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**U.S. ARMY MEDICAL DEPARTMENT CENTER AND SCHOOL  
FORT SAM HOUSTON, TEXAS 78234**

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# **NURSING FUNDAMENTALS I**

**SUBCOURSE MD0905**

**EDITION 100**

## **DEVELOPMENT**

This subcourse is approved for resident and correspondence course instruction. It reflects the current thought of the Academy of Health Sciences and conforms to printed Department of the Army doctrine as closely as currently possible. Development and progress render such doctrine continuously subject to change.

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## **ADMINISTRATION**

Students who desire credit hours for this correspondence subcourse must meet eligibility requirements and must enroll through the Nonresident Instruction Branch of the U.S. Army Medical Department Center and School (AMEDDC&S).

Application for enrollment should be made at the Internet website:

<http://www.atrrs.army.mil>. You can access the course catalog in the upper right corner. Enter School Code 555 for medical correspondence courses. Copy down the course number and title. To apply for enrollment, return to the main ATRRS screen and scroll down the right side for ATRRS Channels. Click on SELF DEVELOPMENT to open the application and then follow the on screen instructions.

For comments or questions regarding enrollment, student records, or shipments, contact the Nonresident Instruction Branch at DSN 471-5877, commercial (210) 221-5877, toll-free 1-800-344-2380; fax: 210-221-4012 or DSN 471-4012, e-mail [accp@amedd.army.mil](mailto:accp@amedd.army.mil), or write to:

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## **CLARIFICATION OF TERMINOLOGY**

When used in this publication, words such as "he," "him," "his," and "men" are intended to include both the masculine and feminine genders, unless specifically stated otherwise or when obvious in context.

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**CORRESPONDENCE COURSE OF THE  
U.S. ARMY MEDICAL DEPARTMENT CENTER AND SCHOOL**

**SUBCOURSE MED905**

**NURSING FUNDAMENTALS I**

**INTRODUCTION**

Never before has there been a greater need for nurses. Never before has health care delivery challenged the nurse's commitment, knowledge, or technical competence more. Issues influencing current health-care delivery focus on promoting wellness, preventing illness, and rehabilitation to increase the patient's independence.

This subcourse will present theory and concepts the person beginning the study of nursing will need to know in order to develop the knowledge and competence demanded by the complexity of the changing health care system.

Subcourse Components:

This subcourse consists of 6 lessons:

Lesson 1. Patient Relations.

Lesson 2. The Adult Patient Care Unit.

Lesson 3. Advanced Principles of Patient Hygiene.

Lesson 4. Body Mechanics.

Lesson 5. Active and Passive Range of Motion Exercises.

Lesson 6. Environmental Health and The Practical Nurse.

Credit Awarded:

Upon successful completion of this subcourse, you will be awarded 12 credit hours.

Procedures for Subcourse Completion:

You are encouraged to complete the subcourse lesson by lesson. When you have completed all of the lessons to your satisfaction, fill out the examination answer sheet and mail it to the AMEDDC&S along with the Student Comment Sheet in the envelope provided. Be sure that your name, rank, social security number, and return

address are on all correspondence sent to the AMEDDC&S. You will be notified by return mail of the examination results. Your grade on the exam will be your rating for the subcourse.

### Study Suggestions:

Here are some suggestions that may be helpful to you in completing this subcourse:

--Read and study each lesson carefully.

--Complete the subcourse lesson by lesson. After completing each lesson, work the exercises at the end of the lesson, marking your answers in this booklet.

--After completing each set of lesson exercises, compare your answers with those on the solution sheet, which follows the exercises. If you have answered an exercise incorrectly, check the reference cited after the answer on the solution sheet to determine why your response was not the correct one.

--As you successfully complete each lesson, go on to the next. When you have completed all of the lessons, complete the examination. Mark your answers in the examination booklet; then transfer your responses to the examination answer sheet using a #2 pencil.

### Student Comment Sheet:

Be sure to provide us with your suggestions and criticisms by filling out the Student Comment Sheet (found at the back of this booklet) and returning it to us with your examination answer sheet. Please review this comment sheet before studying this subcourse. In this way, you will help us to improve the quality of this subcourse.

## UNIVERSAL BODY SUBSTANCE PRECAUTIONS

### Prevention of Transmission of Human Immunodeficiency Virus and Other Blood-Borne Pathogens in Health Care Settings

Only blood, semen, vaginal secretions, and possibly breast milk have been implicated in transmission of human immunodeficiency virus (HIV), hepatitis B virus (HBV), and other blood-borne pathogens.

Blood is the single most important source of transmission of blood-borne pathogens in health care settings. Infection control efforts must focus on preventing exposures to blood.

Although the risk is unknown, universal precautions also apply to tissues and to cerebrospinal fluid, synovial fluid, pleural fluid, peritoneal fluid, and amniotic fluid.

Universal precautions do not apply to feces, nasal secretions, sputum, sweat, tears, urine, and vomitus unless they contain visible blood. Although universal precautions do not apply to these body substances, the wise nurse wears gloves for protection from other infections.

Precautions are used for *all* patients. (*Reason:* It is impossible to know which patients are infected with such conditions as HIV, HBV, or other infectious agents.)

Gloves are worn *whenever* the health care worker may come in contact with blood, body fluids containing blood, and other body fluids to which universal precautions apply. (*Reason:* Diseases can be carried in the body substances.)

Wear gloves *at all times* if you have any break in the skin of your hands. If you have an exudative condition, such as weeping dermatitis, you must be evaluated before working with patients and patient care equipment. (*Reason:* You may be at great risk of contracting a disease; you might also spread disease.)

Change gloves after each contact with a client. (*Reason:* The gloves may be contaminated.)

Wash your hands and skin surfaces immediately and thoroughly if they are contaminated with blood or body fluids. (*Reason:* Proper washing will help to stop the spread of infection.)

Wear a gown or apron when clothing could become soiled. (*Reason:* To prevent spread of infection to yourself or others.)

Wear a mask and eye protection if splashing is possible. Hospital protocol will determine what type of eye protection is required for each specific case. (*Reason:* Infection could enter your body through the mucous membranes of your mouth or nose or through your eyes.)

Dispose of sharp objects carefully. Do not recap or break needles. Needles and sharp objects are placed in a special container after use. (*Reason:* There is a possibility of accidental finger stick. It is important to protect yourself and housekeeping personnel.)

If you have an on-the-job accident that causes a break in the skin, notify your nursing supervisor *immediately*. (*Reason:* Immediate precautions must be taken to protect you.)

Special care is taken of a deceased patient's body. (*Reason:* To prevent leakage of body substances. It is safer to assume that all patients are infectious.)

All health care workers who perform or assist in vaginal or cesarean delivery should wear gloves and gowns when handling the placenta or the infant until blood and amniotic fluid have been removed from the infant's skin. Gloves should be worn until after postdelivery care of the umbilical cord.

Pregnant health care workers are not known to be at greater risk of contracting HIV infection than health care workers who are not pregnant; however, if a health care worker develops HIV infection during pregnancy, the infant is at risk. Because of this risk, pregnant health care workers should be especially familiar with and strictly adhere to precautions to minimize the risk of HIV transmission.

*(Adapted from Centers for Disease Control: Recommendations for prevention of HIV transmission in health care settings. MMWR 36: Suppl. 25: 1987. Centers for Disease Control: Update: Universal precautions for prevention or transmission of human immunodeficiency virus, hepatitis B virus, and other blood-borne pathogens in health-care settings. MMWR 37: 24, 1988)*

**END OF UNIVERSAL BODY SUBSTANCES**

## LESSON ASSIGNMENT

### LESSON 1

Patient Relations

### TEXT ASSIGNMENT

Paragraphs 1-1 through 1-31

### LESSON OBJECTIVES

After completing this lesson, you should be able to:

- 1-1. Identify basic concepts of health.
- 1-2. Identify basic human needs.
- 1-3. Identify examples of Maslow's Hierarchy of Needs.
- 1-4. Identify purposes of human communication.
- 1-5. Identify components of the human communication system.
- 1-6. Identify methods of verbal and nonverbal communication.
- 1-7. Recognize appropriate techniques of communication with patients.
- 1-8. Recognize appropriate techniques of interviewing patients.
- 1-9. Define and identify critical elements of therapeutic communication.
- 1-10. Identify nursing interventions needed to communicate with the patient who is blind, deaf, or speaks a foreign language.
- 1-11. Identify factors influencing whether a person seeks or avoids professional help.
- 1-12. Identify factors causing stress in a hospital.
- 1-13. Identify the stages of illness.
- 1-14. Recognize common emotional reactions to illness and hospitalization



- 1-15. Define and identify factors of transcultural nursing.
- 1-16. Identify sociocultural beliefs about illness, to include causes, cures, and nursing implications.
- 1-17. Match religious denominations with appropriate beliefs and nursing implications.

**SUGGESTION**

After studying the assignment, complete the exercises at the end of the lesson. These exercises will help you to achieve the lesson objectives.

## LESSON 1

### PATIENT RELATIONS

#### Section I. BASIC HUMAN NEEDS AND PRINCIPLES OF HEALTH

##### 1-1. INTRODUCTION

Health is one of our most precious possessions. The preservation of health is met through the satisfaction of our basic human needs. Understanding the basic needs of people, therefore, is essential for the practical nurse in planning for and meeting the needs of the patient.

##### 1-2. PRINCIPLES OF HEALTH

###### a. Definition of Health.

(1) An individual's concept of health is a very personal thing. One person may consider himself to be healthy whenever he is not physically ill, while another may consider himself to be healthy only when he is emotionally and physically "at his best." A person's notion of health is influenced by a number of different factors or experiences, such as family background, self-concept, religion, past experiences, and socioeconomic status. It is important that you, as a practical nurse, keep this in mind when dealing with your patient's, as well as your own, feelings and interactions.

(2) For purposes of this subcourse, we will define health as a state of complete physical, mental, and social well-being, not merely the absence of disease or infirmity.

b. **Total Health.** Although the absence of disease and illness is, by anyone's definition, essential to good health, it is, by no means, the only factor. Total health includes all of the following aspects as well:

- (1) Social health. A sense of responsibility for the health and welfare of others.
- (2) Mental health. A mind that grows, reasons, and adjusts to life situations.
- (3) Emotional health. Feelings and actions that bring one satisfaction.
- (4) Spiritual health. Inner peace and security in one's spiritual faith.

### 1-3. THE HEALTH-ILLNESS CONTINUUM

a. The individual's state of health is one of continual change. He moves back and forth from health to illness and back to health again. His condition is rarely constant. He may wake up feeling great, develop a headache mid-morning, and feel fine again by noon. The health-illness continuum (see figure 1-1) illustrates this process of change, in which the individual experiences various states of health and illness (ranging from extremely good health to death) that fluctuate throughout his life.

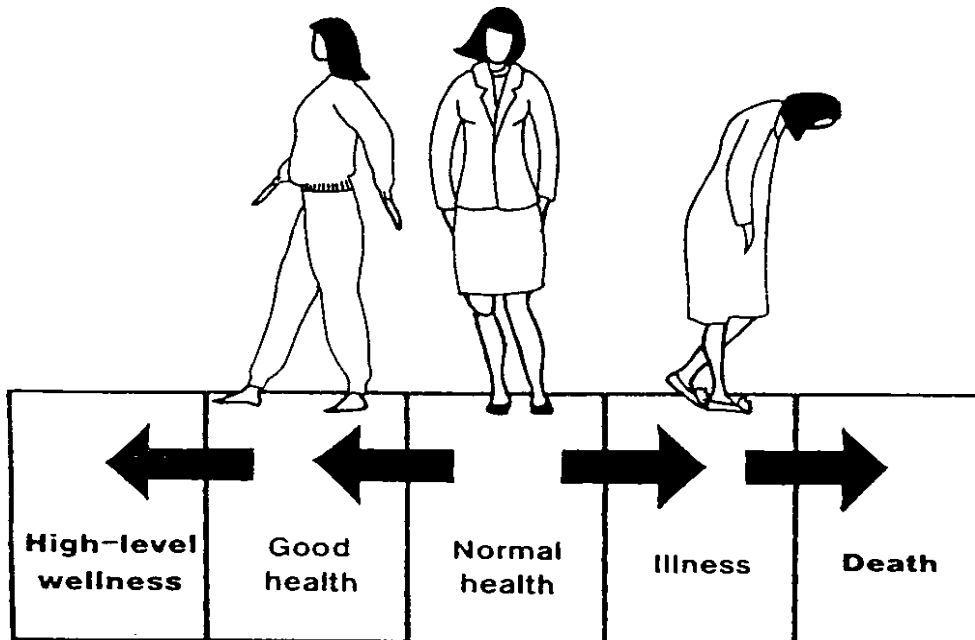


Figure 1-1. The health-illness continuum.

b. As we previously stated, health, just as life itself, is a process of continual change. And we must continually adapt to these changes in our lives in order to maintain good health and well-being. It is our adaptation or response to that change, rather than the change itself, that affects our health. For example, two students just found out about a big test tomorrow, for which they are completely unprepared. One student responds to this stressful situation (stressor) by going home, getting his books out, and starting to study. The other student breaks out into a sweat, and spends most of the evening fretting over this outrage and imagining what will happen to him if he doesn't pass the test. No doubt, this student is doing more damage to his health than is his friend. And, considering the time and energy he is expending on worrying (and not studying), he may experience even more stress when they receive their grades!

c. Adaptation and effective functioning, even in the presence of chronic disease, can be considered a state of wellness. A person may be in perfect physical condition, but feel too tired and "blue" to go to work, while his co-worker, a diabetic, is at work, functioning fully and accomplishing his job. Which of these two people is at a higher level on the health-illness continuum?

**NOTE:** Death occurs when adaptation fails completely, and there is irreversible damage to the body.

#### **1-4. ADAPTING TO CHANGE**

The individual's state of health is determined by the ability to adapt to changes in the following dimensions:

- a. Developmental--changes in a person's behavior and ability, which are associated with increasing age.
- b. Psychosocial--the development of the personality, social attitudes, and skills.
- c. Cultural--changes in or development of beliefs and values held by the individual's family or culture.
- d. Physiological--changes in body function.

#### **1-5. POSITIVE HEALTH HABITS**

Regardless of one's definition of health, the individual who practices the following positive health habits on a regular basis is certainly at an advantage.

- a. A balanced diet with adequate caloric intake.
- b. Efficient elimination.
- c. Regular exercise.
- d. Adequate sleep, rest periods, and relaxation periods.
- e. Regular medical checkups.
- f. Regular dental checkups.
- g. Maintenance of good posture.
- h. Good grooming habits.

## 1-6. CATEGORIES OF BASIC HUMAN NEEDS

a. **Physical Needs.** These are closely related to body functions and are sometimes referred to as primary or physiological drives. Physical needs include:

- (1) Food.
- (2) Water.
- (3) Oxygen.
- (4) Elimination.
- (5) Clothing and shelter for body warmth and protection.
- (6) Activity, or sensory and motor stimulation, including sex, physical exercise, and rest.

b. **Emotional Needs.** Emotional needs are closely interwoven with physical needs and are met in interaction with significant others. They include:

- (1) Love, including approval and esteem.
- (2) Importance, including recognition and respect.

**NOTE:** This applies to the patient's perception of the nurse's feelings toward him. For example, if your patient feels that you do not approve of or respect him, he may become very demanding, or he may withdraw and not cooperate with your efforts to make him healthy again.

- (3) Adequacy, including self-sufficiency and the need to be needed and wanted.
- (4) Productivity, including work and creative pursuits.

c. **Social Needs.**

Social needs grow out of the culture and society of which one is a member. They include:

- (1) Identification or belonging.
- (2) Education or learning.

(3) Recreation or play.

(4) Religion or worship.

**NOTE:** Remember that all human behavior is aimed toward the satisfaction of basic human needs.

## **1-7. MASLOW'S HIERARCHY OF NEEDS**

Psychologist Abraham Maslow defined basic human needs as a hierarchy, a progression from simple physical needs to more complex emotional needs (see figure 1-2).

### **a. Types of Needs.**

(1) Physiological--food, shelter, water, sleep, oxygen.

(2) Safety--security, stability, order, physical safety.

(3) Love and belonging--affection, identification, companionship.

(4) Esteem and recognition--self-esteem, self-respect, prestige, success, esteem of others.

(5) Self-actualization--self-fulfillment, achieving one's own capabilities.

(6) Aesthetic--beauty, harmony, spiritual.

### **b. Relationship Between Levels of Needs.**

(1) According to Maslow, the basic physiological needs related to survival (food, water, etc.) must be met first of all.

(2) These basic physiological needs have a greater priority over those higher on the pyramid. They must be met before the person can move on to higher level needs. In other words, a person who is starving will not be concentrating on building his self-esteem. A patient in severe pain will not be concerned with improving his interpersonal relationships.

(3) Generally speaking, each lower level must be achieved before the next higher level(s) can be focused upon.

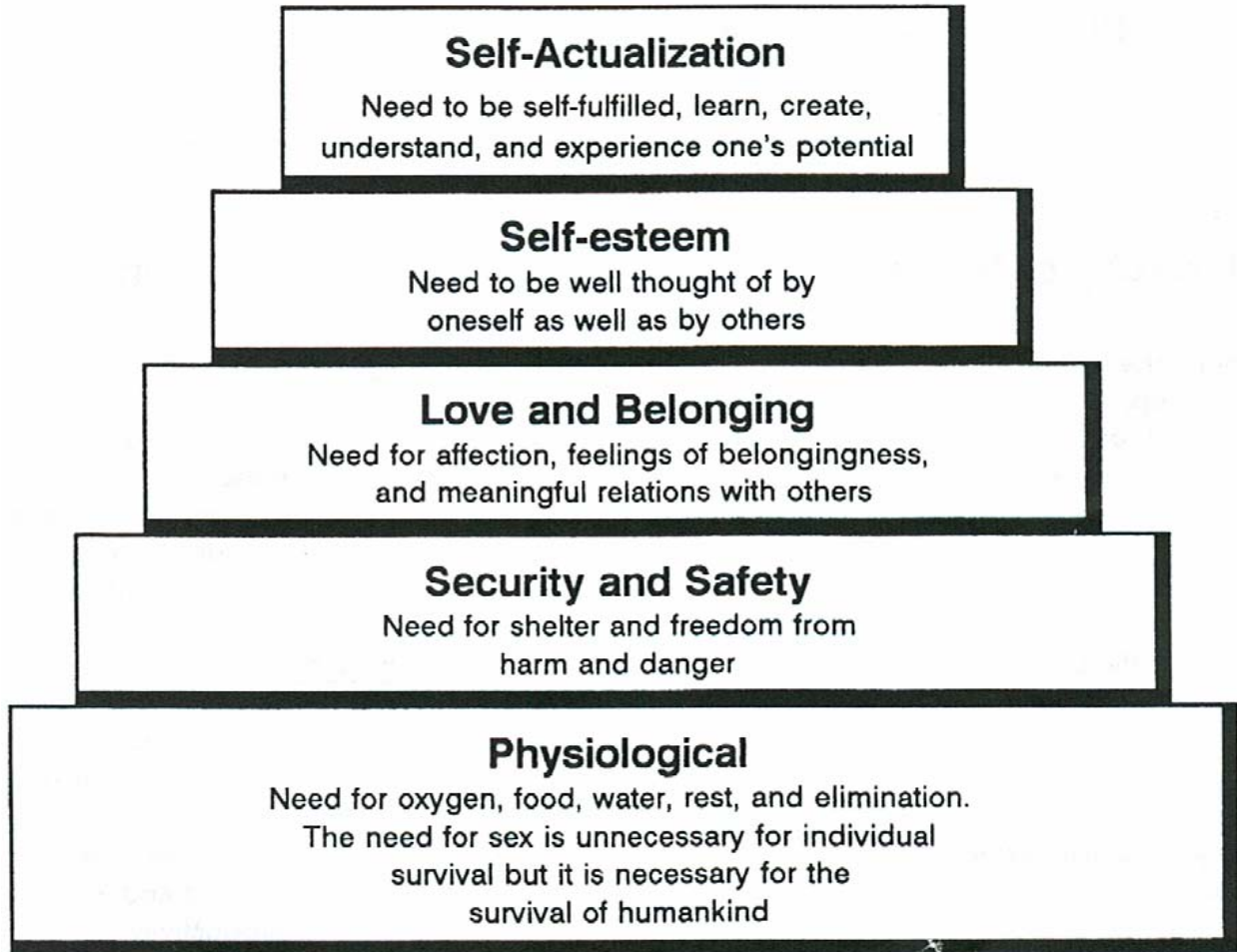


Figure 1-2. Maslow's hierarchy of needs.

**c. Relationship Between Levels of Needs.**

(1) According to Maslow, the basic physiological needs related to survival (food, water, and so forth.) must be met first of all.

(2) These basic physiological needs have a greater priority over those higher on the pyramid. They must be met before the person can move on to higher level needs. In other words, a person who is starving will not be concentrating on building his self-esteem. A patient in severe pain will not be concerned with improving his interpersonal relationships.

(3) Generally speaking, each lower level must be achieved before the next higher level(s) can be focused upon.

## 1-8. COMPARISON OF BASIC HUMAN NEEDS AND MASLOW'S HIERARCHY OF NEEDS

The categories of Maslow's hierarchy are closely related to the basic human needs discussed in paragraph 1-6. Table 1-1 contains a comparison.

Maslow's Hierarchy of Needs	Basic Human Needs
<u>Physiological</u> : Food, shelter, water, sleep, oxygen  <u>Safety</u> : Security, stability, order, physical Safety	<u>Physical Needs</u> : Food, water, oxygen, Elimination, clothing and shelter for body warmth and protection, activity, or sensory and motor stimulation, including sex, physical exercise, and rest
<u>Love and Belonging</u> : Affection, identification, companionship  <u>Esteem and Recognition</u> : Self-esteem, self-respect, prestige, success, esteem of others	<u>Emotional Needs</u> : Love, including approval and esteem, importance, including recognition and respect, adequacy, including self-sufficiency and the need to be needed and wanted, productivity, including work and creative pursuits
<u>Self-actualization</u> : Self-fulfillment, achieving one's capabilities  <u>Aesthetic</u> : Beauty, harmony, spiritual	<u>Social Needs</u> : Identification or belonging, education or learning, religion or spiritual, recreation or play

Table 1-1. Comparison of basic human needs and Maslow's hierarchy of needs.

- a. Physical needs are roughly equivalent to Maslow's physiological and safety needs.
- b. Emotional needs are roughly equivalent to Maslow's love and belonging and esteem and recognition needs.
- c. Social needs are roughly equivalent to Maslow's self-actualization and aesthetic needs.

## 1-9. CLOSING

Remember that human needs are not constant; they are fluid and changing with first one, then another, taking priority. What may start as a basic need for food can take on social and personal significance. Your care plan as well as your patience are aimed toward the satisfaction of the patient's needs. He has common needs because he is a



person; he has individual needs because he is unique; he has special needs because he is sick. The Practical Nurse supplies the help that is required to meet the patient's needs during the stressful periods of hospitalization and recuperation.

