. The meeting was adjourned 85 86 at 10:50 A.M. 87 Submitted by: Mary Pugh 88 Approved: 89 90

1 ORCAS ISLAND LIBRARY DISTRICT

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3	Regular Board Meeting
4	September 10, 2007
5 6 7 8 9	Chair Richard Fadem convened the meeting at 9:04 AM in the Community Room of the Library. Attending were Board members John Ashenhurst, Judith Miller, and Pierrette Guimond, Library Director Philip Heikkinen, and staff member Mary Pugh. Friends Board member Lynn Carter, Eastsound Planning Review Committee President Peter Fisher, and other community members also attended
10 11	WELCOME & INTRODUCTIONS – Richard welcomed Peter Fisher and Leith Templin and introduced the Board.
12 13 14 15 16 17 18	EPRC PRESENTATION – Peter Fisher presented a booklet on <i>Eastsound Vision Partnership</i> – <i>Community Planning Project</i> to be used at a community meeting September 15 th at Orcas Center. Peter hopes the Trustees will share the information within their personal circles and encourage as many as possible to attend. He briefly described the EPRC's history and goals commenting on the aerial photos of Eastsound from different decades. The Board asked about the method of survey, governance and inter-agency cooperation. Peter thanked the Board for allowing him to bring forward information on this important issue.
19 20	ADDITIONS OR MODIFICATIONS TO THE AGENDA – Richard asked for a discussion on Trustee turnover during New Business.
21	ROUTINE MATTERS
22 23 24	Minutes: The Board reviewed the Minutes of the August 13, 2007 meeting. Pierrette made a Motion to approve the Minutes as presented. John seconded and the Motion passed unanimously.
25	Vouchers and Payroll: Pierrette presented Claims Payment Request No.
26	• GF-2007-AUG-03 \$ 2,811.66
27	• GF-2007-SEPT-01 \$ 7,136.06
28	■ GF-2007-SEPT-02 \$ 8,688.97
29	Payroll \$22,119.58
30 31	Pierrette made a Motion to approve the Requests. John seconded and the Motion passed unanimously.
32	OLD BUSINESS
33 34 35	By-Laws & Standing Committees: At the August meeting Judith recommended reorganizing the standing committees. Judith feels that it would be best to address this issue in January when the new Trustees are installed. The item was tabled until next year.

PLANNING AND PRIORITIES

<u>Draft 2008 Budget</u>: Phil reviewed his process for the 2008 budget, where he will keep the status quo, not adding any additional programs; recommending a 3% COLA and a merit pool of \$2500; adjusting staff for anticipated staff family and sick leave; increasing long-term disability benefits per Board request and adding air ambulance coverage; savings within the building and automation maintenance categories; allocating for designated projects; maintaining the collection budget at an average of 12% of operations; and returning to designated budget lines for endowments with the collection spending.

Board discussion began with Pierrette expressing her concern for the increases in personnel and benefits stating that she prefers a bonus that will not increase the base wage and having staff contribute a portion for medical insurance. Pierrette asked about the calculation for a position and Mary explained the formula. Mary reviewed the application of COLA to the salary range and wage rates and described how a line item shows a total of the wages paid, however is not an indication of the wage rate.

Public comment was received by Leith Templin on the application of COLA to the wage scale. She does not believe San Juan County or private businesses, applies COLA the way the Library does and does not remember it being the policy when she was on the Library Board.

Judith asked if bonuses were an option and Mary said the Board would have to adopt a policy to cover bonuses. Richard asked if merit was applied to the wage scale and Phil said no. Richard would like to set aside additional time to discuss the issue of bonuses versus merit. Pierrette said every year the issue is discussed with no changes and she feels that the district will reach a point were the budget will not be able to afford the staff; that a position could be filled in the community at less cost. Pierrette said the same was true with medical benefits and feels that the businesses are moving to having the employees contribute a portion of the benefits and would like the Library to adopt this policy as well.

John asked about the level of confidence in additional income and the Dynix maintenance. Mary said the discretionary income is in the miscellaneous donations and interest income areas which amount to only \$3000. Phil said the automation maintenance is lower because the hardware has reached an end of life and will be replaced in 2008 and will be covered by a manufacturer's warranty.

John asked about the changes to the collection line items and Phil explained that for 2007 the endowments were included into the regular line items for adult, young adult and children's expenditures with a spreadsheet developed to show a detail of the spending by endowment. With this method the regular line items are artificially inflated by the endowment spending and it would be better to represent endowment spending with their own line. The result is the appearance that spending is reduced in the regular line items when in actuality the difference is in the endowment lines.

John asked about spending on the collection at 12% of the operation budget and that spending above that level would fill the shelving at an accelerated rate and would eventually be counterproductive. Phil agreed stating that we will by the end of 2007 reach the point of weeding one item for each one added; and that overall a 12% rate of collection spending is very healthy in the context of our overall budget. Going above that rate would make collection management, in its various aspects, increasingly challenging. Richard asked about increased book cost and Phil said he would research this for the October meeting. Phil said maintaining

collection diversity can be challenging in a small collection, where meeting the demands of the community might easily shift the balance of one collection versus another, for example the recent increases to the music collection.

John asked about Phil's commitment to keeping healthy reserves stating that it is the Board's responsibility to be fiscally conservative and not spend down reserves. Phil said reserve funds are currently at 32% of operating and it is his procedure to examine reserves twice a year and to funnel surplus funds into reserves. The draft 2008 budget shows reserves higher than the actual 2007 budget.

<u>Surveys & Community Feedback</u>: Phil said he now has between 75 and 80 survey responses and he will now work on collating the information. He will also begin working with Allan to develop peer group information, and is eager to start working with the Board on focus groups.

PUBLIC COMMENT

Comment was received from Lynn Carter who asked if offsite storage for the collection is still being considered. Phil said that he does still consider it an option.

Leith Templin commented that many people felt the 2003 salary study was flawed from the beginning by not including benefits and she does not believe the district has always adjusted wage ranges with a COLA. She is concerned with the decisions being made on salary and benefits and encourages the Board to seek a different approach. She said she has heard about an expansion and levy and warned that it would not pass.

