

# Return Consignment Form

**Attention:**

Please **always** contact our service department before returning any goods. It is not a requirement to return all defective goods, in fact, it might even be unwelcome. If we receive a delivery without our agreement for inspection we will charge a fee of 75€ for processing. By returning these goods and signing the return consignment form, you will accept these conditions. Please note that we reserve the right to return the goods at your expenses if the delivery is not accompanied by a signed „return consignment form“.

Dear Customer,  
to ensure a fast and efficient processing of your return consignment we kindly ask you to fill in all necessary information. Thank you

## Information about the goods

**Specification of the goods**

Delivery note No.: \_\_\_\_\_  
 Item description: \_\_\_\_\_  
 Type reference: \_\_\_\_\_  
 Quantity: \_\_\_\_\_

**Reasons for returning**

Goods are defective	<input type="checkbox"/>
Transport loss	<input type="checkbox"/>
Wrong delivery	<input type="checkbox"/>
Other reason	<input type="checkbox"/>

**Customer information**

Customer: \_\_\_\_\_  
 Contact person: \_\_\_\_\_  
 Telephone-No.: \_\_\_\_\_  
 Email: \_\_\_\_\_

**Processing**

Request for inspection	<input type="checkbox"/>
Request for credit advice	<input type="checkbox"/>
Request for new delivery	<input type="checkbox"/>
New delivery obtained	<input type="checkbox"/>

Detailed description of failure / error / malfunction: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

## Information about the corresponding machine

Type of machine: \_\_\_\_\_  
 Year of construction: \_\_\_\_\_  
 Serial number: \_\_\_\_\_  
 Date of placing into operation: \_\_\_\_\_

**Signature:** \_\_\_\_\_

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 Gesellschafter:  
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