## **Section II. COMMUNICATION SKILLS**

### **1-10. INTRODUCTION**

If you were to try to explain the process of human interaction, you might define it as a huge and very complex communication system. Nevertheless, it is essential that you develop and maintain an understanding of the methods and skills of communication in order to meet the needs of the patient. The quality of care you can provide is, in many ways, dependent on the quality of communication that exists between you and your patient. Through your direct contact, the patient must perceive your intentions of support and your positive expectations. You must accurately assess the patient's physical and emotional symptoms. Communication has only taken place if the message being sent was accurately received.

### **1-11. PURPOSES OF COMMUNICATION**

a. **Major Purpose.** To send, receive, interpret, and respond appropriately and clearly to a message, an interchange of information.

b. **Supportive Purposes.**

(1) To correct the information a person has about himself and others.

(2) To provide the satisfaction or pleasure of expressing oneself.

### **1-12. ESSENTIAL COMPONENTS OF THE HUMAN COMMUNICATION SYSTEM**

The essential components of communication are:

a. Sender--the originator or source of the idea.

b. Message--the idea.

c. Channel--the means of transmitting (either verbally or nonverbally) the idea.

d. Receiver--someone to receive and interpret the message.

e. Feedback--the response to the message.

### 1-13. VERBAL AND NONVERBAL METHODS OF COMMUNICATION

a. **Verbal Communication.** Verbal communication refers to the use of the spoken word to acknowledge, amplify, confirm, contrast, or contradict other verbal and nonverbal messages.

b. **Nonverbal Communication.** Nonverbal communication refers to an exchange of information without the exchange of spoken words (facial expressions, body language, etc.).

c. **Essential Relationship.** Verbal communication is always accompanied by nonverbal expression. Even no expression tells the other person something.

### 1-14. METHODS OF NONVERBAL COMMUNICATION

a. **Rapport.** The harmonious feeling experienced by two people who hold one another in mutual respect, acceptance, and understanding.

b. **Empathy.**

(1) Empathy is that degree of understanding, which allows one person to experience how, another feels in a particular situation.

(2) Empathy is neither sympathy (feeling sorry for another person) nor compassion (that quality of love or tenderness that causes one person to suffer along with another).

c. **Body Language.** Remember that actions speak louder than words. A person will generally pay more attention to what you do than what you say. Think about the following nonverbal messages and what they might reveal.

(1) Facial expressions (smile, frown, blank look, grimace).

(2) Gestures/mannerisms (fidgeting, toe tapping, clenched fists).

(3) Eye behaviors (avoiding eye contact, staring, wide eyes).

(4) Use (and avoidance) of touch or physical contact.

(5) Posture (erect, slouching, leaning toward/away from someone).

(6) Walk.

d. **Silence.** Silence can be an extremely effective communication tool. It can be used to express a wide range of feelings.

(1) Silence can be used to communicate the deepest kind of love and devotion, when words are not needed.

(2) Silence can be a cold and rejecting sort of punishment, the "silent treatment" received for coming home late or forgetting an anniversary.

(3) Silence can be used in an interview or conversation to encourage the other person to "open up." Conversely, it can be used to intentionally create anxiety and discomfort in the other person.

e. **Listening.** As a patient speaks, think about what he must be feeling. Sometimes, as a listener, you must cut through layers of words to get to the real message. You must read between the lines. Pick up the underlying meaning of the message (intent); don't rely entirely upon the obvious or superficial meaning (content).

## **1-15. GUIDELINES FOR COMMUNICATING WITH PATIENTS AND THEIR FAMILIES**

a. Convey to the patient and family that they are important to you and that you want to help them. There are many ways to do this; you must do what is comfortable and natural for you. However, there are some things everyone can do.

b. Convey honesty and trustworthiness.

(1) Try not to overwhelm the patient with embarrassing or personal questions. When it is necessary to ask personal questions, explain why and keep it short and matter-of-fact.

(2) Don't make promises you can't keep. If you say you are going to do something, make every effort to do it or see that it gets done.

(3) Try to be there when you say you will. If you are late, explain why.

c. Communicate with each patient as an individual. (This is especially important in a hospital setting, where patients often experience a loss of identity.) In order to do so, you must try to get to know the patient. Listen to him. Put yourself in his place.

d. Accept and respect the patient despite the symptoms of his illness.

## **1-16. TECHNIQUES FOR COMMUNICATING WITH PATIENTS**

a. **Establishing the Setting.**

(1) Provide a comfortable environment (lighting, temperature, furnishings).

(2) Establish a relaxed, unhurried setting.

(3) Sit down when speaking to the patient. Although you probably have dozens of things you need to be doing at that moment, try to relax. Don't stand at the doorway or sit on the edge of your seat, as if you are preparing to jump and run as soon as you can get away.

(4) Face the speaker and maintain eye contact.

(5) Provide for privacy.

(6) Avoid interruptions and other distracting influences.

**b. Verbal Communication Skills.**

(1) Let the patient do the talking.

(2) Keep questions brief and simple.

(3) Use language that is understandable to the patient. Avoid acronyms and medical/nursing jargon if the patient is nonmedical.

(4) Ask one question at a time. Give the patient time to answer.

(5) Clarify patient responses to questions, not just for your own use, but also to let the patient know that you are listening (be sure you really are) and that you understand.

(6) Avoid leading questions. You want the patient to tell you what he is feeling, not what he thinks you want to hear. So avoid putting words in his mouth. For example, it might be better to ask, "How are you feeling?" rather than "I suppose you're feeling rested after your nap."

(7) Avoid how or why questions; they tend to be intimidating.

(8) Avoid the use of cliché statements like, "Don't worry; it'll be all right." or "Your doctor knows best."

(9) Avoid questions, which require only a simple "yes" or "no" response. You want to encourage the patient to talk to you.

(10) Avoid interrupting the patient. If you need to ask a question, wait until he has completed his thought.

**c. Interviewing Techniques.** The following terms represent skills often used to foster better communication. Before using these techniques, remember that you must do what feels comfortable and natural to you. Even though you may have the best of intentions, if you do not sound sincere, what are the chances of someone really opening

up to you? Also, keep in mind that your patients are individuals; if you sense that a particular patient may not respond well to a certain technique, you are probably right.

(1) Reflection. Repeating content or feelings. You might simply repeat what the patient has said, to give him time to mull it over or to encourage him to respond. Or, and often more effectively, you can reflect on what you think the patient is feeling. "It sounds like you're concerned about your family." or "I don't think you're very happy about this." By reflecting on his feelings, you may be encouraging him to talk about something he may have been hesitant to bring up himself. Or you may be helping the patient to identify his own feelings about something.

(2) Restating. Rephrasing a question or summarizing a statement. "You're asking why these tests are needed?" or "In other words, you think you're being treated like a child."

(3) Facilitation. Occasional brief responses, which encourage the speaker to continue. A nod of the head; an occasional verbal cue, such as "go on" or "I see;" and maintaining eye contact throughout the conversation all imply that you are listening and that you understand.

(4) Open-ended questions. Questions that encourage the patient to expound on a topic. If you want to encourage the patient to speak freely, you might ask "How are you feeling?" rather than "Are you in pain?"

(5) Closed-ended questions. Questions, which focus the patient on a specific topic. If you want a short, straight answer, ask a question which will allow only for a direct response, such as "When was your accident?" or "Do you have pain after eating?"

(6) Silence. A quiet period that allows a patient to gather his thoughts. Of course, this would be an occasional practice, used when you feel that the patient could use a little time to think about his response to a question or just to think.

(7) Broad openings. A few words to encourage the patient to further discuss a topic; for example, "and after that..." or "you were saying..."

(8) Clarification. Statements or questions that verify a patient's concern or point. "I'm a bit confused about...Do you think you could go over that again please?"

## **1-17. THERAPEUTIC COMMUNICATION**

a. Practicing therapeutic communication is in many ways simply developing a good bedside manner. When your patient asks you a question or discusses something with you, be careful to respond in a helpful and caring manner. By encouraging the patient to speak up, you are probably helping him/her to decrease his level of stress and

thereby his recovery time. Study the techniques discussed in paragraphs 1-15 and 1-16. Become familiar enough with them so that they become a natural part of your conversations.

b. When your patient communicates with you, you must be able to correctly observe, evaluate, and respond. Your knowledge, understanding, and skill in human relations will enable you to do so.

### **1-18. CRITICAL ELEMENTS OF EFFECTIVE THERAPEUTIC COMMUNICATION**

a. Be able to decipher the patient's message. Get to know the patient well enough to discover the underlying meaning (intent) of his/her communication. Be alert and perceptive enough to pick up the correct message. Many people feel uncomfortable talking about their feelings, especially if they are trying to be "good patients." Learn to "read between the lines."

b. Be realistic in your relationships with people; avoid making assumptions or judgments about your patients' behavior. If you have negative thoughts about something a patient says or does, try to keep in mind that he is an adult, responsible for making his own decisions. You do not want him to feel he must conceal anything from you. You want him to see that you will accept him for what he is; you will allow him his own identity.

c. Be emotionally mature enough to postpone the satisfaction of your own needs in deference to the patient's. Find sources other than the therapeutic relationship to meet your own needs.

### **1-19. NURSING INTERVENTION WITH PATIENTS WITH SPECIAL COMMUNICATION NEEDS**

#### **a. Blind Patients.**

(1) Always speak to the patient when you enter the room so he will know who is there.

(2) Speak directly to the patient; do not turn your back.

(3) Speak to the patient in a normal tone of voice; he is blind, not deaf.

(4) Speak to the patient before touching him/her.

(5) Offer to help with arrangements for patients who may enjoy hearing tapes or reading Braille literature.

**b. Deaf Patients.**

- (1) Look directly at the patient when speaking with him/her.
- (2) Do not cover your mouth when speaking because the patient may read lips.
- (3) If the patient does not lip-read, charts with pictures may be used, or simply writing your questions or comments on a piece of paper may be helpful.
- (4) Charts with hand signs are available at the local society for deafness and/or hearing preservation.

**c. Patients Speaking a Foreign Language.**

- (1) Obtain a translator if possible. The Red Cross or the Patient Administration Division (PAD) may be of assistance.
- (2) Have a chart with basic phrases in English and the foreign language.
- (3) Consider using charts with pictures.

**1-20. CLOSING**

When communicating with patients, each Practical Nurse has to find the ways that are the most effective for the people and circumstances concerned. If the Practical Nurse tries to express care and concern for the patient and can communicate well verbally and nonverbally, the nurse-patient relationship will thrive.

**Section III. REACTION TO STRESS AND HOSPITALIZATION**

**1-21. INTRODUCTION**

The patient who is entering a hospital is under many emotional pressures. Fear of death, disfigurement, pain, or a prolonged illness, and loss of control of the surrounding environment are just a few of the emotional concerns being faced. People react to stress in many ways. The Practical Nurse must be able to recognize the signs and symptoms of stress and identify the coping mechanisms being utilized by the patient in order to provide effective nursing care.

## **1-22. FACTORS INFLUENCING WHETHER A PERSON WILL SEEK OR AVOID PROFESSIONAL HELP**

Some of the factors that influence a person seeking or avoiding professional help are:

- a. The degree and extent of symptom distress.
- b. Expectation of return to health if treatment is instituted.
- c. Fear of diagnostic and treatment procedures.
- d. Fear of discovery of serious illness.
- e. The self-concept that one is always healthy.

## **1-23. FACTORS CAUSING STRESS IN THE HOSPITAL**

Some of the factors that cause stress in the hospital are:

- a. **Unfamiliarity of surroundings.**
  - (1) Having strangers sleep in the same room.
  - (2) Having to eat cold or tasteless food.
  - (3) Being awakened in the night by the nurse.
- b. **Loss of independence.**
  - (1) Having to eat at different times than usual.
  - (2) Having to wear a hospital gown.
  - (3) Not having the call light answered.
- c. **Separation from spouse.**
- d. **Separation from family.**
- e. **Financial problems.**



**f. Isolation from other people.**

- (1) Having an unfriendly roommate.
- (2) Not having friends visit.
- (3) Having staff in too much of a hurry to talk, or more importantly, listen.

**g. Lack of information.**

- (1) Not having questions answered by staff members.

(2) Having nurses or doctors who talk too fast. Nervousness and preoccupation often make it difficult to fully concentrate on what is being said. Needless to say, patients often have plenty on their minds, so it is crucial that you explain things patiently and slowly and be prepared to repeat instructions and explanations. Do not assume that because you have explained something once, your job is done.

- (3) Not knowing the reasons for (or the results of) treatments.

**h. Threat of severe illness.**

- (1) Fear that appearance will be changed after hospitalization.
- (2) Being hospitalized after an accident and suspecting the worst.
- (3) Thinking he/she may have cancer.

**i. Problems with medications.**

- (1) Having medications cause discomfort (that is., chemotherapy).
- (2) Not getting relief from pain.
- (3) Not getting pain medication when needed.

**1-24. STAGES OF THE ILLNESS EXPERIENCE**

**a. Denial or Disbelief in Being Ill.**

- (1) Patient may avoid, refuse, or even forget needed care.
- (2) Patient may appear to flee toward health in trying to escape illness.

**b. Acceptance of Being Ill.**

- (1) Becomes dependent on health care personnel.
- (2) Focuses attention on symptoms and the illness.
- (3) Gradually becomes less dependent.

**c. Recovery, Rehabilitation, or Convalescence.**

(1) May be a short or long period, depending on how much the patient's life-style must change as a result of the illness.

(2) Patient goes through a process of resolving his/her perceived loss or impairment of function.

**1-25. EMOTIONAL RESPONSES TO ILLNESS AND HOSPITALIZATION**

**a. Fear.**

(1) An emotional response characterized by an expectation of harm or unpleasantness.

(2) Usually associated with behavior that attempts to avoid or flee a threatening situation.

(3) Patient is usually aware of the specific danger and has some understanding into the reasons for the fear.

(4) Common indications of fear include:

- (a) Tachycardia (rapid heart rate).
- (b) Dry mouth.
- (c) Constipation.
- (d) Hypertension.
- (e) Increased perspiration.

(f) The "fight or flight" reaction (alertness and readiness for action in order to avoid or escape harm).

**b. Anxiety.**

- (1) An emotional response characterized by feelings of uneasiness and apprehension of a probable danger or misfortune.
- (2) Patient who is anxious usually is unaware of the cause of the anxiety.
- (3) Behaviors are similar to those seen with the fear, but are not usually as dramatic.
- (4) Because the patient does not know its specific cause, he/she usually focuses on the physiologic symptoms of anxiety, to include:
  - (a) Fatigue.
  - (b) Insomnia.
  - (c) Diarrhea or constipation.
  - (d) Urgency.
  - (e) Nausea.
  - (f) Anorexia.
  - (g) Excessive perspiration.

**c. Stress.**

- (1) A state of strain or tension.
- (2) Occurs in situations, which require an increased and often prolonged effort to adjust.
- (3) Any factor that disturbs the physical, psychological, or physiological homeostasis of the body may be stressful.
- (4) As with fear, the body tries to rid itself of the factor causing the stress.
- (5) Physical signs of stress include:
  - (a) Ulcers.
  - (b) Hair loss.
  - (c) Insomnia.

**d. Over Dependency or Feelings of Helplessness.**

(1) Over dependency is a response characterized by feelings of helplessness while trying to search for help and understanding (to an extent beyond what is considered normal).

(2) Helplessness is a response characterized by feelings of being unable to avoid an unpleasant experience.

(3) While healthy people may show some degree of dependence on others during illness, this dependence often increases to the point of being harmful to the patient.

(4) The over dependent patient may be fearful or angry.

**1-26. CLOSING**

There are as many reactions to illness as there are patients. Your kindness and understanding will help your patient to go through the hospitalization experience with a minimum of stress and anxiety.

**Section IV. TRANSCULTURAL FACTORS INFLUENCING NURSING CARE**

**1-27. INTRODUCTION**

Transcultural nursing refers to the nursing care of all patients, taking into consideration their religious and sociocultural backgrounds. There are many variables to consider in giving nursing care to a person of a race, religion, or culture different from your own. Respect for the patient, however, is something all aspects of transcultural nursing have in common.

**1-28. MAJOR FACTORS IN TRANSCULTURAL NURSING**

- a. Nutrition and dietary practices.
- b. Beliefs about illness, its causes and cures.
- c. Disorders specific to a particular group, such as the high incidence of sickle cell anemia among the Blacks.
- d. Specific anatomical characteristics (e.g, stature, skin tone, hair texture).
- e. Religious beliefs about illness and death.

## 1-29. VARIABLES RELATING TO THE TRANSCULTURAL ASPECTS OF NURSING

Some of the factors are:

- a. Cultural background of the nurse; differences and similarities between the patient and the nurse.
- b. Definition of health and illness accepted by a specific culture; concepts relating to the causes of illness and injury.
- c. Folk medicine practices.
- d. Attitudes toward health care, relationships, and interactions (e.g., personal space, eye contact).
- e. Economic level of the patient and family (socioeconomic status).
- f. Environmental factors and related disorders (e.g., ghetto living, lead poisoning).
- g. Specific names and terms related to the illness or disorder (e.g., "bad blood," "mal ojo"); use of slang.
- h. Language differences between the health care staff and the patient and family.
- i. Modesty and concept of the human body.
- j. Reactions to pain, aging, and death.
- k. Attitudes about childbirth, abortion, sexual expression, children born to unmarried parents, and homosexuality.
- l. Attitudes about mental illness and retardation.
- m. Diets in relation to religious and cultural practices; dietary taboos.
- n. Attitudes about physical appearance and obesity; adaptation to special therapeutic diets.
- o. Importance of religion and religious practices.
- p. Religious practices in illness and death; specific prohibitions.

- q. Group identity; importance and type of family structure; cohesiveness within the group; traditional roles of men and women.
- r. "Visibility" of ethnic background (that is, Black, Oriental).
- s. Disorders specific to a cultural group (that is, Tay-Sachs, sickle cell anemia).
- t. Attitudes about school; educational level and aspirations of most members of the group.
- u. Predominant occupations within the group; role models.
- v. "Americanization" of younger members.
- w. Numbers of people belonging to that group in the same geographic area as the health care facility.
- x. Prejudices within a cultural group relating to other members of the same group.
- y. Stereotypes about other cultural/ethnic groups.
- z. Mixed families (mixed races, religions, or cultural backgrounds).

### **1-30. SOCIOCULTURAL BELIEFS ABOUT ILLNESS, ITS CAUSES, AND CURES**

#### **a. Examples of Differences in Beliefs About the Causes of Illness.**

##### (1) Japanese Shintoist.

- (a) Man is inherently good.
- (b) Illness is caused when the person comes into contact with pollutants, such as blood or a corpse.

##### (2) Native Americans.

- (a) Native Americans follow these three concepts:
  - 1 Prevention.
  - 2 Treatment.
  - 3 Health maintenance.

(b) The person's health is defined in terms of the person's relationship with nature and the universe.

**b. Examples of Differences in Treatment of Disorders.**

(1) Blacks and Raza/Latino cultures have long used roots, potions, and herbs for treating illnesses.

(2) Filipinos and Raza/Latino groups believe that:

(a) Hotness and coldness, wetness and dryness, must be balanced to be healthy.

(b) Certain illnesses are hot or cold, wet or dry.

(c) Certain foods and medications, classified as hot or cold, are added or subtracted to bring about a balance of humors or to fight off "hot" or "cold" illnesses.

(3) Copper bracelets are worn by some groups as a preventive or cure for arthritis.

**c. Other Cultural Influences to Consider When Planning Nursing Care.**

(1) The nurse should take into consideration the needs of people who practice folk healing. The folk healer (curandero in Spanish) should be allowed to see the patient.

(2) South Americans often wear chains to drive away evil spirits. The nurse should not remove these unless it is absolutely necessary.

(3) Native American women are not likely to seek early prenatal care. They believe that pregnancy is a natural, normal process; a clinic or a hospital is associated with illness.

(4) Many Latino patients believe that it is dangerous to bathe immediately after delivery. The nurse must remember this during postpartum care.

(5) Many cultural groups, such as Native Americans and Southeast Asians, believe that it is improper or impolite to look someone in the eye when speaking to him/her.

## 1-31. RELIGIOUS BELIEFS ABOUT ILLNESS AND DEATH

### a. The Jewish Religion.

#### (1) Practices.

(a) Dietary practices vary among Orthodox, Conservative, and Reform Jews.

1 The patient should be asked if/how he/she observes the Kosher dietary laws.

2 The head nurse or dietician should be notified so that the dietary practices can be considered when meals are prepared and served.

(b) The Jewish person is expected by the culture to be independent and self-reliant; and emphasis is placed upon responsibilities and obligations to God.

(c) All practicing Jews observe Saturday as the Sabbath.

(d) The most important Jewish holidays are Yom Kippur, Rosh Hashanah, and Passover.

(e) The patient may wish to see the Rabbi (spiritual leader).

(f) Circumcision of male infants is generally a religious ceremony and is sometimes performed at the hospital.

#### (2) Nursing implications.

(a) Although it is usually not possible to serve Kosher meat in a nonsectarian hospital, the nurse can be sure not to serve meat and dairy foods together or pork to an Orthodox Jewish patient.

(b) Allow the patient to be as independent as possible and make as many of his/her own decisions as possible.

(c) Be especially observant for indications that a patient needs pain medications because he/she may not tell you if he/she needs them. These indications may be:

1 Restlessness.

2 Diaphoresis (perspiration, often profuse).



3 A distressed facial expression.

4 Withdrawal.

(d) You may have to help arrange for a place in the hospital to have a male child circumcised.

(e) Arrange for a Rabbi to visit the patient on Saturdays or special holidays.

**b. The Protestant Faith.**

(1) Practices.

(a) There are many denominations in the Protestant faith. Most denominations recognize two sacraments: Baptism and Communion.

(b) A person may be baptized by a layperson, such as a nurse, in an emergency.

(c) Christmas and Easter are the most important Christian holidays for Protestants, as for other Christians.

(2) Nursing implications.

(a) Ask the patient if he/she would like a visit from a Minister or other member of the church.

(b) In the event of an emergency in which an infant or adult may become critical and/or die, the nurse may baptize the patient, if asked, or may do it if he/she (the nurse) thinks it may be comforting to the patient and/or family.

(c) Inquire about any specific dietary or religious practices and provide this information to the appropriate person.

**c. The Roman Catholic Faith.**

(1) Practices.

(a) The Roman Catholic Church considers Baptism, Confession, Holy Communion, and the Sacrament of the Sick as basic sacraments of the Church.

(b) During a long illness, a Catholic patient usually wants a priest to hear confession and to give communion. At such times, the nurse should provide as much privacy as possible.

- (c) Death is viewed from three aspects:
  - 1 Visible reaction: emphasis on faith in God.
  - 2 Fear of dying and of judgment: trying to get life in order.
  - 3 Desire for death: emphasis on returning to God.

(d) The last rites of the Church (Sacrament of the Sick)

- 1 A vital part of the Catholic faith.
- 2 Comforts both the patient and the family members.

(e) Easter and Christmas are the most important holidays in the Roman Catholic faith.