Richard informed her that the Board is not discussing any levy and that her information is incorrect. Judith asked what her concerns were.

Leith responded that she feels the Board is looking to increase the collection and increase the building and not asking the Director to cut the budget. She feels that the public dollars are not being spent wisely. Leith said she has spent a lot of time working with the County on the Library's budget and that she wants to see the Library be the best it can be, and that the District can not continue its current path because the economy will not be able to afford it. She does not want to see the Library lose personnel; however she feels the Library can't continue to increase wage ranges. She said that living on Orcas Island is a benefit in itself.

Richard asked Phil to redistribute the information from the salary and benefit study, and to research the County's COLA procedures.

NEW BUSINESS

Relevant News and Issues: Phil visited two King County Library branches. KCLS uses central purchasing and processing with limited discretion for local purchases. The Des Moines branch has about 20 public use computers in 10,000 square feet. Phil highlighted an American Library magazine article about threats to First Amendment rights. Richard said the Hendrick Smith Crossroads lecture ties in with the article. Richard asked Phil if the Library's fact sheet has been updated. Phil said it's in process.

Richard discussed the problem of three Trustees leaving the Board at the end of 2007, which will strain the recruiting committee and reduce the continuity of the Board. He would like the Board to consider a recommendation to the recruiting committee that Pierrette fill the

one year remaining on Allan's term. John made a Motion that the Library Board requests that the Library Board Search Committee recommend to the County Council that Pierrette Guimond be appointed to fill out the one-year remainder of Allan Adler's term when he leaves the Board at the end of 2007." Judith seconded and the motion passed with 3 ayes, no nays, and Pierrette Guimond abstaining.

Richard thanked Pierrette for her hard work and diligence on Library issues. He said that Pierrette represents a strong community influence and her research on issues has brought valuable information to the Board. Pierrette thanked the Board for their confidence and will bring her decision to the Board at the October meeting.

The Board took a break at 10:39 M and the meeting resumed at 10:46 AM.

<u>Director's Report</u>: Phil reported that a review of the Expenditure Status Report shows the overall spending on track for the year.

<u>Friends of the Library</u>: Friends Board Member Lynn Carter reported final net income for the 2007 Library Fair was \$19,171. There was a swap in Board representation at the Friends meetings with Richard attending the September meeting and John attending the October meeting.

COMMITTEE REPORTS

Policy & Personnel: There was no report.

<u>Community Relations</u>: Judith has been working on the information from the August meeting concerning space and collection concerns. She would like to propose Resolution 04-2007 to establish a Citizens Advisory Committee. The Board discussed the Resolution emphasizing that additional space is not a foregone conclusion and that the committee would look at all areas of service including sustaining services within the existing building. John made a Motion to adopt Resolution 04-2007 to establish a Citizens Advisory Committee. Pierrette seconded and the Motion passed unanimously.

Judith would like to have the Board appoint a Trustee liaison for the Citizens Advisory Committee. Pierrette made a Motion to appoint John as the Trustee liaison for the Citizens Advisory Committee. John seconded and the Motion passed unanimously.

<u>Technology</u>: There was no report.

<u>Finance</u>: Mary reported that a problem has developed with the remote access to the County Auditor's office and that the staff is working to correct it.

PLANNING AND PRIORITIES Cont.

<u>Draft 2008 Budget</u>: The Board returned to discussion of the 2008 budget. Richard asked if other than personnel and benefits, were there any other questions on the draft budget. Pierrette said that grounds maintenance including watering continues to be a concern. She requested Phil to continue to find volunteers to help maintain the grounds. Pierrette also wants to make sure the spending level for the collection is kept at the same level as prior budgets.

John asked what the percentage of the budget covers personnel and benefits for 2006, 2007 and 2008. Phil said the 2008 percentage was up 2% from 57.9% to 59.7% of the operating budget, however part of the increase is from legally required items that are beyond

the Library's control and the increase for LTD the Board requested to add, with air ambulance costs replacing the requested estimate for covering health insurance deductibles.

Richard asked if the Board has ever set a maximum percentage for personnel and benefits and John said the percentage is usually less than 60% however the Board has never made a definitive percentage. John would like to know if an increase in the percentage is becoming a trend, however Pierrette said the actual dollar amounts are just as important. Pierrette noted that a carryover has been used in every budget for many years and that future years may not have a carryover to utilize. Phil said he and the staff work very hard to evaluate spending and control costs, which results in a carryover.

Richard asked if the entire staff receives a merit increase and Phil said that increases are considered however they are applied within the salary range. Phil explained that he prefers a team approach to performance evaluations rather than isolated merit application which can lead to morale problems. He sees the staff as a team and if the Library is accomplishing its goals the team should be rewarded. Pierrette remarked that the Fire Department does not give merit increases.

Judith clarified that the COLA is applied to the wage range at the beginning of the year, and that if awarded, merit is applied to individual wage rates which increases the base wage rate based on anniversary date. Pierrette said that this has resulted in a five to seven percent increase every year. Mary explained that the calculation is on the wage and not the budget line and that other things beside COLA and merit affect the budget line and therefore the percentage of increase.

Richard asked if an increase in benefits could be seen as a merit increase; Judith that covering staff benefit costs would free up more net pay. Phil said the current benefits provided are only basic.

John felt the Board is taking an inordinate amount of time discussing an item that should be left to the Director. He would like to see the Board set a percentage of the operating budget for personnel and benefits and give Phil broad discretion as long as he stays within the percentage. This would require Phil to be creative in awarding any increases within the total dollars given. Richard and Pierrette felt it was a duty of the Board to discuss merit, bonuses and benefits. Richard said that if the Board did not pick the right percentage there could be consequences and Pierrette was concerned with the escalating cost of benefits. John said it would be up to the Director to figure it out, that if there were budget constraints Phil would have to change the benefits.

John sees the Board getting too involved in the level of detail that should be left to the manager. The Board has accountability for the overall budget, and for ensuring that the staff is providing good service; however management of the staff should fall to the Director. Richard felt it is the Board's responsibility to look at all items in the budget.

