

Trafford Council

The Future of Adult Social Care in Trafford

Community meals service



The Consultation

15th October 2012 to 14th January 2013

Introduction

Trafford Council provides a range of social care services to adults across the Borough. Rated excellent by the Care Quality Commission, adult social care has a good track record of working with service users, carers and organisations to deliver high quality services.

Trafford Council, like many other Councils, has to respond to a major reduction in its funding over the next three years. Over the next two years, we estimate that we will have to reduce our budget by a further £33.3m. We will continue with a programme of reviewing internal services, ensuring that they provide value for money. However, due to the spending reductions we need to make, we also have to review the services we provide to those living and working in Trafford. This will include adult social care. In 2013-14 adult social care will need to reduce costs by £4.9 million. We will be doing this by reducing back office costs and other efficiencies. However, we will need to reduce costs further in the coming year.

We have produced a general information leaflet to tell people how we propose to meet the challenges ahead. This leaflet outlines the specific proposal in relation to the provision of meals.

The Proposal – Meals Service

Within Trafford we currently subsidise the delivery of 450 meals each week to individuals' homes. In recent years, Trafford Council has supported luncheon clubs to develop a more sustainable model. This has been done by focussing on the recruitment of volunteers, improving efficiencies and forming links with similar services and businesses to support and sustain the identified unit cost. This model has enabled and enhanced social interaction within the community, reducing isolation as well as increasing the independence of the business / group and its members.

Meals are part of people's day-to-day expenditure – everyone has to pay for meals. We are therefore consulting on the proposal to no longer provide a community meals service. Instead we will support people to access and purchase meals from a wide range of alternative sources.

In order to meet the proposed £79,000 savings within the meals services, we are proposing to:

- Support assessment and reablement to continue to promote independence and reduce the level of dependency on council services;

- Identify those at most risk to ensure meals are still provided as part of a wider care package;
- Ensure that assessment and reablement signpost service users to a wide range of providers;
- Review the current meals provision and assess options currently available within the community.

The Consultation – ‘Have Your Say’

The Consultation will run from the 15th of October 2012 to the 18th of January 2013.

There is a range of ways by which you can have your say:

- Complete the questionnaire attached to this letter and return to Adult Social Care Consultation Quay West, Trafford Wharf Road, Trafford Park M17 1HH
- Write direct to the Adult Social Care Consultation at Quay West, Trafford Wharf Road, Trafford Park M17 1HH
- E-mail Adult Social Care Consultation at: myway@trafford.gov.uk
- Call the ‘Have Your Say’ Adult Social Care Helpline between 9.00am and 4.30pm Monday to Friday on 0161 912 4498. Textphone: 0161 912 2102 option 4 extension 4498.
- Make your views known to the Independent Local Involvement Network (LINK). Phone 0161 962 7266

Independent advice and support

We recognise that for those using services and their carers the changes could have an impact on the support they receive. We are therefore working with a range of voluntary organisations. These organisations can offer independent advice and support, ensuring citizens understand the impact of the proposals and can have their voices heard.

If you would like to talk to someone independent of Trafford Council you can contact any of the organisations listed below.

Trafford CIL (Centre for Independent Living)

Address: Marshall House, Park Avenue, Sale, M33 6HE

Phone: 0161 850 0645

Textphone: 18001 0161 850 0645 (Text Relay) or 07944 049092 (Mobile)

Trafford Carers Centre

Address: 13 Warwick Road, Old Trafford M16 0QX

Phone: 0161 848 2400

LMCP Care Link

Address: 95A Princess Road, Manchester M14 4TH

Phone: 0161 226 4632

Genie Networks

Address: Altrincham General Hospital, Market Street, Altrincham WA14 1PE

Mobile 07853 917332

Phone: 0161 941 4549

Fax: 0161 928 5657

Age UK Trafford

Address: 20a Station Road, Urmston M41 9JN

Phone: 0161 746 3946 and 3944

Please answer the following questions and return the questionnaire to:

Adult Social Care Consultation at Quay West, Trafford Wharf Road,
Trafford Park M17 1HH

Please tick one box for each statement.

	Strongly Agree	Tend to Agree	Neither Agree or Disagree	Tend to Disagree	Strongly Disagree
1. Trafford Council needs to ensure that resources are targeted to those in most need.					
2. Trafford Council needs to ensure that the council should review services and seek value for money.					
3. Trafford council should ensure that people in Trafford are offered choice and control in the services they receive.					

If you have any other ideas you think we should consider please provide more information here.

We may want to get in touch with you to find out more about your suggestions. If you are happy for us to do this please provide the following detail:

Name:

Address:

Postcode:

Telephone Number:

Email address:

If you would like further information and/or would like to comment in more detail on any of the specific proposals, please indicate here. We will send further information to the contact details you have given us above.

Monitoring Form

Gender

Male Female

Ethnic Group

Asian Mixed dual heritage

Black White

Other.....

Age

Do you have a disability?

Yes No

Are you a carer?

Yes No