(f) Many Catholics abstain from or restrict their intake of meat during Lent, which is the 40-day period from Ash Wednesday to Easter. Some have maintained the custom of abstaining from meat on Fridays.

(2) Nursing implications.

(a) In case of an emergency or impending death, a member of the nursing staff may perform a Baptism.

(b) If a patient is brought into the hospital unconscious or in a serious condition and found to have a rosary, Catholic medal, or identification card indicating that the patient is Catholic, a priest should be called so the patient may have the Sacrament of the Sick.

(3) If a patient wishes to abstain from meat because of a religious holiday, inform the dietician or head nurse so that arrangements can be made.

(4) During important holidays, the patient may want to see a priest and/or attend Mass.

**d. Christian Science.**

(1) Practices.

(a) Christian Scientists do not permit surgery or many other forms of medical care.

(b) They believe that all illness is mental in origin.

(c) They believe that illness can be cured by appropriate mental processes.

(d) Treatment consists of prayer and counsel for the sick person; healing is carried out by certified practitioners.

(e) Healing is highly intellectual.

(f) There is no formal clergy.

(2) Nursing implications.

(a) Because surgery or other medical care is not permitted, often legal intervention must be obtained in order to give care in an emergency situation.

(b) Because there is no formal clergy, arrangements may have to be made to have other church members visit the patient.

**e. The Latter Day Saints.**

(1) Practices.

(a) Mormons are members of the Church of Jesus Christ of Latter Day Saints.

(b) They believe in the laying on of hands in treating deformities.

(c) They do not use tobacco; drink stimulants (such as coffee, tea, or cola drinks) or alcoholic beverages; or consume chocolate.

(2) Nursing implications.

(a) Inform the dietician or Head Nurse of the patient's dietary requirements.

(b) Ask the patient if he/she has any particular religious practices he/she wishes to follow and adhere to them if possible.

***Continue with Exercises***

## EXERCISES, LESSON 1

**INSTRUCTIONS.** The following exercises are to be answered by completing the incomplete statement or by writing the answer in the space provided at the end of the question.

After you have completed all the exercises, turn to "Solutions to Exercises" at the end of the lesson and check your answers.

1. Health can be defined as a state of complete physical, mental, and \_\_\_\_\_ well-being, not merely the absence of disease or \_\_\_\_\_.
  
2. Total health includes the following aspects:
  - a. \_\_\_\_\_ health.
  - b. \_\_\_\_\_ health.
  - c. \_\_\_\_\_ health.
  - d. \_\_\_\_\_ health.
  
3. An individual experiences various states of health and illness that fluctuate throughout his life. This is referred to as the health-illness \_\_\_\_\_.
  
4. It is our \_\_\_\_\_ or \_\_\_\_\_ to change (rather than the change itself) that affects our health.
  
5. The individual's state of health is determined by the ability to adapt to changes in which dimensions?
  - a. \_\_\_\_\_
  - b. \_\_\_\_\_
  - c. \_\_\_\_\_
  - d. \_\_\_\_\_

6. What are the three main categories of basic human needs?
- a. \_\_\_\_\_ needs.
  - b. \_\_\_\_\_ needs.
  - c. \_\_\_\_\_ needs
7. Name three physical needs.
- a. \_\_\_\_\_
  - b. \_\_\_\_\_
  - c. \_\_\_\_\_
8. Name two emotional needs.
- a. \_\_\_\_\_
  - b. \_\_\_\_\_
9. Name two social needs.
- a. \_\_\_\_\_
  - b. \_\_\_\_\_
10. Name the six categories contained in Maslow's Hierarchy of Needs.
- a. \_\_\_\_\_
  - b. \_\_\_\_\_
  - c. \_\_\_\_\_
  - d. \_\_\_\_\_
  - e. \_\_\_\_\_
  - f. \_\_\_\_\_

11. The major purpose of communication is to send, receive, interpret, and \_\_\_\_\_ appropriately and clearly to a message, an \_\_\_\_\_ of information.
12. The means of transmitting an idea is called the \_\_\_\_\_.
13. The response to a message is called \_\_\_\_\_.
14. Rapport is the harmonious feeling experienced by two people who hold one another in mutual respect, acceptance, and \_\_\_\_\_.
15. If you must ask a patient a personal or embarrassing question, explain \_\_\_\_\_ and keep it short and matter-of-fact.
16. When speaking to a patient, is it best to sit or stand? \_\_\_\_\_.
17. If you have three questions to ask your patient, is it better to ask all three of the questions and then let him answer or to ask him one question at a time? \_\_\_\_\_.
18. If you use the technique of reflection during an interview, you might reflect on what the patient has actually said or on what you think the patient is \_\_\_\_\_.
19. An occasional brief response during an interview, such as a nod of the head or saying "I see" is called \_\_\_\_\_.
20. If you find that your needs conflict with those of your patient's, what should you do? \_\_\_\_\_.
21. When you enter the room of a patient who is blind, what is the first thing you should do? \_\_\_\_\_.
22. Before touching a patient who is blind, be sure to \_\_\_\_\_.

23. Do not cover your mouth when you are speaking with a patient who is deaf because he/she may \_\_\_\_\_.
24. If you need a translator in order to communicate with a patient who speaks a foreign language, you may find assistance at \_\_\_\_\_ or \_\_\_\_\_.
25. Name two factors, which influence whether a person will seek or avoid professional help.
- a. \_\_\_\_\_.
- b. \_\_\_\_\_.
26. Name three factors, which cause stress to hospitalized patients.
- a. \_\_\_\_\_.
- b. \_\_\_\_\_.
- c. \_\_\_\_\_.
27. In the first stage of illness, the patient may refuse to get the care, which he needs. What is the name of this stage? \_\_\_\_\_
28. In the second stage of illness, the patient focuses his attention on his symptoms and his illness and often feels dependent on health care personnel. What is this stage called? \_\_\_\_\_
29. In the third and final stage of illness, the patient "learns to live with" his perceived loss or impairment of function. What is the name of this stage of illness?  
\_\_\_\_\_

30. Name three common emotional reactions to illness and hospitalization.

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31. What is the term used to describe a state of alertness and readiness for action in order to avoid or escape harm? \_\_\_\_\_

32. Does a person experiencing anxiety generally know why he is feeling anxious?

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33. Name four common physiologic symptoms of anxiety.

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34. Stress may be experienced as a result of a situation, which requires an increased, and often \_\_\_\_\_ effort to adjust.

35. If you are facing an unpleasant experience, and there is nothing you can do to change the situation, you may experience feelings of \_\_\_\_\_.

36. What is one thing that all aspects of trans-cultural nursing must have in common?

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37. Name two disorders, which are specific to cultural groups.

a. \_\_\_\_\_.

b. \_\_\_\_\_.



38. A traditional belief of the Japanese Shintoist is that illness is a result of contact with \_\_\_\_\_.
39. Native Americans view a person's health in terms of his relationship with nature and the \_\_\_\_\_
40. What is the name of the 40-day period (from Ash Wednesday to Easter) in which many Catholics abstain from or restrict their intake of meat?  
\_\_\_\_\_

***Check Your Answers on Next Page***

## **SOLUTIONS TO EXERCISES, LESSON 1**

1. Social, infirmity. (para 1-2a(2))
2. Social.  
Mental.  
Emotional.  
Spiritual. (paras 1-2b(1)--(4))
3. Continuum. (para 1-3a)
4. Adaptation, response. (para 1-3b)
5. Developmental.  
Psychosocial.  
Cultural.  
Physiological. (paras 1-4a--d)
6. Physical.  
Emotional.  
Social. (paras 1-6a--c)
7. A correct answer consists of any three of the following:  
  
Food.  
Water.  
Oxygen.  
Elimination.  
Clothing and shelter.  
Activity or sensory and motor stimulation. (paras 1-6a(1)--(6))
8. A correct answer consists of any two of the following:  
  
Love.  
Importance.  
Adequacy.  
Productivity. (paras 1-6b(1)--(4))
9. A correct answer consists of any two of the following:  
  
Identification or belonging.  
Education or learning.  
Recreation or play.  
Religion or worship. (paras 1-6c(1)--(4))

10. Physiological.  
Safety.  
Love and belonging.  
Esteem and recognition.  
Self-actualization.  
Aesthetic. (paras 1-7a(1)--(6))
11. Respond, interchange. (para 1-11a)
12. Channel. (para 1-12c)
13. Feedback. (para 1-12e)
14. Undertaking. (para 1-14a)
15. Why. (para 1-15b(1))
16. Sit. (para 1-16a(3))
17. One question at a time. (para 1-16b(4))
18. Feeling. (para 1-16c(1))
19. Facilitation. (para 1-16c(3))
20. Find sources other than the therapeutic relationship to meet your own needs.  
(para 1-18c)
21. Speak to the patient so he will know who is there. (para 1-19a(1))
22. Speak to the patient. (para 1-19a(4))
23. Read lips. (para 1-19b(2))
24. The Red Cross or the Patient Administration Division (PAD). (para 1-19c(1))
25. A correct answer consists of any two of the following:  
  
The degree and extent of symptom distress.  
Expectation of return to health if treatment is instituted.  
Fear of diagnostic and treatment procedures.  
Fear of discovery of serious illness.  
The self-concept that one is always healthy. (paras 1-22a--e)

26. A correct answer consists of any three of the following:
  - Unfamiliarity of surroundings.
  - Loss of independence.
  - Separation from spouse.
  - Separation from family.
  - Financial problems.
  - Isolation from other people.
  - Lack of information.
  - Threat of severe illness.
  - Problems with medications. (paras 1-23a--i)
27. Denial (or disbelief in being ill). (para 1-24a)
28. Acceptance (of being ill). (para 1-24b)
29. Recovery, rehabilitation, or convalescence. (para 1-24c)
30. A correct answer consists of any three of the following:
  - Fear.
  - Anxiety.
  - Stress.
  - Over dependency or feelings of helplessness. (para 1-25)
31. "Fight or flight" reaction. (para 1-25a(4)(f))
32. No. (para 1-25b(2))
33. A correct answer consists of any four of the following:
  - Fatigue.
  - Insomnia.
  - Diarrhea or constipation.
  - Urgency.
  - Nausea.
  - Anorexia.
  - Excessive perspiration. (paras 1-25b(4)(a)--(g))
34. Prolonged. (para 1-25c(2))
35. Helplessness. (para 1-25d(2))
36. Respect for the patient. (para 1-27)

37. Tay-Sachs and sickle cell anemia. (para 1-29s)
38. Pollutants (such as blood or a corpse). (para 1-30a(1)(b))
39. Universe. (para 1-30a(2)(b))
40. Lent. (para 1-31c(1)(f))

***END OF LESSON 1***

## **LESSON ASSIGNMENT**

### **LESSON 2**

The Adult Patient Care Unit.

### **TEXT ASSIGNMENT**

Paragraphs 2-1 through 2-7.

### **LESSON OBJECTIVES**

After completing this lesson, you should be able to:

- 2-1. Identify items of furniture normally found in the patient care area.
- 2-2. Identify articles/equipment required in the patient care area.
- 2-3. Identify guidelines/methods of bed-making.
- 2-4. Identify guidelines for terminally cleaning the patient care unit.
- 2-5. Recognize rules for the use of disposable and non-disposable items.

### **SUGGESTION**

After studying the assignment, complete the exercises at the end of this lesson. These exercises will help you to achieve the lesson objectives.

## LESSON 2

### THE ADULT PATIENT CARE UNIT

#### 2-1. INTRODUCTION

The patient care unit is the area of the hospital in which the patient receives medical and nursing care and treatment as well as the place in which he/she lives during his/her hospital stay. It must be maintained as a safe, pleasant, clean, and orderly environment for the patient's physical and mental well being. Constant effort is needed to achieve and maintain the necessary high level of order and sanitation.

#### 2-2. FURNITURE COMPRISING THE PATIENT BASIC UNIT

Furniture for the patient basic unit includes:

- a. Bed.
- b. Bedside cabinet.
- c. Overbed table.
- d. Chair.

#### 2-3. EQUIPMENT/ARTICLES NECESSARY FOR PROVIDING BASIC NURSING CARE

The following are provided to the patient:

- a. **Linens.**
  - (1) Bed linens.
  - (2) Towels.
  - (3) Washcloths.
  - (4) Blankets.
- b. **Toilet Equipment.**
  - (1) Wash basin.
  - (2) Soap dish.

(3) Emesis basin.

(4) Bedpan.

(5) Urinal.

(6) Toilet paper.

c. **Other Articles.**

(1) Water pitcher.

(2) Glass.

(3) Call button.

(4) Disposable facial tissues.

**2-4. GUIDELINES FOR BED-MAKING**

a. Gather all the required linen and accessories before making the bed.

(1) Sheets.

(2) Pillowcases.

(3) Blankets.

(4) Bedspread.

(5) Extra pillows.

b. Avoid shaking the linen to prevent the spread of microorganisms and dust particles.

c. Avoid placing linens, clean or dirty, on another patient's bed.

d. Do not place dirty linen on the floor.

e. Do not hold dirty linen against your uniform.

f. Always use good body mechanics; raise the bed to its highest position to make bed-making easier.



g. Stay on one side of the bed until it is completely made; then move to the other side and finish the bed. This saves time and steps.

h. Observe the patient and document any nursing observations.

(1) Check for areas of redness that may lead to decubiti formation.

(2) Note tolerance of activity level while out of bed.

(3) Note observations about the physical and emotional status of the patient.

(4) Note any patient teaching or reinforced teaching given and the patient's response.

(5) Check for drainage, wetness, or other body fluids and record observations.

## **2-5. METHODS OF BED-MAKING**

a. **Unoccupied (Closed) Bed.** An unoccupied bed is one that is made when not occupied by a patient.

(1) Raise the bed to a comfortable working height, if adjustable.

(2) Lower siderails, if present.

(3) Remove pillows and pillowcases. Set the pillows aside in a clean area.

(4) Fold and set the blankets and spreads aside (to be reused).

(5) Loosen the linen along the edges of the bed, and move toward the end of the bed.

(6) Wash the mattress if necessary, turn the mattress to the opposite side if necessary, and replace the mattress pad as needed. Observe the mattress for protruding springs.

(7) Place the bottom sheet.

(a) Flat sheet.

1 Position evenly on the bed.

2 Miter the corners at the top of the bed. Lift the mattress slightly, then stretch and tie the ends of the sheet together beneath the mattress. Repeat these steps for the bottom of the bed.

3 Stretch and tuck the free edges at the sides.

(b) Fitted sheet.

1 Fit the sheet on the lower edges of the mattress first. Then lift the mattress and fit the sheet on the top edges of the mattress.

2 Stretch and tuck the free edges at the sides.

(8) Place a draw sheet on the center of the bed, if it is needed.

(a) Tuck in the free edge on one side.

(b) Stretch the draw sheet from the opposite side and tuck in the free edge.

(9) Place the top sheet, blanket (if used), and bedspread.

(a) Position evenly on the bed.

(b) Miter the bottom corners, tucking all three parts together.

(c) Leave the loose ends free.

(10) Fanfold the top linen back to the foot of the bed.

(11) Place a clean pillowcase over the pillow and place it at the head of the bed.

(a) Invert the pillowcase over one hand so the inner back seam is visible.

(b) Grasp the edge of the pillow with one hand holding the pillowcase at the seam.

(c) Use the opposite hand to guide the pillowcase over the pillow.

(12) Adjust the bed to its lowest position, if adjustable.

(13) Reposition the head up slightly, if the patient prefers.

(14) Raise the siderail opposite the side of the bed where the patient will enter.

b. **Occupied (Open) Bed.** An occupied bed is one that is made while occupied by a patient.

- (1) Wash your hands.
- (2) Identify the patient, explain the procedure, and be sure you will have the patient's cooperation.
- (3) Check the condition of the bed linens to determine which supplies you will need.
- (4) Provide for the patient's privacy (throughout the procedure).
- (5) Obtain the articles of linen that you will need.
- (6) Place the bath blanket over the patient and the top cover.
- (7) Loosen the top bedding from the foot of the bed and remove it. If possible, have the patient hold the bath blanket while you pull the top covers from under it from the foot of the bed.
- (8) Move the mattress to the head of the bed.
- (9) Move the patient to the distal side of the bed.
- (10) Make the bed on one side.
- (11) Move or turn the patient to the clean side of the bed, and finish making the bed on the opposite side. Place the clean linen on top, and remove the bath blanket.
- (12) Attach the patient's signal cord within reach.
- (13) Provide for the patient's safety and comfort.
- (14) Tidy the room.

c. **Anesthetic, Surgical, or Post-Op Bed.** This is a bed that is prepared to receive a patient from the operating room.

- (1) Gather all needed supplies:
  - (a) Large sheets (2).
  - (b) Drawsheet (1) or an additional large sheet.

- (c) Blanket.
- (d) Pillow(s).
- (e) Pillowcase(s).
- (f) Towel.
- (g) Chux<sup>®</sup>, if drainage is anticipated.

(2) Make the bed as though you are making an unoccupied bed, except that the top sheet and blanket are not tucked under the mattress at the foot of the bed, and the corners are not mitered.

(3) Fanfold the top covers to the side or to the foot of the bed.

(4) Place a towel or disposable pad (Chux<sup>®</sup>) at the head of the bed. This is intended to protect the sheet if the patient should vomit.

(5) It is a good idea to place a drawsheet on the bed because it can be used to move the patient more easily.

(6) Place the pillow(s) on a chair near the bed or in an upright position at the head of the bed.

(7) Leave the bed in the high position.

(8) Lock the brakes on the bed.

(9) Move the furniture away from the bed to allow for easier access to the bed for the recovery room stretcher and personnel.

(10) Make certain an emesis basin is readily available and suction is available where indicated.

(11) Keep Chux<sup>®</sup> available to use if necessary.

## **2-6. TERMINAL CLEANING OF THE PATIENT CARE UNIT**

### **a. Definition.**

(1) The sanitation of the bed, bedside cabinet, and general area of the patient care unit with a detergent/germicidal agent after the patient is discharged or transferred from the nursing care unit.

(2) Performed at every patient care unit before the area is prepared for the next patient.

**b. Reasons for Terminal Cleaning of the Patient Care Unit.**

- (1) Prevention of the spread of microorganisms.
- (2) Removal of encrusted secretions from framework or bedside rails.
- (3) Removal of residue of body wastes from the mattress.
- (4) Deodorizing of the bed frame, mattress, and pillow.

**c. Guidelines for Terminal Cleaning.**

- (1) Review ward SOP for specific procedures.
- (2) Use only authorized disinfectant/detergent or germicidal solution for cleaning.
- (3) Check to ensure the bedside cabinet is cleared of any valuables belonging to the patient.
- (4) Check bed linens for personal items (dentures, contact lenses, money, jewelry, etc.) belonging to the patient.
- (5) Prevent spread of microorganisms by carefully removing linen from the bed.
- (6) Use caution when cleaning the underframe and bedsprings.
- (7) Replace any torn mattress or pillow covers.
- (8) Allow the mattress and pillow to air-dry thoroughly before remaking the bed.

**2-7. RULES FOR USE OF DISPOSABLE OR NONREUSABLE ITEMS**

- a. Do not attempt to reuse (for another patient) or resterilize disposables.
- b. Sterile disposables are considered sterile providing the wrapper is not broken or torn or the expiration date has not passed.
- c. Sterile disposables with torn or broken wrappers must be discarded.
- d. Use disposables for the specific purpose(s) for which they were designed.
- e. Follow manufacturer's directions when using disposables.

[Continue with Exercises](#)

## EXERCISES, LESSON 2

**INSTRUCTIONS.** The following exercises are to be answered by completing the incomplete statement or by writing the answer in the space provided at the end of the question.

After you have completed all the exercises, turn to "Solutions to Exercises" at the end of the lesson and check your answers.

1. Name the four items of furniture comprising the patient basic unit.
  - a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
  - d. \_\_\_\_\_.
  
2. Name three items, other than linens and toilet equipment, which the patient is given.
  - a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
  
3. When making a bed, avoid shaking the linen to prevent spread of \_\_\_\_\_ and dust particles.
  
4. When making a bed, always raise the bed to its \_\_\_\_\_ position.
  
5. When making a bed, check the patient for areas of redness that may lead to \_\_\_\_\_ formation.

6. When making an unoccupied bed, be sure to check the mattress for protruding \_\_\_\_\_.
7. Before removing the top bedding from an occupied bed, place the \_\_\_\_\_ over the patient and the top cover.
8. When making a surgical bed, do you tuck the top sheet and blanket under the mattress at the foot of the bed? \_\_\_\_\_
9. To protect the sheets, place a towel or disposable pad (Chux<sup>®</sup>) at the \_\_\_\_\_ of a surgical bed.
10. After making a surgical bed, be sure to lock the \_\_\_\_\_.
11. When a patient is discharged or transferred out of the patient care unit, the bed, bedside cabinet, and general area must be sanitized with a detergent/germicidal agent. What is this procedure called? \_\_\_\_\_.
12. Name three reasons for terminal cleaning of the patient care unit.
  - a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
13. During terminal cleaning, use only \_\_\_\_\_ disinfectant/detergent or germicidal solution.
14. How should you prevent the spread of microorganisms during terminal cleaning?  
\_\_\_\_\_.
15. Sterile disposables are considered sterile if the wrapper is not broken or torn or if the \_\_\_\_\_ has not passed.

***Check Your Answers on Next Page***

## SOLUTIONS TO EXERCISES, LESSON 2

1. Bed  
Bedside cabinet  
Overbed table  
Chair (paras 2-2a--d)
2. A correct answer consists of any three of the following:  
  
Water pitcher  
Glass  
Call button  
Disposable facial tissues (paras 2-3c(1)--(4))
3. Microorganisms (para 2-4b)
4. Highest (para 2-4f)
5. Decubiti (para 2-4h(1))
6. Springs (para 2-5a(6))
7. Bath blanket (para 2-5b(6))
8. No (para 2-5c(2))
9. Head (para 2-5c(4))
10. Brakes (para 2-5c(8))
11. Terminal cleaning (para 2-6a(1))
12. A correct answer consists of any three of the following:  
  
Prevention of the spread of microorganisms  
Removal of encrusted secretions from framework or bedside rails  
Removal of residue of body wastes from the mattress  
Deodorizing of the bedframe, mattress, and pillow (paras 2-6b(1)--(4))
13. Authorized (para 2-6c(2))
14. By carefully removing linen from the bed (para 2-6c(5))
15. Expiration date (para 2-7b)

[\*Return to Table of Contents\*](#)



## **LESSON ASSIGNMENT**

### **LESSON 2**

The Adult Patient Care Unit.

### **TEXT ASSIGNMENT**

Paragraphs 2-1 through 2-7.

### **LESSON OBJECTIVES**

After completing this lesson, you should be able to:

- 2-1. Identify items of furniture normally found in the patient care area.
- 2-2. Identify articles/equipment required in the patient care area.
- 2-3. Identify guidelines/methods of bed-making.
- 2-4. Identify guidelines for terminally cleaning the patient care unit.
- 2-5. Recognize rules for the use of disposable and non-disposable items.