Judith agreed with John saying the Board should set the budget and get out of the business of managing the employees. That the Board could set a percentage that could be adjusted each year depending on personnel circumstances. John said it would force the Director to live within the budget; to motivate to find cost savings, i.e. utilize more volunteers to save personnel costs.

Phil said that traditionally bonuses are not given in library service; that it is more suitable for private business based on easily quantifiable factors such as sales figures. Phil

206 reiterated that the main increases this year are from the increase in our retirement contribution which is set by the Legislature and the addition of LTD and air ambulance as discussed 207 previously. He agrees with John that the Board sometimes goes into management areas to a 208 209 degree that it takes time away from policy discussions. 210 John asked Phil to research how a percentage limitation might be applied to the budget. Judith asked for a review of the carryover from prior budgets and Richard asked for the amount 211 212 of merit that has been paid this year. 213 OTHER – The Board set October 2, 2007 for an executive session for the annual performance 214 review of the Director 215 **ADJOURNMENT** – There being no additional business the meeting was adjourned at 12:09 216 217 Submitted by: Mary Pugh 218 Approved: 219 220

ORCAS ISLAND LIBRARY DISTRICT 1 2 **Executive Board Meeting** 3 October 2, 2007 4 5 Chair Richard Fadem convened the meeting at 9:45 AM in the Community Room of the Library. Attending were Board members John Ashenhurst, Judith Miller, and Pierrette 6 Guimond. 7 The Board retired into Executive Session for the annual review of the Library 8 9 Director. The Board returned to open session at 11:30 a.m. No additional discussion or action 10 was taken as a result of the Executive Session. 11 ADJOURNMENT -There being no additional business the meeting was adjourned at 12 11:30a.m. 13 14 Submitted by: Judith Miller 15 Approved: 16 17

1	ORCAS ISLAND LIBRARY DISTRICT
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3	Regular Board Meeting
4	October 8, 2007
5 6 7 8	Vice President John Ashenhurst convened the meeting at 9:07 AM in the Community Room of the Library. Attending were Board members Judith Miller, and Pierrette Guimond, Library Director Philip Heikkinen, staff member Mary Pugh, and Friends Board member Marilyn Erly There were no community members in attendance.
9	WELCOME & INTRODUCTIONS – John welcomed everyone to the meeting.
10 11	ADDITIONS OR MODIFICATIONS TO THE AGENDA – Pierrette asked for an Executive Session to follow up on the annual review of the Library Director.
12	ROUTINE MATTERS
13 14 15	Minutes: The Board reviewed the Minutes of the September 10, 2007 meeting Pierrette made a Motion to approve the Minutes as presented. Judith seconded and the Motion passed unanimously.
16	Vouchers and Payroll: Pierrette presented Claims Payment Request No.
17	■ GF-2007-SEPT-03 \$ 2,449.74
18	• GF-2007-OCT-01 \$ 8,145.10
19	• Payroll \$ 22,469.18
20 21	Pierrette made a Motion to approve the Requests. Judith seconded and the Motion passed unanimously.
22	PLANNING AND PRIORITIES
23 24 25 26 27 28 29 30 31 32	Inter-local Agreement for Early Learning Advocacy Services: Phil explained that the Agreement did not require Board action, however he wanted to keep the Board informed on the initiative. The Library would participate in a service sponsored by the State Library for early involvement in literacy with a biennial cost of \$800. Mary explained that the new program grew out of a State Library program from four years ago which the Library participated in that gave books to parents of newborns. John asked how many libraries were involved and Phil said there were about 22 throughout the state. Judith made a Motion to endorse the Library's participation in the Early Learning Advocacy Service. Pierrette seconded and the Motion passed unanimously. Pierrette would like to make sure the program will involve the Spanish speaking community on the island.
33	PURLIC COMMENT - None

NEW BUSINESS

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35 36 Relevant News and Issues: Phil commented on the federal government's recent interpretation of First Amendment rights. Judith said she attended the Workshop in Library

Leadership in Kennewick September 26-28, 2007. She found the conference extremely valuable and would like to make sure incoming Trustees have an opportunity to attend future conferences.

<u>Director's Report</u>: <u>Online Survey Results</u> - Phil discussed with the Board the tally of the online survey results noting that about two-thirds of the responses were from inside the Library and that more effort would be needed to reach non-users. John asked if there were any surprises and Phil said not really. Respondents thought a quiet reading area and/or expanded children's area would be "nice" but did not strongly support expanding the building. The overall interest was in getting more books with more than half responding that they thought the collection was "great" with a significant number commenting on the lack of seating and high noise levels.

Phil noted the high approval of the staff friendliness and availability. John agreed stating that 73% rated service as excellent and 19% as good among respondents. John also mentioned the size of the collection relative to the size of the building and that 30% don't know about programs. Phil said there are those who only come to the Library for books noting that two-thirds of the respondents check out books when they are at the Library. John would like to do a better job of getting information on programs and classes to more people. Judith noted conversely that 48% felt the information on classes and programs was good or excellent. Pierrette said that a number of people in her circles do not know about the online information or that the Library will purchase books they are interested in. She suggested a "Did you know" campaign to help inform patrons and visitors. The Board discussed several ways of getting the word out and John asked Phil to report at the December meeting on how the Library will increase awareness in these areas.

Phil said that 45% of the respondents considered themselves "retired" and 40% worked one or more jobs. He will be able to break out responses by these two areas and John would be interested in seeing that information. Pierrette asked about keeping the video tape medium and Phil said there were still people who used them instead of DVDs and that the staff is slowly weeding the old medium out.

John continued saying there was negative interest in more computers, a lounge or café type area and positive response for off-site storage, all of which suggest that the collection is a priority over programming or "*Third Place*" initiatives.

Judith asked about the percentage of respondents who were children or teens and Phil noted that those ages constituted about 6 percent. Phil is interested in targeting community segments such as retiree, teens, children, working people, etc. with specific marketing for that particular group. John mentioned the "only my way" responses and questioned how the Board and Library will work to make sure all views are represented.

