

# Join us in Savannah



May  
2006  
Workshops



SAVANNAH, GEORGIA

**May 18-20**

**Deputy Directors  
&**

**Communication Specialists**

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**May 20-22**

**Administrative Assistants**

# Deputy Directors & Communication Specialists

## THURSDAY, MAY 18

6:30 p.m. Reception and dinner at the hotel

## FRIDAY, MAY 19

7:30 a.m. Breakfast

**8:15 Groups divide for:** System Introductions and Roundtable Discussions

9:30 Break

**10:00 Groups divide for:**

DEPUTY DIRECTORS: *Information Risk Management*

Frank G. Flamingo, SIRS Ohio

COMMUNICATION SPECIALISTS: *Communicating with Employers*

11:00 *Customer Service Initiatives*

Lisa M. Hajj, Communications Director, TRS Georgia

Noon Lunch

1:00 p.m. *Communicating Programs and Messages to Protect Your System*

Kelly Kennally, Principal

Kennally Consulting, Communications and Public Relations

**3:00 Groups divide for:** Wrap-up of the day

4:00 Savannah City Tour (meet in lobby at 3:45)

(Free & optional—but let us know on your reg. form if we should count you in)

6:30 Reception and dinner at Garibaldi's Restaurant in Old Town Savannah

9:30 Return to hotel & on your own. (You might want to consider an after-dark tour.)

## SATURDAY, MAY 20

7:30 a.m. Breakfast

**8:15 *Is Your Website Effective?***

J. Kim Natale, Chief Administrative Officer, Colorado PERA

**9:15 *The Value of Member Surveys***

Laura Ecklar, Director of Communication Services, SIRS Ohio

10:15 Break

**10:30 *Educating Members at Key Points in a Lifetime***

Ed Derman, Deputy CEO, California SIRS

**11:30 *What Members Need to Know About Managing Retirement Income***

Kevin Seibert, Managing Director, InFRE

12:30 p.m. Lunch

**1:30–2:30 Groups divide for:** Workshop wrap-up

6:30 Reception and dinner at Vic's on the River  
(Optional for those staying Saturday night)

# Administrative Assistants

SATURDAY, MAY 20

6:30 p.m. Reception and dinner at Vic's on the River

SUNDAY, MAY 21

7:45 a.m. Breakfast

8:30 System Introductions and Roundtable Discussion  
DISCUSSION LEADER: Pat Sotting, New York SIRS

9:45 Break

10:00 *Preparing for the New Executive Director*  
DISCUSSION LEADER: Melinda Lane, TRS of Texas

11:00 *Preparing for New Board Members*  
DISCUSSION LEADER: Mary Miles, California SIRS

Noon Lunch

1:00 p.m. *Communicating with the Board*  
DISCUSSION LEADER: Robbie Weadick, Colorado PERA

2:00 *Understanding Actuarial Concepts*  
Ed MacDonald, President, Cavanaugh MacDonald Consulting, LLC

3:30 Savannah City Tour (meet in lobby at 3:15)  
(Free & optional—but let us know on your reg. form if we should count you in)

6:30 Reception and dinner at The Olde Pink House

MONDAY, MAY 22

8:00 a.m. Breakfast

8:30 *Keeping the Director Organized*  
DISCUSSION LEADER: Mary Hiatte, PSRS of Missouri

9:30 *Board Recordkeeping*  
DISCUSSION LEADER: Carly Murphy, ERFC—Fairfax County, Virginia

10:15 Break

10:30 *Handling Irate Members*  
DISCUSSION LEADER: Alice Rafferty, TRS of Georgia

11:30 *Succession Planning: What Happens When You Leave?*  
DISCUSSION LEADER: Marilyn Fuller-Smith, Pennsylvania PSERS

12:15 p.m. Lunch

1:30–2:30 Workshop wrap-up

► REGISTER ONLINE AT [www.nctr.org](http://www.nctr.org) ◀

## Workshop Fees

\$600/attendee (includes tuition, meals & functions)

\$150/guest (includes all meals & functions; guest must be registered to attend)

**Register for workshop & reserve hotel room by Friday, April 21, 2006** (see backpage)

**Attire:** Business casual **Weather:** May Avg's: 84.2 high/62.3 low, with 72% relative humidity



## LOCATION

Hyatt Regency Savannah

2 West Bay Street

Savannah, Georgia 31401

Phone : 912.238.1234

Web : <http://savannah.hyatt.com>

Check-in: 3:00 pm Check-out: 12 noon

## RESERVATIONS

**Reserve your room directly with hotel by Friday, April 21.**

Mention NCTR for group rate of \$169/night, plus taxes.

Group rate runs 5/15–5/25/06 and is subject to availability.

For reservations, phone 912.238.1234 or (toll-free) 800.233.1234

## AIRPORT

Savannah/Hilton Head International

Gray Line Shuttle & taxi information available at [www.savannahairport.com](http://www.savannahairport.com)

## HOW'S THE WEATHER?

Savannah's average May temperatures:

High: 84.2 Low: 62.3



Photo courtesy of Hyatt Regency Savannah

## SEE SAVANNAH ON US

Since its founding in 1733, this gracious Southern Belle has earned a reputation for beauty, hospitality, and even eccentricity. We've left room in each agenda for an Old Town Trolley trip where conductors will relate the history, legend, and lore that shaped this unique low-country seaport. Tours begin when our workday ends (Friday at 4; Sunday at 3:30) and run about 1.5 hours. *The tour is free, but we'll need a head count. Let us know on your registration form if you'll be joining us.*



**Register for workshops online at [www.nctr.org](http://www.nctr.org) by Friday, April 21**

## NATIONAL COUNCIL ON TEACHER RETIREMENT

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