### **SUGGESTION**

After studying the assignment, complete the exercises at the end of this lesson. These exercises will help you to achieve the lesson objectives.

## LESSON 2

### THE ADULT PATIENT CARE UNIT

#### 2-1. INTRODUCTION

The patient care unit is the area of the hospital in which the patient receives medical and nursing care and treatment as well as the place in which he/she lives during his/her hospital stay. It must be maintained as a safe, pleasant, clean, and orderly environment for the patient's physical and mental well being. Constant effort is needed to achieve and maintain the necessary high level of order and sanitation.

#### 2-2. FURNITURE COMPRISING THE PATIENT BASIC UNIT

Furniture for the patient basic unit includes:

- a. Bed.
- b. Bedside cabinet.
- c. Overbed table.
- d. Chair.

#### 2-3. EQUIPMENT/ARTICLES NECESSARY FOR PROVIDING BASIC NURSING CARE

The following are provided to the patient:

- a. **Linens.**
  - (1) Bed linens.
  - (2) Towels.
  - (3) Washcloths.
  - (4) Blankets.
- b. **Toilet Equipment.**
  - (1) Wash basin.
  - (2) Soap dish.

(3) Emesis basin.

(4) Bedpan.

(5) Urinal.

(6) Toilet paper.

**c. Other Articles.**

(1) Water pitcher.

(2) Glass.

(3) Call button.

(4) Disposable facial tissues.

**2-4. GUIDELINES FOR BED-MAKING**

a. Gather all the required linen and accessories before making the bed.

(1) Sheets.

(2) Pillowcases.

(3) Blankets.

(4) Bedspread.

(5) Extra pillows.

b. Avoid shaking the linen to prevent the spread of microorganisms and dust particles.

c. Avoid placing linens, clean or dirty, on another patient's bed.

d. Do not place dirty linen on the floor.

e. Do not hold dirty linen against your uniform.

f. Always use good body mechanics; raise the bed to its highest position to make bed-making easier.

g. Stay on one side of the bed until it is completely made; then move to the other side and finish the bed. This saves time and steps.

h. Observe the patient and document any nursing observations.

(1) Check for areas of redness that may lead to decubiti formation.

(2) Note tolerance of activity level while out of bed.

(3) Note observations about the physical and emotional status of the patient.

(4) Note any patient teaching or reinforced teaching given and the patient's response.

(5) Check for drainage, wetness, or other body fluids and record observations.

## **2-5. METHODS OF BED-MAKING**

a. **Unoccupied (Closed) Bed.** An unoccupied bed is one that is made when not occupied by a patient.

(1) Raise the bed to a comfortable working height, if adjustable.

(2) Lower siderails, if present.

(3) Remove pillows and pillowcases. Set the pillows aside in a clean area.

(4) Fold and set the blankets and spreads aside (to be reused).

(5) Loosen the linen along the edges of the bed, and move toward the end of the bed.

(6) Wash the mattress if necessary, turn the mattress to the opposite side if necessary, and replace the mattress pad as needed. Observe the mattress for protruding springs.

(7) Place the bottom sheet.

(a) Flat sheet.

1 Position evenly on the bed.

2 Miter the corners at the top of the bed. Lift the mattress slightly, then stretch and tie the ends of the sheet together beneath the mattress. Repeat these steps for the bottom of the bed.

3 Stretch and tuck the free edges at the sides.

(b) Fitted sheet.

1 Fit the sheet on the lower edges of the mattress first. Then lift the mattress and fit the sheet on the top edges of the mattress.

2 Stretch and tuck the free edges at the sides.

(8) Place a draw sheet on the center of the bed, if it is needed.

(a) Tuck in the free edge on one side.

(b) Stretch the draw sheet from the opposite side and tuck in the free edge.

(9) Place the top sheet, blanket (if used), and bedspread.

(a) Position evenly on the bed.

(b) Miter the bottom corners, tucking all three parts together.

(c) Leave the loose ends free.

(10) Fanfold the top linen back to the foot of the bed.

(11) Place a clean pillowcase over the pillow and place it at the head of the bed.

(a) Invert the pillowcase over one hand so the inner back seam is visible.

(b) Grasp the edge of the pillow with one hand holding the pillowcase at the seam.

(c) Use the opposite hand to guide the pillowcase over the pillow.

(12) Adjust the bed to its lowest position, if adjustable.

(13) Reposition the head up slightly, if the patient prefers.

(14) Raise the siderail opposite the side of the bed where the patient will enter.

b. **Occupied (Open) Bed.** An occupied bed is one that is made while occupied by a patient.

- (1) Wash your hands.
- (2) Identify the patient, explain the procedure, and be sure you will have the patient's cooperation.
- (3) Check the condition of the bed linens to determine which supplies you will need.
- (4) Provide for the patient's privacy (throughout the procedure).
- (5) Obtain the articles of linen that you will need.
- (6) Place the bath blanket over the patient and the top cover.
- (7) Loosen the top bedding from the foot of the bed and remove it. If possible, have the patient hold the bath blanket while you pull the top covers from under it from the foot of the bed.
- (8) Move the mattress to the head of the bed.
- (9) Move the patient to the distal side of the bed.
- (10) Make the bed on one side.
- (11) Move or turn the patient to the clean side of the bed, and finish making the bed on the opposite side. Place the clean linen on top, and remove the bath blanket.
- (12) Attach the patient's signal cord within reach.
- (13) Provide for the patient's safety and comfort.
- (14) Tidy the room.

c. **Anesthetic, Surgical, or Post-Op Bed.** This is a bed that is prepared to receive a patient from the operating room.

- (1) Gather all needed supplies:
  - (a) Large sheets (2).
  - (b) Drawsheet (1) or an additional large sheet.

- (c) Blanket.
- (d) Pillow(s).
- (e) Pillowcase(s).
- (f) Towel.
- (g) Chux<sup>®</sup>, if drainage is anticipated.

(2) Make the bed as though you are making an unoccupied bed, except that the top sheet and blanket are not tucked under the mattress at the foot of the bed, and the corners are not mitered.

(3) Fanfold the top covers to the side or to the foot of the bed.

(4) Place a towel or disposable pad (Chux<sup>®</sup>) at the head of the bed. This is intended to protect the sheet if the patient should vomit.

(5) It is a good idea to place a drawsheet on the bed because it can be used to move the patient more easily.

(6) Place the pillow(s) on a chair near the bed or in an upright position at the head of the bed.

(7) Leave the bed in the high position.

(8) Lock the brakes on the bed.

(9) Move the furniture away from the bed to allow for easier access to the bed for the recovery room stretcher and personnel.

(10) Make certain an emesis basin is readily available and suction is available where indicated.

(11) Keep Chux<sup>®</sup> available to use if necessary.

## **2-6. TERMINAL CLEANING OF THE PATIENT CARE UNIT**

### **a. Definition.**

(1) The sanitation of the bed, bedside cabinet, and general area of the patient care unit with a detergent/germicidal agent after the patient is discharged or transferred from the nursing care unit.

(2) Performed at every patient care unit before the area is prepared for the next patient.

**b. Reasons for Terminal Cleaning of the Patient Care Unit.**

- (1) Prevention of the spread of microorganisms.
- (2) Removal of encrusted secretions from framework or bedside rails.
- (3) Removal of residue of body wastes from the mattress.
- (4) Deodorizing of the bed frame, mattress, and pillow.

**c. Guidelines for Terminal Cleaning.**

- (1) Review ward SOP for specific procedures.
- (2) Use only authorized disinfectant/detergent or germicidal solution for cleaning.
- (3) Check to ensure the bedside cabinet is cleared of any valuables belonging to the patient.
- (4) Check bed linens for personal items (dentures, contact lenses, money, jewelry, etc.) belonging to the patient.
- (5) Prevent spread of microorganisms by carefully removing linen from the bed.
- (6) Use caution when cleaning the underframe and bedsprings.
- (7) Replace any torn mattress or pillow covers.
- (8) Allow the mattress and pillow to air-dry thoroughly before remaking the bed.

**2-7. RULES FOR USE OF DISPOSABLE OR NONREUSABLE ITEMS**

- a. Do not attempt to reuse (for another patient) or resterilize disposables.
- b. Sterile disposables are considered sterile providing the wrapper is not broken or torn or the expiration date has not passed.
- c. Sterile disposables with torn or broken wrappers must be discarded.
- d. Use disposables for the specific purpose(s) for which they were designed.
- e. Follow manufacturer's directions when using disposables.

*Continue with Exercises*



## EXERCISES, LESSON 2

**INSTRUCTIONS.** The following exercises are to be answered by completing the incomplete statement or by writing the answer in the space provided at the end of the question.

After you have completed all the exercises, turn to "Solutions to Exercises" at the end of the lesson and check your answers.

1. Name the four items of furniture comprising the patient basic unit.
  - a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
  - d. \_\_\_\_\_.
  
2. Name three items, other than linens and toilet equipment, which the patient is given.
  - a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
  
3. When making a bed, avoid shaking the linen to prevent spread of \_\_\_\_\_ and dust particles.
  
4. When making a bed, always raise the bed to its \_\_\_\_\_ position.
  
5. When making a bed, check the patient for areas of redness that may lead to \_\_\_\_\_ formation.

6. When making an unoccupied bed, be sure to check the mattress for protruding \_\_\_\_\_.
7. Before removing the top bedding from an occupied bed, place the \_\_\_\_\_ over the patient and the top cover.
8. When making a surgical bed, do you tuck the top sheet and blanket under the mattress at the foot of the bed? \_\_\_\_\_
9. To protect the sheets, place a towel or disposable pad (Chux<sup>®</sup>) at the \_\_\_\_\_ of a surgical bed.
10. After making a surgical bed, be sure to lock the \_\_\_\_\_.
11. When a patient is discharged or transferred out of the patient care unit, the bed, bedside cabinet, and general area must be sanitized with a detergent/germicidal agent. What is this procedure called? \_\_\_\_\_.
12. Name three reasons for terminal cleaning of the patient care unit.
  - a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
13. During terminal cleaning, use only \_\_\_\_\_ disinfectant/detergent or germicidal solution.
14. How should you prevent the spread of microorganisms during terminal cleaning?  
\_\_\_\_\_.
15. Sterile disposables are considered sterile if the wrapper is not broken or torn or if the \_\_\_\_\_ has not passed.

***Check Your Answers on Next Page***

## SOLUTIONS TO EXERCISES, LESSON 2

1. Bed  
Bedside cabinet  
Overbed table  
Chair (paras 2-2a--d)
2. A correct answer consists of any three of the following:  
  
Water pitcher  
Glass  
Call button  
Disposable facial tissues (paras 2-3c(1)--(4))
3. Microorganisms (para 2-4b)
4. Highest (para 2-4f)
5. Decubiti (para 2-4h(1))
6. Springs (para 2-5a(6))
7. Bath blanket (para 2-5b(6))
8. No (para 2-5c(2))
9. Head (para 2-5c(4))
10. Brakes (para 2-5c(8))
11. Terminal cleaning (para 2-6a(1))
12. A correct answer consists of any three of the following:  
  
Prevention of the spread of microorganisms  
Removal of encrusted secretions from framework or bedside rails  
Removal of residue of body wastes from the mattress  
Deodorizing of the bedframe, mattress, and pillow (paras 2-6b(1)--(4))
13. Authorized (para 2-6c(2))
14. By carefully removing linen from the bed (para 2-6c(5))
15. Expiration date (para 2-7b)

***END OF LESSON 2***

## LESSON ASSIGNMENT

### LESSON 3

Advanced Principles of Patient Hygiene.

### LESSON ASSIGNMENT

Paragraphs 3-1 through 3-14.

### LESSON OBJECTIVES

After completing this lesson, you should be able to:

- 3-1. Determine purposes for giving a patient a bath.
- 3-2. Identify conditions, which encourage skin breakdown.
- 3-3. Identify interventions, which can prevent skin breakdown.
- 3-4. Identify patient needs to consider and observations to make during the bathing procedures.
- 3-5. Identify the principles of mouth care, to include the patient with dentures, the patient with mouth complications, and the unconscious patient.
- 3-6. Identify the principles and reasons for the back massage.
- 3-7. Determine guidelines for shaving a male patient.
- 3-8. Determine guidelines for performing perineal care.
- 3-9. Identify principles for and purposes of hair care.

### SUGGESTION

After studying the assignment, complete the exercises at the end of this lesson. These exercises will help you to achieve the lesson objectives.

## LESSON 3

### ADVANCED PRINCIPLES OF PATIENT HYGIENE

#### 3-1. INTRODUCTION

Providing for a patient's hygiene is probably the most basic of all nursing care activities, but it is undoubtedly one of the most important. Not only is it a provision for the patient's physical needs; it also contributes immeasurably to the patient's feeling of emotional well-being.

#### 3-2. PURPOSE OF THE PATIENT'S DAILY BATH

a. Removal of bacteria from the skin.

(1) Confinement in bed increases perspiration, and bacterial growth is stimulated by moisture.

(2) Skin irritation from hospital bed linens may result in skin breakdown and subsequent infection.

b. Relaxation effect on the patient.

c. Stimulation of blood circulation to the skin, respirations, and elimination.

d. Maintenance of joint mobility.

e. Improvement of the patient's self-image and emotional and mental well-being.

f. Providing the nurse with an opportunity for health teaching and assessment.

g. Providing the nurse with an opportunity to give the patient psychological support.

(1) The process of building rapport may begin during the initial bath.

(2) The bath aids in the development of the therapeutic nurse-patient relationship as the patient has the nurse's undivided attention.

#### 3-3. PHYSICAL CONDITIONS WHICH ENCOURAGE SKIN BREAKDOWN IN A PATIENT WHO IS CONFINED TO BED

a. **Immobility.** Continuous pressure over any body part impairs circulation to that part and can cause breakdown and eventual ulcerations.

b. **Incontinence.** If the patient is unable to control the bladder or bowel functions, skin breakdown is likely to occur due to the presence of moisture and bacteria on the skin.

c. **Emaciation.** An emaciated patient may be prone to skin breakdown over bony prominence (heels, elbows, and coccyx).

d. **Obesity.** An obese patient may have many skin folds where perspiration and bacteria may contribute to skin breakdown.

e. **Age-Related Skin Changes.** An older person's skin is very thin and inelastic. The sweat and oil glands are less active. Thin, dry skin is more susceptible to pressure areas and skin breakdown.

f. **Any Disease or Condition that Affects Circulation.** Any disease or condition that affects circulation can encourage skin breakdown in a patient who is confined to bed.

### **3-4. NURSING INTERVENTION TO PREVENT SKIN BREAKDOWN**

a. The time of the patient's bath or back massage is the most logical time to thoroughly observe the patient's skin for pressure areas.

b. At the first sign of redness, the area should be washed with soap and water and rubbed with lotion; measures should then be taken to keep the patient off the reddened area.

c. Report any signs of pressure to the charge nurse.

d. Keep sheets under the patient clean, smooth, and tight to help eliminate skin irritation.

e. Ensure adequate nutrition and fluid intake, according to physician's orders.

f. Every effort should be made to keep urine and feces off the patient's skin, washing the skin with soap and water and keeping the buttocks and genital area dry (lotion or powder may be used depending upon the patient's skin type) when the patient is incontinent.

g. Obese patients may need assistance washing and drying areas under skin folds (groin, buttocks, under breasts, and so forth.)

h. For the patient with very dry skin, various bath oils may be added to the bath water.

(1) Soap may be omitted because of its drying effect.

(2) Lotions and oils may be used after the bath.

### **3-5. TIMING OF PATIENT HYGIENE PROCEDURES**

A patient's bath may be given at any time, according to the patient's needs, but certain routines are generally followed on a ward.

#### **a. Morning Care.**

(1) The procedure followed in the morning affects the patient's comfort throughout the day.

(2) Each morning before breakfast, the patient should be assisted to the bathroom, or a bedpan or urinal should be provided, according to the patient's activity level.

(3) The patient is then given the opportunity to wash his/her hands and face and brush his/her teeth. The bed linen is straightened, and the overbed table is cleaned in preparation for the breakfast tray.

(4) After breakfast, the patient has a complete bath (type is dependent upon the patient's condition and mobility), mouth care, a change of clothing, and a back massage.

(5) Bed linens are changed; and the unit is cleaned and straightened to provide a comfortable and safe environment for the patient.

#### **b. Evening Care.**

(1) The care the patient receives at the end of the day greatly influences the patient's level of relaxation and ability to sleep.

(2) An opportunity is provided for elimination; the patient's hands and face are washed; the teeth are brushed; a back rub is given.

(3) Bed linens are straightened; the patient's unit is straightened to ensure comfort and safety. It is important that there are no items, which the patient could slip on, or fall over, such as chairs or linens, on the floor.

### **3-6. PROVIDING FOR SELECTED PATIENT NEEDS WHILE BATHING A PATIENT**

#### **a. Safety.**

(1) The bed may be in the high position during the patient's bed bath, but should be placed in the low position upon completion.

(2) The side rails should be up after the patient's bath for the patient who is confined to the bed.

(a) Side rails help to prevent falls for the elderly patient or the patient who is confused or has a decreased level of consciousness.

(b) The legal aspect requires diligence on the part of nursing personnel.

(3) The patient's call light should be within easy reach to prevent the need to reach for it and risk falling out of bed and to provide easy access in case of pain or distress.

(4) Fire safety in the patient care area calls for the following rules:

(a) No smoking in bed.

(b) No smoking if oxygen is in use.

(5) Always wash your hands before entering and upon leaving the patient's room.

**b. Privacy.**

(1) Respect for the patient's privacy decreases the patient's emotional discomfort during personal care.

(2) Keep the door to the patient's room closed.

(3) Pull the curtains around the unit and drape the patient's body during care.

(4) Allow the patient to complete as much personal care as possible; self-care is appropriate and provides additional privacy.

**c. Comfort.**

(1) Ensure a comfortable temperature in the patient's room.

(2) Close any windows and the door to the patient's room to prevent drafts and chilling.

(3) Drape the patient appropriately during the bath.

(4) For a bedside bath, maintain bath water between 110oF and 115oF; change the water as it cools and/or gets soapy.



### **3-7. SIGNIFICANT NURSING OBSERVATIONS DURING THE BATHING PROCEDURE**

#### **a. Physical Observations.**

(1) Observe the skin under good, natural light.

(2) Any abnormal skin condition should be described as to its location, color, and size and how it feels to the patient.

(3) The following skin observations should be checked upon admission and daily thereafter:

(a) Cleanliness.

(b) Odor. May be caused by sweat secreted by the sweat glands; by abnormal conditions, such as infection or kidney disease; or by bodily discharges (urine, feces) that need to be cleaned.

(c) Texture. Smooth and elastic or dry and rough; nutritional deficiencies can influence skin texture.

(d) Color. Reddened areas that could indicate pressure, cyanosis (bluish tinge) or jaundice (yellowish tinge).

(e) Temperature. Hot skin could mean fever; cold skin could mean poor circulation.

(f) Sensitivity. Pain, tenderness, itching, or burning.

(g) Swelling (edema). Stretched or tight appearing; usually begins in the ankles or legs or any other dependent part; may be associated with injury.

(h) Skin lesions. Rashes, growths, or breaks in the skin.

(4) Observations may begin at the head (scalp) and proceed to the feet in a systematic manner.

#### **b. Psychosocial Observations.**

(1) Problems in this area may be related to the patient's present problems.

(2) The time of the patient's bath may be a good time to find out more about the patient's psychosocial needs.

(3) Remember that the patient's nonverbal communication may tell you much about the way he/she is feeling.

### **3-8. BASIC PRINCIPLES OF MOUTH CARE**

#### **a. Purposes.**

- (1) Provide oral care of the teeth, gums, and mouth.
- (2) Remove offensive odors and food debris.
- (3) Promote patient comfort and a feeling of well-being.
- (4) Preserve the integrity and hydration of the oral mucosa and lips.
- (5) Alleviate pain and discomfort, thereby enhancing oral intake.

#### **b. General Guidelines.**

(1) Oral hygiene should be performed before breakfast, after each meal, and at bedtime.

(2) Oral hygiene is especially important for patients receiving oxygen therapy, patients who have nasogastric tubes, and patients who are NPO. Their oral mucosa dries out much faster than normal due to their mouth-breathing.

(3) You should provide for patient privacy during the procedure, as this is an extremely personal procedure for most patients.

(4) Oral care for the unconscious patient should be performed at least every four hours.

(5) Lipstick, chap stick, or vaseline may be applied to the lips to keep them from drying out.

**c. Nursing Records.** Nursing observations for the patient's mouth should be recorded in the clinical record, noting such factors as:

- (1) Bleeding.
- (2) Swelling of gums.
- (3) Unusual mouth odor.
- (4) Effect of brushing the teeth. Note if there is bleeding when you brush the patient's gums and teeth.

**d. Conscious Patients with Dentures.**

(1) General considerations.

(a) Many patients are sensitive or embarrassed about wearing dentures; therefore, the patient's privacy should be respected when the dentures are cleaned.

(b) Dentures must be handled carefully; they are fragile and expensive, and the patient is handicapped without them.

(c) If the dentures are left out of the mouth for any period of time, place them in a covered opaque container with the patient's name on the container.

(d) Dentures must be kept in water to preserve their fit and general quality; the color may change if they become dry.

(e) You may avoid breaking the dentures while cleaning them by holding them over a basin of water with a washcloth folded in the bottom.

(2) Dentures are brushed in the same way as natural teeth; be sure to rinse them well.

(3) The denture cup should be labeled with the patient's name and room number.

(4) Never use hot water to rinse the dentures as it could warp them; use cool or lukewarm water.

(5) The patient's gums and soft tissues should be cared for at least twice per day while the dentures are out of the mouth; a soft-bristled toothbrush, swab, or gauze-covered tongue blade dipped in mouthwash should be used to cleanse the gums, tongue, and soft tissues.

**e. Patients With Mouth Complications.** The following problems are common in patients receiving chemotherapy and radiation therapy:

(1) Bleeding.

(a) Observe the patient's mouth frequently for the amount of bleeding present and the specific areas.

(b) Do not floss the patient's teeth; use a Water-pik®.

(c) Brush the teeth and clean the mouth using one of the following methods:

1 Brush the teeth carefully with a very soft toothbrush.

2 Wrap a tongue blade with a gauze sponge saturated with a prescribed solution; carefully swab the teeth and mouth. Do not use lemon/glycerine swabs or commercial mouthwash because they contain alcohol, which causes burning.

(2) Infection.

(a) Observe the patient's mouth for appearance, integrity, and general condition.

(b) Wear clean gloves during the procedure.

(c) Obtain a culture, if ordered.

(d) Do not floss the teeth if the mouth is irritated or painful.

(e) Assist the patient with brushing the teeth and cleaning the mouth, using a soft toothbrush or a gauze-padded tongue blade.

(f) Rinse the mouth with water and the prescribed solution, if ordered.

(3) Ulcerations, to include stomatitis.

(a) Basic procedure for the patient with an infection should be followed.

(b) If the patient's mouth is extremely painful, rinsing the mouth with a local anesthetic, as prescribed by a physician, may be necessary.