John felt that overall the respondents indicated that they felt the Library is doing a good job, and that they are happy with the staff and building without an overwhelming need to change. Phil noted one respondent who was suspicious of the survey and John emphasized the need to make it known that the Board is seeking information to form a plan and not to support a plan already formed.

Other – Phil mentioned that the State Auditor's Office was finishing up their audit of the Library for the years 2004, 2005 and 2006. One area that will need to be addressed is a new fixed asset management policy. Phil reviewed the statistical measures and the increase in checkouts and door counts which he feels might begin to plateau next year. One known way to

increase circulation is to reface shelving to a more retail bookstore presentation. The Board discussed updating the statistical graph for 2008.

<u>Friends of the Library</u>: Friends Board Member Marilyn Erly reported on a successful annual meeting hosted by Rosario. There are six new board members; and officer elections will be held in November. The Friends are looking to encourage more memberships and Marilyn mentioned that membership dues account for one-quarter of yearly income. Pierrette will attend the November meeting.

COMMITTEE REPORTS

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<u>Policy & Personnel:</u> The need for a fixed asset policy was noted above. There was no additional report.

<u>Community Relations</u>: John mentioned the success of the first Crossroads lecture which he felt raised public awareness of the threat to privacy. Mary said the distribution of tickets for the second lecture was going smoother. Tickets for the first lecture flew out the door and many people were disappointed. Now with the change to Orcas Center more tickets are available.

John felt that a Citizen Advisory Committee could be a valuable tool in developing facility plans, similar to how the Budget Advisory Committee looked at budgets. That committee was made up of distinguished community members who reviewed the income and expense details and their recommendation was followed.

- Technology: There was no report.
- Finance: There was no report.
- The Board to a break from 9:58 AM to 10:09 AM. Chair Richard Fadem arrived at 10:10 am.
- John listed the three remaining agenda items: 1) Annual review of the Director; 2) the Citizen
- Advisory Committee; and 3) the 2008 Budget discussion.
- 105 **EXECUTIVE SESSION** The Board retired into Executive Session to discuss the annual
- review of the Library Director from 10:15 am to 10:26 am. Richard said that the Board also
- 107 had an Executive Session on October 3, 2007 for the review of the Director. The Board is
- happy with the performance of the Director and discussed salary changes which need to be
- followed up in a future meeting, and which will be put in writing from the Board. There was no
- additional action taken.

DRAFT 2008 BUDGET

John began discussion reviewing the proposal for a \$2500 merit pool. In 2007 there was a \$2000 merit pool; however he asked what the financial implications for 2008 were from the application of the pool to wages. John also asked what the implications are for the 2008 merit pool on the 2009 budget. Phil said the 2008 increase would be approximately \$4600 and \$5700 for 2009. Phil noted that the increase would still be within the salary ranges and Pierrette noted that the ranges also increase with the application every year of COLA. The Board discussed the differences between merit increase and salary steps noting that merit could be more arbitrary and steps more regimented. Phil felt merit increases were more flexible however they could be seen as more arbitrary than steps. Richard asked what experience with salary plans Phil had with other libraries. Phil said, to his best recollection, that Tucson used an

annual step system with ten steps.

Pierrette noted that the Library has had approximately a 3% increase in tax revenue since 2003, however that the salaries have increased over 5% and benefits have risen over 15% emphasizing that the rest of the budget categories have remained static. Continuing on this path will result in having to reduce staff or seek a levy increase.

John said that the Board needed to answer whether the Library is paying a fair wage, compared with other libraries and local businesses and that Phil's research shows similar pay at the other island libraries, Island Market and other organizations and businesses. John continued that if the Board is committed to fair pay and if budget constraints appear in 2009 or 2010 then it will be necessary to cut expenses and/or services or ask for a levy lift. If the community does not feel the Library is doing a good job managing its budget then a levy would be defeated and expenses would have to be cut. John criticized the "Wal-Mart" approach to wages referring to hiring part-time employees who are not eligible for benefits.

Pierrette emphasized that the Board is responsible for the budget and that the Library is spending more than it takes in from tax revenues. She felt that compared to the County the Library is paying reasonable salary and benefits. Mary reminded Pierrette that the County and Orcas Fire Department have bargaining contracts which the Library does not. The contracts do allow for COLA and wage increases that are negotiated for a two to three year period and that the COLA may not reflect the actual consumer price index increase, and in fact has not kept pace for the past 2 years. Additionally Pierrette feels that it is not reasonable for the Library to pay 100% of medical benefits when many businesses require their employees to contribute a percentage.

John would like the Board to focus on whether the Library is paying fair wages and benefits. He said that it is not practical to think the Library can operate in perpetuity without a levy; that I747 did not restrict levies, only that it be put to a vote. The Board has an obligation to be accountable to the public and ask the community for a vote. He wonders what principle the Board will commit to, a future of never having a levy lift for operating expenses or show the fiscal responsibility of the budget and ask for a levy because it is not possible to continue to live within the constraints of I747. John foresees a scenario where the Library is unfair to the staff or requires a cut in services.

Judith thanked John for framing the question so well. She asked Phil if he had projected a trajectory of when expenses might outdistance revenues and carryover. Phil thought a levy election might be needed in 2009 or 2010.

Richard asked Pierrette to clarify her comment that the Library is running a deficit and Pierrette said based on tax revenues the Library spends more than it takes in. Richard said that historically the Library has not used only tax revenues in the budget. John commented that the budget has used a carryover for several years and that a carryover was expected at the end of 2007. Phil noted that the budget has always included non-tax revenues and he has been able to add to reserves using those amounts.

Richard and John asked if the staff should have some input on salary merit issue by asking their opinion on no merit increase for 2 years and then have a levy vote. Phil felt that was like borrowing trouble from the future and to cross the bridge when and if there is a problem in the future. John said that if the Board is committed to fair pay and the community depends on the staff and services, then a levy should not be feared.

Pierrette felt the Board should do a salary survey. She feels the staff is well compensated with good benefits. Phil thought the benefits are below average because the Library does not provide family benefits, and that a salary survey would be a good idea.

