


Your Bill, Simplified.

At CTS Telecom, we're a community. A community that believes in helping our members every way we can. Which is why we made sure to make your monthly bill as easy to read as possible and why we put important information at the top to help make handling and filing simpler for you. To be certain you always know what everything you see means, we've broken it down in detail, section by section below.



13800 E. Michigan
Galesburg, MI 49053
269-746-4411
Address Service Requested


Remittance Section

Account Number: 00000000-0
Invoice Number: 10000000
Bill Date: 03/01/2015
Due Date: 03/17/2015
Total Due: **\$ 294.25**

Payment Amount: \$
Please make checks payable to: **CTS Telecom Company**
 Check here for change of address (see reverse for more details)

001.00000000000294250005355513

Please detach and return above portion with your payment



BILLING PERIOD MARCH 1st-31st

Account Information

Account Number: 00000000-0
Statement Date: 03/01/2015
Invoice Number: 10000000
Due Date: 03/17/2015
Total Amount Due: **\$ 294.25**

Summary of Charges

Previous Balance: \$ 147.13
Payments: \$ 147.13
Balance Forward: \$ 0.00

Credits/Adjustments: \$ 0.00
Advance Payments: \$ 0.00
Current Charges: \$ 147.12

Total Amount Due: \$ 147.12

THANK YOU FOR BEING OUR CUSTOMER

Give us a call and let us know how we can help you! 269-746-4411
Contact us at sos@ctstelecom.com
Make a payment at www.ctstelecom.com

American Express, Discover, MasterCard, Visa

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Remittance Information

Please return this section with your payment. Be sure the address shows in the return envelope window.

Account Summary

This is a concise listing of previous account history, including recent balances, payments, credits and additional charges.

Messages Center

This area contains important information about your account, or changes and events that may be taking place.

Has your name or mailing address changed?

New Name: _____ Account #: 00000000-0
New Address: _____
City: _____ State: _____ Zip: _____
Signature: _____
Daytime Contact Number: _____ Date change is effective: _____

Payment Options

Mail

To pay by mail, return the top portion of your bill in the enclosed return envelope with a check, money order, or cashiers check.

Phone

You may call in to our office and pay by credit card (Visa, MasterCard, Discover).

On-Line

Register at www.ctstelecom.com under the Billing Tab.

Recurring Payments

<Insert information about recurring payments here.>

Service Summary

	Adj	Charges	Taxes Surcharges Fees	Subtotal
Residential Voice 269-444-4444		23.86	12.05	36.01
Cable Service		49.85	1.47	50.52
Internet Service		53.00		53.00
Total		126.01	13.52	139.53

Usage Summary

CTC 07 Per Minute 269-444-4444	7.16	0.43	7.59
Subtotal Current Charges	7.16	0.43	\$ 147.12
Total Amount Due			\$ 294.25

Charge Detail

Residential Voice (269-444-4444)
SAMPLE ADDRESS LANSING, MI 48909
Recurring Charges (Mar 01 - Mar 31)

* TRS Charge	0.00
* TRS (ARC) Charge	0.00
No Insite Wire Maintenance	0.00
Standard Voice Line	23.84
* FISC (ARC)	0.00
* FISC Residential	0.00
* 911 State Charge	0.00
* 911 Kalamazoo Co Technical Charge	0.00
Line Recovery Charge	0.02
Taxes, Fees, and Surcharges	0.89
* Access Recovery Charge	0.50
* Interstate Access Charge	0.24
911 State Charge	0.19
Federal Tax 3%	0.94
FISC	1.24
FISC TRS	0.09
Michigan State Use Tax	1.96
Total for 269-444-4444	\$ 36.01

Cable Service
SAMPLE ADDRESS LANSING, MI 48909
Recurring Charges (Mar 01 - Mar 31)

CATV with HD	49.80
FCC Regulatory Use Fee	0.05
Taxes, Fees, and Surcharges	0.00
Cable Franchise Fee-Clime Village	1.47
Total for Cable Service	\$ 50.52

Charge Detail

Internet Service
SAMPLE ADDRESS LANSING, MI 48909
Recurring Charges (Mar 01 - Mar 31)

Email Address (city-)	1.00
Internet 12/2	52.00
Total for Internet Service	\$ 53.00

CTC Toll

Residential Voice (269-444-4444)
SAMPLE ADDRESS LANSING, MI 48909

Date	CT	Place	Number	Min	Time	Amnt
Dec-23 DR	To	MUSKEGON	ME (231) 777 3333	5:00	7:15 PM	0.35
Dec-23 DR	To	MUSKEGON	ME (231) 777 3333	8:9	7:16 PM	0.62
Dec-24 DR	To	MUSKEGON	ME (231) 777 3333	20:0	9:29 PM	0.65
Dec-27 DR	To	MANISTEE	ME (231) 888 4444	0:3	7:15 PM	0.02
Dec-30 DR	To	MUSKEGON	ME (231) 777 3333	0:6	5:50 PM	0.04
Jan-01 DR	To	MUSKEGON	ME (231) 777 3333	0:8	7:58 PM	0.06
Jan-02 DR	To	ST JOSEPH	ME (269) 333 2222	0:7	10:30 AM	0.05
Jan-03 DR	To	MUSKEGON	ME (231) 777 3333	20:2	9:03 AM	2.29
Jan-05 DR	To	MUSKEGON	ME (231) 777 3333	1:5	7:10 PM	0.11
Jan-05 DR	To	MUSKEGON	ME (231) 777 3333	0:6	7:12 PM	0.04
Jan-09 DR	To	MUSKEGON	ME (231) 777 3333	16:0	8:02 PM	1.12
Jan-14 DR	To	MUSKEGON	ME (231) 777 3333	14:0	6:17 PM	0.98
Jan-14 DR	To	MUSKEGON	ME (231) 777 3333	0:4	6:40 PM	0.03

*CT Call Type Explanation
DR Direct Dated Regular Calls Min

14	102.2
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CTC 07 Per Minute (269-444-4444)

Charges	Allotted	Used	Amount
CTC 07		102.2 min	7.16
Taxes			0.43
Michigan State Use Tax			0.43
Total for 269-444-4444			\$ 7.59

Remittance Slip Backer

Allows you to pay by credit card, set up automatic payment, and update your address information.

Service Summary

Provides a simplified breakdown of charges across all of your services.

Charge Detail

This area contains the itemization by account. It will include one-time fees, services added, specific charges and taxes. This section may require additional pages depending on the account, the calls made or services rendered.

community based - worldwide

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