(c) Mouthwash and other solutions which contain alcohol should not be used for the patient with ulcerations as they are frequently very painful.

f. **Unconscious Patients.**

(1) Oral care should be performed at least every four hours.

(2) Oral suctioning may be required for the unconscious patient to prevent aspiration.

(3) A soft toothbrush or gauze-padded tongue blade may be used to clean the teeth and mouth.

(4) The patient should be positioned in the lateral position with the head turned toward the side to provide for drainage and to prevent aspiration.

### **3-9. BACK MASSAGE AS A PATIENT COMFORT MEASURE**

- a. Decreases muscle tension and promotes relaxation.
- b. Increases circulation to the area.
- c. Aids in the development of the therapeutic nurse-patient relationship.

### **3-10. BASIC PRINCIPLES OF BACK MASSAGE**

a. The psychological benefits of back massage cannot be overstressed for the hospitalized patient.

b. The following statements illustrate the concept of therapeutic touch as an integral part of the domain of nursing.

(1) Touch can be perceived as a manifestation of caring and communication between the nurse and the patient.

(2) Tactile communication between healthy and ill individuals can have highly beneficial results.

c. Therapeutic touch may make some patients uncomfortable; you are entering their personal space and their feelings must be respected, so make sure you ask the patient if he/she would like a back rub.

d. Agents used for back massage.

(1) Lotions or emollients.

(a) Lotions and emollients reduce friction and lubricate the skin.

(b) They are appropriate for most patients, especially those with a tendency toward dry skin; that is, elderly patients.

(2) Rubbing alcohol.

(a) Alcohol evaporates quickly, so it has a cooling but very drying effect.

(b) A certain amount of alcohol is absorbed by the skin so it should not be used on infants, elderly patients, or patients with liver disease.

(3) Powder.

(a) Powder reduces friction but also has a drying effect on the skin.

(b) It may be appropriate for those patients who perspire freely and/or are confined to bed.

e. General guidelines.

(1) A back massage should take about five to ten minutes and can be given with the patient's bath, before bedtime, or at any other time during the day.

(2) Determine if any patient allergies or skin sensitivities exist before applying lotion to the patient's skin.

(3) The greatest relaxation effect of a massage occurs when the rhythm of the massage is coordinated with the patient's breathing.

### **3-11. GUIDELINES FOR SHAVING A MALE PATIENT**

a. If the patient is alert, question him about his shaving habits, and follow his routine as closely as possible.

(1) Gather equipment and supplies.

(a) Towels.

(b) Washcloth.

(c) Basin with hot water.

(d) Shaving cream.

(e) Razor.

(f) Soap.

(g) Aftershave lotion.

(2) Wet the wash cloth, wring out any excess moisture, and apply it to the beard area (to soften the beard).

(3) Apply shaving cream to the beard.

(4) Shave the beard on the cheeks and upper lip in the direction that the hair grows.

(5) Shave the beard on the neck against the direction of the hair growth.

(6) Wash off any remaining shaving cream.

(7) With clean water, finish washing the patient's face.

b. Always use an electric razor on patients with bleeding disorders to prevent uncontrollable bleeding from facial cuts.

c. Do not use plugged in electric razors on patients who are receiving oxygen therapy because of the danger of combustion; safety razors or rechargeable battery operated shavers are safe.

d. Consult with the charge nurse before shaving any patient who has had facial surgery or who may have hemophilia.

e. Patients who are combative, suicidal, or disoriented should have supervision and assistance while shaving.

### **3-12. PERINEAL CARE**

a. Perineal care is often referred to as "pericare;" it consists of external irrigation of the vulva and perineum following voiding or defecation and is part of the routine A. M. and P. M. care.

b. Patients may be able to perform their own perineal care or may need partial or total assistance from the nurse.

c. Embarrassment on the part of the patient and the nurse can be effectively dealt with by ensuring patient privacy during the procedure and not totally exposing the patient's genital area.

d. Key points.

(1) Ensure patient privacy.

(2) Wipe from front to back (vagina toward rectum) on female patients to avoid contaminating the vagina or urethral meatus.

(3) Do not use the same washcloth for any other portion of the patient's bath.

### **3-13. BED PATIENT'S HAIR CARE**

a. **Principles for Shampooing the Bed Patient's Hair.**

(1) The supine position is preferred for weaker patients.

(2) Patients with significant heart or lung disease will not tolerate being supine; they must be in a sitting position.

(3) Hair care should be given regularly during illness, just as it would be normally.

**b. Purposes of Hair Care.**

(1) Hair care improves the morale of the patient.

(2) It stimulates the circulation of the scalp.

c. Shampooing removes bacteria, microorganisms, oils, and dirt that cling to the hair.

**3-14. CLOSING.**

Nothing points out loss of independence quite as much as an inability to perform personal hygiene unassisted. Your thoughtfulness and the professionalism you exhibit when assisting a patient with hygiene needs will foster that patient's feelings of independence, confidence, trust, and comfort.

***Continue with Exercises***



## EXERCISES, LESSON 3

**INSTRUCTIONS.** The following exercises are to be answered by completing the incomplete statement or by writing the answer in the space provided at the end of the question.

After you have completed all the exercises, turn to "Solutions to Exercises" at the end of the lesson and check your answers.

1. Confinement in bed increases perspiration \_\_\_\_\_ growth is stimulated by moisture.
2. Skin irritation from hospital bed linens may result in skin breakdown and subsequent \_\_\_\_\_.
3. Continuous pressure over any body part impairs circulation to that part and can cause skin breakdown and eventual \_\_\_\_\_.
4. If the patient is incontinent, skin breakdown is likely to occur due to the presence of moisture and \_\_\_\_\_ on the skin.
5. At the first sign of redness to the skin, the area should be washed with soap and water and rubbed with \_\_\_\_\_.
6. If you notice signs of pressure on a patient's skin, report it to the \_\_\_\_\_.
7. Patient hygiene procedures followed in the morning affect the patient's \_\_\_\_\_ throughout the day; care received at the end of the day relaxes the patient and influences the ability to \_\_\_\_\_.
8. At the end of the day, it is important to check the floor for items such as \_\_\_\_\_ and \_\_\_\_\_, which the patient could slip on or fall over.

9. After a patient's bedside bath, be sure the \_\_\_\_\_ are up and the \_\_\_\_\_ is within reach.
10. Respect for the patient's \_\_\_\_\_ decreases the patient's emotional discomfort during personal care.
11. For a bedside bath, maintain bath water between \_\_\_\_\_°F and \_\_\_\_\_°F.
12. During the bathing procedure, observe any abnormal skin condition; describe the location, color, size, and how it \_\_\_\_\_ to the patient.
13. An abnormal body odor may be an indication of infection or \_\_\_\_\_ disease.
14. Hot skin could mean fever; cold skin could mean \_\_\_\_\_.
15. Oral hygiene is especially important for patients who breath through their mouths, because their oral \_\_\_\_\_ dries out quickly.
16. Name three types of observations made during oral care, which must be recorded.
  - a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
17. Dentures must be kept in \_\_\_\_\_ to preserve their fit and general quality.
18. When rinsing dentures, be careful NOT to use \_\_\_\_\_ water.
19. Mouthwash and other solutions that contain \_\_\_\_\_ should not be used for the patient with ulcerations, as they are frequently very painful.

20. If the patient is unconscious, oral care should be performed every \_\_\_\_ hours.
21. Lotions and emollients used during a back massage reduce \_\_\_\_\_ and lubricate the skin.
22. A certain amount of alcohol is absorbed by the skin during back massage; therefore, it should not be used on infants, elderly patients, or patients with \_\_\_\_\_ disease.
23. Always use an electric razor on patients with \_\_\_\_\_ disorders.
24. When performing perineal care, it is important to remember to wipe from \_\_\_\_\_ to \_\_\_\_\_ on female patients.
25. The \_\_\_\_\_ position is preferred during hair care for weaker patients.
26. Patient with significant heart or lung disease must be in a \_\_\_\_\_ position during hair care.

***Check Your Answers on Next Page***

## SOLUTIONS TO EXERCISES, LESSON 3

1. Bacterial. (para 3-2a(1))
2. Infection. (para 3-2a(2))
3. Ulcerations. (para 3-3a)
4. Bacteria. (para 3-3b)
5. Lotion. (para 3-4b)
6. Charge nurse. (para 3-4c)
7. Comfort, sleep. (para 3-5a(1) and b(1))
8. Chairs, linens. (para 3-5b(3))
9. Side rails, call light. (paras 3-6a(2), (3))
10. Privacy. (para 3-6b(1))
11. 110, 115. (para 3-6c(4))
12. Feels. (para 3-7a(2))
13. Kidney. (para 3-7a(3)(b))
14. Poor circulation. (para 3-7a(3)(e))
15. Mucosa. (para 3-8b(2))
16. A correct answer consists of any three of the following:
  - Bleeding.
  - Swelling of gums.
  - Unusual mouth odor.
  - Effect of brushing the teeth. (paras 3-8c(1)-(4))
17. Water. (para 3-8d(1)(d))
18. Hot. (para 3-8d(4))
19. Alcohol. (para 3-8e(3)(c))

20. Four. (para 3-8f(1))
21. Friction. (para 3-10d(1)(a))
22. Liver. (para 3-10d(2)(b))
23. Bleeding. (para 3-11b)
24. Front, back (vagina to rectum). (para 3-12d(2))
25. Supine. (para 3-13a(1))
26. Sitting. (para 3-13a(2))

***END OF LESSON 3***

## LESSON ASSIGNMENT

### LESSON 4

Body Mechanics.

### LESSON ASSIGNMENT

Paragraphs 4-1 through 4-21.

### LESSON OBJECTIVES

After completing this lesson, you should be able to:

- 4-1. Define and identify principles of good body mechanics.
- 4-2. Identify techniques of body mechanics used when performing work.
- 4-3. Name the eight general considerations for performing physical tasks.
- 4-4. Identify reasons for using good body mechanics.
- 4-5. Identify reasons for changing the position of a patient.
- 4-6. Identify basic principles for positioning and turning patients.
- 4-7. Identify techniques for maintaining proper body alignment of the patient lying on his/her back.
- 4-8. Identify descriptions of positions used when positioning a patient.
- 4-9. Identify steps used to adjust the backrest and pillows of a patient in a gatch bed.
- 4-10. Identify actions, which can be taken by a nurse to alleviate discomfort and promote relaxation of a patient.
- 4-11. Select rationales for getting a patient out of bed.
- 4-12. Identify principles for assisting patients out of bed.

4-13. Identify steps used in preparing to ambulate a patient and stages of ambulation.

4-14. Identify actions, which should be taken if a patient begins to fall.

**SUGGESTION**

After studying the assignment, complete the exercises at the end of this lesson. These exercises will help you to achieve the lesson objectives.

**LESSON 4**  
**BODY MECHANICS**

**Section I. TECHNIQUES OF BODY MECHANICS**

**4-1. INTRODUCTION**

Some of the most common injuries sustained by members of the health care team are severe musculoskeletal strains. Many injuries can be avoided by the conscious use of proper body mechanics when performing physical labor.

**4-2. DEFINITION**

Body mechanics is the utilization of correct muscles to complete a task safely and efficiently, without undue strain on any muscle or joint.

**4-3. PRINCIPLES OF GOOD BODY MECHANICS**

**a. Maintain a Stable Center of Gravity.**

- (1) Keep your center of gravity low.
- (2) Keep your back straight.
- (3) Bend at the knees and hips.

**b. Maintain a Wide Base of Support.** This will provide you with maximum stability while lifting.

- (1) Keep your feet apart.
- (2) Place one foot slightly ahead of the other.
- (3) Flex your knees to absorb jolts.
- (4) Turn with your feet.

**c. Maintain the Line of Gravity.** The line should pass vertically through the base of support.

- (1) Keep your back straight.
- (2) Keep the object being lifted close to your body.



**d. Maintain Proper Body Alignment.**

- (1) Tuck in your buttocks.
- (2) Pull your abdomen in and up.
- (3) Keep your back flat.
- (4) Keep your head up.
- (5) Keep your chin in.
- (6) Keep your weight forward and supported on the outside of your feet.

**4-4. TECHNIQUES OF BODY MECHANICS**

**a. Lifting.**

- (1) Use the stronger leg muscles for lifting.
- (2) Bend at the knees and hips; keep your back straight.
- (3) Lift straight upward, in one smooth motion.

**b. Reaching.**

- (1) Stand directly in front of and close to the object.
- (2) Avoid twisting or stretching.
- (3) Use a stool or ladder for high objects.
- (4) Maintain a good balance and a firm base of support.
- (5) Before moving the object, be sure that it is not too large or too heavy.

**c. Pivoting.**

- (1) Place one foot slightly ahead of the other.
- (2) Turn both feet at the same time, pivoting on the heel of one foot and the toe of the other.
- (3) Maintain a good center of gravity while holding or carrying the object.

d. **Avoid Stooping.**

- (1) Squat (bending at the hips and knees).
- (2) Avoid stooping (bending at the waist).
- (3) Use your leg muscles to return to an upright position.

**4-5. GENERAL CONSIDERATIONS FOR PERFORMING PHYSICAL TASKS**

- a. It is easier to pull, push, or roll an object than it is to lift it.
- b. Movements should be smooth and coordinated rather than jerky.
- c. Less energy or force is required to keep an object moving than it is to start and stop it.
- d. Use the arm and leg muscles as much as possible, the back muscles as little as possible.
- e. Keep the work as close as possible to your body. It puts less of a strain on your back, legs, and arms.
- f. Rock backward or forward on your feet to use your body weight as a pushing or pulling force.
- g. Keep the work at a comfortable height to avoid excessive bending at the waist.
- h. Keep your body in good physical condition to reduce the chance of injury.

**4-6. REASONS FOR THE USE OF PROPER BODY MECHANICS**

Use proper body mechanics in order to avoid the following:

- a. Excessive fatigue.
- b. Muscle strains or tears.
- c. Skeletal injuries.
- d. Injury to the patient.
- e. Injury to assisting staff members.

#### **4-7. STEPS INVOLVED IN PROPERLY MOVING AN OBJECT TO A NEW LOCATION**

The following paragraph takes you through the process of moving (lifting, pivoting, squatting, and carrying) a heavy object. (The same rules would apply to moving a patient.) The object will be moved from a waist high area to a lower area five to ten feet away. The procedure will combine all the rules of body mechanics previously discussed.

- a. Identify the object to be moved.
- b. Adopt a stable base of support.
  - (1) Your feet are separated.
  - (2) One foot is behind the other.
  - (3) Your back is straight.
- c. Grasp the object at its approximate center of gravity.
- d. Pull the object toward your body's center of gravity using your arm and leg muscles.
- e. Re-establish your base of support and appropriate body alignment.
  - (1) Your back is straight.
  - (2) You have a stable base of support.
  - (3) You are holding the object approximately at waist height and close to your body.
- f. Pivot toward the desired direction of travel.
  - (1) Turn on both feet at the same time.
  - (2) Maintain a stable balance.
- g. Re-establish a stable base of support and appropriate body alignment.
  - (1) Your back is straight.
  - (2) Your feet are apart, one slightly behind the other.
  - (3) The object is at hip level, close to your body.

- h. Squat and place the object onto the lower area.
  - (1) Bend at the knees and hips.
  - (2) Maintain a straight back.
  - (3) Maintain a stable base of support.
  - (4) Use your arm and leg muscles (as needed) for guidance.
  - (5) Use your leg muscles to resume an upright position.

## **Section II. POSITIONING AND AMBULATING THE ADULT PATIENT**

### **4-8. INTRODUCTION**

One of the basic procedures that nursing personnel perform most frequently is that of changing the patient's position. Any position, even the most comfortable one, will become unbearable after a period of time. Whereas the healthy person has the ability to move at will, the sick person's movements may be limited by disease, injury, or helplessness. It is often the responsibility of the practical nurse to position the patient and change his position frequently. Once the patient is able to ambulate, certain precautions must be taken to ensure the patient's safety.

### **4-9. REASONS FOR CHANGING THE POSITION OF A PATIENT**

The following are reasons for changing a patient's position.

- a. To promote comfort and relaxation.
- b. To restore body function.
  - (1) Changing positions improves gastrointestinal function.
  - (2) It also improves respiratory function.
    - (a) Changing positions allows for greater lung expansion.
    - (b) It relieves pressure on the diaphragm.

c. To prevent deformities.

(1) When one lies in bed for long periods of time, muscles become atonic and atrophy.

(2) Prevention of deformities will allow the patient to ambulate when his activity level is advanced.

d. To relieve pressure and prevent strain (which lead to the formation of decubiti).

e. To stimulate circulation.

f. To give treatments (that is), range of motion exercises).

#### **4-10. BASIC PRINCIPLES IN POSITIONING OF PATIENTS**

a. Maintain good patient body alignment. Think of the patient in bed as though he were standing.

b. Maintain the patient's safety.

c. Reassure the patient to promote comfort and cooperation.

d. Properly handle the patient's body to prevent pain or injury.

e. Keep in mind proper body mechanics for the practical nurse.

f. Obtain assistance, if needed, to move heavy or helpless patients.

g. Follow specific physician's orders.

h. A physician's order, such as one of the following, is needed for the patient to be out of bed.

(1) "Up ad lib."

(2) "Up as desired."

(3) "OOB" (out of bed).

i. Do not use special devices (that is., splints, traction) unless ordered. Ask if you do not know what is allowed.

## 4-11. TURNING THE ADULT PATIENT

### a. General Principles for Turning the Adult Patient.

(1) Sometimes the physician will specify how often to turn a patient.

(a) A schedule can be set up for turning the adult patient throughout his "awake" hours.

(b) The patient should be rotated through four positions (unless a particular position is contraindicated):

1 Prone (see figure 4-1 and paragraph 4-13c).

2 Supine (figure 4-2 and paragraph 4-13a).

3 Left Sim's (figure 4-3).

4 Right Sim's (figure 4-3).

(c) Plan a schedule and follow it.

(d) Record the position change each time to ensure that all positions are used.

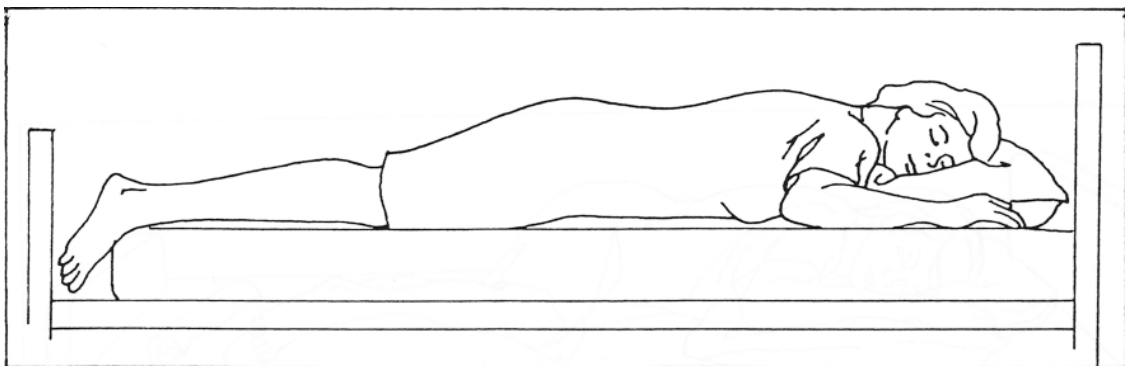


Figure 4-1. Prone position.

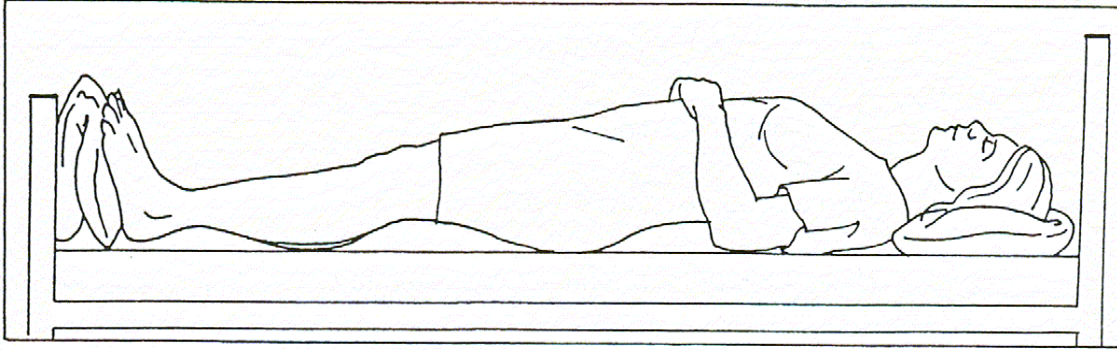


Figure 4-2. Supine position.

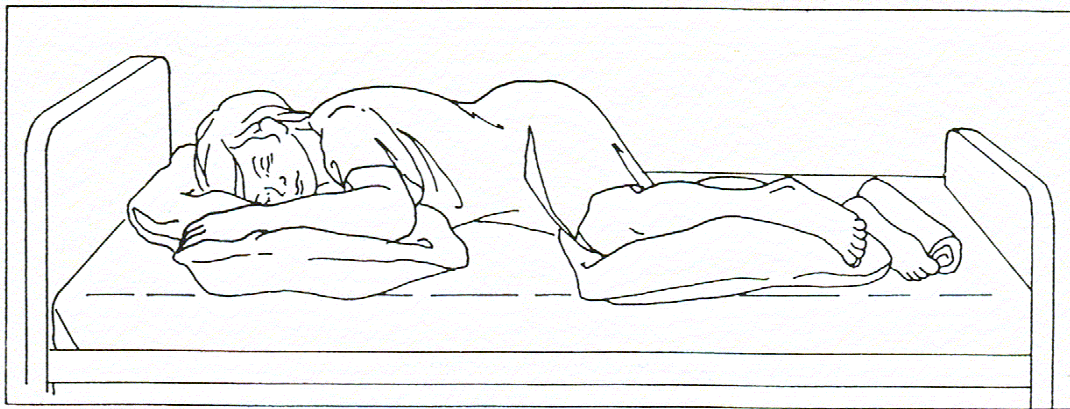


Figure 4-3. Sim's position.

(e) One example of a schedule for turning would be:

- 1000-- Prone position
- 1200--Left Sim's position
- 1400--Supine position
- 1600--Right Sim's position
- 1800--Prone position

1 Notice that in the preceding sequence, the patient is required to make only a quarter turn rather than a half turn each time the position is changed.

2 If the patient experiences pain while turning, a quarter turn will be less painful than a half turn.

(2) Certain conditions may make it impossible to turn the patient.

(a) Turning may be impossible if the patient has fractures that require traction appliances.

(b) Turning may be harmful to patients with spinal injuries.

(c) In these cases, you need to rub the back by lifting the patient slightly off the bed and massaging with your hand held flat.

(d) It is especially important to prevent skin breakdowns in the person who lies on his back for long periods of time.

**NOTE:** For the initial development of skin breakdown, a patient does not have to lie on his back for long periods of time, especially if moisture and sheet wrinkles are present.