Richard said in his experience within academia that staff never received only COLA and that the Board going back and forth on the issue is bad for morale. He feels the Library has been responsible, stating that there was no merit increase in the 2006 budget. He does not like the arbitrary decision on wages from year to year and would like to see a firm projection for future budgets. Pierrette noted that there will be a completely different Board next year and that this issue has been discussed over and over.

John would like to be clear about the alternative to always put off a levy and never ask the question. He sees the Board's responsibility to fair pay even in the face of a levy that might be protested. John feels the Board and Library are beyond reproach in how the budget has been handled. Pierrette commented that the projections have shown an increase of 5% every year for salaries.

Richard said it was the Board's responsibility to promote public interest in a vote and he does not foresee a problem with a levy in the future because the Library has not been financially delinquent and can justify its spending. He said it was important not to lose any of the staff. John noted that the summer survey showed a high approval of the staff and operation of the Library and it would be reasonable that the community would want to support the staff. Phil agreed that the voters would think that the library has shown frugality with the staff, collection and building.

Pierrette proposed that there be no merit pool for the 2008 budget pending a survey of salaries and benefits. John asked if the survey would be conducted by a consultant and Pierrette felt there were many qualified persons within the community who would be able to help with a survey. Phil said it is reasonable to have wage increases; that local businesses give increases.

Richard said he does not like the merit increase system and prefers steps. Phil agreed and John noted that the school district has steps. Richard felt the perception of using "merit" to describe wage increases was problematic and with steps the staff and public would have a better idea of where wages were heading.

Pierrette remarked that the budget shows core spending on collection has not increased at the same rate that salaries and benefits have. She feels it clearly shows that the increase in spending has been for personnel and benefits. John felt more spending on the collection would cause space problems with books flying out the door through weeding.

John felt the budget discussion was down to questions on salary and benefits and suggested a second meeting. Richard asked if everyone felt the same, and the Board agreed that an additional meeting was necessary. The Board discussed schedules and set an additional budget meeting for Tuesday October 16, 2007 at 9:00 AM.

- **CONTINUANCE** There being no additional business the meeting was continued at 11:30 AM.
- 205 Submitted by: Mary Pugh
- 206 Approved:

ORCAS ISLAND LIBRARY DISTRICT

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Continued Regular Board Meeting

October 16, 2007

- Chair Richard Fadem convened the meeting at 9:07 AM in the Community Room of the Library. Attending were Board members John Ashenhurst, Judith Miller, and Pierrette Guimond, Library Director Philip Heikkinen, staff member Mary Pugh. Robert Herrup was a community member in attendance.
- **WELCOME & INTRODUCTIONS** Richard welcomed everyone to the meeting.

DRAFT 2008 BUDGET

Mary told the Board that the current printouts showed the increase to custodial expense funded by reducing the Savings Accrual. This information was presented at the October 8, 2007 budget discussions and no other changes had been made since the meeting.

Richard said that the focus of the discussion will be on salary and benefits. Pierrette reiterated her research that shows tax revenue increase 3.5% for the last four years and that the salaries and benefits have increased over 5% and 15% respectively during the same period while collection spending has remained the same. Richard and Phil said that increasing the collections spending would result in crammed shelves and excessive weeding. Pierrette asked about the slat-wall shelving by the children's room and Phil said it is used for displays now however it could be used in the future for additional collection space.

John asked for clarification on the new construction amount and Phil said that the budget includes the state allowed 1% revenue increase of \$4891 and an estimate of \$12,000 for new construction. John remarked that salary and benefits will increase 27% in 2008 and will be funded using the 2007 carryover, a trend for the past several years which is disconcerting. Phil reminded the Board that it had recommended an increase in the long term disability benefits and to reimburse employee deductibles. The financial benefit to staff of the deductible reimbursement was negligible and Phil had suggested funding the medical airevac instead.

John said he felt the Board was in agreement that the Library is operating well, and that patrons are happy with the quality of the collection and service from the staff. He felt it was also agreed that even if the Library was frugal that some time in the near future it will likely be necessary to go to the community with a maintenance and operations levy. The issue in contention is how to balance two principles; adequate and fair pay to the employees and how quickly a maintenance levy would be needed. John felt the Board agreed that the Library is not currently too generous in salary and benefits and can not envision community criticism for adequately supporting the staff. The rest of the Board agreed that John had effectively summarized the issue under discussion.

John felt the next point to clarify was if the Library was heading in the direction of being either inadequate or too generous in its salary and benefit offerings. He said there was a consultant study in 2003 that focused on salaries paid in about 12 different libraries including others in San Juan County. John said there were community members who felt the study was

flawed because it did not look at benefits. Phil said that a benefit study did follow shortly afterwards. Previously Pierrette suggested that there be no merit increase until a salary and benefit review has been completed.

Pierrette agreed with John re-emphasizing a review of salary and benefits from local community businesses and area libraries before authorizing a merit increase. She also feels that businesses are increasingly asking employees to pay a small portion of medical premiums to help offset the cost. She said that San Juan County and the Orcas School District has asked their employees to pay a small portion of premiums. Pierrette emphasized that she is not saying the staff is paid excessively, however she feels an obligation to balance the Library budget.

Judith said she knows that it is hard for people who work on the island and some who have had to leave because they can not make enough to afford to stay and asked if it was equally hard on the Library's employees. She said a review of local businesses might be difficult, in comparing skills and duties.

John agreed saying that if the staff is under financial pressure it could effect morale and impact service and thereby the public perception of the Library. Pierrette said not to assume a lower morale was based on financial pressure; that everyone has choices to make regarding personal financial situations.

John said Phil had previously suggested a cap on the wage scale until a survey was completed and John asked what the implications would be. Phil said it would keep the salary ranges at the 2007 level and would affect two staff members in 2008 and if not adjusted would more likely impact staff in 2009. He said there were two interpretations; that wages are frozen at the top of the wage scale; or that wages are adjusted annually for an approved COLA. Richard said that he could not support a freeze on giving a COLA, in that it allowed wages to keep pace with inflation.

