

## Taco Bell® Card Gift Card Service Form

**Lost, Stolen, or Damaged Card**  
(only available for physical gift cards)

**Card Refund**

1. Call to freeze the balance on your *Taco Bell*® Card.
  - (855) 822-1247 if your card number starts with a 4 or
  - (888) 999-5605 if your card number starts with a 6,  
Press \*1 to speak to an operator to freeze the balance on your card
2. Complete the Request Form (below) and mail to: GCTB, LLC ; 1 Glen Bell Way, MD 426; Irvine, CA 92618.
  - Lost, Stolen or Damaged Card: Enclose proof of purchase
  - Refund of Card: Enclose physical gift card
  - Refund of eGift Card: Provide email address associated with your Taco Bell Mobile account
3. Allow 4-6 weeks for processing. Refunds will be issued only as required by law in the following states:
  - Balance less than \$1: RI, VE
  - Balances less than \$2.50: TX
  - Balance less than \$5: MT, NJ, OR, WA, ME
  - Balance \$5 or less: CO, MA
  - Balance less than \$10: CA

The cost of a standard first class postage stamp will be added to the unused card balance.

4. GCTB, LLC is not responsible for lost, stolen, misdirected, damaged or illegible mail, claims, or cards. We recommend using traceable mail and keeping a copy of your Request Form. Fraudulent claims will be prosecuted.

### Request Form

Required Card Owner Information	Print Clearly
Name	
Address	
City, State & Zip Code	
Phone Number	
Email Address	
<i>Taco Bell</i> ® Card Number (16 digit number on back of card)	
<i>Taco Bell</i> ® Card Security Code (3 digit number on back of card)	
Reason for request (optional)	

By signing below, under penalty of law, I certify that the information provided above is true and correct, and I am the lawful owner of the *Taco Bell*® Card for which I am requesting a refund or replacement.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

For internal use only		
Authorized	Amount	Date