(e) You may want to turn a patient only to wash or rub the back or change the bed.

b. **Logrolling** (see figure 4-4).

(1) Description.

(a) Logrolling is a technique used to turn a patient whose body must at all times be kept in a straight alignment (like a log).

(b) This technique is used for the patient who has a spinal injury.

(c) Logrolling is used for the patient who must be turned in one movement, without twisting.

(d) Logrolling requires two people, or if the patient is large, three people.

(2) Technique.

(a) Wash your hands.

(b) Approach and identify the patient (by checking the identification band) and explain the procedure (using simple terms and pointing out the benefits).





Figure 4-4. Logrolling.

(c) Provide privacy.

(d) Position the bed.

1 The bed should be in the flat position at a comfortable working height.

2 Lower the side rail on the side of the body at which you are working.

(e) Position yourself with your feet apart and your knees flexed close to the side of the bed.

(f) Fold the patient's arms across his chest.

(g) Place your arms under the patient so that a major portion of the patient's weight is centered between your arms. The arm of one nurse should support the patient's head and neck.

(h) On the count of three, move the patient to the side of the bed, rocking backward on your heels and keeping the patient's body in correct alignment.

- (i) Raise the side rail on that side of the bed.
- (j) Move to the other side of the bed.
- (k) Place a pillow under the patient's head and another between his legs.
- (l) Position the patient's near arm toward you.
- (m) Grasp the far side of the patient's body with your hands evenly distributed from the shoulder to the thigh.
- (n) On the count of three, roll the patient to a lateral position, rocking backward onto your heels.
- (o) Place pillows in front of and behind the patient's trunk to support his alignment in the lateral position.
- (p) Provide for the patient's comfort and safety.
  - 1 Position the call bell.
  - 2 Place personal items within reach.
  - 3 Be sure the side rails are up and secure.
- (q) Report and record as appropriate.

#### **4-12. MAINTAINING PROPER BODY ALIGNMENT WITH THE PATIENT ON HIS BACK**

a. Patients who must lie on their backs much of the time should be kept as comfortable as possible to prevent body deformities. The paraplegic and quadriplegic may not be able to tell you if their position is uncomfortable. You must be especially attentive in this case to prevent possible problems from malalignment.

b. Pillows can be used to support the patient's head, neck, arms, and hands and a footboard used to support the feet.

(1) Proper alignment gives respiratory and digestive organs room to function normally.

(2) The footboard is slanted to support the feet at right angles to the leg (a normal angle) and prevent foot drop.

c. If the patient's trunk must lie flatter than the neck and head:

- (1) The patient should have only one pillow to support the head and neck.
- (2) The patient may have a pillow placed under the legs to prevent pressure on the heels.

#### **4-13. COMMON POSITIONS UTILIZED FOR THE ADULT PATIENT**

a. **Placing the Adult Patient in the Supine Position** (see figure 4-2).

- (1) Collect equipment.
  - (a) Pillows.
  - (b) Positioning aids as indicated.
- (2) Wash your hands.
- (3) Approach and identify the patient (by checking the identification band) and explain the procedure (using simple terms and pointing out the benefits).
- (4) Provide privacy throughout the procedure.
- (5) Position the bed.
  - (a) Place the bed in a flat or level position at working height, unless contraindicated.
  - (b) Lower the side rails on the proximal side (as necessary).
- (6) Move the patient from a lateral (side) position to a supine position.
  - (a) For the patient on his side, remove supportive pillows.
  - (b) Fold top bedding back to the hips, being careful to avoid any undue exposure of the patient's body.
  - (c) With one hand on the patient's shoulder and one on the hip, roll his body in one piece (like a log) over onto his back.
- (7) Align the patient's body in good position.
  - (a) Head, neck, and spine are in a straight line.

prone. (b) Arms are at the patient's sides (parallel to the body) with hands

(c) Legs are parallel to his body.

(d) Hips, knees, and feet should be in good alignment.

(8) Support the body parts in good alignment for comfort.

(a) Place a pillow under the head and shoulders to prevent strain on neck muscles and hyperextension and flexion of the neck.

pillow. (b) Support the small of the back with a folded bath towel or small

(c) Put a footboard at the foot of the bed and place the feet flat against it (at right angles to the legs) to prevent plantar flexion ("foot drop").

(d) Arrange a sandbag along the outer portion of the right foot to keep the foot upright.

(e) Make a trochanter roll and arrange it along the right hip and thigh to keep the hip joint from rotating outward.

(f) Place a pillow under each forearm so the arm is at least six inches from the body.

(9) Provide for the patient's comfort and safety.

(a) Replace the bedding neatly and raise the side rails, if used.

(b) Place the call light within reach.

(c) Position the bedside stand or overbed table so that the patient will be within easy reach of drinking water and personal items.

(d) Leave the bed in the low position.

(10) Report significant nursing observations to the charge nurse.

**b. Placing the Adult Patient in the Fowler's and Semi-Fowler's Position**  
(see figures 4-5 and 4-6).

(1) Collect equipment.

(a) Pillows.

- (b) Positioning aids as indicated.
- (2) Wash your hands.
- (3) Approach and identify the patient (checking the ID band) and explain the procedure (in simple terms and pointing out benefits).
- (4) Provide for privacy throughout the procedure.
- (5) Be sure the patient is in a supine position with his head near the top of the bed.
- (6) Elevate the head of the bed.
  - (a) Elevate 60 to 90 degrees for the Fowler's position.

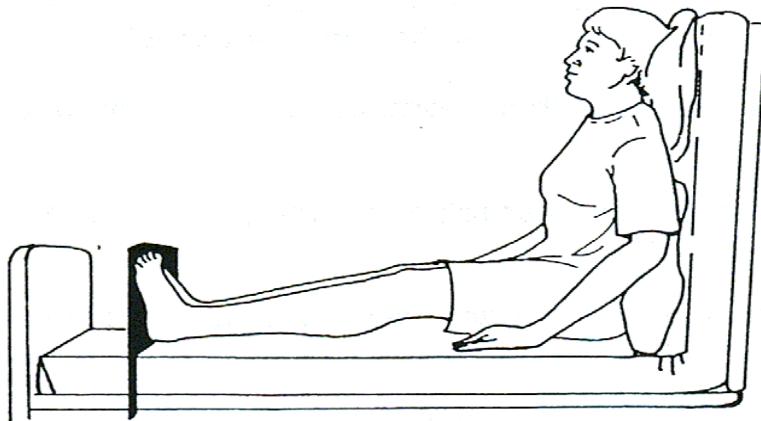


Figure 4-5. Fowler's position.

- (b) Elevate 45 to 60 degrees for the semi-Fowler's position.

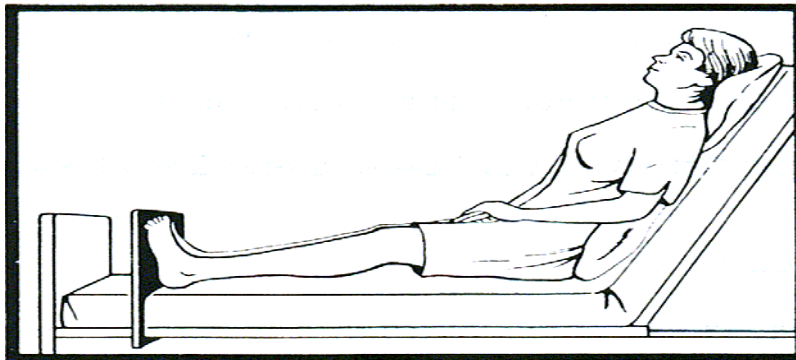


Figure 4-6. Semi-Fowler's position.

(7) Raise the knee gatch (knee rest) of the bed approximately 15 degrees unless contraindicated.

(8) Use a footboard to maintain the feet at right angles to the legs.

(9) Use pillows for support as needed.

(a) Behind the shoulders and head to prevent flexion and hyperextension of the neck.

(b) Behind the lower back to prevent posterior convexity of the lumbar spine region.

(c) Under the thighs to prevent hyperextension of the knees.

(10) Place the patient in good body alignment.

(a) Head, neck, and back are straight.

(b) The weight of the body is supported where the hips are flexed in the sitting position.

(c) Feet are straight.

(d) Toes are pointing up.

(11) Provide for the patient's comfort and safety.

(a) Replace bedding neatly.

(b) Raise and secure the side rails.

(c) Place the call light within reach.

(d) Position the bedside stand or overbed table so that the patient will be within easy reach of drinking water and personal items.

(e) Leave the bed in a low position.

(12) Report significant nursing observations to the charge nurse.

c. **Prone Position** (see figure 4-1).

(1) Collect the equipment.

(a) Pillows.

- (b) Positioning aids as indicated.
- (2) Wash your hands.
- (3) Approach and identify the patient and explain the procedure.
- (4) Provide for privacy.
- (5) Adjust the bed.
  - (a) Lower the headrest and knee rest so that the bed is in a flat position.
  - (b) Raise the bed to working height.
  - (c) Lower the side rails on the side where you are working.
  - (d) Fold the top bedding down to the level of the patient's hips, but avoid undue exposure of the patient's body, which may cause embarrassment.
- (6) Position the patient in bed.
  - (a) If there is room between the end of the mattress and the foot of the bed, the patient should be moved down in the bed so that his feet extend over the edge of the mattress.
  - (b) Remove the footboard if one is present.
- (7) Turn the patient onto his side and then onto his stomach.
  - (a) Roll toward you so you can observe him closely.
  - (b) Continue to roll until he is on his stomach.
- (8) Align the patient in good position.
  - (a) Head is turned to one side.
  - (b) Neck and back are in a straight line.
  - (c) Arms are parallel to the body in a slightly flexed position; or arm on the same side toward which the head is turned can be flexed sharply at the elbow so the hand is near the head.
    - 1 Legs are straight.

2 Feet are extended over the edge of the mattress to avoid hyperextension of the foot; or a pillow is placed under both ankles to prevent plantar flexion (foot drop) as a result of prolonged hyperextension.

(d) Support the patient's body and keep it in good alignment.

1 A small pillow or folded towel under the head may be used to prevent hyperextension and flexion of the neck.

2 A pillow under the abdomen provides comfort and prevents hyperextension of the lower spine.

(e) Provide for the patient's comfort and safety.

1 Replace bedding neatly.

2 Raise and secure the side rails.

3 Place the call light within reach.

4 Position the bedside stand or over-the-bed table within reach so the patient can get drinking water and personal items.

5 Leave the bed in a low position.

(f) Report significant nursing observations to the Charge Nurse.

d. **Lateral** (see figure 4-7) **and Sim's** (see figure 4-3) **Positions.**

(1) Collect equipment.

(a) Pillows.

(b) Positioning aids as indicated.

(2) Wash hands.

(3) Approach and identify the patient by checking identification band.

(4) Explain the procedure and gain patient's cooperation.

(a) Use simple terms.

(b) Point out benefits.



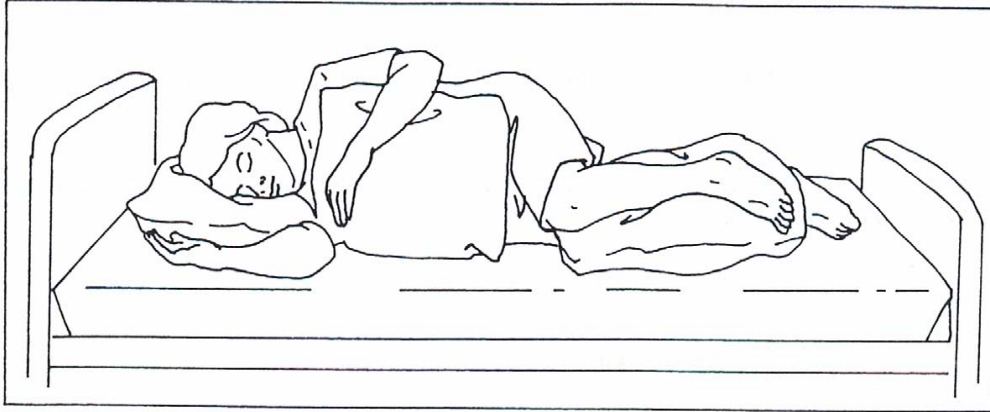


Figure 4-7. Lateral position.

- (5) Provide for privacy.
- (6) Position the bed.
  - (a) Lower head and foot of the bed so it is level or flat.
  - (b) Lower the side rails on the proximal side; the distal side rail must be up.
- (7) Turn the patient onto the side.
  - (a) Obtain assistance, if needed.
  - (b) Fold the top bedding back to the level of the patient's hips, but avoid undue exposure of the patient's body which may cause embarrassment.
  - (c) Flex the distal knee and place the distal arm across the chest.
  - (d) "Log-roll" the patient toward you by placing one hand on the shoulder and the other on the distal hip and pulling without twisting the patient's torso.
  - (e) Reach behind the patient's back with both hands, placing one on the proximal hip and lift slightly outward and roll the body toward yourself.
- (8) Alternative method: turn the patient onto the side away from self.
  - (a) "Log-roll" the patient's body away from self by putting one hand on the proximal shoulder and the other on the hip and rolling the patient to the distal side.

(b) Lower hands to the distal shoulder and hip and pull them toward self to stabilize the patient in the lateral position.

(9) Align the patient's body in good position.

(a) Ensure the patient is not lying on his/her arm.

(b) Head, neck, and back are in a straight line.

(c) Legs are parallel with knees slightly flexed.

(d) Uppermost arm may be flexed across patient's abdomen or supported on his/her body and hip.

(10) Support the body in good alignment for comfort.

(a) Place a pillow under the patient's head and neck to prevent muscle strain and maintain alignment.

(b) Put a pillow under the uppermost leg so that it is supported from the knee to the foot.

(c) Place another pillow firmly against the patient's abdomen to support the back and hips in better alignment, if necessary.

(d) You may want to use a pillow to support the back.

1 Place a pillow lengthwise along the back.

2 Tuck one edge under the side.

3 Roll the remainder of the pillow under (toward the bed surface).

4 Tuck the pillow firmly against the back.

(e) You may also want to use a pillow to support the knee.

1 Place a pillow between the knees.

2 Bend the upper knee to provide stability.

(11) Provide for the patient's comfort and safety.

(a) Replace the bedding neatly.

- (b) Raise and secure the side rails.
  - (c) Place the call light within reach.
  - (d) Position the bedside stand and over-the-bed table so that the patient is within easy reach of drinking water and personal items.
  - (e) Leave the bed in a low position.
- (12) Report significant nursing observations to the charge nurse.

#### **4-14. ACTIONS THE PRACTICAL NURSE CAN TAKE TO ALLEVIATE DISCOMFORT AND PROMOTE RELAXATION**

- a. Obtain comfortable bedding. Allow some of patient's own possessions (such as a pillow or afghan) when possible.
- b. Change the bed position (head and knee).
- c. Reduce the noise and light in the patient's room.
- d. Check for mechanical reasons for discomfort:
  - (1) Bed linens or Chux® which are gathered and wrinkled under the patient.
  - (2) Plastic mattress covers that wrinkle and cause pressure.
  - (3) Top covers which may be pulled too tightly over the feet and legs.
  - (4) The patient lying on tubes, drains, syringe caps, or other equipment.
  - (5) Soiled dressings, urine, and feces causing the bed to be wet.
  - (6) Nonfunctioning equipment, to include alarms sounding without cause.

#### **4-15. POSITIONING THE ADULT TO PROMOTE SLEEP AND RELAXATION**

If a patient is restless, having difficulty getting comfortable, or not sleeping well, consider the following steps. As always, be sure you have a physician's order for the patient to be turned when necessary.

- a. Wash your hands.
- b. Approach and identify the patient (by checking the ID band) and explain the procedure (using simple terms and pointing out the benefits).

c. Perform practical nursing care to promote relaxation.

- (1) Straighten or change the linens.
- (2) Give the patient a back massage.
- (3) Provide oral hygiene.
- (4) Administer hair care.
- (5) Administer a sponge bath and get fresh pajamas.

d. Position the patient in the preferred position for rest if possible. Follow the physician's order for turning if specified.

e. Modify the position for support and comfort. Use aids for the patient's positioning as indicated.

f. Check for the position and function of tubes and drains.

g. Check the bed linens for comfort.

- (1) Wrinkles in linens.
- (2) Wrinkles in mattress cover.
- (3) Tightness over the feet and lower extremities.

h. Tell the patient when you plan to return.

i. Position the call light and bedside table within easy reach.

**NOTE:** To keep the call light within the patient's reach, secure it to the bed linen with a safety pin, if necessary.

j. Provide for quiet in the area when possible.

- (1) Close the doors.
- (2) Turn off any radios or TVs.
- (3) Ask unnecessary visitors and personnel to leave the area.

k. Avoid interrupting the patient once he falls asleep.

- (1) Schedule medications for times when the patient is being turned.

(2) Keep nursing care treatments and procedures to a minimum during sleep hours.

I. Report and record significant nursing observations.

#### **4-16. RATIONALE FOR GETTING THE PATIENT OUT OF BED**

- a. Preserve or improve muscle tone.
- b. Improve circulation, particularly in the lower extremities.
- c. Preserve pulmonary tissue and airway function.
- d. Preserve muscle and joint mobility.

#### **4-17. PRINCIPLES OF ASSISTING PATIENTS OUT OF BED**

- a. Reassure the patient of his personal safety against injury and over-exertion.
- b. If necessary, get additional help to assist you in ambulating the patient.
- c. Support the affected side or extremities of the patient when ambulating or moving.
- d. Do not overtire the patient; increase time up in the chair and ambulation gradually.
- e. Lock all wheelchair or litter wheels before transferring the patient from the bed.
- f. Stabilize the footstool, when it is utilized.
- g. Place a signal cord or call-light button within easy reach of the patient while he is up.
- h. Check on the patient frequently.

#### **4-18. STEPS IN PREPARING TO AMBULATE THE PATIENT**

- a. Review the patient's medical record for an authorizing physician's order.
- b. Review the patient's nursing care plan for information regarding the following:
  - (1) Physical limitations.

(2) Mechanical equipment being utilized; that is, IV infusion pumps, chest drainage set, urinary drainage sets.

(3) Distance patient is to ambulate.

(4) Length of time patient is to be out of bed.

(5) Frequency patient is to get out of bed.

c. Review the Nurse's Notes to identify the patient's previous tolerance of the activity specified.

d. Explain the rationale for getting out of bed to the patient.

e. Pre-medicate for pain prior to getting out of bed, if necessary.

f. Ensure that the patient is appropriately clothed, including footwear.

#### **4-19. STAGES IN ASSISTING THE PATIENT TO AMBULATE**

a. Assist the patient to sit on the side of the bed (dangling).

b. Assist the patient to stand.

c. Assist the patient to move to a chair, or to ambulate.

#### **4-20. MANAGEMENT OF THE FALLING PATIENT**

##### **a. The Patient Who Collapses.**

(1) Assume a broad stance with one foot slightly forward, grasp the patient's body firmly at the waist or under the axilla, and allow him to slide down against your leg.

(2) Ease the patient slowly to the floor using your body as an incline.

(3) Lower your body along with the patient, if necessary.

(4) Utilize proper body mechanics.

##### **b. The Patient Who Loses Balance.**

(1) Attempt to stabilize the patient by bracing him against you.

(2) Guide the patient to the bedside or chair, if possible.

(3) If a fall begins to occur, guide him slowly toward the floor.

## **4-21. CLOSING**

The physiological and psychological benefits of repositioning, being out of bed, and sitting up or ambulating should not be under-emphasized. Basic nursing care activity such as this, although not always pleasant for the patient, does make a significant difference in the recovery and return to health of the patient.

***[Continue with Exercises](#)***

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## EXERCISES, LESSON 4

**INSTRUCTION:** Answer the following exercises by marking the lettered response that provides the best answer, by completing the statement, or by writing your response in the space provided in the exercise.

After you have completed the exercises, turn to the "Solution to Exercises" at the end of this lesson and check your answers. For each exercise answered incorrectly, reread the material referenced with the solution.

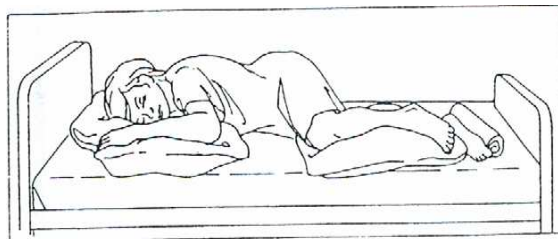
1. Body mechanics is the use of correct muscles to complete a task safely and efficiently, without undue strain on any \_\_\_\_\_ or \_\_\_\_\_.
2. Good body mechanics requires that you keep your back \_\_\_\_\_ and bend at the \_\_\_\_\_ and \_\_\_\_\_.
3. When lifting, keep your feet \_\_\_\_\_ with one foot slightly ahead of the other \_\_\_\_\_ your knees to absorb jolts; turn with your \_\_\_\_\_.
4. When reaching for an object, you should stand directly in front of and \_\_\_\_\_ the object.
5. When performing physical tasks, use your \_\_\_\_\_ and \_\_\_\_\_ muscles as much as possible and your muscles as little as possible.
6. Name four problems you can avoid by using good body mechanics.
  - a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
  - d. \_\_\_\_\_.
7. Changing a patient's position allows for greater \_\_\_\_\_ expansion and relieves pressure on the \_\_\_\_\_.



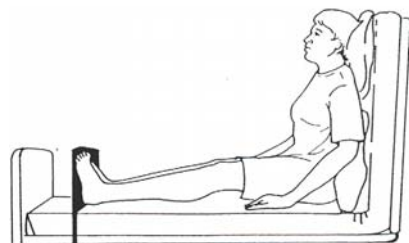
8. When a patient lies in bed for long periods of time, his muscles tend to become atonic and \_\_\_\_\_.
  
9. When positioning a patient, obtain assistance to move a heavy or \_\_\_\_\_ patient.
  
10. Unless being turned or a particular position is contraindicated, a patient should be rotated through which four positions?
  - a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
  - d. \_\_\_\_\_.
  
11. What should be done to prevent pressure and strain if a patient has a spinal injury and cannot be turned?  
\_\_\_\_\_
  
12. If you must turn a patient with a spinal injury, which method should you use?  
\_\_\_\_\_.
  
13. Proper body alignment of a patient who must lie on his back for a long period of time gives \_\_\_\_\_ and \_\_\_\_\_ organs room to function normally.