Pierrette asked why the new children's librarian with no experience would be receiving the same rate of the departing staff member. Phil said that the staff member will have a MLS degree, has 3 years of library experience in Alaska and 3 years here as support staff and only lacks hands-on experience with children programming. Also, the pay rate of the new position is at the beginning of the recommended pay range.

Pierrette would like to end discussion and place a motion on the COLA and merit pool. Richard suggested breaking it into separate motions. Pierrette made a Motion to adopt of 3% COLA in 2008. Judith seconded and Richard asked for comments.

Robert Herrup said he has only worked as an independent contractor and has no experience with a cost of living adjustment however he understands the concept. Richard said it allows wages to keep pace with rising cost for commodities such as fuel, heating oil and electricity and that he has never experienced a college not giving a COLA. Phil said that 3% is less than the CPI in the Seattle area and less than what San Juan Library is asking for.

John asked to call the Motion, and it passed unanimously.

John made a Motion to form a citizen committee to study wages and benefits from local businesses and libraries and make recommendations to the Board. Pierrette seconded and the Motion passed unanimously.

John would like additional information on benefits and asked Phil to consider ways to reduce costs. Phil replied that he reviews information on benefits every year. Richard asked

what the trend was in having employees pay a portion of the premiums. Phil felt that the Library pays less than other libraries because family coverage is not included. San Juan Library and San Juan County pay for family coverage. Those two entities do have employees pay a small portion of premiums; however the majority of coverage is paid by the employer. Pierrette would like information on policies that have higher deductible as well as other alternatives. John asked if information could be available for the November meeting and Phil thought he could do that. Pierrette asked about the medical insurance coverage date and Mary said it runs from January to December and needs a 30 day written notice at the end of the plan year for cancellation.

Judith said the merit and benefit increases were linked and if the budget could not have both then which would be best, a merit increase or a medical benefits increase. John rephrased by saying it would be a choice between more wages and less insurance risk. Richard said the current medical plan offered by the State group is able to provide more coverage for less money and that an individual plan might be less expensive. Phil agreed saying a free market plan would be less expensive; however, it would also have less coverage. Richard asked how many would use family benefits and Phil said there were six employees who might.

Judith asked if all the San Juan County libraries could be in a group plan and Mary said that years ago the libraries did have a group with Regence Blue Shield, however the coverage was less than the current State plan. Pierrette asked about other plans available and Phil said he did a survey with a broker and had given the Board information on the plans. In summary, plans are available at a slightly lower cost however the coverage is not as good.

Pierrette asked about the expected family leave and asked where it showed in the budget. Phil said the budget reflects lower hours for the position with leave and additional hours in substitute. Richard asked if information about medical benefits could be distributed as soon as possible. Pierrette said she would meet with Phil to review the insurance information.

Phil asked about the Board's previous instruction to increase the long-term disability and add the airevac insurance instead of reimbursing the copay. Pierrette said an increase in the benefit to add airevac should not be permanent and be reconsidered each year.

John asked about Phil's proposal to cap wage ranges at the 2007 levels and how it would affect staff. Phil said there are two staff members at the top of their ranges and the cap would allow them a cola increase but no merit. He said it will be more of a factor in the 2009 budget.

Pierrette would like to return to the discussion of a motion not to have a merit increase in the 2008 budget until a review is completed. John asked about the timetable to adopt the budget and Mary said the last day to get a budget to the county is November 30th; however the Board could adopt the tax levy and then have until mid-December to adopt the budget.

Pierrette said the Library may have to propose a maintenance levy soon and it would be better to have information on salary and benefits beforehand to forestall arguments about compensation. John remarked that there were some who did not like the last survey and that there will always be some who do not agree with the results. Pierrette felt that the situation in the community is more positive now than it was at the time the other survey was done. Judith said that a budget amendment could be done after the survey if the decision was made to add the merit.

Richard said that the Board could approve merit from anywhere between zero and two percent and Pierrette reiterated that she is totally against any merit in 2008 without a study; that any merit compounds in future years. Mary said the biggest impact on future budgets would come from capping the wage scale. Phil said that the purpose of merit is to increase the base salary and noted that the Library's use of volunteers keeps the overall salary percentage down. Phil said our salary as a percentage of operating is lower than our sister libraries in the San Juans.

John said the discussion assumes that the merit plan would continue and he would prefer to return to the step wage plan. Richard agreed saying a step plan would be more predictable. Phil also agreed stating that the step increases were much simpler and noted that San Juan Library and most other libraries use a step plan. Phil said he could have some policy language next month to implement a step plan and Pierrette said she does not want any policy change without the study.

Pierrette made a Motion to have no decision on merit increases in the 2008 budget until a study of wages and benefits is completed by March 10, 2008 and that any decision made at that time would be retroactive to the first of the year. Judith seconded and Richard asked for public comment.

Robert Herrup commented that when OPALCO was looking for a director he asked Doug Bechtel about recruitment. The information he received was that a director is recruited on a national level, managers are recruited on a regional level and staff are recruited on a local level. He thought that model could be applied to the Library and encouraged the Board to look at local businesses as well as libraries. Robert said that a levy that funded only salaries and benefits would be a difficult public relations problem.

Richard called Pierrette's Motion and it passed unanimously.

OTHER – The Board talked briefly on offering condolences to Allan Adler on the loss of his
mother and will get together privately to do so.

Phil informed the Board that there is a donor interested in establishing a matching contribution for the purpose of adding on to the Library if the Library would commit to the support of maintenance. Pierrette said that any gift needs to be reviewed based on the gift policy and she does not recommend accepting a gift that has conditions attached.

