

Service Request Form



Please complete this form and when you click on SUBMIT it will send it to BE-HOME DEZIGN as an e-mail. Please note that your completion of this form and submission to BE-HOME DEZIGN P/L by e-mail forms part of the service request agreement and is binding you to all terms and conditions as detailed herein and on the BE-HOME DEZIGN web site under 'Support - service requests'. On receipt of this form we will contact you to arrange a convenient time for our service personnel to call and we will allocate an SRF number for your records.

BE-HOME DEZIGN P/L
PO BOX 945
PACIFIC FAIR, QUEENSLAND
AUSTRALIA
4218
Phone: 07 5594 4309
Fax: 07 5594 4309
www.be-home.com.au

Service call fees: \$120 inc. tax per visit. Plus \$120 per hour or part thereof on site, plus parts and materials.

Date:

New Existing client

Name:

Location of controller:

Year system installed:

E-mail:

Phone:

Mobile Phone:

Hardware
Controller Type:

Firmware Version:

Software
Application:

Version (if known):

How to contact you

- E-mail
 Phone
 Mobile Phone

Ideal time to contact you

Date:

Time:

Please complete location required for service call:

Service Address

City State Post Code

Describe the problem in detail:

Request Authorised by:

Click on Submit button to send to BE-HOME DEZIGN