14. Name the positions illustrated below:

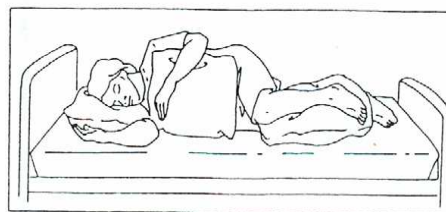
a. \_\_\_\_\_



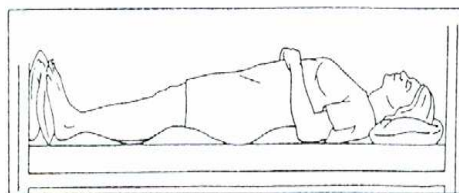
b. \_\_\_\_\_



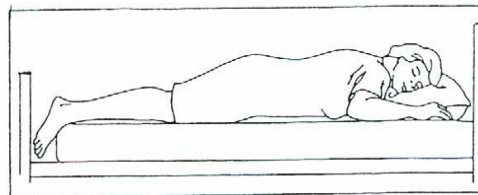
c. \_\_\_\_\_



d. \_\_\_\_\_



e. \_\_\_\_\_



15. When placing an adult patient in the supine position, place a pillow under the head and shoulders to prevent strain on neck muscles and \_\_\_\_\_ and \_\_\_\_\_ of the neck.
16. Elevate the head of the bed \_\_\_\_\_ to \_\_\_\_\_ degrees for a patient in the Fowler's position and \_\_\_\_\_ to \_\_\_\_\_ degrees for Semi-Fowler's.
17. For a patient in the Fowler's or semi-Fowler's position, raise the knee gatch approximately \_\_\_\_ degrees, unless contraindicated.
18. You are having difficulty keeping the call light within a patient's reach; what should you do?  
\_\_\_\_\_.
19. Name two things you can do to avoid interrupting a patient once he falls asleep.
- a. \_\_\_\_\_.
- b. \_\_\_\_\_.
20. Getting a patient out of bed improves his circulation, particularly in the \_\_\_\_\_.
21. Be sure to \_\_\_\_\_ all wheelchair or litter wheels before transferring a patient from the bed.
22. Before ambulating a patient, if necessary \_\_\_\_\_ for pain.
23. When managing a patient who has collapsed, assume a broad stance with one foot slightly \_\_\_\_\_, grasp the patient's body firmly at the \_\_\_\_\_ or under the \_\_\_\_\_, and allow him to slide down against your \_\_\_\_\_.

24. When managing a patient who has lost his balance, attempt to stabilize the patient by \_\_\_\_\_ against \_\_\_\_\_. Guide the patient to the \_\_\_\_\_ or \_\_\_\_\_ if possible.
25. When preparing to ambulate a patient, you should review the patient's \_\_\_\_\_, the patient's \_\_\_\_\_, and the \_\_\_\_\_.

***Check Your Answers on Next Page***

## **SOLUTIONS TO EXERCISES, LESSON 4**

1. Muscle, joint. (para 4-2)
2. Straight, knees, hips. (paras 4-3a(2), (3))
3. Apart, flex, feet. (paras 4-3b(1) -- (4))
4. Close to. (para 4-4b(1))
5. Arm, leg, back. (para 4-5d)
6. A correct answer consists of any four of the following:
  - Excessive fatigue.
  - Muscle strains or tears..
  - Skeletal injuries.
  - Injury to the patient.
  - Injury to assisting staff members. (paras 4-6a--e)
7. Lung, diaphragm. (paras 4-9b(2)(a), (b))
8. Atrophy. (para 4-9c(1))
9. Helpless. (para 4-10f)
10. Prone, supine, left Sim's, right Sim's. (paras 4-11a(1)(b) 1 -- 4)
11. Rub the back by lifting the patient slightly off the bed and massaging with your hand held flat. (para 4-11a(2)(c))
12. Logrolling. (para 4-11b(1)(b))
13. Respiratory, digestive. (para 4-12b(1))
14.
  - a. Sim's. (figure 4-3)
  - b. Fowler's. (figure 4-5)
  - c. Lateral. (figure 4-7)
  - d. Supine. (figure 4-2)
  - e. Prone. (figure 4-1)
15. Hyperextension, flexion. (para 4-13a(8)(a))
16. 60, 90, 45, 60. (paras 4-13b(6)(a), (b))

17. 15. (para 4-13b(7))
18. Secure it to the bed linen with a safety pin. (para 4-15i)
19. Schedule medications for times when the patient is being turned  
Keep nursing care treatments and procedures to a minimum during sleep hours  
(paras 4-15k(1), (2))
20. Lower extremities. (para 4-16b)
21. Lock. (para 4-17e)
22. Pre-medicate. (para 4-18e)
23. Forward, waist, axilla, leg. (para 4-20a(1))
24. Bracing him, you, bedside, chair. (paras 4-20b(1), (2))
25. Medical record, nursing care plan, Nurse's Notes. (paras 4-18a, b, c)

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## **LESSON ASSIGNMENT**

### **LESSON 5**

Active and Passive Range of Motion Exercises.

### **TEXT ASSIGNMENT**

Paragraphs 5-1 through 5-9.

### **LESSON OBJECTIVES**

After completing this lesson, you should be able to:

- 5-1. Identify the effects of immobility.
- 5-2. Identify the purposes of exercise for the immobile patient.
- 5-3. Define the five types of exercises.
- 5-4. Define the nine types of body movement.
- 5-5. Identify guidelines for range-of-motion exercises.

### **SUGGESTION**

After studying the assignment, complete the exercises at the end of this lesson. These exercises will help you to achieve the lesson objectives.

## LESSON 5

### ACTIVE AND PASSIVE RANGE OF MOTION EXERCISES

#### 5-1. INTRODUCTION

The body was designed for motion. Regular exercise contributes to a healthy body; therefore immobility has a negative effect. A joint that has not been moved sufficiently can begin to stiffen within 24 hours and will eventually become inflexible. With longer periods of joint immobility, the tendons and muscles can be affected as well. Most people move and exercise their joints through the normal activities of daily living. When any joint cannot be moved in this way, the patient or nurse must move it at regular intervals to maintain muscle tone and joint mobility. Range of motion (ROM) exercises are ones in which a nurse or patient move each joint through as full a range as is possible without causing pain. The effect of both regular exercise and immobility on major body systems are discussed in this lesson.

#### 5-2. THE EFFECTS OF IMMOBILITY

##### a. Cardiovascular System.

(1) Venous stasis caused by prolonged inactivity that restricts or slows venous circulation. Muscular activity, especially in the legs, helps move blood toward the central circulatory system.

(2) Increased cardiac workload due to increased viscosity from dehydration and decreased venous return. The heart works more when the body is resting, probably because there is less resistance offered by the blood vessels and because there is a change in the distribution of blood in the immobile person. The result is that the heart rate, cardiac output, and stroke volume increase.

(3) Thrombus and embolus formation caused by slow flowing blood, which may begin clotting within hours, and an increased rate in the coagulation of blood. During periods of immobility, calcium leaves bones and enters the blood, where it has an influence on blood coagulation.

(4) Orthostatic hypotension probably due to a decrease in the neurovascular reflexes, which normally causes vasoconstriction, and to a loss of muscle tone. The result is that blood pools and does not squeeze from veins in the lower part of the body to the central circulatory system. The immobile person is more susceptible to developing orthostatic hypotension. The person tends to feel weak and faint when the condition occurs.



## **b. Respiratory System.**

(1) Hypostatic pneumonia. The depth and rate of respirations and the movement of secretions in the respiratory tract is decreased when a person is immobile. The pooling secretions and congestion predispose to respiratory tract infections. Signs and symptoms include:

- (a) Increased temperature.
- (b) Thick copious secretions.
- (c) Cough.
- (d) Increased pulse.
- (e) Confusion, irritability, or disorientation.
- (f) Sharp chest pain.
- (g) Dyspnea.

(2) Atelectasis. When areas of lung tissue are not used over a period of time, incomplete expansion or collapse of lung tissue may occur.

(3) Impaired coughing. Impairment of coughing mechanism may be due to the patient's position in bed decreasing chest cage expansion.

## **c. Musculoskeletal System.**

(1) Muscle atrophy. Disuse leads to decreased muscle size, tone, and strength.

(2) Contracture. Decreased joint movement leads to permanent shortening of muscle tissue, resistant to stretching. The strong flexor muscles pull tight, causing a contraction of the extremity or a permanent position of flexion.

(3) Ankylosis. Consolidation and immobility of a joint in a particular position due to contracture.

(4) Osteoporosis. Lack of stress on the bone causes an increase in calcium absorption, weakening the bone.

**d. Nervous System.**

(1) Altered sensation caused by prolonged pressure and continual stimulation of nerves. Usually pain is felt at first and then sensation is altered, and the patient no longer senses the pain.

(2) Peripheral nerve palsy.

**e. Gastrointestinal System.**

(1) Disturbance in appetite caused by the slowing of gastrointestinal tract, secondary immobility, and decreased activity resulting in anorexia.

(2) Altered digestion and utilization of nutrients resulting in constipation.

(3) Altered protein metabolism.

**f. Integumentary System.** Risk of skin breakdown, which leads to necrosis and ulceration of tissues, especially on bony areas.

**g. Urinary System.**

(1) Renal calculi (kidney stones) caused by stagnation of urine in the renal pelvis and the high levels of urinary calcium.

(2) Urinary tract infections caused by urinary stasis that favors the growth of bacteria.

(3) Decreased bladder muscle tone resulting in urinary retention.

**h. Metabolism.**

(1) Increased risk of electrolyte imbalance. An absence of weight on the skeleton and immobility causes protein to be broken down faster than it is made, resulting in a negative nitrogen balance.

(2) Decreased metabolic rate.

(3) Altered exchange of nutrients and gases.

**i. Psychosocial Functioning.**

(1) Decrease in self-concept and increase in sense of powerlessness due to inability to move purposefully and dependence on someone for assistance with simple self-care activities.

(2) Body image distortions (depends on diagnosis).

(3) Decrease in sensory stimulation due to lack of activity, and altered sleep-wake pattern.

(4) Increased risk of depression, which may cause the patient to become apathetic, possibly because of decreased sensory stimulation; or the patient may exhibit altered thought processes.

(5) Decreased social interaction.

### **5-3. THE PURPOSES OF EXERCISE FOR THE IMMOBILE PATIENT**

a. To maintain joint mobility is done by putting each of the patient's joints through all possible movements to increase and/or maintain movement in each joint.

b. To prevent contracture, atony (insufficient muscular tone), and atrophy of muscles.

c. To stimulate circulation, preventing thrombus and embolus formation.

d. To improve coordination.

e. To increase tolerance for more activity.

f. To maintain and build muscle strength.

### **5-4. TYPES OF EXERCISES**

a. **Passive.** These exercises are carried out by the nurse, without assistance from the patient. Passive exercises will not preserve muscle mass or bone mineralization because there is no voluntary contraction, lengthening of muscle, or tension on bones.

b. **Active Assistive.** These exercises are performed by the patient with assistance from the nurse. Active assistive exercises encourage normal muscle function while the nurse supports the distal joint.

c. **Active.** Active exercises are performed by the patient, without assistance, to increase muscle strength.

d. **Resistive.** These are active exercises performed by the patient by pulling or pushing against an opposing force.

e. **Isometric.** These exercises are performed by the patient by contracting and relaxing muscles while keeping the part in a fixed position. Isometric exercises are done to maintain muscle strength when a joint is immobilized. Full patient cooperation is required.

## 5-5. TYPES OF BODY MOVEMENT

**NOTE:** For types of body movement, see figure 5-1.

a. **Flexion.** The state of being bent. The cervical spine is flexed when the chin is moved toward the chest.

b. **Extension.** The state of being in a straight line. The cervical spine is extended when the head is held straight.

c. **Hyperextension.** The state of exaggerated extension. The cervical spine is hyperextended when the person looks overhead, toward the ceiling.

d. **Abduction.** Lateral movement of a body part away from the midline of the body. The arm is abducted when it is held away from the body.

e. **Adduction.** Lateral movement of a body part toward the midline of the body. The arm is adducted when it is moved from an outstretched position toward the body.

f. **Rotation.** Turning of a body part around an axis. The head is rotated when moved from side to side to indicate "no."

g. **Circumduction.** Rotating an extremity in a complete circle. Circumduction is a combination of abduction, adduction, extension, and flexion.

h. **Supination.** The palm or sole is rotated in an upward position

i. **Pronation.** The palm or sole is rotated in a downward position.

## 5-6. GUIDELINES FOR RANGE OF MOTION EXERCISES

a. Plan when range of motion exercises should be done (see figures 5-2 and 5-3). Plan whether exercises will be passive, active-assistive, or active. Involve the patient in planning the program of exercises and other activities because he/she will be more apt to do the exercises voluntarily.

b. Expect the patient's heart rate and respiratory rate to increase during exercise.

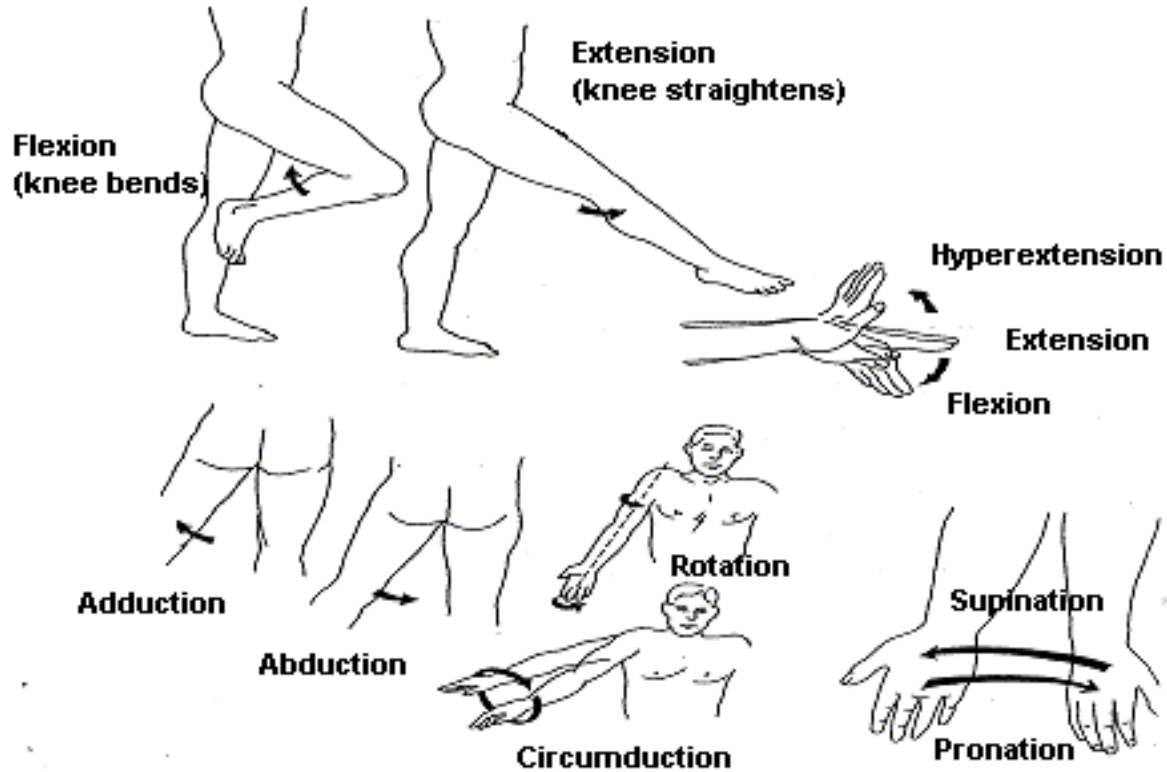


Figure 5-1. Types of body movement.

c. Range-of-motion exercises should be done at least twice a day. During the bath is one appropriate time. The warm bath water relaxes the muscles and decreases spasticity of the joints. Also, during the bath, areas are exposed so that the joints can be both moved and observed. Another appropriate time might be before bedtime. The joints of helpless or immobile patients should be exercised once every eight hours to prevent contracture from occurring.

d. Joints are exercised sequentially, starting with the neck and moving down. Put each joint needing exercise through the range of motion procedure a minimum of three times, and preferably five times. Avoid overexerting the patient; do not continue the exercises to the point that the patient develops fatigue. Some exercises may need to be delayed until the patient's condition improves.

**ASSESSMENT/PLANNING RANGE OF MOTION EXERCISES**

Patient \_\_\_\_\_

Page 1 of 2

Ward/Room/Bed/ \_\_\_\_\_

<b>ASSESSMENT</b>	<b>DATE</b>	<b>TIME</b>	<b>COMMENTS</b>	<b>INITIALS</b>
1. Assess joint mobility and activity status.				
2. Assess general health status.				
3. Assess patient's ability to participate.				
<b>PLANNING</b>				
4. Plan time for exercises.				
5. Plan type of exercises.				

Figure 5-2. Example of Assessment/Planning Form.

- e. Start gradually and move slowly using smooth and rhythmic movements appropriate for the patient's condition.
- f. Support the extremity when giving passive exercise to the joints of the arm or leg.
- g. Stretch the muscles and keep the joint flexible.
- h. Move each joint until there is resistance, but never force a joint to the point of pain.
- i. Keep friction at a minimum to avoid injuring the skin.
- j. Return the joint to its neutral position.
- k. Use passive exercises as required, however, encourage active exercises when the patient is able to do so.

**FLOW SHEET - RANGE OF MOTION EXERCISES**

Patient \_\_\_\_\_

Page 2 of 2

Ward/Room/Bed/ \_\_\_\_\_

Date \_\_\_\_\_

MOVEMENT	TIME			COMMENTS
	0900	1700		
<i>R Upper Extremity</i>				
<i>Shoulder flexion</i>	✓			
<i>Shoulder external rotation</i>	✓			
<i>Elbow extension</i>	✓			<i>limited to 120°</i>
<i>Wrist extension</i>	✓			
<i>Finger extension</i>	✓			
<i>R Lower Extremity</i>				
<i>Hip abduction</i>	✓			
<i>Hip extension</i>	✓			
<i>Knee extension</i>	✓			
<i>Ankle dorsiflexion</i>	✓			
<b>NURSE'S INITIALS</b>	JHS			

Figure 5-3. Range of Motion Flow Sheet

**5-7. DOCUMENTATION**

a. **Evaluation.** Evaluate the patient in terms of fatigue, joint discomfort, and joint mobility.

b. **Record Keeping.** Range of motion is often placed on a flow sheet (see figure 5-3). If a flow sheet is not used, an entry should be made in the Nursing Progress Notes using a narrative format. If there is any adverse response to the exercises, a narrative note must be made. Nursing notes should address the extent to which joints can be moved in degrees (see figure 5-4).

Date/Time	Nursing Progress Notes
9 Oct 92	<i>Passive ROM performed after bedbath. Extension of arm at elbow</i>
0900	<i>limited to approximately 120°. J. Sanders, LVN</i>

Figure 5-4. Example of Narrative Note.

### 5-8. CONTRAINDICATIONS TO RANGE OF MOTION EXERCISES

a. **Heart and Respiratory Diseases.** Range of motion exercises require energy and tend to increase circulation. Increasing the level of energy expended or increasing the demand for circulation is potentially hazardous to patients with heart and respiratory diseases.

b. **Connective Tissue Disorders.** Range of motion exercises put stress on the soft tissues of the joint and on the bony structures. These exercises should not be performed if the joints are swollen or inflamed or if there has been injury to the musculoskeletal system in the vicinity of the joint.

### 5-9. CLOSING

Encourage the immobile patient to participate as fully as possible so that he feels involved in the process. Always explain to the patient what you are about to do and enlist his cooperation. To avoid strain, remember to maintain your own proper body mechanics as you carry out the exercises for the patient. The overall nursing goal is to promote the maximum degree of mobility for the patient who cannot engage in the normal activities of daily living and prevent or reduce the effects of immobility. Performing range of motion exercises can often save the patient a lengthy rehabilitation.

*Continue with Exercises*



## EXERCISES, LESSON 5

**INSTRUCTIONS.** The following exercises are to be answered by completing the incomplete statement or by writing the answer in the space provided at the end of the question.

After you have completed all the exercises, turn to "Solutions to Exercises" at the end of the lesson and check your answers.

1. Regular exercise contributes to a healthy body. Immobility has a \_\_\_\_\_ effect.
  
2. When a joint cannot be moved and exercised through normal activities of daily living, the patient or nurse must move it at regular intervals to maintain \_\_\_\_\_ and \_\_\_\_\_.
  
3. Range of motion exercises are ones in which a nurse or patient moves each joint. \_\_\_\_\_.
  
4. The effects of immobility on the cardiac system include:
  - a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
  - d. \_\_\_\_\_.
  
5. The effects of immobility on the respiratory system include:
  - a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.

6. The effects of immobility on the musculoskeletal system include:
- a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
  - d. \_\_\_\_\_.
7. The effects of immobility on the nervous system include:
- a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
8. The effects of immobility on the gastrointestinal system include:
- a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
9. One effect of immobility on the integumentary system is \_\_\_\_\_.
10. An absence of weight bearing on the skeleton and immobility causes protein to be broken down faster than it is made, resulting in a \_\_\_\_\_.
11. The inability to move purposefully and dependence on someone for assistance with simple self-care activities results in a decrease in and an increase in a \_\_\_\_\_.

12. Four purposes of exercise for the immobile patient are:

- a. \_\_\_\_\_.
- b. \_\_\_\_\_.
- c. \_\_\_\_\_.
- d. \_\_\_\_\_.

13. The five types of exercises are:

- a. \_\_\_\_\_.
- b. \_\_\_\_\_.
- c. \_\_\_\_\_.
- d. \_\_\_\_\_.
- e. \_\_\_\_\_.

14. The nine types of body movement are:

- a. \_\_\_\_\_.
- b. \_\_\_\_\_.
- c. \_\_\_\_\_.
- d. \_\_\_\_\_.
- f. \_\_\_\_\_.
- g. \_\_\_\_\_.
- h. \_\_\_\_\_.
- i. \_\_\_\_\_.

15. Range of motion exercises should be done at least \_\_\_\_\_.  
The joints of helpless or immobile patients should be exercised once every \_\_\_\_\_ to prevent contracture.
16. Joints should be exercised sequentially, starting with the \_\_\_\_\_ and moving \_\_\_\_\_.
17. Each joint needing exercise should be put through the range of motion procedure a minimum of \_\_\_\_\_.
18. One guideline for range of motion exercises is to move each joint until there is \_\_\_\_\_ but never force a joint to the point of \_\_\_\_\_.
19. When documenting that range of motion exercises have been done, the nurse should evaluate the patient in terms of:
- a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
20. If there is any adverse response to the exercises, a \_\_\_\_\_ must be made.
21. Two contraindications to range of motion exercises are:
- a. \_\_\_\_\_.
  - b. \_\_\_\_\_.