- **EXECUTIVE SESSION** The Board adjourned into Executive Session at 10:55 AM. for the
- annual review of the Library Director. The Board returned to Public Session at 11:10 AM.
- Richard stated that the Board finalized the letter of review, which will be sent to the Director.
- ADJOURNMENT There being no additional business the meeting was adjourned at 11:120
- 161 AM.
- 162 Submitted by: Mary Pugh
- 163 Approved:

1	ORCAS ISLAND LIBRARY DISTRICT
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3	Rescheduled Board Meeting
4	November 19, 2007
5 6 7 8	Vice President John Ashenhurst convened the meeting at 9:02 AM in the Community Room of the Library. Attending were Board members Judith Miller, and Pierrette Guimond, Librar Director Philip Heikkinen, staff member Mary Pugh. Board Chair Richard Fadem joined the meeting at 9:12 AM via speaker phone. There were no community members in attendance.
9	WELCOME & INTRODUCTIONS – John welcomed everyone to the meeting.
10	ADDITIONS OR MODIFICATIONS TO THE AGENDA – There were no changes.
11	ROUTINE MATTERS
12 13 14	<u>Minutes</u> : The Board reviewed the Minutes of the October 2, 2007 meeting and made correction. Pierrette made a Motion to approve the Minutes as corrected. Judith seconded and the Motion passed unanimously.
15 16 17	The Board reviewed the Minutes of the October 8, 2007 meeting and made several corrections. Pierrette made a Motion to approve the Minutes as corrected. Judith seconder and the Motion passed unanimously.
18 19 20	The Board reviewed the Minutes of the October 16, 2007 meeting. Pierrette made Motion to approve the Minutes as presented. Judith seconded and the Motion passes unanimously.
21	Vouchers and Payroll: Pierrette presented Claims Payment Request No.
22	■ GF-2007-OCT-02 \$ 9,636.47
23	■ GF-2007-OCT-03 \$ 1,256.43
24	• GF-2007-NOV-01 \$ 10,934.57
25	■ GF-2007-NOV-02 \$ 10,342.72
26	■ BF-2007-NOV-01 \$ 3,596.15
27	• Payroll \$ 18,416.05
28	• Payroll \$ 2,192.89
29 30	Pierrette made a Motion to approve the Requests. Judith seconded and the Motion passe unanimously.
31	Chair Richard Fadem joined the meeting via speaker phone at 9:12 AM.
32	DRAFT 2008 BUDGET

33 34 Richard opened the discussion on the proposed 2008 budget. Pierrette said she is still opposed to any merit increase because it applies to the base salaries and compounds yearly

with the last several years showing a 5% increase in personnel costs. In addition Pierrette has concerns about the new children's librarian wage rate that will increase 3% in January.

Phil said he disagreed stating that the children's librarian wage is at the beginning of the approved wage range. He also said that a COLA should be applied to the approved wage range in order to keep the positions adjusted annually for inflation. In addition Phil discussed the recent court ruling overturning I-747 based on inaccurate publicity information. Pierrette said that Governor Gregoire has asked all entities to keep their budget to the 1% spending cap stating that the legislature will be working on a bill to make the cap permanent. John, Judith, Richard and Phil all agreed that the Library should honor the spirit of I-747.

John remarked that the Board has approved the formation of a citizen's committee to study wages and benefits which Pierrette will chair. The committee will then report back to the Board by the March meeting and that, other than the 3% COLA, no changes in staff wages will be made for the 2008 budget year before the committee report. At that time if the Board does decide to make a change in wages or benefits the changes could be retroactive either to January 1, 2008 or to each staff member's anniversary date.

John thanked Phil and Mary for their work on the 2008 budget and noted Phil's comments in the Director's Report that show the district is running under budget for 2007 and thanked Phil for his parsimonious efforts.

Richard made a Motion to approve Resolution 04-2007 Adopting the General Fund Budget for Year 2008. Judith seconded and the Motion passed with 3 yes votes and one no vote. Pierrette said she could not approve the budget based on her previous positions.

Pierrette made a Motion to approve Resolution 05-2007 Adopting the Tax Levy for the Year 2008. Judith seconded and the Motion passed unanimously.

Pierrette made a Motion to approve Resolution 06-2007 Adopting the Building Fund Budget for the Year 2008. Judith seconded and the Motion passed unanimously.

PLANNING AND PRIORITIES

John commented that he would like the new Citizen's Advisory Committee to have two members from the Friends of the Library and two community members. He is working with Friend's President Marilyn Jackson and with Steve Garrison on soliciting members. John will work on getting a packet to the members and would like to meet in January.

Phil said that an interesting result of the online survey showed that retired and working respondents had similar ideas for the library; chief among them was more books. In addition Phil has met with donors who are willing to underwrite a capital campaign to provide additional space in the library for children, tutoring, small meetings and programs. John said it is wonderful to have private funding for a capital project; however the district needed to initiate a process to see what is in the best interest of the community. If it is determined that it would be best to take advantage of the private funding then going to the voters for additional tax dollars to support maintenance and operations would be reasonable. Additional space would give more space for the collection, plus allowing that an updated display look for the collections.

John commented on an article about Seattle Public Library's main branch and the problem they are having keeping their collection adequate to meet patron needs, which increased substantially with their new facility and updated online presence. Phil said that

- 78 Oreas could achieve additional checkouts by re-facing the collection shelving to a more
- bookstore type model. John agreed stating that it made sense if access and availability were
- 80 improved then usage and checkouts would increase also.

PUBLIC COMMENT - None

NEW BUSINESS

Relevant News and Issues: Pierrette had copies of the articles on the I-747 issues. Phil talked about the upcoming literacy and English As Second Language (ESL) classes. Judith and Pierrette expressed interest in bringing in our local Spanish speaking population. Richard commented on an article in the New York Times that reported on lower basic writing skills tied to less reading for fun.

<u>Director's Report</u>: Phil reported on items from the Director's Report including a move to adopt basic library standards or benchmarks, a pilot downloadable audio book project, problems with the K-20 network, meeting with the school district superintendent, reallocation of staff, winter storytime, and some recent programming.

<u>Friends of the Library</u>: There was no Friends representative present. Pierrette commented on the Friends meeting and their new board members. Phil said he and Marilyn Jackson are working out the details for the 2008 grant request and the check presentation at the Holiday Tea. The Friends Board has committed to \$6500 funding for the Crossroads lecture series. Judith will attend the December Friends meeting.

The Board took a break from 10:15 AM to 10:24 AM.

