



Customer Survey Laydon Composites Ltd

Customer: _____

Date: _____

Representative: _____

Date Response Required _____

Poor 1	Acceptable 2	Good 3	Excellent 4	Exceeds requirement 5
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1) Has LCL been able to fulfill all schedule requirements?

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2) How responsive has LCL been to schedule changes?

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3) How do you rate the quality of our product?

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4) How responsive has LCL been to issues at your plant(s)?

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5) Have we provided packaging that meets or exceeds the requirement?

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6) How would you rate LCL customer service?

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7) How would you rate LCL overall as a supplier?

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8) What else can we do to serve you better or provide you with a better quality part?

When you have completed the form, please e-mail back to alam@laydoncomp.com or FAX to (905) 829-9701 Attn: Alan Lam - QA Manager

Thank you for your time.