***Check Your Answers on Next Page***

## SOLUTIONS TO EXERCISES, LESSON 5

1. Negative. (para 5-1)
2. Muscles tone, joint mobility. (para 5-1)
3. Through as full a range as possible without causing pain. (para 5-1)
4. Venous stasis.  
Increased cardiac workload.  
Thrombus and embolus formation.  
Orthostatic hypotension. (paras 5-2a(1)--(4))
5. Hypostatic pneumonia.  
Atelectasis.  
Impaired coughing mechanism. (paras 5-2b(1)--(3))
6. Muscle atrophy.  
Contracture.  
Ankylosis.  
Osteoporosis. (paras 5-2c(1)--(4))
7. Altered sensation.  
Peripheral nerve palsy. (paras 5-2d(1), (2))
8. Disturbance in appetite.  
Altered digestion and utilization of nutrients.  
Altered protein metabolism. (paras 5-2e(1)--(3))
9. Risk of skin breakdown. (para 5-2f)
10. Negative nitrogen balance. (para 5-2h(1))
11. Self concept, sense of powerlessness. (para 5-2i(1))
12. (Any four of the following):  
  
To maintain joint mobility.  
To prevent contracture, atony, and atrophy of muscles.  
To prevent thrombus and embolus formation.  
To improve coordination.  
To increase tolerance for more activity.  
To maintain and build muscle strength. (para 5-3--f)

13. Passive.  
Active assistive.  
Active.  
Resistive.  
Isometric. (paras 5-4a--e)
14. Flexion.  
Extension.  
Hyperextension.  
Abduction.  
Adduction.  
Rotation.  
Circumduction.  
Supination.  
Pronation. (paras 5-5a--i)
15. Twice a day, eight hours. (para 5-6c)
16. Neck, down. (5-6d)
17. Three times. (Para 5-6d)
18. Resistance, pain. (para 5-6h)
19. Fatigue.  
Joint discomfort.  
Joint mobility. (para 5-7a)
20. Narrative note. (para 5-7b, figure 5-4)
21. Heart and respiratory diseases.  
Connective tissue disorders. (paras 5-8a, b)

***END OF LESSON 3***

## **LESSON ASSIGNMENT**

### **LESSON 6**

Environmental Health and the Practical Nurse.

### **LESSON ASSIGNMENT**

Paragraphs 6-1 through 6-5.

### **LESSON OBJECTIVES**

After completing this lesson, you should be able to:

- 6-1. Select the hospital electrical safety measures when given a list of safety measures.
- 6-2. Select the hospital fire safety measures when given a list of safety measures.
- 6-3. Select the safety measures which pertain to the patient care environment.

### **SUGGESTION:**

After studying the assignment, complete the exercises at the end of this lesson. These exercises will help you to achieve the lesson objectives.

## LESSON 6

### ENVIRONMENTAL HEALTH AND THE PRACTICAL NURSE

#### 6-1. INTRODUCTION

One of the most important aspects of patient care is to ensure safety for each patient throughout the day. It is impossible to prevent accidents completely. However, there are ways to limit the potential for accidents that may cause injury to the patient or health care personnel and the unnecessary loss of equipment.

#### 6-2. HOSPITAL ELECTRICAL SAFETY MEASURES

- a. Use electrical equipment for the intended purpose only.
- b. Keep television sets, telephones, radios, hair dryers, electric shavers, and all other electrical equipment and appliances away from bathtubs and washbasins.
- c. Test all small appliances before use to see that they are in good working order. Ensure periodic service checks of all electrical equipment.
- d. Remove a plug from a wall socket by grasping the plug, not the cord.
- e. Use plugs and outlets with a ground when possible. Do not overload an electrical outlet.
- f. Do not kink electric cords; this may cause the fine wires inside the cord to break.
- g. Never use faulty equipment. If an appliance overheats, produces a shock or gives off an odor while being used, remove the appliance from the area. Follow procedures to have the appliance evaluated by medical maintenance.

**NOTE:** An electric spark near a high concentration of oxygen or certain anesthetic gases may cause an instant and serious fire.

#### 6-3. HOSPITAL FIRE SAFETY MEASURES

a. Despite the use of fire retardant material, and compliance with fire regulations, fires still occur. Health care facilities should have regular fire drills so that all personnel know exactly what to do. Health care personnel should be trained and drilled in:



- (1) Fire prevention.
- (2) Location and use of fire alarms.
- (3) Location and use of fire extinguishers.
- (4) Location of emergency exits.
- (5) Evacuation procedures.

b. Oxygen supports combustion. Post signs to show that oxygen is in use where applicable. If a patient is receiving oxygen as part of his treatment, be sure that the patient, his roommates, and visitors know that smoking is prohibited.

**NOTE:** Smoking is prohibited in treatment areas of most health care facilities.

c. If a fire occurs, follow these steps:

- (1) Activate the fire alarm procedures.
- (2) Turn off oxygen, lights, and any electrical equipment in the vicinity of the fire.
- (3) Remove the patients who are in immediate danger.
- (4) Notify the hospital "switchboard" of the location of the fire.
- (6) Close windows and doors to reduce ventilation.
- (5) Using the fire extinguisher, attempt to extinguish the fire.
- (7) Return patients who are not endangered to their rooms.
- (8) Post a guard to direct the fire department.

#### **6-4. PATIENT CARE ENVIRONMENT SAFETY MEASURES**

a. Identify patients at risk for injury. Those at special risk include:

- (1) Elderly or confused patients.
- (2) Patients with impaired vision or hearing.
- (3) Patients with impaired mobility (wheelchairs, walkers, and partial paralysis).

- (4) Patients with a history of falls.
  - (5) Patients with a history of substance abuse.
  - (6) Patients receiving medication that interferes with reasoning or motor functions.
- b. Protect the patients at risk for injury.
  - c. To prevent falls:
    - (1) Place the bed in the low position.
    - (2) Keep the side rails up when the patient is not receiving bedside care.
    - (3) Advise the patient to wear low-heeled shoes that fit well when walking.
    - (4) Ensure that nonskid strips or mats are affixed to the bottom of bathtubs and shower floors.
    - (5) Ensure that bathtubs have sturdy handrails and shower stools are in place when needed.
    - (6) Warn patients and visitors when floors are wet and slippery. Also see that signs are posted.
  - d. Protective restraints (see figures 6-1 through 6-3).
    - (1) Use restraints when careful assessment indicates that these are needed. (Some facilities require a doctor's order for restraints).
    - (2) Movement is essential to the patient's well being. Use the least restrictive type of restraint, which will protect the patient.
    - (3) Apply the restraint for the shortest amount of time necessary. The vest restraint (figure 6-2) may only be necessary while a patient is sitting in a wheelchair.
    - (4) Provide for as much movement as possible. The waist restraint (figure 6-3) protects the patient from falling out of bed but still allows the patient to change position independently.
    - (5) Restrain the fewest limbs or body parts possible. However, if leg restraints are necessary, use wrist restraints also. If this is not done, the patient may remove the leg restraints or he may accidentally hang by his heels in the restraints.

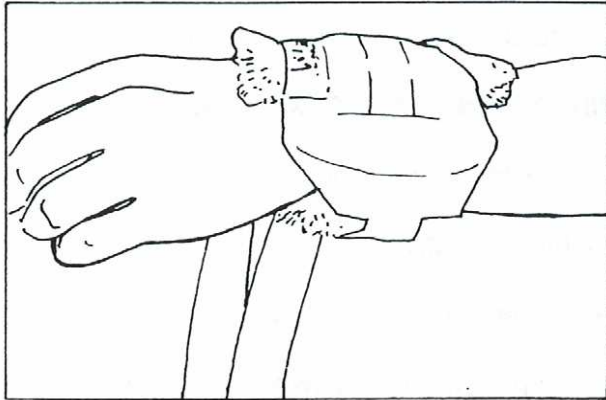


Figure 6-1. Wrist of ankle restraint.

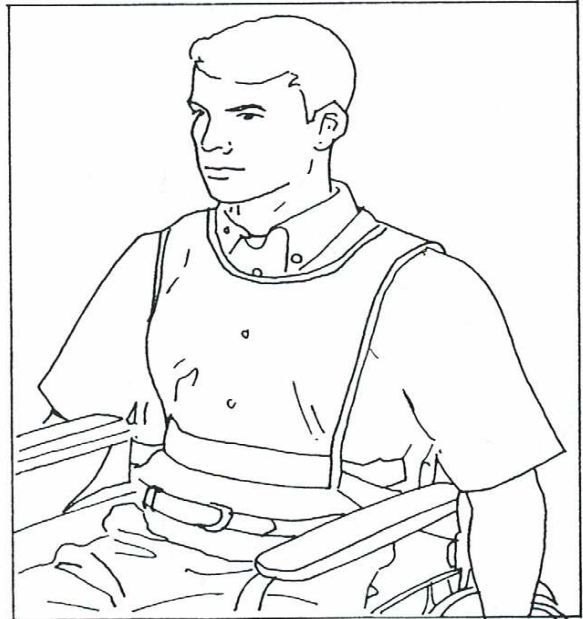


Figure 6-2. Vest restraint.

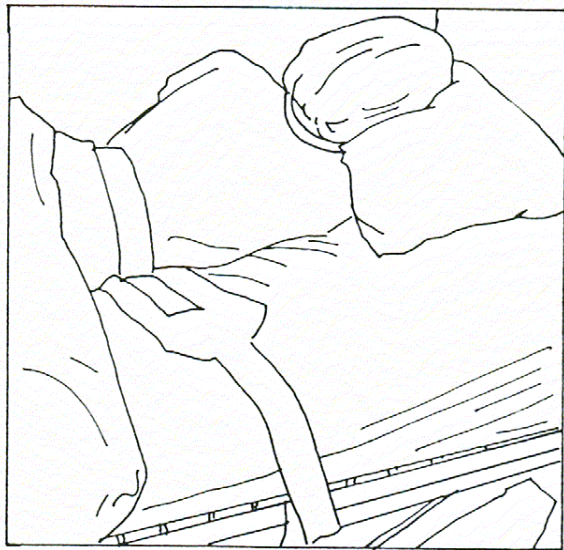


Figure 6-3. Waist restraint.

(6) Tie the restraint with a knot that is not likely to come loose, yet can be released easily by the nurse in an emergency. A half-bow knot (figure 6-4) meets these criteria.

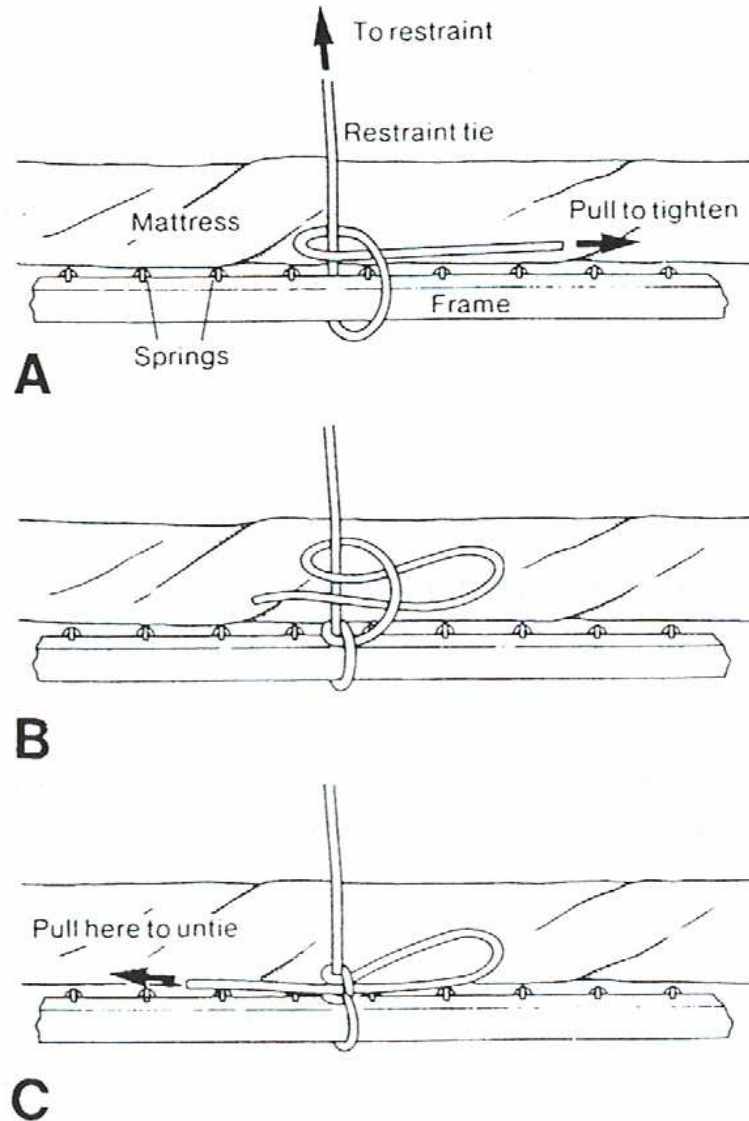


Figure 6-4. Half-bow knot.

(7) Explain to the patient the reason for the restraint. Position him comfortably and change his position every 2 hours. Feed the patient who must remain restrained during meals. Help him use the toilet, bedpan, or urinal at regular intervals.

e. Prevent scalds and burns.

(1) Place coffee, tea, and other hot liquids where the patient can reach them easily and safely.

(2) Assist the patient if there is any doubt about whether he can safely regulate the temperature of water in tubs or showers.

(3) Carefully follow policy when using hot-water bags or heating pads. Because of the danger of burning patients, many health care facilities do not allow their use.

f. Prevent the spread of infection. A health care facility may adopt its own infection control policies and practices. However, the procedures generally follow the recommendations from the Centers for Disease Control (CDC). This is a federal agency that studies pathogens, outbreaks of contagious diseases, and methods used to control these outbreaks.

(1) Preventing disease, including infections, is a high priority in health care. Nurses should use techniques that prevent microorganisms from living, growing, and spreading.

(2) Two methods are used to reduce or eliminate the presence of microorganisms and thus prevent infections. These two methods are called surgical asepsis and medical asepsis.

(a) Surgical asepsis refers to the practice that eliminates the presence of all microorganisms (bacteria, viruses, fungi, yeasts, molds, rickettsia, and protozoa). This practice is sterilization.

(b) Medical asepsis refers to practices that help reduce the number and inhibit the growth of microorganisms, especially pathogens (those that cause infections or contagious diseases). Medical asepsis, also called clean technique includes use of antimicrobial agents, hand washing, cleaning supplies and equipment, and disinfection.

(3) Infections and infectious diseases begin in a reservoir and move full circle to a susceptible host (see figure 6-5).

(a) Reservoir. This is the place on which or in which organisms grow and reproduce. Examples include man and animals.

(b) Exit from reservoir. Escape routes for organisms include the nose, throat, mouth, ear, eye, intestinal tract, urinary tract, and wounds.

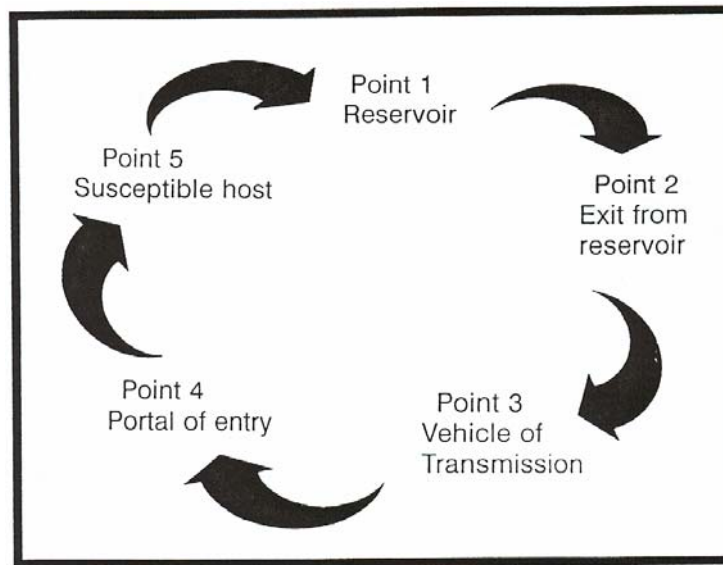


Figure 6-5. The infectious process cycle.

(c) Vehicle of transmission. The means by which organisms are carried about include hands, equipment, instruments, china and silverware, linens, and droplets.

(d) Portal of entry. The part of the body where organisms enter include any break in skin or mucous membrane, the mouth, nose, and genitourinary tract.

(e) Susceptible host. A person who cannot fight off the organism once it enters his body and therefore, he becomes ill.

(4) It is important that the nurse teach patients facts and practices about surgical and medical asepsis. When teaching a patient you should:

(a) Observe the patient to identify areas where instruction would be helpful in controlling the spread of infection.

(b) Act as a model by using sound practices of asepsis when giving care.

(c) Provide guidance to the patient who must give himself care at home in the proper way to handle sterile equipment and supplies and in how to sterilize reusable items.

g. Report infections. Health care workers must report any infection that occurs. The Infection Control Committee will investigate any case of infection to determine the cause. If a break in nursing technique is identified, the committee will propose different procedures to eliminate the problem.

## **6-5. CLOSING**

Maslow states that our safety and security needs are second only to the need for food, air, and water. The daily responsibility for protecting the patient from additional injury or illness rests with the nursing team. The skillful and knowledgeable nurse can be just as dangerous as the incompetent one if safety measures are not applied in the health care environment.

***Continue with Exercises***

## EXERCISES, LESSON 6

**INSTRUCTION:** Answer the following exercises by marking the lettered response that best answers the exercise, by completing the statement, or by writing the answer in the space provided at the end of the exercise.

After you have completed all of these exercises, turn to "Solutions to Exercises" at the end of the lesson and check your answers. For each exercise answered incorrectly, reread the material referenced with the solution.

1. One of the most important aspects of patient care is \_\_\_\_\_  
\_\_\_\_\_.
2. Electrical appliances should be used for \_\_\_\_\_  
only.
3. Before use \_\_\_\_\_ all small appliances to see that they are in good working order.
4. When removing an electrical plug from a wall socket, grasp \_\_\_\_\_
5. Kinking an electric cord may cause \_\_\_\_\_.
6. If an appliance overheats, produces a shock, or gives off an odor while being used, \_\_\_\_\_.
7. Health care personnel should be trained and drilled in:
  - a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
  - d. \_\_\_\_\_.
  - e. \_\_\_\_\_.



8. If a patient is receiving oxygen as part of his treatment, be sure that he, his roommates, and visitors know that \_\_\_\_\_ is prohibited.
9. If a fire occurs, hospital personnel should turn off \_\_\_\_\_, \_\_\_\_\_, and \_\_\_\_\_ in the vicinity of the fire.
10. If a fire occurs, you should notify the \_\_\_\_\_ of the location of the fire and \_\_\_\_\_ to direct the fire department.
11. Safety measures which pertain to the patient care environment include identifying \_\_\_\_\_.
12. Patients at special risk for injury include:
  - a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
  - d. \_\_\_\_\_.
  - e. \_\_\_\_\_.
  - f. \_\_\_\_\_.
13. To prevent falls, you should place the bed in the \_\_\_\_\_, position and keep the \_\_\_\_\_ up.
14. To prevent falls, you should ensure that \_\_\_\_\_ or \_\_\_\_\_ are affixed to the bottom of bathtubs and shower floors.
15. Some health care facilities require a \_\_\_\_\_ for use of protective restraints.
16. Because movement is essential to the patient's well being, you should use the \_\_\_\_\_ type of restraint, which will protect the patient.

17. You should apply a protective restraint for the \_\_\_\_\_ amount of time necessary.
18. When using protective restraints, provide as much movement as possible. The \_\_\_\_\_ protects the patient from falling out of bed but still allows the patient to change positions.
19. If leg restraints are necessary to protect the patient, you should use \_\_\_\_\_ also.
20. Two methods are used to reduce or eliminate the presence of microorganisms and thus prevent infections. These two methods are:
- a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
21. \_\_\_\_\_ refers to the practice that eliminates the presence of all microorganisms.
22. \_\_\_\_\_ refers to the practices that help reduce the number and inhibit the growth of microorganisms.
23. Infections and infectious diseases begin in a \_\_\_\_\_ and moves full circle to a \_\_\_\_\_
24. Portals of entry for microorganisms that cause infections and infectious diseases include:
- a. \_\_\_\_\_.
  - b. \_\_\_\_\_.
  - c. \_\_\_\_\_.
  - d. \_\_\_\_\_.
  - e. \_\_\_\_\_.

25. It is important that the nurse teach patients about surgical and medical asepsis. When doing so, you should:

a. \_\_\_\_\_.

b. \_\_\_\_\_.

c. \_\_\_\_\_.

***Check Your Answers on Next Page***

## **SOLUTIONS TO EXERCISES, LESSON 6**

1. To ensure safety for each patient. (para 6-1)
2. The intended purpose. (para 6-2a)
3. Test. (para 6-2c)
4. The plug. (para 6-2d)
5. The fine wires inside the cord to break. (para 6-2f)
6. Remove the appliance from the area. (para 6-2g)
7. Fire prevention.  
Location and use of fire alarms.  
Location and use of fire extinguishers.  
Location of emergency exits.  
Evacuation procedures. (paras 6-3a(1)--(5))
8. Smoking. (para 6-3b)
9. Oxygen, lights, any electrical equipment. (para 6-3c(2))
10. Switchboard, post a guard. (paras 6-3c(4), (8))
11. Patients at risk for injury. (para 6-4a)
12. Elderly or confused patients.  
Patients with impaired vision or hearing.  
Patients with impaired mobility.  
Patients with a history of falls.  
Patients with a history of substance abuse.  
Patients receiving medications that interfere with reasoning or motor functions.  
(paras 6-4a(1)--(6))
13. Low, side rails. (paras 6-4c(1), (2))
14. Nonskid strips, mats. (para 6-4c(4))
15. A doctor's order. (para 6-4d(1))
16. Least restrictive. (para 6-4d(2))

17. Shortest. (para 6-4d(3))
18. Waist restraint. (para 6-4d(4))
19. Arm restraints. (para 6-4d(5))
20. Surgical asepsis.  
Medical asepsis. (paras 6-4f(1). (2))
21. Surgical asepsis. (para 6-4f(2)(a))
22. Medical asepsis. (para 6-4f(2)(b))
23. Reservoir, susceptible host. (para 6-4f(3))
24. Break in skin.  
Mucous membranes.  
The mouth.  
The nose.  
The genitourinary tract. (para 6-4f(3)(d))
25. Observe the patient to identify areas where instruction would be helpful in controlling the spread of infection.

Act as a model by using sound practices of asepsis when giving care.

Provide guidance in practices of asepsis to the patient who must give himself care at home. (paras 6-4f(4)(a)--(c))

***END OF LESSON 6***

# COMMENT SHEET

**SUBCOURSE MD0905, Nursing Fundamentals I**

**EDITION 100**

Your comments about this subcourse are valuable and aid the writers in refining the subcourse and making it more usable. Please enter your comments in the space provided. ENCLOSE THIS FORM (OR A COPY) WITH YOUR ANSWER SHEET **ONLY** IF YOU HAVE COMMENTS ABOUT THIS SUBCOURSE..

**FOR A WRITTEN REPLY, WRITE A SEPARATE LETTER AND INCLUDE SOCIAL SECURITY NUMBER, RETURN ADDRESS (and e-mail address, if possible), SUBCOURSE NUMBER AND EDITION, AND PARAGRAPH/EXERCISE/EXAMINATION ITEM NUMBER.**

## PLEASE COMPLETE THE FOLLOWING ITEMS:

(Use the reverse side of this sheet, if necessary.)

1. List any terms that were not defined properly.

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2. List any errors.

paragraph      error      correction

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3. List any suggestions you have to improve this subcourse.

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### PRIVACY ACT STATEMENT (AUTHORITY: 10USC3012(B) AND (G))

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