COMMITTEE REPORTS

Policy & Personnel: The Board reviewed information on medical benefits Phil collected from other libraries, the county, and some local businesses. John noted that in some cases the local libraries were not as generous with benefits as mainland libraries; however they were comparable to local businesses. Pierrette noted that there were 14 libraries that did not provide any benefits at all and only half of the remaining provided family coverage commenting on the escalating cost to provide that high of a benefit. John noted that many of the libraries offering minimal coverage are extremely small, in some cases operated largely by volunteers. The Board would like additional information on the libraries for comparison including population size, tax base, and number of employees. Judith will make a matrix of 5 to 10 libraries that most closely match the Library to use as comparison. Phil felt that comparing the local cost of living would be helpful also.

<u>Community Relations</u>: Judith reviewed the Crossroads lecture series and spoke of the need to advertise more. Pierrette reminded the Board of the importance of attending the Holiday Tea on December 1st from 1:00 to 4:00 PM.

- 113 Technology: There was no report.
- Finance: There was no report.

115 116	OTHER – The Board discussed officer positions and assignments for 2008. John will arrange a meeting with the new Board recruits, Carter Shelley and Lois Cornell.
117	There being no additional business the meeting was continued at 11:30 AM.
118	Submitted by: Mary Pugh
119	Approved:

ORCAS ISLAND LIBRARY DISTRICT 1 2 Rescheduled Board Meeting 3 December 10, 2007 4 5 Vice President John Ashenhurst convened the meeting at 9:21 AM in the Community Room of the Library. Attending were Library Director Philip Heikkinen, and staff member Mary 6 Pugh .Board Chair Richard Fadem and Board member Judith Miller joined the meeting via speaker phone. Library Board Member Designee Lois Cornell and Friends Secretary Marilyn 9 Jackson were in attendance. 10 **WELCOME & INTRODUCTIONS** – John welcomed everyone to the meeting. ADDITIONS OR MODIFICATIONS TO THE AGENDA – The Agenda was abbreviated 11 due to the attendance via speaker phone of two members. 12 13 **ROUTINE MATTERS** 14 Minutes: The Board reviewed the Minutes of the November 19, 2007 meeting. Judith made a Motion to approve the Minutes as reviewed. Richard seconded and the Motion passed 15 16 unanimously. 17 Vouchers and Payroll: John presented Claims Payment Request No. 18 GF-2007-DEC-01 \$ 9.159.92 19 GF-2007-DEC-01-A \$ 1,522.01 20 • GF-2007-DEC-01-B \$ 310.87 21 GF-2007-DEC-02 \$ 11,111.36 22 \$ 19,621.58 Payroll 23 Richard made a Motion to approve the Requests. Judith seconded and the Motion passed 24 unanimously. 25 PLANNING AND PRIORITIES – There was no discussion. 26 **PUBLIC COMMENT - None** 27 **NEW BUSINESS** 28 Relevant News and Issues: 29 Director's Report: Phil reported on items from the Director's Report including a staff schedules, Jan Lundberg's November 12th program The Myths of Biofuels, English as a 30

Friends of the Library: Marilyn reported on the election of new board members and officers; the 2008 Grant of \$15,000 which will include \$5,000 for collection purchases; \$6,500 for the Crossroads series as a separate gift; and the Holiday Tea.

second language classes starting on January 3rd, and collection spending.

PUBLIC COMMENT – John welcomed Lois Cornell to the Library Board term beginning in
January. He mentioned meeting with Lois and Carter to review the role of the Board and
current issues.

COMMITTEE REPORTS

 <u>Policy & Personnel: Finalize Director's Evaluation</u> – Judith stated that the 2007 fiscal budget allowed for the possibility of a 2% average raise based on a satisfactory review. John agreed and remarked that Phil handled staff reviews and the Board had the responsibility of the Director's review. John stated that Phil had received more than a satisfactory review and that action from the review was to be conducted in public sessions. Richard agreed that Phil had an exemplary review. Richard made a Motion to award a 2% raise to the Director, retroactive to his anniversary date. Judith seconded and John asked for any additional discussion. John called the Motion and it passed unanimously.

Phil thanked the Board for their vote of confidence. He said he would be working on a proposal to move the current salary plan back to a step plan instead of merit increases. John stated that it is the Board intent to return to a step system. It is John's hope that after the review of wages and benefits is completed the Board can spend less time on administrative issues and focus on policy.

<u>Community Relations</u>: John informed the Board that two members of the Friends have agreed to join the Citizen Advisory Committee and that Steve Garrison had some suggestions for additional community members.

John said he and Judith are planning a meeting with donors to clarify perspectives and will report back to the Board.

<u>Technology</u>: John reported that he had informed Phil about missing Board minutes and broken links with the web site. Mary said the minutes were now up-to-date and asked for information on the broken links. Phil said that because of vacation and sick leave staff has not had as much time to maintain the website; however he is hopeful that staff assignments in January will allow more time to be spent on keeping the information current. John said that the Bookpage addition was very useful and a nice addition.

<u>Finance</u>: There was no report. John thanked Phil and the staff for keeping a watchful eye on expenses and allowing a healthy carryover for 2008. Judith shared that opinion.

OTHER – John said on behalf of the Board, Library and staff, he wanted to thank Richard for all his efforts on behalf of the Library and that he was sad to see Richard leave the Board and Orcas. John commended Richard's involvement in bringing the Crossroads series to fruition and his dedication to the community and the future of the Library. Judith joined in John's sentiments and thanked Richard for his work as Chair. Richard replied that it was his pleasure to serve the community and felt his time on the Board has been worthwhile. Richard is sad to be leaving Orcas, however he said he is returning in the spring to teach a class.

Phil said that Allan Adler could not attend and Phil has appreciated Allan's ability to gather information to help the Board make decisions. John agreed saying he felt Allan contributed a great deal of thoughtful insights to issues, especially his work on the technology committee. John said Allan had to withdraw from the Board for personal reasons and that the Board is very sorry to see him leave. John hopes Allan would be available for consultation in the future.

78 79 80	John said he is looking forward to working with Lois and Carter commenting that he thinks they will bring energy and ideas to the Board. Lois said she is looking forward to serving on the Board.
81	There being no additional business the meeting was continued at 9:56 AM.
82	Submitted by: Mary Pugh
83	Approved:
84	